

Hsiao Tong (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 7 February 2019 11:06 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving YM5565P (OI : EQI - DM18HO01213/JT) AND PJY730 (TP : LKK REF -CC4/EQI18008558/Apb3) on 09.05.2018

Dear Hsiao Tong

Please proceed to offer up to \$26,007.45.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, January 31, 2019 5:42 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <SEEK MANDATE> Direct Settlement - Accident Involving YM5565P (OI : EQI - TBA) AND PJY730 (TP : LKK REF -CC4/EQI18008558/Apb3) on 09.05.2018

Your ref : **TBA**
Our ref : CC4/EQI18008558/Apb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YM5565P(EQ-OI) AND PJY730(TP) ON 09/05/2018

We refer to the above matter.

The accident occurred when our insured driver had hit onto third party parked vehicle.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**New Hock Teck Motor Pte Ltd**" at **\$26,007.45(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 68,781.00	\$ 20,000.00
2. Loss of Use (60days x \$180.00)	\$ 10,800.00	\$ 6,000.00 (60days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 79,588.45	<u>\$ 26,007.45</u>

**50days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 6 January 2019 2:27 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM5565P (OI : EQI - TBA) AND PJY730 (TP : LKK REF - CC4/EQI18008558/Apb3) on 09.05.2018

Your Ref: TBA

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng <francis.ng@eqinsurance.com.sg>

Sent: Friday, 11 May 2018 11:02 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM5565P (OI : EQI - TBA) AND PJY730 (TP : LKK REF - CC4/EQI18008558/Apb3) on 09.05.2018

Dear Shu Pei,

Our insured's report is attached.

Regards,

Francis Ng

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, May 10, 2018 7:15 PM

To: Francis Ng <francis.ng@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YM5565P (OI : EQI - TBA) AND PJY730 (TP : LKK REF - CC4/EQI18008558/Apb3) on 09.05.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PJY 730 at M/s New Hock Teck Motor Pte Ltd.

Enclosed herewith a copy of TP's police report for your perusal.

Please be informed that our preliminary advice and estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)