Mumin From (Person)	Elaine Chev	na of	CTL	Da	te/Time	10052018	4-29 pm
Estimated Cos		J	Bill to:		_		
OD / WS To Inspect Ve	/ TP RES / OD J	RES/EVA/INT PC 4306L		Insured;	St	Y 1355E	
at Workshop r	ν/s	Prime Auto)	Tel:	1981	8090	111111111111111111111111111111111111111
of		6 Benoi F	laa				
Policy No:	DM PCSN 3013	19 1800	Claim No:	SHMIBD	023700	209.	
Sum Insured:			Excess:				
Make of Veh:				D.0	A.0	09052018	
(Client's Record	REP. / REV 2	HRS (WP)	11.052018		IJ.O.D. Endo	mement:	
Date/Time:	100521)18 14-54	Person C	ontacted: Per Ye	l Vehi	icle (1)/1	DUT	
Date/Time	Action/Instruction	on (/) E	stimate		-	****	
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17/5/180	2 4-57m 1	Lasul Ana	used WAR ATT	a FIRAL			5,5
		178.70, 23.					40 00

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Authled	Status		
Main	10 May 2018	500200000000000000000000000000000000000	10 May 2018 16:29 Assign				New Assignm Cancel Case	ent	
	Main	R	teference		Claim Details	Doc	uments	Show All	
CLAIM S	UBFOLDER DET	TAILS	THE RESERVE OF THE PARTY OF THE		at the party of an array of		Created by ins	urer]	
Main Clair	mant:	ретм	E CAR RENTAL A	ND TAXI SER	VICES PTE LTD				
Vehicle Re	0.00000	PC43			Date of Loss:	(09/05/2018 00:00 - :59		
Claim Typ	-	TP /	TP / SNM18D02372C02				DMPCSN3013291800		
	eg. No. (Insured)				Policy No. (Claimant):	olicy No. (Claimant):			
					Excess:		\$\$0.00		
Repairer:		Prime	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908						
Handling			China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 [Handled by Elaine Cheong]						
Adjuster:		100000			- Tel: 6256-3561	[Final Rpt du	e 21/05/2018]		
Adj Asg. I	Remarks:	NO ES	T, CASE WITH SJE						
ASSOCI	ATED MAIL REC	EIVED				V	iew All Com	pose Case Mail	
There are	no mail for this o	case.							
E ALL ASS	SOCIATED TASK	(S			View All S	earch Tasks	Create New Tas	k Complete	
Due Da	ate Priority	**************************************	Group Subje	ect Handle		Completed			

Rasul (LKKAuto)

From:

Rasul (LKKAuto)

Sent:

Thursday, 17 May, 2018 11:57 AM

To:

'Alice Leong'

Cc:

Shiau Chan (LKKAuto)

Subject:

RE: FINALIZE TO PC4306L

Hi Alice,

Finalised amount at \$ 3,349.65 / 5 days P/P confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Committee Save the Earth. Print only when necessary.

From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Thursday, 17 May, 2018 10:43 AM

To: Rasul (LKKAuto)

Cc: Admin A

Subject: FINALIZE TO PC4306L

Importance: High

Hi Rasul.

We enclosed our before & after repair photos & our calculation sheet for your retention. Shall we finalize at part by part \$3,349.65 and 5 days

Please let us have your confirmation within three days from our e-mail.

Thank you.

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926 Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

HP: 9818 4304

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

MPRITAGE0849 / Prime Auto Claims Service Pie Lid - HO ENTRY DATE & TIME: 10/05/2015 11:30 SUBMITTED DY: Mahamad Ruzaini Bin Mohamad Zein

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misropresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made avoitable upon application by interested parties.
- 7. By the ledgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforasaid.

	ACCIDENT STATEMENT			
Date Of Report	10/05/2018 11:30			
Date Of Accident	09/05/2018 18:00			
Exact Location Of Accident	SIMS AVE TOWARDS EUNOS TRAFFIC JUNCTION			
Country/State of Loss	SINGAPORE			

DETAILS OF OWN VEHICLE	
TO SECURITION OF THE PERSON OF	

Vehicle Registration Number

PC4306L

Insured/Policyholder

Name Of Registered Owner

PRIME CAR RENTAL AND TAXI SERVICES PTE LTD

1996062932 Co Reg No

Email Address

ZAINI@PRIMECAR.COM.SG

Mobile Phone No

Alternative Phone No.

OFFICE-67770666

Vehicle Particulars

Manufacturer

TOYOTA

Model

HIACE-3,0 COMMUTER GL (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own Insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company

TOKIO MARINE INSURANCE SINGAPORE LTD

Type Of Coverage

THIRD PARTY

Fleet Policy

NO

Policy Number

Cover Note Number

Driver

Name of Driver

ASHOK KUMAR S/O VELU

NRIC No Date Of Birth S1372870D 25/08/1959

Occupation

OUTDOOR

Date Of Driving Pass

16/06/1983

Driving Experience

34 YEARS AND 10 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-96316753

Fax Number

Contact Number

EMall Address

NOEMAIL

Address

BLK 148 BEDOK RESERVOIR ROAD #02-1687

Postcode

470148

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

Insurance Company of Driver's Own Vehicle

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NQ

If Yes, against whom?

Circumstances of Accident

WAS WAITING AT THE TRAFFIC LIGHT, THE NEXT MOMENT WHEN THE LIGHT TURNED GREEN, THE CAR BEHIND SUDDENLY PICKED UP AND HIT MY REAR PORTION OF MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGY1355E

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category

NG BOON KIANG

Name of Driver NRIC/Passport Number

S1644254B

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver,
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

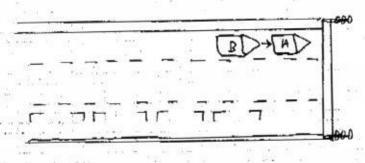
- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the sottlement of the claims and any necessary investigations relating to the claims;
 - (II) investigating the accident and/or my claims;
 - (III) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of cortain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Oriver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

MUCALIN NO.

Sketch Plan Pg. 2

SKETCH PLAN



A = PC 4306L B: SAY BSSE

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

uns	walt	~ @	o Th	e to	affic	light.	The	ne	K+
mom	ent	when	. the	13	ht +	urn e	vee	<u>~, +</u>	he_
Car	behin	ط ه	indde	nly	picked	up	+	h it	My
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- 98				_			-		
						168			

DECLARATION

ng particulars are true in ever I/We declare the

Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M 5 Benoi Place Singapore 629926 Tel: 6861 0908 Fax: 6515 2948

Date: 10.04.2018

China Taiping Insurance (S) Pte Ltd 2 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Dept

RE: ESTIMATE COST OF REPAIR TO PC4306L TOYOTA HIACE 2015

To Supply

1.)	1pc	rear bumper	\$	376.400
2)			2	549.5084 XXVC
3)	lpc	tail gate	S	1.952.10 9/
4)	lpc	tail gate weatherstrip	\$	362.10 XSVC
5)		tail gate "Hiace"	\$	36.50
6)	lpc		\$	45.10
7)			S	56.10m

Sub total parts	S	3,377.80
Less: 25% discount	\$	(844.45)
nussa same	5	2.533.35

To Supply S.Nett Parts

1)	1 set	reverse sensor		\$	150.00
1000		sealant		\$ 45.00 3	45.00 30 nec
			Sub total S.Nett Parts	\$	195.00

L/charges

1) 7	Γο remove & replace reverse sensor	\$ 50.00
2) 7	To remove & replace rear glass	\$ 120.00

3)	To transfer tail gate, handle, trim board & mechanism parts	\$	80.00 60
4)	To tuff kote	S	50.00 40
5)	To remove rear bumper, tail gate. Knock / welding rear end panel, replace rear bumper, tail gate & etc	\$	600.00 550
6)	To putty, respray painting tail gate inlet & outer, rear end panel	\$	700.00 500
	Sub total L/charges	\$	1.600.00
	Estimated Total	\$	4,328.35

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation.
- * Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer.

Signature:

Date:

Pasul

Hp 90010068

5 days

Hs

11/05/18 @1045

Rosmus after repent

10-05-18;19:22 ;From:

10.02000041



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M 5 Benol Place Singapore 629926 Tel: 6861 0908 Fax: 6515 2948

Date: 10.04.2018

China Talping Insurance (S) Pte Ltd 2 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Dept

RE: ESTIMATE COST OF REPAIR TO PC4306L TOYOTA HIACE 2015

To Supply

1)	1 pc	rear bumper	S	376.40 0
2)	1 pc	rear end panel	\$	549.50BL X X X
2 50			2	1 052 10 91
3390 (50)	55.75 (17.5)	tail gate weatherstrip	\$	362.10m × x sic
		tail gate "Hiace"	5	36.50
		tail gate "GL"	S	45.10
		tail gate "Toyota" emblem	2	56.10

Sub total parts	5	3,377.80	OK. 2046
Less: 25% discount	S	(844.45)	- 616.55
	\$	2.533.35	1849.65-

To Supply S. Nett Parts

1)	1 set	reverse	sensor

2) Itube sealant

	\$ \$	150.00 Au 45.00 30 Au		
Sub total S.Nett Parts	S	195.00	(80.00	

L/charges

1)	To remove & replace reverse sensor	S	50.00
2)	To remove & replace rear glass	\$	120.00

3)	To transfer tail gate, handle, trim board & mechanism parts	\$	80.00 60	
	To tuff kote	s	50.00 40	
11116	To remove rear bumper, tail gate. Knock / welding rear end panel, replace rear bumper, tail gate & etc	S	608.00 550	
6)	To putty, respray painting tail gate inlet & outer, rear end panel	s	700.00 500	

.........

1.600.00 1520.00 Sub total L/charges \$ 4,328.35 Estimated Total \$

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer Signature:

Date:

1/05/18 @1045
Rasmy after report

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI18008604/R1QBN2

Date:

25/05/2018

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMPCSN3013291800

Claimant

PC4306L

Insured Vehicle No:

SGY1355E

Vehicle No: Date of Loss:

09/05/2018

Nature of Claim:

TP

Claim No:

SNM18D02372C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

PC4306L

Make & Model:

TOYOTA HIACE, 3.0 COMMUTER GL (A) 16/12/2015 (Man. Year: 2015)

Engine No: Chassis No:

Odometer:

1KD2505285 KDH2230023623

91308 km

Reg. Date:

Colour:

White

Engine Capacity: Market Value/New Car 2982 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

195R15C

Rear Tyre Size:

195R15C

Front Left Side:

Goodride 6 mm

Rear Left Side:

Goodride 6 mm

Front Right Side:

Goodride 6 mm

Rear Right Side:

Goodride 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts	Repairer's 2,728.35 0.00	Adjuster's 2,029.65 0.00	Difference 698.70 0.00	Diff % 25.61
Miscellaneous Items Labour Paintwork Labour	1,600.00 0.00	1,320.00 0.00	280.00 0.00	17.50
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,328.35	3,349.65	978.70	22.61
+ GST 7.00/7.00% (S\$)	302.98	234.48	68.50	22.61
Nett Amount (S\$)	4,631.33	3,584.13	1,047.20	22.61

INSPECTION

Date of Assignment:

10/05/2018

Date Inspected:

11/05/2018 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)

6 Benoi Place

Singapore 629927

Estimated Period of Repair:

5.0 days

Adjuster: MOHD RASUL Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 25 May 2018)

Parts: N/A TOYOTA HIACE 3.0 COMMUTER GL (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for PC4306L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

No.		Part No.	d Parts Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	376.40 FL	*376.40 FL
2	1		*REAR END PANEL	Serviceable	549.50 FL	*-FL
3	1		*TAIL GATE *TAIL GATE WEATHERSTRIP	Bent Serviceable	1,952.10 FL 362.10 FL	*1,952.10 FL *- FL
5	1		*TAIL GATE GL *TAIL GATE TOYOTA EMBLEM	Necessary Necessary	45.10 FL 56.10 FL	*45.10 FL *56.10 FL
7	1		*TAIL GATE HIACE *SET REVERSE SENSOR	Necessary Not Working	36.50 FL 150.00 FS	*36.50 FL
9	1		*TUBE SEALANT	Necessary	45.00 FS	*30.00 FS
100	anchise	part. S=SpcN	ett. L=ListItemDisc. - List Item Discount on L Ite	Sub Total (S\$) ems 25.00/25.00% (S\$)	3,572.80 844.45	2,646.20 616.55
				Total Parts (S\$)	2,728.35	2,029.65

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items		30.500.000	192794
1	TO REMOVE & REPLACE REVERSE SENSOR	New	50.00	50.00
2	TO REMOVE & REPLACE REAR GLASS	New	120.00	120.00
3	TO TRANSFER TAIL GATE, HANDLE, TRIM BOARD & MECHANISM PARTS	New	80.00	60.00
4	TO TUFF KOTE	New	50.00	40.00
5	TO REMOVE REAR BUMPER, TAIL GATE.KNOCK /WELDING REAR END PANEL. REPLACE REAR BUMPER, TAIL GATE & ETC	New	600.00	550.00
6	TO PUTTY, RESPRAY PAINTING TAIL GATE INLET & OUTER. REAR END PANEL	New	700.00	500.00
	Gross Labo	our Cost (S\$)	1,600.00	1,320.00
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >