

15/02/2018

INS. CASE OWNER:

CC 4/FWD1800

8559, F

LKK:

IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT

14/5/18

Date / Time:

9/6/18

Registered in Merimen:

10/5/18

Pre-assign / CCU / FTE:

SLA 72655

1701800005250



Insured Vehicle No.:

SLA 72655

Claim No.:

:

Name of Insured:

LIM LOK SEE

Policy No.:

PMPV18-00002996

Insured Tel No.:

HP:

Make / Model:

LITON

Excess Sec II :SS

D.O.A.:

16/4/18

Place of Accident:

BASEMENT 1P OF 134703
Lupp SEARABOW VIEW

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LIM MIN YUAN

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

%

Final ? Yes / No

9EL 86406



INSRS:

WSP:

Tel:

Liability:

RMKS:

LITY
MTCO.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

23/5/18
P. SHW

25.5.18

9EL 86406 - 2

SLA 72655 - LITON (11/11/17) (11/11/17) (11/11/17) (11/11/17)

Email WSP liability claim.

Five pass to Typist to prepare report.

RECEIVED 19 JUN 2018

RECEIVED 27 JUL 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 21.5.18

Sent By: 139

FINALIZATION

Date/Time:

Confirm with: KSC

Confirm by: KSC

Repair Cost:

42 SS2,000

(3 days)

Reduction:

54 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 13.7.18

Confirm with: WONG

Email ☒ Call ☐

Final Liability:

100%

(Agreed / Assessed) BOLA S/N No. : 23

If NO or B 28. Ass. Lia :

Repair Cost:

WKS

SS2,140.00

DID HIT PARKED TP

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 300.00

(\$ 100 x 3 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 3,442.00

Global Sum SS:

FINAL PAYMENT

Date/Time: 13.7.18

Confirm with: WONG

Email ☒ Call ☐

Payee 1:

SS2,442.00

Name 1:

CITY AUTO PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: 500

REF: FW1)

ASSIGNMENT

Front

Date

14052018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKL 8640G

at Workshop n/s

of

160 Sin Ming Drive
City Auto

Insured

Policy No.

Claims No.

Sum Insured:

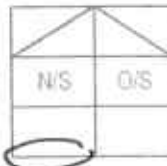
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

after 10am

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR: Seen:

Consistent? : Yes or No

Est. Repairs:

2-3 days

Res.: Yes or No

Lump Sum:

1-B, %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No

SKL 8640G

Yr Regn

12 13

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Audi A6

cc

1984

Colour

M. Silver

A/C

Insured / Std / Nil / NA

Sp Reading

97780

T/Radio

Insured / Std / Nil / NA

Eng/No

C/No

WAU8884G8EN05789

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

5

mm

R/Bal

7

mm

L/Bal

5

mm

L/Bal

7

mm

D.O.A.

28/4/18

D.O.I.

14/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15/5 File pass to CCHM

1/2: +2K (RED: +2,334.30 54/1)

Date/Time, File Pass to?



: Preli. Report



: Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

T. S. + P. S. (\$)

1. Photos

2. Other

3.

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Wheelband (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18008559/Keb3		
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986		Date : 10-05-2018		
		Code : FWD		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLA 2265S	Veh. Inspected	SKL 8640G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	10/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/04/2018	Inspection Date	14/05/2018	
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-50/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0860 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9598

Co. Reg. No.: 199803435C GST Reg. No.: M2-8920979-4

FWD SINGAPORE PTE LTD

NO. 6

TEMASEK BLVD

SUNTEC CITY TOWER 4

SINGAPORE 038986

Contact : 97999898

Fax No. :

Not Attached
1.3.1
Recovery BPP claim
2 days

Estimate : QUOT201805-000166(00)

Date : 08/05/2018

Vehicle No. : SKL8640G

Make/Model : AUDI A6 2.0 TFSI MU

Mileage (km) : 0

Chassis No. : WAUZZZ4G8EN057997

Accident Date : 28/04/2018 00:00:00

Claim No. : SLA2265S

Reference : SKL8640G

Policy No. : DMPCSN3000421802

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear bumper	1.0	1,580.00	1,580.00 ✓
2	Rear bumper lower spoiler	1.0	360.00	360.00 ✗
3	Parking sensor	1.0	155.00	155.00 ✓
4	Taillamp LH	1.0	550.00	550.00 ✓
5	Rear bumper reinforcement	1.0	460.00	460.00 ✗
6	Rear bumper retainer	1.0	68.00	68.00 ✗
List Total :				2,235.00
10% Discount S\$				363.80
				3,274.20
LABOUR :				
- To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts		1.0	450.00	450.00
- Spray painting on affected & replace parts		1.0	600.00	600.00
				1,050.00

2- \$ 2,235.00
-10%

2,056.50

1- \$ 450.00

\$ 2,506.50

-20%

\$ 2,005.20

2/5 - \$ 2,000.00 ✓ ok
3 days

E. & O.E.

Total S\$: 4,324.20

GST 7% S\$: 302.69

Amount Due S\$: 4,626.89

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Estimate : QUOT201805-000166(00)

FWD SINGAPORE PTE LTD

NO. 6

TEMASEK BLVD

SUNTEC CITY TOWER 4

SINGAPORE 038986

Contact : 97999898

Fax No. :

*Not Withheld
1. B,
Penny Bepain
2 day,*

Date : 08/05/2018

Vehicle No. : SKL8640G

Make/Model : AUDI A6 2.0 TFSI MU

Mileage (km) : 0

Chassis No. : WAUZZZ4G8EN057997

Accident Date : 28/04/2018 00:00:00

Claim No. : SLA2265S

Reference : SKL8640G

Policy No. : DMPCSN3000421802

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear bumper	1.0	1,580.00	1,580.00 ✓
2	Rear bumper lower spoiler	1.0	360.00	360.00 ?
3	Parking sensor	1.0	155.00	155.00 ✓
4	Taillamp LH	1.0	550.00	550.00 ?
5	Rear bumper reinforcement	1.0	460.00	460.00 ?
6	Rear bumper retainer	1.0	68.00	68.00 X
List Total :				3,638.00
10% Discount S\$				363.80
				3,274.20
LABOUR :				
-	To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	450.00	450.00 200
-	Spray painting on affected & replace parts	1.0	600.00	600.00 250
				1,050.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$ 4,324.20

GST 7% S\$ 302.69

Amount Due S\$ 4,626.89

for CITY AUTO PTE LTD

Catherine Chong (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Wednesday, 9 May, 2018 2:15 PM
To: AsherSng@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: Arrange survey for SKL8640G (FWD Ref: 1201800005350)
Attachments: GIA report.pdf; Estimate.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E josey.loh@fwd.com

W fwd.com.sg



	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% p.a. fwd.com.sg save now
--	--	---	---

From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Wednesday, 9 May, 2018 10:11 AM
To: Motor Claims SG - SG Common
Subject: Arrange survey for SKL8640G

Vehicle

Dear Survey Dept,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

Your Vehicle No. : SLA2265S

Our Vehicle No. : SKL8640G

D3A : 28/04/2018

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

SGV4503R

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

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CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

FWD SINGAPORE PTE LTD

NO. 6

TEMASEK BLVD

SUNTEC CITY TOWER 4

SINGAPORE 038986

Contact : 97999898

Fax No. :

Estimate : QUOT201805-000166(00)

Date : 08/05/2018

Vehicle No. : SKL8640G

Make/Model : AUDI A6 2.0 TFSI MU

Mileage (km) : 0

Chassis No. : WAUZZZ4G8EN057997

Accident Date : 28/04/2018 00:00:00

Claim No. : SLA2265S

Reference : SKL8640G

Policy No. : DMPCSN3000421802

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear bumper	1.0	1,580.00	1,580.00
2	Rear bumper lower spoiler	1.0	360.00	360.00
3	Parking sensor	4.0	155.00	620.00
4	Taillamp LH	1.0	550.00	550.00
5	Rear bumper reinforcement	1.0	460.00	460.00
6	Rear bumper retainer	1.0	68.00	68.00
List Total :				3,638.00
10% Discount S\$				363.80
				3,274.20
LABOUR :				
- To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts		1.0	450.00	450.00
- Spray painting on affected & replace parts		1.0	600.00	600.00
				1,050.00

E. & O.E.

Total S\$: 4,324.20

GST 7% S\$: 302.69

Amount Due S\$: 4,626.89

for CITY AUTO PTE LTD

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 May 2018 14:38	Clim Veh Model Changed	(204407) AUDI A6 2.0 (A).	[A] Lau Shu Pei
2	10 May 2018 14:38	Clim Created	Reg No: SKL8640G, Acct Date: 2018/04/28, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ), Workshop: City Auto Pte Ltd (Sin Ming) (HQ)	[A] Lau Shu Pei
3	10 May 2018 14:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	10 May 2018 14:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/21	[A] Lau Shu Pei
5	10 May 2018 14:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	10 May 2018 14:38	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
7	11 May 2018 14:31	Clim Registration Modified	Pol No:->PNPV2018-00002996.	[I] Josey Loh
8	21 May 2018 14:11	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/21	[A] Lau Shu Pei
9	21 Jun 2018 08:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
10	21 Jun 2018 08:45	Clim Dtl Modified	JPJ Reg. Date: -> 2013/12/31.	[A] JOANNE LEE KHANG MIN
11	21 Jun 2018 08:45	Clim Details Notified		[A] JOANNE LEE KHANG MIN
12	10 Jul 2018 10:04	Adj Mandate Request	Cur.Req:2442.00:LIABILITY: 100% B:23 OID HIT TP PARKED VEHICLE QUANTUM: (a) C OR w/GST: \$2,140.00 + (b) LOU: \$300.00 (3days x \$100) + (c) LTA: \$2.00 Total: a+b +c = \$2,442.00 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From ◀ ▶ Date To ◀ ▶ Audit Type None ▼ Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Win Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1810154	21/05/2018 14:11	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL8640G	SLA22655	10.70

Print Received Message

This mail is associated with :

***SKL8640G (1201800005350)**
[SLA2265S]

TP
KOOI CHO LIANG
Apr 28 2018 4:00PM
[CHIN LOCK SEE]
City Auto Pte Ltd (Sin Ming)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 10/07/2018 16:59 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2442.00) - SKL8640G - Claim Handler: Josey Loh

Approved:2442.00.



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: 1201800005350

Our ref: SKL8640G

30/05/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

FWD SINGAPORE PTE LTD

NO. 6

TEMASEK BLVD

SUNTEC CITY TOWER 4

SINGAPORE 038986

Dear Sir/Mdm,

Accident involving SKL8640G and SLA2265S on 28/04/2018

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 2,140.00
Additional Loss of use (3 Days x \$100.00)	:	S\$ 300.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 2,442.00</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 6628 8898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: KOOI CHO LIANG NRIC: S70930382

Address: 93 TAMAN PERMATA SINGAPORE 575221

Name of Driver: KOOI CHO LIANG NRIC: S70930382

Address: 93 TAMAN PERMATA SINGAPORE 575221

Accident on 28/04/2018 Involving SLA 22663 AND SKL 66406

At/along RIO VISTA BASEMENT CARPARK

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle AUDI A6 at my/our request I/We the above owner of Motor Vehicle No: SKL 36406 do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: KOOI CHO LIANG

Name: KOOI CHO LIANG

Date: 7/5/18

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: [Signature]

Name: [Signature]

Date: [Signature]

RELEASE

Claim Reference:	1201800005350
Surveyor's Reference:	CC4/FWD18008559/Keb3
TP Reference:	SKL8640G

We, **CITY AUTO PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKL 8640G** ("Vehicle") to accept the sum of **\$2,442.00**, being the amount claimed for **\$2,140.00** (repair costs), **\$300.00** (loss of rental/ use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **28/04/2018** (date of accident) at / along **RIO VISTA BASEMENT CARPARK** (location) involving vehicle no/s. **SKL 8640G** and **SLA 22655**.

This is pursuant to the inspection conducted on **14/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLA 22655** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 24th day of JULY 2018

CLAIMANT

CITY AUTO PTE LTD
Blk 8 Sin...
#01-58/60/62 Sin... Ind Est
Singapore...
Tel: 6453 1235
(Claims...)

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



KSC

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

FWD SINGAPORE PTE LTD

NO. 6

TEMASEK BLVD

SUNTEC CITY TOWER 4

SINGAPORE 038986

Attention: Motor Claim Department

Contact : 97999898

Fax No. :

TAX INVOICE

Tax Invoice : I2018-003889

Date : 30/05/2018

Vehicle No. : SKL8640G

Make / Model : AUDI A6 2.0 TFSI MU

Mileage (km) : 0

Chassis No. : WAUZZZ4G8EN057997

Accident Date : 28/04/2018

Claim No. : 1201800005350

Reference : JO201805-0207

Policy No. : DMPCSN3000421802

S/No. Particular	Amount
* Lumpsum repair	<u>S\$</u> 2,000.00

Total S\$:	2,000.00
GST @ 7% S\$:	140.00
Grand Total S\$:	<u>2,140.00</u>

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-069361

Date of Request: 08/05/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 08/05/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SLA2265S
Accident Date 28/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA2265S	FWD Singapore Pte. Ltd.	25/02/2018-24/02/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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TAX INVOICE

Our Ref No: GR-18-069361

Date of Request: 08/05/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 08/05/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SLA2265S
Accident Date 28/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 May 2018 Edit Reg		09 May 2018 00:00 Edit Adj Rpt	S\$2,000.00 Edit Estimates	S\$2,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHIN LOCK SEE , ID: S02307788								
Main Claimant:	KOOI CHO LIANG , ID: S70980382								
Vehicle Reg. No.:	SKL8640G	Date of Loss:	28/04/2018 16:00 - :59 [51 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800005350	Policy/Cover Note No.:	PNPV2018-00002996 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLA226SS	Policy No. (Claimant):	DMPCSN3000421802						
		Excess:							
Repairer:	City Auto Pte Ltd (Sin Ming) (HQ) Block 8 Sin Ming Road #01-58/60/62 Sin Ming Est, 575643 Sin Ming - Tel: 64531235								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (10/07/2018): Alert - Adj Mandate Approved (S\$2442.00) - SKL8640G - Claim Handler: Josey Loh 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL8640G (1201800005350)
[SLA2265S]
TP
KOOI CHO LIANG
Apr 28 2018 4:00PM
[CHIN LOCK SEE]
City Auto Pte Ltd (Sin Ming)

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/05/18 14:11	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/18 10:01	General View	Load JPG	<input checked="" type="checkbox"/>
2	10/07/18 10:01	General View	Load JPG	<input checked="" type="checkbox"/>
3	10/07/18 10:01	General View	Load JPG	<input checked="" type="checkbox"/>
4	10/07/18 10:01	General View	Load JPG	<input checked="" type="checkbox"/>
5	10/07/18 10:01	General View	Load JPG	<input checked="" type="checkbox"/>
6	10/07/18 10:01	General View	Load JPG	<input checked="" type="checkbox"/>
7	10/07/18 10:01	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
8	10/07/18 10:01	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
9	10/07/18 10:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
10	10/07/18 10:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
11	10/07/18 10:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
12	10/07/18 10:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
13	10/07/18 10:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
14	10/07/18 10:02	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
15	10/07/18 10:02	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
16	10/07/18 10:02	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
17	10/07/18 10:02	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
18	10/07/18 10:02	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/05/18 14:39	EMAIL TO FWD DD 10052018	Load PDF	
2	10/05/18 14:39	FWD EMAIL TO INSURED DD 09052018	Load PDF	
3	10/05/18 14:39	TP ESTIMATE	Load PDF	
4	10/05/18 14:39	TP GIA REPORT	Load PDF	
5	22/05/18 09:12	TP ESTIMATE- MARKED	Load PDF	
6	21/06/18 08:49	WORKSHOP INVOICE	Load PDF	
7	21/06/18 08:49	LOD	Load PDF	
8	21/06/18 08:49	GIA SEARCH	Load PDF	
9	30/07/18 10:59	AUTHORISATION TO ACT FORM	Load PDF	
10	30/07/18 10:59	Release Voucher	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	11/05/18 14:32	OI GIA Report	Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
2	16/05/18 10:40	Scene Photos	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLA2265S (Insd veh)	Model:	AUDI A6 2.0 (A)
	SKL8640G (TP veh)		
Date of Accident:	28/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		4,626.89
Final Repair Cost	:	\$		2,140.00
Loss of Use	:	\$		300.00
Rental (if any)	:	\$		0.00
LTA / GIA Search Fee	:	\$		2.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		2,442.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly Indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	City Auto Pte Ltd	:	2,442.00
2)		:	
3)		:	

JOANNE LEE KHANG MIN

30 Jul
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18008559/KEB3Q2

Date: 30/07/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00002996

Claimant Vehicle No : SKL8640G **Insured Vehicle No :** SLA2265S

Date of Loss: 28/04/2018 Nature of Claim: TP Claim No: 1201800005350

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKL8640G**

Make & Model: AUDI A6, 2.0 (A)

Reg. Date: 31/12/2013 (Man. Year: 2013)

Colour: Metallic Silver

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): **Market Value/New Car Price**

Engine No: CDN379333

Chassis No: WAUZZZ4G8EN057997

Odometer: 97780 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17

Front Left Side: Michelin 5 mm

Front Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

Rear Tyre Size:

Rear Left Side:

Rear Right Side:

225/55 R17

Michelin 7 mm

Michelin 7 mm

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,274.20	2,056.50	1,217.70	37.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,050.00	450.00	600.00	57.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,324.20	2,506.50	1,817.70	42.04
Approved Total (Overridden) (\$\$)		2,000.00		
(\$\$)	4,324.20	2,000.00	2,324.20	53.75
+ GST 7.00/7.00% (\$\$)	302.69	140.00	162.69	53.75
Nett Amount (\$\$)	4,626.89	2,140.00	2,486.89	53.75
+ Loss of Use (3.0 x S\$100.00/day) (\$\$)		300.00		
+ Doc/Search Fee (\$\$)		2.00		
Nett Liability (\$\$)		2,442.00		

INSPECTION

Date of Assignment: 09/05/2018

Date Inspected: 14/05/2018 Inspected At:

City Auto Pte Ltd (Sin Ming) (HQ)
Block 8 Sin Ming Road #01-58/60/62 Sin

Ming Est
Singapore 575643

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version:	1.0 (Last Synchronised: 21 Jun 2018)
Parts:	143	AUDI A6 2.0 (A)	(Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's		(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKL8640G)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	1,580.00 FL	*1,580.00 FL
2	1		*REAR BUMPER LOWER SPOILER	Serviceable	360.00 FL	*- FL
3	4		*PARKING SENSOR	Shorted (1 PCS ONLY)	620.00 FL	*155.00 FL
4	1		*TAILLAMP LH	Mtg Cracked	550.00 FL	*550.00 FL
5	1		*REAR BUMPER REINFORCEMENT	Repair	460.00 FL	*- FL
6	1		*REAR BUMPER RETAINER	Serviceable	68.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	3,638.00	2,285.00
- List Item Discount on L Items 10.00/10.00% (S\$)	363.80	228.50
Total Parts (S\$)	3,274.20	2,056.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ACCIDENT PARTS	New	450.00	200.00
2	SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	600.00	250.00
Gross Labour Cost (S\$)			1,050.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >