

ASS. SEC. BY:

REF:

CS/III 18008579 / UHbar

Special Instructions:

SALES/REP:

Marius

ASSIGNMENT (Office)

Marius

From (Person):

Gabriel Wes

of

III

Date/Time:

10-05-2018 9:08am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBL 2618

Insured:

SHD 3185P

at Workshop m/s:

Dirt Wheel Muds

Tel:

9667 6280

of

9004 Tampires 913 #01-100

Policy No:

MCOM0015

Claim No:

MCT18040598

Sum Insured:

Excess:

Make of Veh:

D.O.A.

21042018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpt

11-05-2018

H.O.D. Enforcement:

Date/Time:

10052018

Person Contacted:

Mike

Vehicle:

IN/LOIT

Date/Time:

Action/Instruction (/) Estimate

FBL 2618 - X

SHD 3185P - NA/INC15008444 / 13

DIA- 200515

REF: III

ASSIGNMENT

From Date: 11/05/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: FBL 261B

at Workshop n/s: Dirt wheel

of 9004 Tampines St 93 # 01-100

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$20

IDAC Accident Report Consistent?: Yes or No

PR Seen Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lump Sum: 1.31 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

LTA 5179

Vehicle IN / OUT

Date Person Contacted:

Veh No: FBL 2613 Yr Reg: 416

Type: M.Car / B.Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make: K.T.M 690 CC: 690

Colour: Multi colour A/C: Insured / Std / NI / NA

Sp. Reading: 63607 T/Radio: Insured / Std / NI / NA

Eng No:

C/Nr: VBKLET401FM772842

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size F: 90/90-21

R: 140/90-18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Go / den type

Front

Rear

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: mm L/Bal: mm

D.O.A: 2.14/18 D.O.I: 1.1/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S H/L, O/S body.

The U/C / Chassis frame / Body Structure affected due to collision.

13/6/18 confirmed final by 2751.30 with Mike.
(Red: 447.70 : 1570)

James Ho

14/6/2018

RECEIVED 14 JUN 2018

Date/Time File Pass to?

14/6 Typist

Date/Time File Return to?

2

Report Format:

Lump Sum / L.B.: 2751.30

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee:

☐ Site Insp. (\$)☐ Interview (\$)☐ Tech. Insp. (\$)☐ Weekend (\$)

Survey Fee:

Transport:

1 - S - R - 12

1 - Road

1 - Cost

1 - 1570

250

10

260

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 10 May, 2018 9:08 AM
To: iris@hoh.com.sg; 'sur@lkkauto.com'; Nivitha (LKK Auto)
Cc: Manivel Priyadarshini
Subject: RE: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBL261B and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: iris@hoh.com.sg [mailto:iris@hoh.com.sg]

Sent: 09 May, 2018 5:46 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Gabriel

We refer to your following email.

Our client is agreeable to use LKK Auto Consultants Pte Ltd. Thank you.

Regards

Iris Lim

Secretary

Hoh Law Corporation

Advocates & Solicitors

209 New Upper Changi Road

#04-631 Singapore 460209

DID: (65) 6244 5756

Fax: (65) 6244 3052

E-mail: iris@hoh.com.sg

*Veh In
Estimate*

Disclaimer: This message is privileged and confidential and is intended solely for the named recipient. If you are not the intended recipient, you are hereby notified that any dissemination or copying of this communication is strictly prohibited. If this e-mail has reached you in error, please delete the e-mail immediately and inform us of the error by sending an e-mail to iris@hoh.com.sg.

Though internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost or infected with viruses, we have scanned this message to minimise the possibility of corruption.

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, May 09, 2018 3:50 PM

To: iris@hoh.com.sg

Subject: RE: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: iris@hoh.com.sg [mailto:iris@hoh.com.sg]

Sent: 09 May, 2018 3:30 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sirs/Mdm (**Very Urgent**) (YR REF: SHD3185P & OUR REF: ZA-2018-004-0356PI/jw/ir (ACCIDENT INVLG FBL261B & SHD3185P ALONG SERANGOON ROAD/WHAMPOA SOUTH ROAD ON 21/4/2018))

We refer to the above matter.

We act for the owner of motorcycle no. FBL261B, who has appointed the undermentioned workshop to repair his motorcycle no. FBL261B.

Please be informed that the said vehicle can be inspected at:

M/s Dirt Wheel Motor Trading

Blk 9004 Tampines Street 93

#01-100

Singapore 528838

Contact person: Mr Mike's contact no. 96676280/ 67833063

If you fail to conduct the pre-repair inspection within the next (2) working days excluding Saturday, Sunday or Public Holidays, our client shall instruct the above workshop to commence repairs thereafter without further reference to you.

Regards

Iris Lim

Secretary

Hoh Law Corporation

Advocates & Solicitors

209 New Upper Changi Road

#04-631 Singapore 460209

DID: (65) 6244 5756

Fax: (65) 6244 3052

E-mail: iris@hoh.com.sg

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/04/2018 10:56
Date Of Accident	21/04/2018 23:00
Exact Location Of Accident	SERANGOON ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBL261B
Insured/Policyholder	
Name Of Registered Owner	SOO KWOK MUN @ SOO THOO KWOK MUN
NRIC No	S7616386C
Email Address	DARTH_HELL@ME.COM
Mobile Phone No	(LOCAL) +65-90707068
Alternative Phone No	OTHERS-90707068

Vehicle Particulars

Manufacturer	KTM
Model	690 ENDURO
Exact Purpose for which vehicle was being used at time of accident	LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5089838947
Cover Note Number	

Driver

Name of Driver	SOO KWOK MUN @ SOO THOO KWOK MUN
NRIC No	S7616386C
Date Of Birth	02/06/1976
Occupation	INDOOR
Date Of Driving Pass	22/04/1994
Driving Experience	23 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90707068
Fax Number	
Contact Number	OTHERS-90707068
Email Address	DARTH_HELL@ME.COM

Address	BLK 114 #06-559 SERANGOON NORTH AVENUE 1
Postcode	550114
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	SERANGOON NORTH NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 108 SERANGOON NORTH AVENUE 1 #01-709 , POSTCODE: 550108 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2849999 - FAX NO: 63431742
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD3185P
Vehicle Make/Model/Colour	COMFORTDELGRO TAXI BLUE
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	SOO KWOK MUN @ SOO THOO KWOK MUN
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	FBL261B
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

Sketch Plan Pg. 1

INCOME MOTOR SERVICE CENTRE

Report Date & Start Time: 24-04-2018 / 10:56

Report No: MT

D.O.A: 21-04-2018

Time: 23:00 hrs

Vehicle No: FBI 261B

Reporting Type: TP

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

24-04-18 / 10:56

Policyholder's Signature / Date & Time

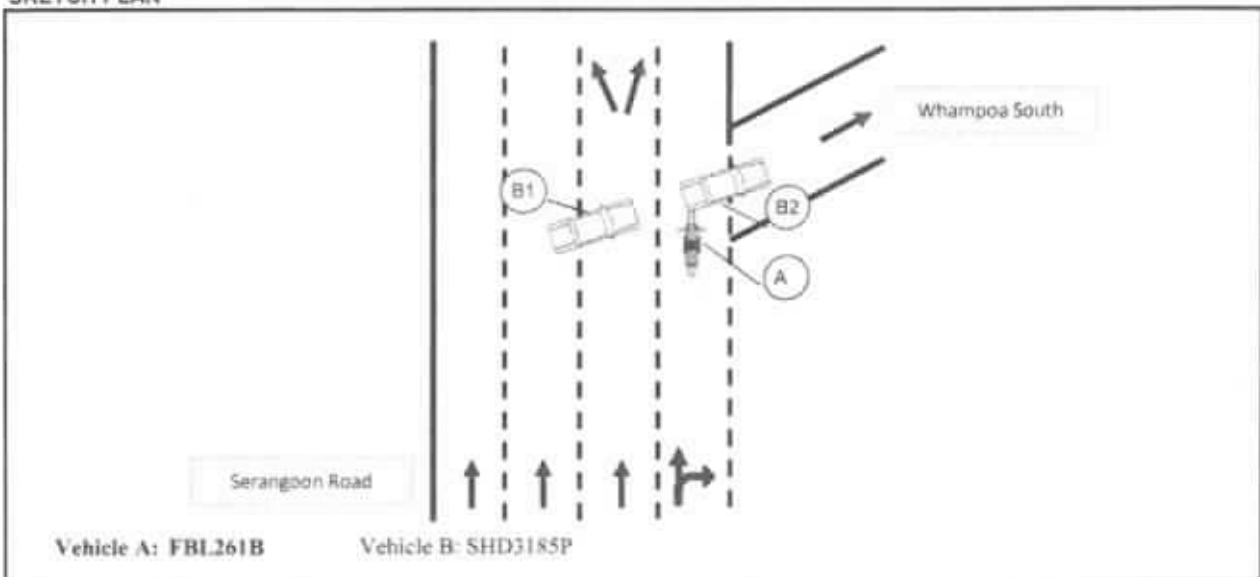
24-04-18 / 10:56

Driver's Signature (If driver is not the policyholder) / Date & Time

Alan Tang (S098825)
Customer Care Executive
Motor Service Centre

Witnessed by Reporting Centre Personnel

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Brief Details.

On 21/04/2018 at around 2300hrs, I(FBL261B) was riding along Serangoon Road near to Whampoa south road. A taxi suddenly cut into my lane in front of me and I immediately jam brake. However, I was not able to avoid the taxi and the front of my car hit the back of his car. After the accident, the taxi driver and the passenger bring me to the side of the road as there is a lot of car at the road at that moment in time. They also helped me to called the ambulance and the ambulance convey me to the Tan Tock Seng hospital therefore I could not take the particulars of the involved parties and the license plate number of the taxi. As such, I am lodging this report for insurance claim and requested by TP IO Jerry yeo vide A/20180421/0184.

Declaration

I/We declare the foregoing particulars are true in every respect.

24-04-18 / 10:56

Policyholder's Signature / Date & Time

24-04-18 / 10:56

Driver's Signature (if driver is not the policyholder) / Date & Time

Alan Tang (S098825)
Customer Care Executive
Motor Service Centre

Witnessed by Reporting Centre Personnel



**SINGAPORE
POLICE FORCE**



T/20180422/2071

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

1 of 3

Report No. T/20180422/2071

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 22/04/2018 16:31	Vide Report No.: A/20180421/0184	Station Diary No.: 22
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Informant's Particulars

Name of Informant: SOO KWOK MUN			Address: APT BLK 114 SERANGOON NORTH AVENUE 1 #06-559 SINGAPORE 550114		
ID Type / ID No.: NRIC NO / S7616386C			Contact No.: Home/Office: Mobile: 90707068		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 41	Date of Birth: 02/06/1976	Type of Informant: Rider		
Race: Chinese			Language:		Institution / School Name:
Occupation: ASSISTANT TECHNICAL MANAGER			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 21/04/2018 23:00	Type of Location: Straight Road
Location: Along Road 1 Traveling Toward Road 2 SERANGOON ROAD WHAMPOA SOUTH Along Serangoon road				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
FBL261B	Motorcycle	KTM	690 ENDURO R ABS	White	Seriously Damaged	0

Details of Vehicle Insurance

Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
FBL261B	NTUC Income Insurance Co-Operative Limited	5089838947	30/04/2017	29/04/2018



**SINGAPORE
POLICE FORCE**



T/20180422/2071

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

2 of 3

Report No. T/20180422/2071

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	SOO KWOK MUN	ID No.	S7616386C
Related Vehicle	FBL261B (Motorcycle)	Contact No.	90707068
Hospital/Clinic	TAN TOCK SENG HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	21/04/2018	Date Discharge	22/04/2018
No. of Days granted Medical Leave	01	Degree of Injury	Serious

Brief Details.

On 21/04/2018 at around 2300hrs, I(FBL261B) was riding along Serangoon Road near to Whampoa south road. A taxi suddenly cut into my lane in front of me and I immediately jam brake. However, I was not able to avoid the taxi and the front of my car hit the back of his car. After the accident, the taxi driver and the passenger bring me to the side of the road as there is a lot of car at the road at that moment in time. They also helped me to called the ambulance and the ambulance convey me to the Tan Tock Seng hospital therefore I could not take the particulars of the involved parties and the license plate number of the taxi. As such, I am lodging this report for insurance claim and requested by TP IO Jerry yeo vide A/20180421/0184.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999



T/20180422/2071

3 of 3

Report No. T/20180422/2071

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sgt 2 NEO CHANG WEI

Signature Of Informant:

[Handwritten Signature]

Signature Of Interpreter:

Not applicable

Date/Time:

22/04/2018 16:31

Officer In Charge Of Case:

TP / G17 /

SI YEO CHUN JIAN

Contact No: 65478213

Classification Of Case:

Authentication Stamp
NP188

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Guidance Note

This Guidance Note is intended to assist you with your policy details and accident reporting procedures.
If you require further assistance, please call our Customer Care Executive at 6841 9000.

Vehicle Number: FBL 261B
Policy Details: 1st / Premium / Comprehensive
Third Party Fire & Theft / Third Party
Type of Claim: OD / TP / RO / SR / PS

Total Excess Payable (Including GST): _____
(Payment at MSC via Cash, NETS or Cheque only)

Excess (Subject to Prevailing GST)

Standard Excess: _____
Additional Excess: _____
Unnamed Driver Excess: _____
Third Party Excess: _____
No Claims Discount (NCD): 100%
NCD Protector * ☐ Yes ☒ No

Own Damage (OD)

- ☐ Premium may be affected upon renewal (Loading)
- ☐ NCD affected upon renewal (30% affected)
- ☐ Standard Excess Waiver
- ☐ Transport Allowance - SGD\$50 per day (Up to max 7 days after repair commence at the workshop)
- ☐ Tendering Process (For Income to allocate workshop / About 2 working days)
- ☐ For recovery of uninsured losses (UIL), PH must sign the UIL form at MSC / QW before Income proceed with the recovery. (Outcome will not be guaranteed)
- ☐ Damage to third party property
- ☐ Medical expenses (Up to \$1000)
- ☐ Personal Accident benefits (Refer to policy details)

Third Party (TP)

- ☐ Able to revert to OD claim if TP claim is done at NTUC Income Quality Workshops (within a year)
- ☒ Your chosen workshop will follow up with all claim matters and advices

Self-Repair (SR) / Reporting Only (RO)

- ☐ 1- Premium & NCD may not be affected if there is **NO** claim against your policy ¹
 - ☐ 2- Premium may be affected upon renewal (Loading) ²
 - ☐ 2- Third Party Excess ²
 - ☐ 2- NCD affected upon renewal (30% affected) ²
- (Either 1 or 2)

Private Settlement (PS)

- ☐ Premium & NCD will not be affected - Refer to NTUC Income Private Settlement Form
- ☐ Official Income Private Settlement Form **must** be used and returned to MSC after completing it

Remarks

- ☐ NCD protector* will be utilised and NCD will not be affected by this accident.
- ☐ NCD protector* can be use once in the policy year.
- ☐ Refurbished / New parts might be used to restore accident affected areas.
- ☐ 1 year warranty will be provided by QW under OD claim.

✓* Further damage to your vehicle will not be covered under this claim. Eg: Overheating*

✓* Vehicle will be restored to **Pre-Accident** and **Original** condition*

For the appeal to waive off NCD Penalty due to late reporting, please email to: motor@income.com.sg

Late Reporting Penalty: -10% NCD / Outcome of the appeal will not be guaranteed

Signature of Authorised Person/Driver

Relationship

Date / Time

Contact

For Official Use

Guidance Note taken by:

Alan Tang (S098825)

Date / Time:

24-04-18 10:56



**SINGAPORE
POLICE FORCE**



T/20180422/2071

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

3 of 3

Report No. T/20180422/2071

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sgt 2 NEO CHANG WEI

Signature Of Interpreter:

Not applicable

Signature Of Informant:

Date/Time:

22/04/2018 16:31

Officer In Charge Of Case:

TR / G1 /

SI YEO CHUN JIAN

Contact No.: 65476213

SN 151

Classification Of Case:

Authentication Stamp

NP168



SINGAPORE POLICE FORCE



T/20180422/2071

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

1 of 3

Report No. T/20180422/2071

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 22/04/2018 16:31	Vide Report No.: A/20180421/0184	Station Diary No.: 22
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Informant's Particulars

Name of Informant: SOO KWOK MUN			Address: APT BLK 114 SERANGOON NORTH AVENUE 1 #06-559 SINGAPORE 550114		
ID Type / ID No.: NRIC NO / S7616386C			Contact No.: Home/Office: Mobile: 90707068		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 41	Date of Birth: 02/06/1976	Type of Informant: Rider		
Race: Chinese			Language:		Institution / School Name:
Occupation: ASSISTANT TECHNICAL MANAGER			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 21/04/2018 23:00	Type of Location: Straight Road
Location: Along Road 1 Traveling Toward Road 2 SERANGOON ROAD WHAMPOA SOUTH Along Serangoon road				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBL261B	Motorcycle	KTM	690 ENDURO R ABS	White	Seriously Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FBL261B	NTUC Income Insurance Co-Operative Limited	5089838947	30/04/2017	29/04/2018



SINGAPORE POLICE FORCE



T/20180422/2071

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

2 of 3

Report No. T/20180422/2071

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	SOO KWOK MUN	ID No.	S7616386C
Related Vehicle	FBL261B (Motorcycle)	Contact No.	90707068
Hospital/Clinic	TAN TOCK SENG HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	21/04/2018	Date Discharge	22/04/2018
No. of Days granted Medical Leave	01	Degree of Injury	Serious

Brief Details.

On 21/04/2018 at around 2300hrs, I(FBL261B) was riding along Serangoon Road near to Whampoa south road. A taxi suddenly cut into my lane in front of me and I immediately jam brake. However, I was not able to avoid the taxi and the front of my car hit the back of his car. After the accident, the taxi driver and the passenger bring me to the side of the road as there is a lot of car at the road at that moment in time. They also helped me to called the ambulance and the ambulance convey me to the Tan Tock Seng hospital therefore I could not take the particulars of the involved parties and the license plate number of the taxi. As such, I am lodging this report for insurance claim and requested by TP IO Jerry yeo vide A/20180421/0184.

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	6386C

Vehicle Details

Vehicle No.:	FBL261B
Vehicle to be Exported:	No
Intended De-registration Date:	11 May 2018
Vehicle Make:	K.T.M.
Vehicle Model:	690 ENDURO R ABS
Primary Colour:	White
Secondary Colour:	Orange
Manufacturing Year:	2015
Engine No.:	0576022218
Chassis No.:	VBKLET401FM772842
Maximum Power Output:	-
Open Market Value:	\$10,202.00
Original Registration Date:	30 Apr 2016
First Registration Date:	30 Apr 2016
Transfer Count:	1
Actual ARF Paid:	\$1,531.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	29 Apr 2026
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$6,501.00
COE Rebate Amount:	\$5,179.00
Total Rebate Amount:	\$5,179.00

The information contained herein is correct as at 11 May 2018

OK

Dirt Wheel Motor Trading

Blk 9004 Tampines ST 93 # 01-100 Singapore 528838
Tel (65) 67833063 Fax (65) 67881202



Name: Soo.
Contact: 90707068
FBI 261B

KTM Model: 690 Enduro R
Year: 2015
Frame no: 772842

No:	Parts Number	Description	Qty	\$\$\$	States / Remark
1		wheel slider / front	10%	\$150	cut ✓
2	765 01010 000 / 28	Front fender / white		\$72	RX
3	760 02974 000 / 28	Hand Guard / Alu / White		\$255	D.S ✓
4		Mirror		\$68	cut ✓
5		Mirror holder		\$58	cut ✓
6		Front side spoiler / white (R)		\$186	cut ✓
7		Front side spoiler / white (L)		\$186	cut ✓
8		Frame slider		\$220	cut ✓
9		Brake pedal		\$161	cut ✓
10		Side Box carrier		\$1009	cut / cut ✓
11		Signal light / Rear (R)		\$58	cut ✓
12		Wheel slider / Rear		\$180	cut ✓
13		Brake lever		\$143	cut ✓
14		Towbar TP → WAC → DW		\$150	35
15					
16		Labour		\$320	280
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
29					
30					

Not Authorized

LKK

3 day

Tel: 90096608

take photo after repair

\$ 2751.30

P- 2707
1070

2436.30

315

2751.30

- LKK Auto Consultants hereby notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

9/12

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018 Edit Reg		10 May 2018 00:00 Edit Adj Rpt	S\$2,751.30 Edit Estimates	S\$2,751.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	-, Co. Reg. No.: -								
Main Claimant:	SOO KWOK MUN @ SOO THOO KWOK MUN ID: S7616386C								
Vehicle Reg. No.:	FBL261B	Date of Loss:	21/04/2018 23:00 - :59 [23 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18040598	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD3185P	Policy No. (Claimant):							
		Excess:							
Reparer:	Dirt Wheel Motor Trading (HQ) Blk 9004 Tampines Street 93, #01-100, 528838 Tampines - Tel: 67833063								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 22/05/2018]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBL261B (MCT18040598)
[SHD3185P]






































TP









































SOO KWOK MUN @ SOO THOO KWOK MUN

Apr 21 2018 11:00PM

[-]

Dirt Wheel Motor Trading

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	14/06/18 12:02	General View						Load JPG	<input checked="" type="checkbox"/>	
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3	14/06/18 12:02	General View						Load JPG	<input checked="" type="checkbox"/>	
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37	14/06/18 12:02	General View						Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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75	14/06/18 12:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
76	14/06/18 12:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/05/18 08:36	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III18008579/JTBE2

Date: 25/06/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No: FBL261B

Insured Vehicle No: SHD3185P

Date of Loss: 21/04/2018

Nature of Claim: TP

Claim No: MCT18040598

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBL261B

Make & Model: KTM 690SMC R, 690cc

Engine No: 0576022218

Reg. Date: 30/04/2016 (Man. Year: 2015)

Chassis No: VBKLET401FM772842

Colour: Multi-colour

Odometer: 63607 km

Engine Capacity: 690 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 90/90-21

Rear Tyre Size: 140/90-18

Front Left Side: Golden Tyre 7 mm

Rear Left Side: Golden Tyre 7 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,779.00	2,436.30	342.70	12.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	470.00	315.00	155.00	32.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,249.00	2,751.30	497.70	15.32

INSPECTION

Date of Assignment: 10/05/2018

Date Inspected: 11/05/2018 Inspected At:

Dirt Wheel Motor Trading (HQ)
Blk 9004 Tampines Street 93, #01-100
Singapore 528838

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 25 Jun 2018)	
Parts:	N/A	KTM 690SMC R 690cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBL261B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL SLIDER/FRONT	Cut	180.00 F	*180.00 FL
2	1		*FRONT FENDER / WHITE	Repair	72.00 F	*- FL
3	1		*HAND GUARD / ALU / WHITE	Distorted	258.00 F	*258.00 FL
4	1		*MIRROR	Cut	68.00 F	*68.00 FL
5	1		*MIRROR HOLDER	Cut	58.00 F	*58.00 FL
6	1		*FRONT SIDE SPOILER / WHITE R	Cut	186.00 F	*186.00 FL
7	1		*FRONT SIDE SPOILER / WHITE L	Cut	186.00 F	*186.00 FL
8	1		*FRAME SLIDER	Cut	220.00 F	*220.00 FL
9	1		*BRAKE PEDAL	Bent	161.00 F	*161.00 FL
10	1		*SIDE BOX CARRIER	Cut / Bent	1,009.00 F	*1,009.00 FL
11	1		*SIGNAL LIGHT / REAR / R	Broken	58.00 F	*58.00 FL
12	1		*WHEEL SLIDER / REAR	Cut	180.00 F	*180.00 FL
13	1		*BRAKE LEVER	Cut	143.00 F	*143.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	2,779.00	2,707.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	270.70
Total Parts (S\$)	2,779.00	2,436.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING TP - IDAC - DW	New	150.00	35.00
2	LABOUR	New	320.00	280.00
Gross Labour Cost (\$\$)			470.00	315.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >