

Surveyor:

Kenneth

DOI:

ASSIGNMENT

9/5/18

Date / Time:

9/5/18

Registered in Merimen:

9/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLT 16717

Name of Insured:

Ann May Moon Winston

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

9/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age: Ann Kwam 21 years

Driver Tel No.:

(V/L YES / NO)

Claim No.:

7877777777

Policy No.:

170866466

Make / Model:

KIA

Place of Accident:

KANDARBOAT HT PLE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

RD 6192E



INSRS:

WSP:

Tel:

Liability:

RMKS:

soon
hock

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
11/5/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	21/5/18
	After call ltr to OI:	
	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
11/5/18	11/5/18	WT
18/5/18 @ 10/00am	Called OI, Mr Ang. Confirm accident. Request old video. He will send to us. He said that he wanted to depose a statement with TP but TP ignore his phone call. Advise him to let insurer handle. He wanted to know the claim amount.	
18/5/18	Recd OI video.	
21/6/19	DV sent	
12/7/19	File -> Shu Rei to close	
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOIA S/N No.: 13(b)
Repair Cost:	\$5 2050.00	
Loss of Rental (LOR):	\$5	(days)
Loss of Use (LOU):	\$5 300.00 (51W x 3 days)	
Loss of Income (LOI):	\$5	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)		
GIA/LTA Search	\$5 2.00	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost:	\$5	
Total:	\$5 2352.00	Global Sum \$5: 2350.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5 2350.00	Name 1: Sun Hock Motor Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

ASS. REC. BY:

REF: 146/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

10/5 Report to Customer

L/S # 2050 (Red # 614.90 / 238)

Veh No:

RD 6192 E

Yr Regn:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BYD

C6

C.C.

Colour:

White / Green

A/C:

Insured / Std / NI / NA

Sp. Reading

17451

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

LC0CE4DB5141006910

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

R:

225/65R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIRY SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

7/5/18

D.O.A.

9/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

C/S/R

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prell. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ - RS. \$

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18008485/Kpb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 09-05-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLT 1671J	Veh. Inspected	RD 6192E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	07/05/2018	Inspection Date	09/05/2018	
Survey held at	SOON HOCK MOTOR PTE LTD BLK 10 ANG MO KIO INDUSTRIAL PK 2A #01-05/06 AMK AUTOPOINT . SINGAPORE 568047			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SOON HOCK MOTOR PTE LTD

08/05/18

QUOTATION FOR VEHICLE RD 6192 E

		PARTS			
1	1	FRONT BUMPER			
2	1	FRONT FENDER (RH)			
			SUB TOTAL		
			LESS 10%		
			DISCOUNTED SUB TOTAL		
		S/NETT			
1	1	FRONT NUMBER PLATE SCREW			
			SUB TOTAL		
		LABOUR			
1		PANEL BEATING			
2		SPRAYPAINTING CHARGES			
3		WIRING CHARGES			
			SUB TOTAL		
			GRAND TOTAL		

Nulla \$ 1,262.64 ✓
cm \$ 742.80 ✓
 \$ 2,005.44
 \$ 200.54
 \$ 1,804.90

\$ *re* 30.00 ✓
 \$ 30.00

\$ 400.00 *360*
 \$ 400.00 ✓
 \$ 30.00 *150*
 \$ 830.00

\$ 2,664.90

PLEASE NOTE THAT THE ABOVE IS ONLY AN ESTIMATE. THEREFORE SHOULD THERE BE ANY ADDITIONAL PARTS REQUIRE OR DISCOVER DAMAGE DURING OUR COURSE OF REPAIRS. WE WOULD INFORM YOU ACCORDINGLY FOR THE NECESSARY ACTIONS. PRICES OF PARTS QUOTED ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Not Authorized
to Sign & H.
Resuming After Paint
13/5
2 days



SOON HOCK MOTOR PTE LTD

88, 110, 112, 114, 116, 118, 120, 122, 124, 126, 128, 130, 132, 134, 136, 138, 140, 142, 144, 146, 148, 150, 152, 154, 156, 158, 160, 162, 164, 166, 168, 170, 172, 174, 176, 178, 180, 182, 184, 186, 188, 190, 192, 194, 196, 198, 200, 202, 204, 206, 208, 210, 212, 214, 216, 218, 220, 222, 224, 226, 228, 230, 232, 234, 236, 238, 240, 242, 244, 246, 248, 250, 252, 254, 256, 258, 260, 262, 264, 266, 268, 270, 272, 274, 276, 278, 280, 282, 284, 286, 288, 290, 292, 294, 296, 298, 300, 302, 304, 306, 308, 310, 312, 314, 316, 318, 320, 322, 324, 326, 328, 330, 332, 334, 336, 338, 340, 342, 344, 346, 348, 350, 352, 354, 356, 358, 360, 362, 364, 366, 368, 370, 372, 374, 376, 378, 380, 382, 384, 386, 388, 390, 392, 394, 396, 398, 400, 402, 404, 406, 408, 410, 412, 414, 416, 418, 420, 422, 424, 426, 428, 430, 432, 434, 436, 438, 440, 442, 444, 446, 448, 450, 452, 454, 456, 458, 460, 462, 464, 466, 468, 470, 472, 474, 476, 478, 480, 482, 484, 486, 488, 490, 492, 494, 496, 498, 500, 502, 504, 506, 508, 510, 512, 514, 516, 518, 520, 522, 524, 526, 528, 530, 532, 534, 536, 538, 540, 542, 544, 546, 548, 550, 552, 554, 556, 558, 560, 562, 564, 566, 568, 570, 572, 574, 576, 578, 580, 582, 584, 586, 588, 590, 592, 594, 596, 598, 600, 602, 604, 606, 608, 610, 612, 614, 616, 618, 620, 622, 624, 626, 628, 630, 632, 634, 636, 638, 640, 642, 644, 646, 648, 650, 652, 654, 656, 658, 660, 662, 664, 666, 668, 670, 672, 674, 676, 678, 680, 682, 684, 686, 688, 690, 692, 694, 696, 698, 700, 702, 704, 706, 708, 710, 712, 714, 716, 718, 720, 722, 724, 726, 728, 730, 732, 734, 736, 738, 740, 742, 744, 746, 748, 750, 752, 754, 756, 758, 760, 762, 764, 766, 768, 770, 772, 774, 776, 778, 780, 782, 784, 786, 788, 790, 792, 794, 796, 798, 800, 802, 804, 806, 808, 810, 812, 814, 816, 818, 820, 822, 824, 826, 828, 830, 832, 834, 836, 838, 840, 842, 844, 846, 848, 850, 852, 854, 856, 858, 860, 862, 864, 866, 868, 870, 872, 874, 876, 878, 880, 882, 884, 886, 888, 890, 892, 894, 896, 898, 900, 902, 904, 906, 908, 910, 912, 914, 916, 918, 920, 922, 924, 926, 928, 930, 932, 934, 936, 938, 940, 942, 944, 946, 948, 950, 952, 954, 956, 958, 960, 962, 964, 966, 968, 970, 972, 974, 976, 978, 980, 982, 984, 986, 988, 990, 992, 994, 996, 998, 1000

301-302, 304, 306, 308, 310, 312, 314, 316, 318, 320, 322, 324, 326, 328, 330, 332, 334, 336, 338, 340, 342, 344, 346, 348, 350, 352, 354, 356, 358, 360, 362, 364, 366, 368, 370, 372, 374, 376, 378, 380, 382, 384, 386, 388, 390, 392, 394, 396, 398, 400, 402, 404, 406, 408, 410, 412, 414, 416, 418, 420, 422, 424, 426, 428, 430, 432, 434, 436, 438, 440, 442, 444, 446, 448, 450, 452, 454, 456, 458, 460, 462, 464, 466, 468, 470, 472, 474, 476, 478, 480, 482, 484, 486, 488, 490, 492, 494, 496, 498, 500, 502, 504, 506, 508, 510, 512, 514, 516, 518, 520, 522, 524, 526, 528, 530, 532, 534, 536, 538, 540, 542, 544, 546, 548, 550, 552, 554, 556, 558, 560, 562, 564, 566, 568, 570, 572, 574, 576, 578, 580, 582, 584, 586, 588, 590, 592, 594, 596, 598, 600, 602, 604, 606, 608, 610, 612, 614, 616, 618, 620, 622, 624, 626, 628, 630, 632, 634, 636, 638, 640, 642, 644, 646, 648, 650, 652, 654, 656, 658, 660, 662, 664, 666, 668, 670, 672, 674, 676, 678, 680, 682, 684, 686, 688, 690, 692, 694, 696, 698, 700, 702, 704, 706, 708, 710, 712, 714, 716, 718, 720, 722, 724, 726, 728, 730, 732, 734, 736, 738, 740, 742, 744, 746, 748, 750, 752, 754, 756, 758, 760, 762, 764, 766, 768, 770, 772, 774, 776, 778, 780, 782, 784, 786, 788, 790, 792, 794, 796, 798, 800, 802, 804, 806, 808, 810, 812, 814, 816, 818, 820, 822, 824, 826, 828, 830, 832, 834, 836, 838, 840, 842, 844, 846, 848, 850, 852, 854, 856, 858, 860, 862, 864, 866, 868, 870, 872, 874, 876, 878, 880, 882, 884, 886, 888, 890, 892, 894, 896, 898, 900, 902, 904, 906, 908, 910, 912, 914, 916, 918, 920, 922, 924, 926, 928, 930, 932, 934, 936, 938, 940, 942, 944, 946, 948, 950, 952, 954, 956, 958, 960, 962, 964, 966, 968, 970, 972, 974, 976, 978, 980, 982, 984, 986, 988, 990, 992, 994, 996, 998, 1000

Singapore 551047

6483 8016 (3 Lines) Fax: 6483 9077

C.O. Reg. No. 196014800H

Hsiao Tong (LKKAuto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 18 May 2018 10:05 AM
To: CS A Team
Subject: AIG ref: 7872428972SG-003

Dear Team,

kindly request for video footage of the accident from insured driver as it was not provided by the ARC

thank you,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 30 May 2018 10:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 7872428972SG-003 *LKK REF: CC4/AIG18008485/Kpb3

Hi Hsiao Tong,

kindly advise if you have managed to get video from TP as well?

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, May 21, 2018 2:11 PM
To: Syed-Yusoff, Saliha
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 7872428972SG-003 *LKK REF: CC4/AIG18008485/Kpb3

Hi Saliha,

Attached here is a copy of video footage from insured as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 18 May 2018 10:20 AM

To: 'Syed-Yusoff, Saliha' <Saliha.Syed-Yusoff@aig.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: AIG ref: 7872428972SG-003 *LKK REF: CC4/AIG18008485/Kpb3

Hi Saliha,

Contents noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Friday, 18 May 2018 10:05 AM

To: CS A Team <cs-a@lkkauto.com>

Subject: AIG ref: 7872428972SG-003

Dear Team,

kindly request for video footage of the accident from insured driver as it was not provided by the ARC

thank you,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

76 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 30 May 2018 11:01 AM
To: 'soonhockmotor@yahoo.com.sg'
Subject: <Request for Video Footage> Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]
Attachments: Statement of SLT 1671J.pdf

Your Ref: **RD 6192E** Without Prejudice
Our Ref: CC4/AIG18008485/Kpb3

Dear Sirs,

ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. Our insured driver reported that both parties changed lane.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Soon Hock Motor Pte Ltd <soonhockmotor@yahoo.com.sg>
Sent: Wednesday, 30 May 2018 11:34 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video Footage> Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]
Attachments: Video.MOV

Pls see attachment.

On Wednesday, 30 May 2018, 11:00:35 AM SGT, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: **RD 6192E** Without Prejudice
Our Ref: CC4/AIG18008485/Kpb3

Dear Sirs,

ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. Our insured driver reported that both parties changed lane.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chevht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 30 May 2018 11:51 AM
To: 'Syed-Yusoff, Saliha'
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 7872428972SG-003 *LKK REF: CC4/AIG18008485/Kpb3
Attachments: RD 6192E vs SLT 1671J - TP VIDEO.MOV

Hi Saliha,

Attached third party video as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]
Sent: Wednesday, 30 May 2018 10:47 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG ref: 7872428972SG-003 *LKK REF: CC4/AIG18008485/Kpb3

Hi Hsiao Tong,

kindly advise if you have managed to get video from TP as well?

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY
ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY
MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, May 21, 2018 2:11 PM
To: Syed-Yusoff, Saliha
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 7872428972SG-003 *LKK REF: CC4/AIG18008485/Kpb3

Hi Saliha,

Attached here is a copy of video footage from insured as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 May 2018 10:20 AM
To: 'Syed-Yusoff, Saliha' <Saliha.Syed-Yusoff@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG ref: 7872428972SG-003 *LKK REF: CC4/AIG18008485/Kpb3

Hi Saliha,

Contents noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Friday, 18 May 2018 10:05 AM

To: CS A Team <cs-a@lkkauto.com>

Subject: AIG ref: 7872428972SG-003

Dear Team,

kindly request for video footage of the accident from insured driver as it was not provided by the ARC

thank you,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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SOON HOCK MOTOR PTE LTD

Our Ref: MTP/5010/2018

Your Ref: SLT 1671 J

Date: 28 Sep 2018

(M7)

WITHOUT PREJUDICE

The Motor Claims Department
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Ind Park
Singapore 408933

Dear Sir/Madam

RE: ACCIDENT INVOLVING RD 6192 E & SLT 1671 J ALONG PIE ON 07 MAY 2018.

We are authorised by the owner of motor vehicle/taxi, RD 6192 E, which was involved in the above-mentioned accident to claim damages against you.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/s Soon Hock Motor Pte Ltd. The accident was caused by your insured's negligent driving and/or management of his vehicle. Therefore, we are claiming property damages and losses sustained by our client against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	S\$ 2,050.00
2) Loss of Revenue	S\$ 750.00
3) LTA Search	S\$ 2.00
	<u>S\$ 2,802.00</u>

We enclose herewith the following relevant supporting documents:

- a) Authorisation Letter
- b) Final Repair Bill
- c) GIA Report
- d) LTA Search

Any settlement is limited to the aforesaid claim only and does not prejudice our hirer's rights to any personal injury claims and/or losses in future should such a claim arises.

Yours faithfully,



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5085730780-01

Cover : Comprehensive

1. Index mark and Registration Number of Vehicle

: **RD6192E**

Chassis Number

: LC0CE4DB5H1006910

2. Name of Policyholder

: HDT SINGAPORE TAXI PTE. LTD.

3. Effective Date of Insurance

: 16 Sep 2017

4. Expiry Date of Insurance

: 15 Sep 2018

5. Persons or Classes of Persons entitled to drive*

(a) The Policyholder.

(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use*

(a) Use as a Taxi.

(b) Use for social domestic and pleasure purposes.

This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

(b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I) : S\$500

EXCESS (SECTION II) : N/A

WINDSCREEN EXCESS : S\$100

INSURE WITH COE : YES

HIRE PURCHASE COMPANY : N/A

SUM INSURED : MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : DICKSON AUTO AGENCY (00000614645)

Date of Issue : 14 Sep 2017 14:16 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:



Authorised Officer



Chief Executive

Hsiao Tong (LKKAUTO)

From: Soon Hock Motor Pte Ltd <soonhockmotor@yahoo.com.sg>
Sent: Wednesday, 26 June 2019 10:02 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]

Your Ref : CC4/AIG18008485/Kpb3
Our Ref : MTP/5010/2018

WITHOUT PREJUDICE

Dear Hsiao Tong

Your email of 19-06-2019 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair, Loss of revenue and GIA search fee) at a global sum of \$2,350.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the driver of RD 6192 E, Chia Poh Chung's rights to claim damages for his injury against your principals, M/s AIG Asia Pacific Insurance Pte Ltd and /or their insured, if any.

Kindly forward us your Release Voucher for our client's execution as soon as possible.

Thank you.

Best Regards
William
Claims Department

Soon Hock Motor Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK AutoPoint
Singapore 568047

Tel : 6483-6016

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Save the trees - Do you really need to print this e-mail?

On Wednesday, June 19, 2019, 9:18:24 AM GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

May we have your reply to our offer dated 23/01/2019. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by 30/06/2019.

We will then proceed to close our file without any further consideration.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 11 May 2019 10:52 AM

To: Soon Hock Motor Pte Ltd <soonhockmotor@yahoo.com.sg>

Subject: RE: Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 10 March 2019 9:32 AM
To: 'Soon Hock Motor Pte Ltd' <soonhockmotor@yahoo.com.sg>
Subject: RE: Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 January 2019 4:59 PM

To: 'Soon Hock Motor Pte Ltd' <soonhockmotor@yahoo.com.sg>

Subject: RE: Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,350.00(all-in).

Please confirm acceptance.

***Note: Offered 3days.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Soon Hock Motor Pte Ltd <soonhockmotor@yahoo.com.sg>

Sent: Saturday, 19 January 2019 11:42 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]

Your Ref : CC4/AIG1800848517013181/Kpb3

Our Ref : TPM/5010/2018

WITHOUT PREJUDICE

Dear Hsiao Tong

Your email of 17-01-2019 refers.

We are claiming the loss of revenue for 3 days X \$250.00 = \$750.00.

Kindly expedite this matter and revert to us as soon as possible.

Thank you.

Best Regards

William

Claims Department

Soon Hock Motor Pte Ltd

10 Ang Mo Kio Industrial Park 2A

#01-05/06 AMK AutoPoint

Singapore 568047

Tel : 6483-6016

Fax : 6483-6015

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.



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On Thursday, January 17, 2019, 10:23:11 AM GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your LOD dated 28 Sep 2018.

Kindly let us have the breakdown of Loss of revenue (?days x \$?).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 24 December 2018 7:40 AM

To: 'Soon Hock Motor Pte Ltd' <soonhockmotor@yahoo.com.sg>

Subject: Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to your LOD dated 28 Sep 2018.

Kindly let us have the breakdown of Loss of revenue (?days x \$?).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Soon Hock Motor Pte Ltd <soonhockmotor@yahoo.com.sg>

Sent: Wednesday, 30 May 2018 11:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <Request for Video Footage> Your Ref: RD 6192E *Our Ref: CC4/AIG18008485/Kpb3 [ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018]

Pls see attachment.

On Wednesday, 30 May 2018, 11:00:35 AM SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **RD 6192E** Without Prejudice
Our Ref: CC4/AIG18008485/Kpb3

Dear Sirs,

ACCIDENT INVOLVING SLT 1671J(AIG) & RD 6192E ON 07/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. Our insured driver reported that both parties changed lane.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG18008485/Kpb3

23 MAY 2018

ANG JUAY HOON WINSTON
BLK 152 CANBERRA DRIVE
#08-12
SINGAPORE 768080

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 1671J & RD 6192E ON 07/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from RD 6192E against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



HDT SINGAPORE TAXI PTE LTD

REGISTRATION NO. 201609494H

Letter of Authority

To: Whom it may concern,

Accident involving RD 6192 E L 2T 1671 J
along P/E on 07/05/18

We, HDT Singapore Taxi Pte Ltd, Company Registration No. 201609494H, located at 47, Jalan

Pemimpin #03-05 Singapore 577200, owner of motor vehicle registration No. RD 6192 E

Insured by NTUC Income Insurance Cooperative Limited under Policy No. 5035730780-01 do

hereby authorize M/s Soon Hock Motor Pte Ltd as our authorized representative to write, negotiate

and settle claims on our behalf in our claim against the owner and/or motor vehicle registration No.

SLT 1671 J in respect of the above-mentioned accident. We also hereby authorize that the

agreed settlement sum (cost of repair, loss of use, earnings & rental, survey report fee, LTA fee and

GIA report fee) be made in favour of our representative, M/s Soon Hock Motor Pte Ltd and that the

said payment be forwarded to them as full and final discharge of our claim.

Date:

07/05/18

Signature:

Company stamp if applicable



Address: 47 Jalan Pemimpin Halcyon 2 #03-05 Singapore 577200
Main Line: 6715 3760, Fax: 6258 0774

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SOON HOCK MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,350.00** (Global Sum) for vehicle no. **RD 6192E** that was damaged pursuant to the accident which occurred on **07/05/2018** (date) along **PIE (TUAS) AT TUAS RD EXIT** involving vehicle no/s **SLT 1671J**.

This is pursuant to the inspection conducted on **09/05/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **HDT SINGAPORE TAXI PTE LTD** (the third party claimant") of vehicle no. **RD 6192E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **RD 6192E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

- 9 JUL 2019

Dated this _____ (day) of _____ (month) 20____ (year)



KSC

Signed by appointed surveyor

SOON HOCK MOTOR PTE LTD
Blk 10 Ang Mo Kio Industrial Park 2
#01-05006 AMK Industrial
Singapore 56808
6483 5016 (3 Lines) Fax 6483 5017
www.shm.com.sg

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



SOON HOCK MOTOR PTE LTD

HDT SINGAPORE TAXI PTE LTD NO. 47 JALAN PEMIMPIN HALCYON 2 #03-05 SINGAPORE 577200	VEHICLE NO
	RD 6192 E
	DATE
	24/09/2018
	INVOICE NO
	004799
	ACC DATE/TIME
	07.05.2018 @ 07:45 HRS

Cost of Repair \$ 2,050.00

TOTAL \$ 2,050.00

(SGD DOLLARS: TWO THOUSAND AND FIFTY ONLY)

Kindly arrange for payment as soon as possible. All cheques must be crossed and made payable to **SOON HOCK MOTOR PTE LTD**.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-069509
Date of Request: 08/05/2018

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 08/05/2018
Enquiry By Chris Lim Gan Koon
TP Vehicle No. SLT1671J
Accident Date 07/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT1671J	AIG Asia Pacific Insurance Pte. Ltd.	20/10/2017-19/10/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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6 Raffles Quay #18-00, Singapore 048580

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Our Ref No: GR-18-069509

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Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 08/05/2018
Enquiry By Chris Lim Gan Koon
TP Vehicle No. SLT1671J
Accident Date 07/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2018 Edit Reg		09 May 2018 00:00 Edit Adj Rpt	S\$2,050.00 Edit Estimates	S\$2,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ANG JUAY HOON WINSTON, ID: S00346953								
Main Claimant:	HDT SINGAPORE TAXI PTE LTD, Co. Reg. No.: 201609494H								
Vehicle Reg. No.:	RD6192E	Date of Loss:	07/05/2018 07:00 - :59						
Claim Type:	TP / 7872428972SG	Policy/Cover Note No.:	1700067466 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLT1671J	Policy No. (Claimant):	5085730780-01						
		Excess:							
Repairer:	Soon Hock Motor Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 AMK Autopoint, 568047 Ang Mo Kio - Tel: 64836016								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 18/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*RD6192E (7872428972SG)
[SLT1671J]
TP
HDT SINGAPORE TAXI PTE LTD
May 7 2018 7:00AM
[ANG JUAY HOON WINSTON]
Soon Hock Motor Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/05/18 10:47	Video - Accident front camera	Load MP4	
2	30/05/18 10:47	Video - Accident rear camera	Load MP4	
3	04/06/18 11:21	Video - Accident from claimant	Load MOV	

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
2	13/10/18 11:34	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	13/10/18 11:34	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
4	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
5	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
6	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
7	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
8	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
9	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
10	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
11	13/10/18 11:34	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/18 14:17	EMAIL FROM AIG DD 09052018	Load PDF	
2	09/05/18 14:17	TP EST & GIA REPORT	Load PDF	
3	10/05/18 18:49	TP ESTIMATE- MARKED	Load PDF	
4	29/07/19 09:14	WORKSHOP INVOICE	Load PDF	
5	29/07/19 09:14	AUTHORISATION TO ACT FORM	Load PDF	
6	29/07/19 09:14	Release Voucher	Load PDF	
7	29/07/19 09:14	GIA SEARCH	Load PDF	
8	29/07/19 09:14	LETTER TO OI	Load PDF	

Video

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	10/05/18 12:12	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLT1671J (Insd veh)	Model:	BYD E6Y (A)
	RD6192E (TP veh)		
Date of Accident:	07/05/2018		

Global Sum Settlement	: <input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$	2,664.90
Final Repair Cost	: \$	2,350.00
Loss of Use	: \$	3.00 days at \$100.00 per day
Rental (if any)	: \$	days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	2,350.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____100____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____%(%) Assessed Liability (*): ____%(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Soon Hock Motor Pte Ltd	: \$	2,350.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

29 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:189607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18008485/KPB3Q2

Date: 29/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1700067466

Claimant Vehicle No: RD6192E

Insured Vehicle No: SLT1671J

Date of Loss: 07/05/2018

Nature of Claim: TP

Claim No: 7872428972SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: RD6192E

Make & Model: BYD E6Y, (A)

Engine No: HIDDEN

Reg. Date: (Man. Year: 1900)

Chassis No: LC0CE4DB5H1006910

Colour: White/Green

Odometer: 77451 km

Engine Capacity: 0 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/65 R17

Rear Tyre Size: 225/65 R17

Front Left Side: Pirelli 9 mm

Rear Left Side: Pirelli 9 mm

Front Right Side: Pirelli 9 mm

Rear Right Side: Pirelli 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,834.90	1,834.90	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	830.00	775.00	55.00	6.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,664.90	2,609.90	55.00	2.06
Approved Total (Overridden) (S\$)		2,050.00		
Nett Amount (S\$)	2,664.90	2,050.00	614.90	23.07
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,352.00		
Global Sum Settlement (S\$)		2,350.00		

INSPECTION

Date of Assignment: 09/05/2018

Date Inspected: 09/05/2018 Inspected At:

Soon Hock Motor Pte Ltd (HQ)
 Blk 10 Ang Mo Kio Industrial Park 2A, #01-
 05/06 AMK Autopoint
 Singapore 568047

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented / Cut	1,262.64 FL	*1,262.64 FL
2	1		*FRONT FENDER (RH)	Cracked	742.80 FL	*742.80 FL
3	1		*FRONT NUMBER PLATE SCREW	Necessary	30.00 FS	*30.00 FS
					Sub Total (\$\$)	2,035.44
					- List Item Discount on L Items 10.00/10.00% (\$\$)	200.54
					Total Parts (\$\$)	1,834.90

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	400.00	360.00
2	SPRAYPAINTING CHARGES	New	400.00	400.00
3	WIRING CHARGES	New	30.00	15.00
Gross Labour Cost (S\$)			830.00	775.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >