

INS. CASE OWNER:

CC

b

A

1800

8589

Ud

863

9

LKK:

IDAC:

Surveyor:

Harcus

DOI:

ASSIGNMENT

10/5/18

Date / Time:

20/5/18

Registered in Merimen:

10/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLF 5895C

Name of Insured:

URP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLR 30486



INSRS:

WSP:

Tel:

Liability:

RMKS:

Pegasus



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

23/5/18

705

URP non reporting.

STAGE

DATE / PIC

Non-Reporting Itr (1st): - 23-5-18

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA SN No.:

If NO or B 28, Ass. Lin.:

Repair Cost: (w/hrs)

SS 3424.00

Loss of Rental (LOR):

SS 339.80

(

4

days) x

\$84.95

Loss of Use (LOU):

SS -

(\$

x

days)

Loss of Income (LOI):

SS 480.00

(\$

120

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

(Tick only one)

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 4251.25

Global Sum SS: 4200.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 4200.00

Name 1:

Pegasus Engineering & Trading Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

08/11/13 Wof
ASS. REC. BY: Marcus

REF:

Assignment

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLR30486

at Workshop m/s: Pegasus Com

of

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR. Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLR30486 Yr Regn: 8 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel Hybrid 1X96

Colour: Silver A/C: Insured / Std / Nil / NA

Sp. Reading: 79689 T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No: RU3 1242354

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16 westlake

R:

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A.

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

N/S Fnt.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45 - \$3200 (Red \$1772 / 36%)

Date/Time, File Pass to?

☐ : Prel. Report

1) Date/Time, File Return to?

☐ : Final Report

2)

3)

Report Format :

Lump Sum / I.B.I. (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Phone:

Other:

TOTAL

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Estimate To Repair

Vehicle No :

Chassis No :

HONDA VEZEL HYBRID 1.5X AUTO

SLR3048G

RU3242354

GST / ROC Company No :

201101753C

Third Party Insurer :

AIG

Insured's Veh No :

SLF5895C

Date of accident :

24/04/2018

Quotation No : AR/QO18/04-1079

Quotation Date : 25/04/2018

Pages :

1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
SPARE PARTS			
1	1PC	FRT BUMPER <i>D/S</i>	\$861.00
2	1PC	FRT BUMPER RETAINER LH <i>3uf</i>	\$40.00
3	10PC	FRT BUMPER CLIPS <i>neu</i>	\$55.00
4	1PC	FRT BUMPER BEAM (BELOW HEADLAMP) LH <i>cnc</i>	\$42.00
5	1PC	FRT BUMPER REINFORCEMENT <i>MD</i>	\$381.00
6	1PC	FRT FOG LAMP GARNISH LH <i>twi</i>	\$68.00
7	1PC	FRT HEADLAMP LH <i>cnc</i> <i>2/259</i>	\$1,985.00
8	1PC	FRT FENDER LH <i>3uc</i>	\$429.00
9	1PC	FRT FENDER INNER COWLING LH <i>A7</i>	\$165.00
10	10PC	INNER COWLING CLIPS <i>neu</i>	\$55.00
11	1PC	FRT BUMPER LOWER SPOILER <i>neu</i>	\$431.00
12	1PC	FRT FENDER PROTECTOR LH <i>To-1</i>	\$198.00
13	1PC	FRT FENDER "HYBRID" PLATE <i>neu 95</i>	\$105.00
LESS 20%			\$4,815.00
			\$963.00
			\$3,852.00
LABOUR & MISC. CHARGES			
1		WIRE CHECKING	\$20.00
2		LABOUR CHARGE	\$500.00
3		SPRAY PAINTING	\$600.00
Total			\$1,120.00
Sub Total			\$4,972.00
GST (7.00%)			\$348.04
Total			\$5,320.04

L&E Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To repair damaged part(s) during resurvey
- Paint prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Two days modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

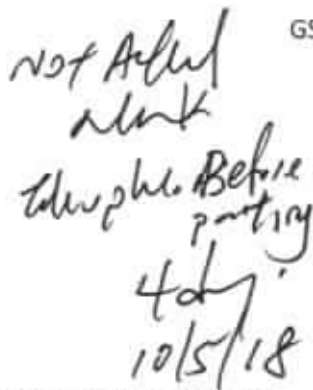
Signature:

Date:

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

GARY 8338 8418



201101753C

Third Party Insurer :



Insured's Veh No :

SLF5895C

Date of accident :

24/04/2018

Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Estimate To Repair

HONDA VEZEL HYBRID 1.5X AUTO

Vehicle No :

SLR3048G

Chassis No :

RU3242354

Pages :

1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
		SPARE PARTS	
1	1PC	FRT BUMPER	\$861.00
2	1PC	FRT BUMPER RETAINER LH	\$40.00
3	10PC	FRT BUMPER CLIPS	\$55.00
4	1PC	FRT BUMPER BEAM (BELOW HEADLAMP) LH	\$42.00
5	1PC	FRT BUMPER REINFORCEMENT	\$381.00
6	1PC	FRT FOG LAMP GARNISH LH	\$68.00
7	1PC	FRT HEADLAMP LH	\$1,985.00
8	1PC	FRT FENDER LH	\$429.00
9	1PC	FRT FENDER INNER COWLING LH	\$165.00
10	10PC	INNER COWLING CLIPS	\$55.00
11	1PC	FRT BUMPER LOWER SPOILER	\$431.00
12	1PC	FRT FENDER PROTECTOR LH	\$198.00
13	1PC	FRT FENDER "HYBRID" PLATE	\$105.00
			\$4,815.00
		LESS 20%	\$963.00
			\$3,852.00
		LABOUR & MISC. CHARGES	
1		WIRE CHECKING	\$20.00
2		LABOUR CHARGE	\$500.00
3		SPRAY PAINTING	\$600.00
		Total	\$1,120.00
		Sub Total	\$4,972.00
		GST (7.00%)	\$348.04
		Total	\$5,320.04

L&S Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damage control during resurvey
- Paid work are subject to confirmation
- This work subject to a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

GARY 8338 8418

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	7200G

Vehicle Details

Vehicle No.:	SLR3048G
Vehicle to be Exported:	No
Intended De-registration Date:	10 May 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5X AUTO
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	LEB5942374
Chassis No.:	RU31242354
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$26,142.00
Original Registration Date:	08 Aug 2017
First Registration Date:	08 Aug 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Aug 2027
PARF Rebate Amount:	\$3,750.00

Intended COE Rebate Details

COE Expiry Date:	07 Aug 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,001.00
COE Rebate Amount:	\$46,210.00
Total Rebate Amount:	\$49,960.00

The information contained herein is correct as at 10 May 2018

OK

Jia Le (LKK Auto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Sunday, 3 November 2019 2:29 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG *** LKK REF: CC6/LCR18008589/Udb3

Dear Jia Le,

Please proceed to offer \$100 - \$140 per day.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, November 01, 2019 8:53 AM
To: Ng, Hai-Chuan
Cc: Admin A
Subject: [EXTERNAL] RE: SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG *** LKK REF: CC6/LCR18008589/Udb3

This message is from an external sender; be cautious with links and attachments.

Dear Kian Meng,

We have offered Loss of Income at \$50/day to Third Party. However, they counter propose for \$150/day due to their client is high earner.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [mailto:Hai-Chuan.Ng@aig.com]

Sent: Thursday, 31 October 2019 5:55 PM

To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)

Cc: Admin A; CS A Team

Subject: RE: SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG *** LKK REF: CC6/LCR18008589/Udb3

Dear all,

Any update for this matter?

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, July 31, 2019 4:57 PM

To: Ng, Hai-Chuan; Jia Le (LKK Auto)

Cc: Admin A; CS A Team

Subject: [EXTERNAL] RE: SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG *** LKK REF: CC6/LCR18008589/Udb3

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Wednesday, 31 July, 2019 3:18 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG

Dear all,

Please proceed to settle at best for this matter.

Thank you.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

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- responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, July 08, 2019 1:41 PM
To: Ng, Hai-Chuan
Cc: Admin A
Subject: [EXTERNAL] SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG

This message is from an external sender; be cautious with links and attachments.

Hi Hai Chuan,

OI GIA didn't mention or state the circumstances of the accident. However, TP video showed OI cut lane.

May we proceed to settle the matter at best?

Please advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]
Sent: Monday, 24 June 2019 2:51 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG

Hi Joy,

Any development for this matter?

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

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[Click here to find out more.](#)

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, October 08, 2018 2:18 PM
To: Chang Wei Kwong
Cc: Ng, Hai-Chuan; insurance@lioncityrentals.com.sg
Subject: RE: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG

Dear Sir,

The attached GIA is for vehicle SLC 3286J.

We are requesting for SLF 5895C 'S GIA report.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chang Wei Kwong [<mailto:ckwong1@ext.lioncityrentals.com.sg>]
Sent: Monday, 8 October 2018 1:33 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Hai-Chuan.Ng@aig.com; insurance@lioncityrentals.com.sg
Subject: Re: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG

Dear Joy,

Please find the GIA report attached

--

Thanks & Regards

LCR INSURANCE TEAM
Email: insurance@lioncityrentals.com.sg



Accident Service Centre (LCR Drivers Centre)

29 Paya Lebar Road

Paya Lebar Office Centre

S409005

On Mon, Oct 8, 2018 at 10:05 AM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

Dear Sir,

We would like to follow-up if report has been lodge.

Kindly send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Friday, 7 September 2018 4:15 PM

To: 'Chang Wei Kwong' <ckwong1@ext.lioncityrentals.com.sg>

Cc: insurance@lioncityrentals.com.sg; 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 12651817325G

Dear Sirs,

Attached video from Third-Party claimant for your reference.

Please send us a copy of your GIA if available.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chang Wei Kwong [<mailto:ckwong1@ext.lioncityrentals.com.sg>]

Sent: Monday, 27 August 2018 4:09 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: insurance@lioncityrentals.com.sg

Subject: Re: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG

Dear Joy,

We have sent multiple reminders to the hirer but to no avail.

23 May 2018: Initial SMS + email sent
13 JUL 2018: REMINDER

24 JUL 2018: FINAL REMINDER
30 Jul 2018: Reminder SMS + Email Sent

--

Thanks & Regards

LCR INSURANCE TEAM

Email: insurance@lioncityrentals.com.sg



Main Office

60 Anson Road

#11-01 Mapletree Anson

S079914

Branch @ Textile Centre

200 Jalan Sultan

#03-33 S199018

Branch @ Big Box

1 Venture Ave

Big Box #02-12U

S608521

Office : [\(+65\) 3158 4769](tel:+6531584769)

Web : www.lioncityrentals.com.sg

On Mon, Aug 27, 2018 at 3:51 PM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

Dear Sir,

We would like to follow-up if report has been lodge.

Kindly send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Wednesday, 1 August 2018 1:48 PM

To: 'Insurance LCR SG' <insurance@lioncityrentals.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018) / AIG: TP / 1265181732SG

Dear Sir,

We would like to follow-up if report has been lodge.

Kindly send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Thursday, 19 July 2018 10:39 AM
To: Chan Tong Ho <chantong@lioncityrentals.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018)

Dear Sir,

We would like to follow-up if report has been lodge.

Kindly send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

888-888-8888

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Monday, 2 July 2018 10:53 AM

To: 'Chan Tong Ho' <chantong@lioncityrentals.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018)

Dear Sir,

We refer to your e-mail below.

We would like to follow-up if report has been lodge.

Kindly send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chan Tong Ho [<mailto:chantong@lioncityrentals.com.sg>]

Sent: Wednesday, 23 May 2018 5:43 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: NON-REPORTING (SLF 5895C AND SLR 3048G ON 24.04.2018)

Noted. Have contacted hirer regarding the same. Will keep you informed accordingly.

On Wed, May 23, 2018 at 5:20 PM, Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

AIG : 1265181732SG

LKK : CC6/LCR18008589/Ujb3

LCRF PTE LTD

Policy Holder

Your Vehicle : **SLF 5895C**

Third-Party : **SLR 3048G**

Date of Accident : **24 April 2018**

Time of Accident : **20:05**

Location of Accident : **EU TONG SENG TOWARDS BUGIS**

Dear Sirs,

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident **has not been reported** to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

Kind Regards

Mr Sean Ho

Email: chantong@lioncityrentals.com.sg



Main Office

29 Paya Lebar Road #01-03

Paya Lebar Office Centre

S409005

Branch @ Textile Centre

200 Jalan Sultan

#03-33 S199018

Branch @ Big Box

1 Venture Ave

Big Box #02-12U

Singapore 608521

Office : [\(+65\) 3158 4769](tel:+6531584769)

Web : www.lioncityrentals.com.sg

Thanks & Regards

LCR INSURANCE TEAM

Email: insurance@lioncityrentals.com.sg



Main Office

60 Anson Road

#11-01 Mapletree Anson

S079914

Branch @ Textile Centre

200 Jalan Sultan

#03-33 S199018

Branch @ Big Box

1 Venture Ave

Big Box #02-12U

S608521

Office : [\(+65\) 3158 4769](tel:+6531584769)

Web : www.lioncityrentals.com.sg

--
Thanks & Regards

LCR INSURANCE TEAM

Email: insurance@lioncityrentals.com.sg



Accident Service Centre (LCR Drivers Centre)

29 Paya Lebar Road

Paya Lebar Office Centre

S409005

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- the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Weekly Partner Statement

7th Mar, 2018

Name: Birendra Kumar Panday
Vehicle: SLR3048G
NIC: S1843075D
Bank: SG | POSB BANK *****3976

Earnings

Fees 1,860.50
Incentives 1,271.00
Miscellaneous Payments 10.00

SGD **3,141.50**

Deductions

Commissions -374.30
Rental Fees -594.65
Vehicle Expenses -178.85
Adjustments 0.00

SGD **-1,147.80**

Weekly Total

SGD **1,993.70**

Earnings (incl. trip promos)

Subtotal

Earnings from Cash Rides

\$18.00

Earnings from GrabPay Rides

1,342.50

SGD **1,860.50**



82% 10:16



2018-W13.pdf



Weekly Partner Statement

4th Apr 2018

Name: Birendra Kumar Pandey
Vehicle: SLR3048G
NRIC: S1843075D
Bank: SG | POSB BANK ****3576

Earnings

Fares	1,780.00
Incentives	450.00
Miscellaneous Payments	0.00

SGD 2,230.00

Deductions

Commissions	-356.00
Rental Fees	-594.55
Vehicle Expenses	-121.55
Adjustments	0.00

SGD -1,072.30

Weekly Total

SGD 1,157.70

Fares (incl. trip promos)

Fares Earned from Cash Rides

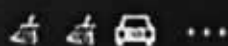
Subtotal

446.00

Fares Earned from GrabPay Rides

1,334.00

SGD 1,780.00



82% 10:16



2018-W11.pdf



Weekly Partner Statement

21st Mar, 2018

Name: Birendra Kumar Panday
Vehicle: SLR3048G
NRIC: S1843075D
Bank: SG | POSB BANK *****3976

Earnings

Fares	1,728.00
Incentives	697.00
Miscellaneous Payments	10.00

SGD **2,435.00**

Deductions

Commissions	-345.60
Rental Fees	-594.65
Vehicle Expenses	-177.87
Adjustments	0.00

SGD **-1,118.12**

Weekly Total

SGD **1,316.88**

Fares (incl. trip promos)

Fares Earned from Cash Rides

Subtotal

429.50

Fares Earned from GrabPay Rides

1,298.50

SGD **1,728.00**



2018-W12.pdf



Weekly Partner Statement

28th Mar, 2018

Name: Birendra Kumar Panday
Vehicle: SLR3048G
NRIC: S1843075D
Bank: SG | POSB BANK *****3976

Earnings

Fares	1,798.00
Incentives	697.00
Miscellaneous Payments	2.00

SGD **2,497.00**

Deductions

Commissions	-359.60
Rental Fees	-594.65
Vehicle Expenses	-178.01
Adjustments	0.00

SGD **-1,132.26**

Weekly Total

SGD **1,364.74**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

495.00

Fares Earned from GrabPay Rides

1,303.00

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 May 2018 Edit Reg		10 May 2018 00:00 Edit Adj Rpt	S\$3,200.00 Edit Estimates	S\$3,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LION CITY RENTALS PTE LTD, Co. Reg. No.: 201504621K								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLR3048G	Date of Loss:	24/04/2018 20:00 - :59 [8 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1265181732SG	Policy/Cover Note No.:	0999994756 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLF5895C	Policy No. (Claimant):	A29069766MKF						
		Excess:							
Repairer:	Pegasus Engineering & Trading Pte Ltd (HQ) 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 21/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (05/06/2018): Re: No OI GIA Report AIG_SG (22/05/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLR3048G (1265181732SG)
[SLF5895C]

TP























GRAB RENTALS PTE LTD

Apr 24 2018 8:00PM

[LION CITY RENTALS PTE LTD]

Pegasus Engineering & Trading Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	07/09/18 16:11	Video - Accident VIDEO FROM TP-Q CUT LANE														Load MP4				
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown														Edit				
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
2	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
3	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
4	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
5	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
6	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
7	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
8	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
9	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
10	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
11	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
12	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
13	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
14	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
15	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
16	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
17	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
18	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
19	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
20	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
21	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
22	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
23	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
24	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
25	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
26	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
27	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
28	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
29	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
30	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
31	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
32	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
33	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
34	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
35	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			
36	10/05/18 20:40	General View														Load JPG	<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
37	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
38	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
39	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
40	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
41	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
42	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
43	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
44	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
45	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
46	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
47	10/12/18 08:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/05/18 19:03	TP ESTIMATE		Load PDF <input type="checkbox"/>
2	11/05/18 12:36	TP GIA REPORT		Load PDF <input type="checkbox"/>
3	11/05/18 15:09	TP ESTIMATE- MARKED		Load PDF <input type="checkbox"/>
4	15/10/18 09:33	OI GIA		Load PDF <input type="checkbox"/>
5	16/08/19 15:46	RENTAL		Load PDF <input type="checkbox"/>
6	27/11/19 09:08	WORKSHOP INVOICE		Load PDF <input type="checkbox"/>
7	27/11/19 09:08	AUTHORISATION TO ACT FORM		Load PDF <input type="checkbox"/>
8	27/11/19 09:08	Release Voucher		Load PDF <input type="checkbox"/>
9	27/11/19 09:08	LTA SEARCH		Load PDF <input type="checkbox"/>
10	27/11/19 09:08	LOD		Load PDF <input type="checkbox"/>
11	27/11/19 09:08	LETTER TO OI		Load PDF <input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLF5895C (Insd veh)	Model:	HONDA VEZEL 1.5 HYBRID
	SLR3048G (TP veh)		X (A)
Date of Accident:	24/04/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	5,320.04
Final Repair Cost	:	\$	4,200.00
Loss of Use	:	\$	4.00 days at \$120.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,200.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability ____ 100 ____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: ____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Pegasus Engineering & Trading Pte Ltd	:	\$ 4,200.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

27 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18008589/UDB3Q2

Date: 27/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994756
Claimant
Vehicle No : SLR3048G **Insured Vehicle No :** SLF5895C
Date of Loss: 24/04/2018 **Nature of Claim:** TP **Claim No:** 1265181732SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLR3048G**
 Make & Model: HONDA VEZEL, 1.5 HYBRID X (A) Engine No: LEB5942374
 Reg. Date: 08/08/2017 (Man. Year: 2017) Chassis No: RU31242354
 Colour: Silver Odometer: 79689 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: West Lake 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,852.00	3,186.40	665.60	17.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,120.00	820.00	300.00	26.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,972.00	4,006.40	965.60	19.42
Approved Total (Overridden) (S\$)		3,200.00		
(S\$)	4,972.00	3,200.00	1,772.00	35.64
+ GST 7.00/7.00% (S\$)	348.04	224.00	124.04	35.64
Nett Amount (S\$)	5,320.04	3,424.00	1,896.04	35.64
+ Loss of Use (4.0 x S\$120.00/day) (S\$)		480.00		
+ Car Rental (4.0 x S\$84.95/day) (S\$)		339.80		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,251.25		
Global Sum Settlement (S\$)		4,200.00		

INSPECTION

Date of Assignment: 10/05/2018

Date Inspected: 10/05/2018 Inspected At:

Pegasus Engineering & Trading Pte
 Ltd (HQ)
 51 DEFU LANE 10
 Singapore 539216

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Distorted	861.00 FL	*861.00 FL
2	1		*FRT BUMPER RETAINER LH	Bent	40.00 FL	*40.00 FL
3	10		*FRT BUMPER CLIPS	Necessary	55.00 FL	*55.00 FL
4	1		*FRT BUMPER BEAM (BELOW HEADLAMP)LH	Cracked	42.00 FL	*42.00 FL
5	1		*FRT BUMPER REINFORCEMENT	Dented	381.00 FL	*381.00 FL
6	1		*FRT FOG LAMP GARNISH LH	Twisted	68.00 FL	*68.00 FL
7	1		*FRT HEADLAMP LH	Cracked	1,985.00 FL	*1,759.00 FL
8	1		*FRT FENDER LH	Buckled	429.00 FL	*429.00 FL
9	1		*FRT FENDER INNER COWLING LH	Not Necessary	165.00 FL	*- FL
10	10		*INNER COWLING CLIPS	Necessary	55.00 FL	*55.00 FL
11	1		*FRT BUMPER LOWER SPOILER	Repair	431.00 FL	*- FL
12	1		*FRT FENDER PROTECTOR LH	Torn	198.00 FL	*198.00 FL
13	1		*FRT FENDER HYBRID PLATE	Necessary	105.00 FL	*95.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	4,815.00	3,983.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	963.00	796.60
Total Parts (\$\$)	3,852.00	3,186.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	WIRE CHECKING	New	20.00	20.00
2	LABOUR CHARGE	New	500.00	300.00
3	SPRAY PAINTING	New	600.00	500.00
Gross Labour Cost (S\$)			1,120.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >