

ASS. REC. BY: Adrian Ling

REF:

CS/AIG/8008486/Arc 9/v

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100420155-02

Claims No. _____

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 138K

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 8x days Res: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKS6878P Yr Regn: 2015, AugustType: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 c.c. 1798Colour: White A/C: Insured / Std / NI / NASp. Reading: 27606 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAAU222460FN063593Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / ☒ STD A/Rim orTyre Size: F: 245/45R18R: 245/45R18☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. >15/18 D.O.I. 08/05/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD AIG.</u>
<u>9/5/18</u>	<u>Revert by merimen</u>
<u>10/5/18</u>	<u>Rece approved \$9012 from victor by merimen</u>
<u>10/5/18</u>	<u>Informed Tony c/A ex \$800 by email</u>
<u>23/7/18</u>	<u>Final fig \$8191.20 (Reel 9294.80, 53%) confirmed by email</u>
<u>23/7/18</u>	<u>@1005am Currine agree on 6 days</u>

RECEIVED 17 AUG 2018

Date/Time, File Pass to?

☐ : Preli. ReportDays Of Repair: 6

1)

☐ : Final ReportResurvey No. of Trip: —

Date/Time, File Return to?

Survey Fee:

2) 17/8 - typistAdd Fee: ☐ : Site Insp (\$

Transportation:

☐ : Interview (\$

S+RS \$1

☐ : Tech. Invs (\$

Photos

☐ : Weekend (\$

Others

Report Format: merimenLump Sum / I.B.I. (\$) 8191.20

TOTAL

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 10 May 2018 1:47 PM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SKS 6878 P

Dear Tony,

As instructed by our client AIG , please proceed to repair the insured vehicle **SKS 6878P (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 8 May 2018 1:01 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SKS 6878 P

Dear all,

Kindly assist follow up repair approval above mention case.

Adrian had carry out the survey on this morning.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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View Received Message

This mail is associated with :

***SKS6878P (1730854346SG)**

OD

May 2 2018 11:05AM

[TAN LAY GEOK]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/05/2018 12:33 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9012.00) - SKS6878P - Claim Handler: Loo, Tong Shing

Approved:9012,00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Lee, Ming-Yao	Date: 09 May 2018
<u>Preliminary Advice</u>	

Vehicle No	: SKS6878P	Accident Date	: 02/05/2018
Make	: AUDI A6	Policy No.	: 2100420155-02
Assignment Date	: 09/05/2018	Excess	: S\$0.00
Date of Inspection	: 08/05/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,486.00
Revised Amount	:S\$	9,012.00
Check Items (Estimated)	:S\$	541.00
Total	:S\$	9,553.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	138,000.00
COE / PARF Rebate	:S\$	82,934.00
Salvage Value	:S\$	
Margin for Repair	:S\$	55,066.00

Remarks

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7570H
Vehicle Details	
Vehicle No.:	SK56878P
Vehicle to be Exported:	No
Intended De-registration Date:	09 May 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CYG003599
Chassis No.:	WAUZZZ4G0FN065593
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,069.00
Original Registration Date:	29 Apr 2015
First Registration Date:	29 Apr 2015
Transfer Count:	1
Actual ARF Paid:	\$38,097.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Apr 2025
PARF Rebate Amount:	\$28,572.00
Intended COE Rebate Details	
COE Expiry Date:	28 Apr 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$79,500.00
COE Rebate Amount:	\$54,362.00
Total Rebate Amount:	\$82,934.00

The information contained herein is correct as at 09 May 2018

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN LAY GEOK
 Period of Insurance : 29 Oct 2017 To 28 Oct 2018
 Engine No. : CYG003599
 Chassis No. : WAUZZZ4G0FN065593

Vehicle No. : SKS6878P
 Policy No. : 2100420155-02
 Endorsement No. :
 Issued Date : 26 Sep 2017

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
 Engine Capacity/Tonnage : 1,798.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2015
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0. Own Damage - \$800. Theft - \$0. Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN LAY GEOK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1, Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125242

PREMIUM LEASING -VLAU
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

\$3PBLT

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait Photo

License Number: S1297570H

Name: TAN LAY GEOK

Birth Date: 20 Jul 1958
Issue Date: 04 Apr 2003

Barcode: 1000351651F

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1297570H

Portrait Photo

TAN LAY GEOK

陈丽玉

Race: CHINESE
Date of Birth: 20-07-1958
Country of Birth: SINGAPORE

Sex: F

Barcode: S1-1297570H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
11 May 1993

License No: S1297570H

NP 428A

0075071

Barcode

NRIC No: S1297570H

Portrait Photo

7 LENOIR STREET
SINGAPORE 78053

NRIC No: S1297570H

Date: 15-04-1996

No: 2752216

7 LENOIR STREET
SINGAPORE 78053

NRIC No: S1297570H

Date: 15-04-1996

No: 2752216

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/05/2018 12:44
Date Of Accident	02/05/2018 11:05
Exact Location Of Accident	DE LA SALLE STREET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS6878P
Insured/Policyholder	
Name Of Registered Owner	TAN LAY GEOK
NRIC No	S1297570H
Email Address	JOYCE.RJC@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98263801
Alternative Phone No	OFFICE-63926051

Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI ULTRA S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100420155-02
Cover Note Number	

Driver

Name of Driver	TAN LAY GEOK
NRIC No	S1297570H
Date Of Birth	20/07/1958
Occupation	INDOOR
Date Of Driving Pass	11/05/1983
Driving Experience	34 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98263801
Fax Number	
Contact Number	OFFICE-63926051
Email Address	JOYCE.RJC@GMAIL.COM

Address	7 LENTOR STREET
Postcode	786753
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIM YUN XUAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of Intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG DE LASELLE STREET ON 2 MAY 2018, LATE MORNING. I APPROACHED A CROSS JUNCTION. IT WAS QUITE PACKED WITH VEHICLES. AHEAD WAS A WAITING CAR, MERC SJA7202P, TO PICK UP THEIR CHILD. OPPOSITE WAS ANOTHER CAR TO COME THROUGH AND WAITED FOR ME TO PASS THROUGH. SO, I WENT THROUGH SLOWLY. SOMEHOW, WHEN I SWERVED MY CAR BACK TO MY LANE, POSITION B, IN ORDER TO STOP BEFORE THE CROSS JUNCTION TO LOOK-UP FOR CROSSING VEHICLES IN FRONT, THE ACCIDENT OCCURED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJA7202P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

10.00

10.00

10.00

10.00

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SECTION 2 - IMPORTANT NOTICE

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

3/5/18

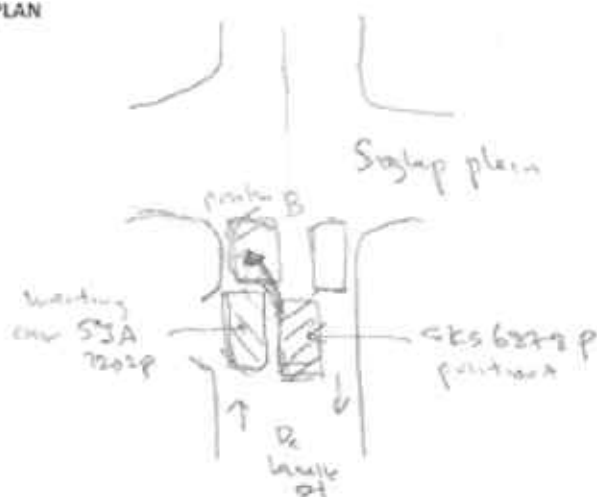
11:40 PM

Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Lim Kk Sng
NRIC/FIN No.: G2P55256911

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Belecalle St on 2 May late morning. I approached a cross junction. It was quite packed with vehicles.

Ahead was a waiting car Mark SA 55A7202 P
to pick up their child. Cypress was another car
to come through and waited for me to pass through.

So, I went through slowly. Somehow, when I swerve my car ~~to my~~ back to my lane passing B in order to stop ~~at the~~ before the snow machine to look-up for moving vehicles in front, the accident occurred.

DECLARATION

(/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time: 3/5/2015
11:29 AM

Tau Lmy Greek

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: Lin Lee Sang
NRIC/IN No: G8547420

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0528/2018/GW
Date : 5-May-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Tan Lay Geok
Address : 7 Lenter Street
Singapore 786753
Telephone : HP +65 91899940
Type of Claim : Own Damage Claim
Policy No. : 2100420155-02
Vehicle No : **SKS 6878 P**
Model Code : Audi A6 1.8 TFSI Ultra
Model / Year : Apr-15
Engine No : CYG 003599
Chassis No : WAUZZZ4G0FN065593
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 2-May-18
Place of Accident : De La Salle Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKS 6878 P.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer lhs rear door's multi-lock system and power window devices.	S/N \$ 360.00 ✓ ✓
2	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✕ ✓
3	To dismantle lhs rear door, lhs side member trim and rear bumper. Repair lhs front door and lhs rear fender. Renew all damaged trims. Reinstall all parts removed.	\$ 3,150.00 ⁷⁵⁰ 750 1000.
4	To respray lhs front and rear doors, door handle, lhs side member trim, lhs rear fender and rear bumper.	\$ 4,300.00 2750. ✓
5	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓ ✓
6	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ <u>8,562.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKS 6878 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-LH <i>Deated</i>	\$ 3,211.00	✓ 2568.80
2	DOOR ATTACHMENT PARTS <i>new</i>	\$ 72.00	? X
3	REAR OUTER DOOR SEAL-LH <i>new</i>	\$ 202.00	✓ 161.60
4	BONDING AGENT <i>new</i>	\$ 43.00	? 34.16
5	CLEANING SOLUTION <i>new</i>	\$ 64.00	? X
6	REAR DOOR CATCH-LH <i>new</i>	\$ 105.00	X
7	REAR DOOR WHEAHER LOWER STRIP-LH <i>new</i>	\$ 162.00	? X
8	REAR EXTERIOR DOOR HANDLE-LH <i>new</i>	\$ 516.00	X
9	SIDE MEMBER TRIM-LH <i>Repair</i>	\$ 752.00	X
10	ATTACHMENT PARTS CLIP-LH <i>new</i>	\$ 77.00	✓ 60.88
11	ATTACHMENT PARTS ADHESIVE TAPE-LH <i>new</i>	\$ 14.00	✓ 10.96
12	REAR STONE GUARD FILM-LH <i>new</i>	\$ 102.00	✓ 83.60
13	REAR BUMPER <i>Repair</i>	\$ 2,300.00	X
14	REAR BUMPER FIXING PAR <i>new</i>	\$ 234.00	X
15	REAR BUMPER GUIDE SECTION-LH <i>new</i>	\$ 46.00	X
16	REAR ALUMINIUM -LH <i>new</i>	\$ 824.00	✓ 659.20
17	SUNDRIES <i>new</i>	\$ 200.00	? X
TOTAL SPARE PARTS		:	\$ 8,924.00
TOTAL LABOUR CHARGES		:	\$ 8,562.00
GRAND TOTAL		:	\$ 17,486.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lij*
Surveyed Date : *08/05/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 06 Days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0528/2018/GW
Date	:	5-May-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

We took 8 days exclude 1 Sunday

jb - 5 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mdm. Tan Lay Geok
Address	:	7 Lenter Street Singapore 786753
Telephone	:	HP +65 91899940
Type of Claim	:	Own Damage Claim
Policy No.	:	2100420155-02
Vehicle No	:	SKS 6878 P
Model Code	:	Audi A6 1.8 TFSI Ultra
Model / Year	:	Apr-15
Engine No	:	CYG 003599
Chassis No	:	WAUZZZ4G0FN065593
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	2-May-18
Place of Accident	:	De La Salle Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKS 6878 P.

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer lhs rear door's multi-lock system and power window devices.	S/N	\$	360.00	\$ 360.00
2	To remove and transfer rear parking aid. Check function. <i>(Rear bumper remove/install)</i>	S/N	\$	280.00	\$ 280.00
3	To dismantle lhs rear door, lhs side member trim and rear bumper. Repair lhs front door and lhs rear fender. Renew all damaged trims. Reinstall all parts removed.		\$	3,150.00	\$ 750.00
4	To respray lhs front and rear doors, door handle, lhs side member trim, lhs rear fender and rear bumper.		\$	4,300.00	\$ 2,750.00
5	To renew lhs rear rim and carry out wheel alignment.	S/N	\$	280.00	\$ 280.00
6	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	8,562.00	\$ 4,612.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKS 6878 P.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	REAR DOOR-LH	\$ 3,211.00	\$ 2,568.80
2	DOOR ATTACHMENT PARTS	\$ 72.00	
3	REAR OUTER DOOR SEAL-LH	\$ 202.00	\$ 161.60
4	BONDING AGENT	\$ 43.00	\$ 34.16
5	CLEANING SOLUTION	\$ 64.00	
6	REAR DOOR CATCH-LH	\$ 105.00	
7	REAR DOOR WHEAHER LOWER STRIP-LH	\$ 162.00	
8	REAR EXTERIOR DOOR HANDLE-LH	\$ 516.00	
9	SIDE MEMBER TRIM-LH	\$ 752.00	
10	ATTACHMENT PARTS CLIP -LH	\$ 77.00	\$ 60.88
11	ATTACHMENT PARTS ADHESIVE TAPE-LH	\$ 14.00	\$ 10.96
12	REAR STONE GUARD FILM-LH	\$ 102.00	\$ 83.60
13	REAR BUMPER	\$ 2,300.00	
14	REAR BUMPER FIXING PAR	\$ 234.00	
15	REAR BUMPER GUIDE SECTION-LH	\$ 46.00	
16	REAR ALUMINIUM -LH	\$ 824.00	\$ 659.20
17	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 8,924.00	\$ 3,579.20
TOTAL LABOUR CHARGES		\$ 8,562.00	\$ 4,612.00
GRAND TOTAL		\$ 17,486.00	\$ 8,191.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 23 July 2018 10:16 AM
To: 'Boo seng yak'; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SKS6878P - OD AIG - SURVEYED 8 MAY 18

Dear Mr Boo,

Confirm repair cost of \$8191.20 before excess \$800 and GST @ 6 days of repairs.(as agreed)

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Thursday, 5 July 2018 7:16 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKS6878P - OD AIG - SURVEYED 8 MAY 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8191.20 @ 8 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKS 6878 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0528/2018/MAS

14 Aug 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKS 6878 P, Audi A6 1.8 TFSI Ultra S-Tro

With reference to the above-mentioned vehicle, no **SKS 6878 P**, claimant,
Mdm. Tan Lay Geok, please find the related document per attached.

1. A copy of the Original invoice no. 85012807 – S\$7,908.58
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKS 6878 P

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1297570H**

Name: **TAN LAY GEOK**

Birth Date: **20 Jul 1958**

Valid Until: **04 Apr 2003**

000351691F




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1297570H



Name: **TAN LAY GEOK**

Race: **陈丽玉**

CHINESE

Date of Birth: **20-07-1958**

Country of Birth: **SINGAPORE**

Sex: **F**

S1297570H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

11 May 1983

Licence No: **S1297570H**

NP 428A



0075071

NRIC No: **S1297570H**



Blood Group: **B+**

Date of Issue: **07-09-1991**

**7 LENTOR STREET
 SINGAPORE 786753**

NRIC No:

S1297570H

Date:

15-04-1999

No: **2752216**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN LAY GEOK
Period of Insurance : 29 Oct 2017 To 28 Oct 2018
Engine No. : CYG003599
Chassis No. : WAUZZZ4G0FN065593

Vehicle No. : SKS6878P
Policy No. : 2100420155-02
Endorsement No. :
Issued Date : 26 Sep 2017

ABOUT THE COVER

Make/Model	: AUDI A6 1.8 TFSI ULTRA	Sum Insured	: Market Value	First Year of Registration	: 2015
Engine Capacity/Tonnage	: 1,798.00 CC	Off Peak Car	: No	Insuring with COE/PAFF	: Yes
Driver Restriction	: NA				

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,500 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN LAY GEOK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63962323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125242

PREMIUM LEASING -VLAU

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

58P6L1



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6388 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408093
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauts.com.sg
6266 2323
9628 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 17:21

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012807 Date : 03/08/2018 Order : SKS6878P Term : 30	Account: A0006 (T: 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SKS6878P (V 26119) Regn Date: 29/04/2015 Mileage: 28356 WIP No.: 64341
Model: A6 1.8 TFSI ULTRA S tronic 4GC Chassis: WAUZZZ4G0FN065593 Engine: CY6 003599 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
D	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	350.00	1.00	350.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE LHS REAR DOOR, LHS SIDE MEMBER TRIM AND REAR BUMPER. REPAIR LHS FRONT DOOR AND LHS REAR FENDER. RENEW ALL DAMAGED TRIMS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY LHS FRONT AND REAR DOORS, DOOR HANDLE, LHS SIDE MEMBER TRIM, LHS REAR FENDER AND REAR BUMPER	2750.00	1.00	2,750.00
S	BODYWORK	M:	280.00	1.00	280.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733
Page 2 17:21

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1025

Ubi Service Centre
55 Ubi Road 1
Singapore 408826
Telephone: 6388 2223
Telefax: 6475 1025
GST Reg. No. 199902271W

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6296 2323
9828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012807 Date : 03/08/2016 Order : SKS6878P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKS6878P (V 26119) Regn Date: 29/04/2015 Mileage: 28356 WIP No.: 64341
Model: A6 1.8 TFSI ULTRA S tronic 48C Chassis: WAUZZZ4G0FN065593 Engine: CY6 003599 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT M:	192.00	1.00	192.00
X	A4G5833051	DOOR	1.00	3211.00	2,568.00
X	A4G060102580	RIM 18" CBS (SK) (A)	1.00	824.00	659.20
X	A4G0890905	FOIL	1.00	104.50	83.60
X	A4G0890909A	SECUR. SET	1.00	13.70	10.96
X	A4G0890909C	SECUR. SET	1.00	76.10	60.88
X	AD 355205A2	BONAGENT	1.00	42.70	34.16
X	A4G5839911A	SEAL	1.00	282.00	161.60

Parts 3,579.20
Labour 0.00
Sublet 4,612.00
Menus 0.00
Lubricant 0.00

Sub-Total 7,391.20
7% GST 517.38
Grand Total 7,908.58



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKS 6878 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/WS/0528/2018/PH
12 JUNE 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A6 1.8 TFSI
Vehicle Chassis No. : WAUZZZ4G0FN065593
Vehicle Regn No. : **SKS 6878 P**
Vehicle Mileage : 28356 KM
Vehicle Owner : Mdm.Tan Lay Geok
Certificate No : 2100420155-02
Policy Excess : S\$ 856.00 (inclusive 7% GST)
Accident Date : 02/05/2018
Place : De La Salle street
Repair Cost : \$ 7,908.58
WIP No. : 64341
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 

Time : _____

Date : 17/6/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 May 2018		09 May 2018 15:21 Edit Adj Rpt	S\$8,191.20 Edit Estimates	S\$8,191.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TAN LAY GEOK , ID: S1297570H, Tel: +6598263801, Email: JOYCE.RJC@GMAIL.COM									
Vehicle Reg. No.: SKS6878P		Date of Loss: 02/05/2018 11:00 - :59 [36 Months and 3 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1730854346SG		Policy/Cover Note No.: 2100420155-02 (Comprehensive) Coverage: 29/10/2017 - 28/10/2018							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/05/2018]									
Driver/Custodian: TAN LAY GEOK (59 / Female), NRIC: S1297570H, Tel: +6598263801									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (10/05/2018): Alert - Adj Mandate Approved (S\$9012.00) - SKS6878P - Claim Handler: Loo, Tong S... AIG_SG (10/05/2018): SKS6878P / OD / 02/05/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKS6878P (1730854346SG)
OD
May 2 2018 11:05AM
[TAN LAY GEOK]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/18 15:38	Adjuster Immediate Advice	Load HTML	<input type="checkbox"/>
Photos/Images			3 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
2	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
3	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
4	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
5	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
6	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
7	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
8	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
9	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
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17	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
18	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
19	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
20	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
21	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
22	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
23	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
24	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
25	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
26	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
27	09/05/18 15:22	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/18 15:38	Singapore Accident Statement	Load PDF	<input type="checkbox"/>
2	09/05/18 15:39	Certificate of Insurance	Load PDF	<input type="checkbox"/>
3	09/05/18 15:39	Insured's Driving License	Load PDF	<input type="checkbox"/>
4	09/05/18 15:40	MARK ESTIMATE	Load PDF	<input type="checkbox"/>
5	24/08/18 11:25	WORKSHOP INVOICE	Load PDF	<input type="checkbox"/>
6	24/08/18 11:25	DISCHARGE VOUCHER	Load PDF	<input type="checkbox"/>

Linked Accident Report Documents

View View in Browser v

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	03/05/18 13:06	Accident Statement		Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	03/05/18 13:01	Identification Card		Load JPG	<input checked="" type="checkbox"/>
5	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	03/05/18 13:01	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	03/05/18 13:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
12	03/05/18 13:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
13	03/05/18 13:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	03/05/18 12:55	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	03/05/18 12:55	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 30px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CS/AIG18008486/AVCQ2

Date: 24/08/2018

REFERENCE

Insured/Claimant: TAN LAY GEOK Policy No: 2100420155-02
Date of Loss: 02/05/2018 Nature of Claim: OD Claim No: 1730854346SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKS6878P**
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG003599
Reg. Date: 29/04/2015 (Man. Year: 2015) Chassis No: WAUZZZ4G0FN065593
Colour: White Odometer: 27606 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$138,000.00
Sum Insured (S\$): 0.00

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R18 Rear Tyre Size: 245/45 R18
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,924.00	3,579.20	5,344.80	59.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,562.00	4,612.00	3,950.00	46.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,486.00	8,191.20	9,294.80	53.16
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	16,686.00	7,391.20	9,294.80	55.70
+ GST 7.00/7.00% (S\$)	1,168.02	517.38	650.64	55.70
Nett Amount (S\$)	17,854.02	7,908.58	9,945.44	55.70

INSPECTION

Date of Assignment: 09/05/2018
Date Inspected: 08/05/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR -LH	Dented	3,211.00 FS	*2,568.80 FS
2	1		*DOOR ATTACHMENT PARTS	Not Necessary	72.00 FS	*- FS
3	1		*REAR OUTER DOOR SEAL -LH	Necessary	202.00 FS	*161.60 FS
4	1		*BONDING AGENT	Necessary	43.00 FS	*34.16 FS
5	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
6	1		*REAR DOOR CATCH -LH	Not Necessary	105.00 FS	*- FS
7	1		*REAR DOOR WHEAHER LOWER STRIP -LH	Not Necessary	162.00 FS	*- FS
8	1		*REAR EXTERIOR DOOR HANDLE -LH	Not Necessary	516.00 FS	*- FS
9	1		*SIDE MEMBER TRIM -LH	Repair	752.00 FS	*- FS
10	1		*ATTACHMENT PARTS CLIP -LH	Necessary	77.00 FS	*60.88 FS
11	1		*ATTACHMENT PARTS ADHESIVE TAPE-LH	Necessary	14.00 FS	*10.96 FS
12	1		*REAR STONE GUARD FILM -LH	Necessary	102.00 FS	*83.60 FS
13	1		*REAR BUMPER	Repair	2,300.00 FS	*- FS
14	1		*REAR BUMPER FIXING PAR	Not Necessary	234.00 FS	*- FS
15	1		*REAR BUMPER GUIDE SECTION -LH	Not Necessary	46.00 FS	*- FS
16	1		*REAR ALUMINIUM -LH	Cut	824.00 FS	*659.20 FS
17	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
Total Parts (S\$)					8,924.00	3,579.20

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	360.00	360.00
2	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
3	TO DISMANTLE LHS REAR DOOR,LHS SIDE MEMBER TRIM AND REAR BUMPER .REPAIR LHS FRONT DOOR AND LHS REAR FENDER .RENEW ALL DAMAGED TRIMS .REINSTALL ALL PARTS REMOVED	New	3,150.00	750.00
4	TO RESPRAY LHS FRON AND REAR DOORS ,DOOR HANDLE,LHS SIDE MEMBER TRIM ,LHS REAR FENDER AND REAR BUMPER	New	4,300.00	2,750.00
5	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			8,562.00	4,612.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >