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Name of Insured		EDAY ENTEPPRISE	plupaticy No.	8-V001	5974-hy9
2_0	10.00		Make / Model	VOLVO	
Insured Tel No.	-	DOA: 6/07/18	Place of Accide	44.3/01.5/0	EAST UR RO
Excess Sec II :S\$	Loren Con		Place of Accide		100
Is driver the owner?		Nature of Accident:	and the following		numanananananananananananananananananana
	C/AEC: SHB BA MANI	PH. I PHINK P	Insured Liability		A REPORT (YES) / NO inal ? Yes / No
Driver Tel N		(V/L; YES NO)	Insured Liability		
417 2914	<u> </u>				
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	to cost.			Payment Breakdown	Form:
PRELIMINARY ADVICE	Date/Time: 10/05/g	Sent By: 105		Post-Repair Photos:	
				Others:	
FINALIZATION	Date/Time:	Confirm with:	-	Confirm by:	mail Call
Repair Cost: P\P FINAL SETTLEMENT	25 15 75 - 01 ( 17 Date Time: 14109 115	the medical exemplements of	3 (1444) E	Email Call	mail Call
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Loss of Rental (LOR):	ss — (	days)		CORDW	- COV-
Loss of Use (LOU):	SS TYDO. DOS GO x	(L days)			A EN T
Loss of Income (LOI):	SS - 15 x	days)		909	AWA
LOR only LOU only		OR + LOI [Tick only on	1	- 1	
GIA/LTA Search Medical:	22 —			1) Claim status: NGC	al/Reject/Private Settle
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Legal Cost	55		White -	3) Survey fee:	9 400-00
Total:	ss 14,464-01	Global Sum SS:			
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee I:	55 14,454-01	Name 1:	ONNBOT 3		
Payee 2: (Strike if N.A.)	SS —	Name 2:	-		
Payee 3: (Strike if N.A.)	SS —	Name 3:			

ASS	GNM	ENT

From: Date:	Veh No. 5LJ 5644P Yr Regn. 2016 DEC
Estimated Cost	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP //WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No	Make: NISSAN QASHR411-2 ac [197
at Workshop mis	Colour G.REM A/C Insured / Std / NI / NA
of	Sp.Reading 12410 WRadio: Insured / Std / NI / NA
Insured	Eng/No
Policy No.	CNO: SJNF64J1141775638
Claims No.	Gen. Cond. Good / Poor / Burnt
Sum Insured Excess:	Steering: Voorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: horder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / KiRish / STD A/Rim or
	Tyre Size: F: 215/60 R17
(Policy Condition)	R: 11
Remark: The veh had commenced its N/S 0/S	BS / DUN / EXNOVA GT FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO gr
Ball or Market Value 90k	Front Rear
IDAC Accident Rport: Consistent?: Yes or No	R/Bal 6 mm R/Bal 6 mm
GIA / PR Seen: Consistent?: Yes or No	L/Bail ( mm L/Bail 6 mm
Est Repairs: YZ days Res. Yes or No	DOA 06/05/19 DOL 09/05/18
Lum Sum: _ % 3 Val.: Yes or No	Survey held at CONNECT 3
	Des. of Damages   Frt   Real   O/S   N/S   U/C   Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	
Date: Person Contacted	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
plu purat a.	
Ple 513,754.01	15%
Char. d withing	10 10
(No : \$ 90,000 (coh)	
LTU: 4 51,557 (con)	
NOTT: 4 BB, KKE GOOT)	
Date/Time: File Pass to? : Prell. Report	Days Of Repair:
	Resurvey No. of Trip: Survey Fee:
Data/Tave, File Beturn to?	Transportation
2) Add Fee	
	Interview (\$ ) Photos
Report Format :	Tech. Invs (\$ ) Others
Lump Sum / I.B.I: (\$	Weekend (\$
	K 8 3 50 7 50 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	INSURANCE (SIN		the second secon	10 400 FT 41 1 0			
1 RA		IGAPORE) PTE LTD	Ref : CC4/QBE18008483/T1hb3				
	RAFFLES QUAY #29-10 SOUTH OWERSINGAPORE 048583		Date: 09-05-2018				
			Code: QBE	VA.			
1.			ars :- THIRD PARTY CLA				
	Insured Veh.	XD 9525M	Veh. Inspected	SLJ 5644P			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	09/05/2018			
2.		Vehicle Pa	articulars & Condition				
	Make & Model		c.c	0			
	Engine No. HIDDEN Chassis No.		Year of Reg. Colour				
	Odometer	*	Steering				
	Brakes		Modification				
	General						
3.		Con	ditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	iption of Damages				
5.		Gen	eral Information				
100	Accident Date	06/05/2018	Inspection Date				
	Survey held at	CONNECT3					
		7 OLD TOH TUCK ROAD SINGAPORE 597648					
5a.			Remarks				
	A)THE INSPECTION	ON WAS CONDUCTED ON A"	WITHOUT PREJUDICE" BA	SIS.			

Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, 402-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; 4065; 62563561 FAX; 4065; 62564315

Your ref:

To Be Advised

Date:

10.05.2018

Our ref:

CC4/QBE18008483/R1hb3

The Motor Claims Department

M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

#### PRELIMINARY ADVICE OF VEHICLE NO.

SLJ5644P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.05.2018 at the premises of M/s Connect3 and have the following to report:-

Workshop Estimate Amount	: S\$	42,300.00
Revised Estimate Amount	: SS	21,782.30
"Check" Items Amount	: S\$	7,148.10
Market Value	: S\$	-
LTA Reimbursement Value	: 55	
Nett Value	: 55	-

Description of Damage:

The vehicle sustained damages at the

Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 12 days

Yours faithfully,

MOHD, RASUL

Licensed Appraiser

, **T** 

566 Woodlands Road (Mandai Estate) Singapore 728697 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

QT18/SLJ5644P/TPC-217

QBE Insurance (Singapore) Pte Ltd 1 Raffles Quay #29-10 South Tower Singapore 048583

Dear Sir,

Cost of Repair to Vehicle SLJ5644P

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (SS)
1.	Rear windscreen	1	1,116.00	BRo/ 1,116.00
2,	Tailgate	1	2,936.80	M ~ 2,936.80
3.	Tailgate inner lock	1	116.70	SAN / 116.70
4.	Tailgate reflector RH & LH	2	225.90	LRA 451.80
5.	Tailgate trimboard (32)	1	316.50	CRA 316.50
6.	Tailgate rubber	1	158.70	Nuc / 158.70
7.	Tailgate emblem ( Qashqai )	1	87.00	au / 87.00
8.	Tailgate logo center	1	59.70	m/ 59.70
9.	Tailgate handle (33,34)	1	28.10	at / 28.10
10.	Tailgate number plate garnish (35)	1	336.00	Sul 336.00
11.	Tailgate wiper arm	1	63.80	gce - 63.80
12.	Tailgate wiper blade	1	19.60	ast / 19.60
13.	Tailgate wiper motor	1	411.70	CR4 411.70
14.	Tailgate wiper arm cover	1.	14.25	at 14.25
15.	Rear fender inner garnish RH	1	231.70	₩ 231.70
16.	Rear fender extension RH	1	323.40	₽€ 323.40
17.	Rear fender inner duct	1	75.30	VE / 75.30
18.	Rear end panel	1	482.60	74 / 482.60
19.	Rear end panel top inner garnish	1	65.30	We / 65.30

566 Woodlands Road ( Mandai Estate ) Singapore 728697 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

20.	Rear bumper	1	717.00	DE ~ 717.00
21.	Rear bumper reinforcement	1	619.20	14/ 619.20
22.	Rear bumper inner sponge	1	146.20	76RN / 146.20
23.	Rear bumper side retainer	1	71.80	M 71.80
24.	Rear bumper bracket	1	252.00	74 / 252.00
25.	Rear bumper clip	1	25.00	ne/ 25.00
26.	Rear bumper tow hook cover	1	26.80	nus / 26.80
27.	Taillamp LH & RH	2	323.70	380 / 647.40
28.	Taillamp clips	1	50.00	ner / 50.00
29.	Door back	1	170.00	(R / 170.00
30.	RH boot lamp	1	320.00	320.00
31.	Over fender RR RH	1	483 560:00	₩ 560.00
32	Back door lower - photo shows toulque tout	or-q/1	> 580.00	580.00
33.	Back door 2 Tollete handle	1	X 350.00	350.00
34.	Back door	1	× 170.00	170.00
35.	Back door handle - feel gate numbered your	1	> 50.00	50.00
36.	Side finisher upper RH	1	230.00	230.00
37.	Boot lamp LH	1	390.00	CR4 / 390.00
38.	Rear number plate SN	1	35.00	<b>94</b> / 35.00
39.	Reverse sensors SN	1	330.00	∧~ / 330.00
40.	Check wiring	1	30.00	30.00
41.	Transfer tailgate fittings	1	60.00	60.00
42.	Replace bumper etc labour charges	1	1,500.00	1,500.00
43.	Remove & refit rear inner trims	1	100.00	100.00
44.	Remove & refit rear windscreen	1	120.00	120.00
45.	Apply sealant	1	40.00	40.00

566 Woodlands Road (Mandai Estate) Singapore 728697 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L

			SUB-TOTAL	S\$16,145.35
47.	Spray painting	1	1,200.00	1,200.00
46.	Replace reverse sensor	1	60.00	60.00

Thank you. Yours faithfully,

Winnie Chai HP: 9850-9666 LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- + To display demaged part(s) during recurvey
- . Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(s) is allowed "
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Asknowledged by Repairor

Signature:

Date:

## Vic (LKKAuto)

From:

Winnie Chai <connect3winnie@gmail.com>

Sent:

Wednesday, 8 August, 2018 11:05 AM

To:

Vic (LKKAuto)

Cc:

Rasul (LKKAuto); Admin A; Olivia Lau (LKKAuto)

Subject:

Re: Your Ref: SLI 5644P\_ACCIDENT INVOLVING VEHICLES XD 9525M AND SLI

5644P ON 06/05/2018

Attachments:

img001.jpg; img002.jpg; img003.jpg

Hi Vic.

Attached is the amended estimate for Rasul ref.

Pls kindly revert on the finalization by tdy 6pm.

Thanks

On Mon, Aug 6, 2018 at 9:35 AM, Winnie Chai <<u>connect3winnie@gmail.com</u>> wrote: Hi Vic,

As spoken to you earlier, we are advised from you that yr surveyor Rasul was on urgent leave last week and hence unable to revert on the finalization and you will try to revert on the finalization by today.

Pls kindly expedite for this case as it has been dragging for very long.

Thanks

On Tue, Jul 31, 2018 at 9:53 AM, Winnie Chai < connect3winnie@gmail.com > wrote: Hi Rasul

Pls ref to attached photos again for the damaged items.

I have listed one by one for u just in case u are not sure which items belongs to which one for easy ref.

- 1) door back \$170.00
- 2) RH boot lamp \$320.00
- 3) Over Fender RR RH \$560.00
- 4) Back door lower \$580.00
- Back door \$350.00
- 6) Back door \$170.00
- 7) Back door handle \$50.00
- 8) Side finisher Upper RH \$ 230.00
- 9) Boot Lamp LH 390.00

Pls recalculate the finalization and revert back asap.

Thanks

On Mon, Jul 30, 2018 at 4:14 PM, Vic (LKKAuto) < vicalpeh@lkkauto.com wrote:

Without Prejudice

7 Old Toh Tuck Road Singapore 597648 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L

# QT18/SLJ5644P/TPC-217

QBE Insurance (Singapore) Pte Ltd 1 Raffles Quay #29-10 South Tower Singapore 048583

Dear Sir,

Cost of Repair to Vehicle SLJ5644P

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (SS)
l:	Rear bumper 79 to	1	2,111.00	De / 2,111.00
2.	Rear bumper sponge +orn 145 40	1	163.80	<b>8</b> 163.80
3.	Rear bumper tow cover 18.90	1	65.00	mis/ 65.00
4.	Rear bumper center cover	1	170.00	Ø₹ / 170.00
.5.	Rear absorber (photo) Hd	1	280.00	<b>7</b> 280.00
6.	Rear bumper reinforcement 44 619.00	1	1,400.00	₹ 1,400.00
7.	Rear Stay LH 15 176 00	1	280.00	280.00
8.	Rear Stay RH 🐉 📆 📆	1	280.00	<b>7</b> . 280.00
9.	Rear bumper retainer RH 15.00	1	135.00	ner 135.00
10.	Rear bumper retainer LH 45.80	1	135.00	Mer 135.00
11.	Rear number plate SN	1	40.00	DE / 40.00
12.	Rear tonneau cover -	1	521.00	× 521.00
13.	Tailgate panel 2656-90	1	4,500.00	<b>34</b> / 4,500.00
14.	Tailgate moulding	1	850.00	× 850.00
15.	Rear windscreen with moulding	1	1,954.00	3 Po / 1,954.00
16.	Tailgate lock sensor 🗡	1	153.00	153.00
17.	Tailgate inner lock	1	185.80	185.80
18.	Tailgate absorber LH ×	1	350.00	★ 350,00
19.	Tailgate absorber RH ×	1	350.00	× 350.00

7 Old Toh Tuck Road Singapore 597648 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L

0.		2	£4.840,316.80	LH -3, 633.60
	Tailgate reflector	4	- /	Total Superior
1.	Tailgate lock outer (pholo)	1	423.00	× 423.00
2.	Tailgate panel trim	1	33110 550:00	<b>2</b> 550.00
23.	Weatherstripe for tailgate 185.30	1	350.00	me / 350.00
24.	Rear emblem 84.00	1	160.00	pu / 160.00
25.	Rear RH taillamp	1	465.66.970.00	<b>BP-/</b> 970.00
26.	Rear LH taillamp	1	465.60 970.00	CR4 / 970.00
27.	Rear lamp inner * O Colo to	1	550.00	★ 550.00
28.	Rear lamp outer > ) That o	1	550.00	★ 550.00
29.	Rear number plate lamp LH & RH >	2	280.00	CRA \$ 560.00
30.	End panel 487.50	1,	1,900.00	<b>74</b> 1,900.00
31.	End panel top garnish	1	165 565.00	<b>2.</b> 565.00
32.	Spare tyre panel ( - 400 bluk )	1	3,700.00	R 3,700.00
33.	Spare tyre board 500	1	850.00	<b>%</b> 850.00
34.	Spare tyre top garnish , 300	1	856.00	Z 856.00
35.	Spare Tyre Box L x	1	480.00	<b>2</b> 480.00
36.	Reverse sensors JW 110.00	13	150.00	nu 600.00
37.	Spare tyre lock screw 🐇	1	45.00	× 45.00
38.	Spare tyre tool compartment sponge SVL	1	304.00	₹ 304.00
39.	Rear fender RH & LH × va ~	2	BH 6F 2,152.00	HR4,304.00
40.	Rear wheel arch moulding RH	1	LIDISU 860.00	DE 860.00
41.	Rear wheel arch moulding LH	1	210.50 860.00	<b>\$</b> 860.00
42.	Exhaust pipe -/	1	1,200.00	× 1,200.00
43.	Rear bumper reflector RH , HH	1	186.00	<b>%</b> 186.00
44.	Rear bumper reflector LH ×	1	186.00	× 186.00
45.	Tailgate wiper motor		483.50	<b>2</b> 483.50

3578.50

7 Old Toh Tuck Road Singapore 597648 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L

0011-00

46.	Tailgate wiper arm	1		105.50	30/105.50
47.	Tailgate number plate garnish	1		253.00	See / 253.00
48.	Spare tyre panel acoustic insulator ×	1	47270	180.00	× 180.00
49.	Clips 5687.40	40	3	5.00	200.00
50.	XTRONIC CVT emblem × 3578.50	1		93.00	× 93.00
51.	Nissan Logo 472.30	1		39.00	pu / 39.00
52.	Qashqai Emblem 9 138 60	1		45.20	Acr / 45.20
53.	Rear number plate holder 68 17.02	1		35.00	★ 35.00
54.	Check wiring	1		00.00	30 89.00
55.	To replace rear bumper, tailgate, M-panel, side member LH & RH both side fenders mouldings etc	1		1,800.00	1500 1,800.00
56.	Transfer tailgate fittings	1		120.00	60 129.00
57.	To replace exhaust system	1 6	Som)	120.00	X 120.00
58.	To remove & refit rear inner trims to assist repair	1		180.00	60 188.00
59.	To remove & refit rear windscreen	1		150.00	120 150.00
50.	To apply sealant to rear windscreen	1		60.00	40 60.00
51.	To replace reverse sensors	1		120.00	60 120.00
52.	To replace rear camera	1	150/	300.00	300.00
53.	Spray painting	1		1,400.00	1200 1,400.00
	SN- 365		SUE	3-TOTAL	SS42,300.00

Thank you. Yours faithfully,

Winnie Chai

HP: 9850-9666

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before other spray printing
- To display damaged ported during reservery
- Parts prices are subsect to continue and
- . Third party survey is on a "Without Property" from
- No impel modification to a series.
- · Suppose by smily must be promised and is subject to limit approval from insurance Company

Acknowledged by Repairer.

Signature:

Dates

RASUL 140, 900, 10068 12 days PP 09/05/18@1730 Resur 69 part

7 Old Toh Tuck Road Singapore 597648 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com Roc: 53360061L

# QT18/SLJ5644P/TPC-217

QBE Insurance (Singapore) Pte Ltd 1 Raffles Quay #29-10 South Tower Singapore 048583

Dear Sir,

Cost of Repair to Vehicle SLJ5644P

With reference to the above-mentioned, we are pleased to quote as follows:-

No. DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
rear windscreen	1	\$1,116.00	\$1,116.00
tail-gate	1	\$2,936.80	\$2,936.80
tail-gate inner lock	1	\$116.70	\$116.70
tailgate reflector (rh)	1	\$225.90	\$225.90
5. tailgate reflector (lh)	1	\$225.90	\$225.90
6. tail-gate trim board	1	\$316.50	\$316.50
7. tail-gate trim board lower	1	\$97.90	\$97.90
8. tail-gate rubber	1	\$158.70	\$158.70
9. tail-gate emblem (qashqai)	1	\$87.00	\$87.00
tail-gate logo centre	1	\$59.70	\$59.70
11. tail-gate handle	1	\$28.10	\$28.10
12. tail-gate no plate garnish	1	\$336.00	\$336.00
13. tail-gate wiper arm	1	\$63.80	\$63.80
14. tail-gate wiper blade	1	\$19.60	\$19.60
15. tail-gate wiper motor	1	\$411.70	
16. tail-gate wiper arm cover	1	\$14.25	
17. rear fender (rh) report plutor	1	\$1,169.40	
rear fender inner garnish (rh)	1	\$231.70	
19. rear fender extenstion (rh)	1	\$323.40	\$323.40

PHISTO?

6643.65

7 Old Toh Tuck Road Singapore 597648 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L

20.	rear fender wheel arch garnish @\$15.00	6 -	\$15.00	\$90.00
21.	rear fender under colwing clip @\$12.00	20 -	\$12.00	\$240.00
22.	rear fender inner duct	1	\$75.30	\$75.30
23.	rear end panel	1	\$482.60	\$482.60
24.	rear end panel top inner garnish	1	\$65.30	\$65.30
25.	rear bumper	1	\$717.00	\$717.00
26.	rear bumper reinforcement	1	\$619.20	\$619.20
27.	rear bumper inner sponge	1	\$146.20	\$146.20
28.		2	\$35.90	\$71.80
29.		1	\$252.00	\$252.00
30.		1	\$225.00	× \$225.00
31.		2010	\$10.00	\$200.00
32		1	\$26.80	\$26.80
33		1	\$21.00	\$21.00
34		1	\$323.70	\$323.70
35	The state of the s	1	\$323.70	\$323.70
36		8	\$18.80	\$150.40
			SUB-TOTAL	S\$11,969.05

Thank you.

Winnie Chai HP: 9850-9666 6823.07

Yours faithfully,

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	6300K
Vehicle Serals	
Vehicle No.:	SLJ5644P
Vehicle to be Exported:	No
Intended De-registration Date:	10 May 2018
Vehicle Make:	NISSAN
Vehicle Model:	QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	HRA2306532A
Chassis No.:	SJNFEAJ11U1775638
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$18,725.00
Original Registration Date:	16 Dec 2016
First Registration Date:	16 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$13,725.00
ntandea PARE Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Dec 2026
PARF Rebate Amount:	\$10,293.00
mended COE Remits betails	The state of the s
COE Expiry Date:	15 Dec 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,000.00
OE Rebate Amount:	\$41,264.00
otal Rebate Amount:	\$51,557.00

The information contained herein is correct as at 10 May 2018

OK

Thank you.

Vic (LKKAuto)			
From:	Winnie Chai <connect3winnie@gm< th=""><th>aile</th><th>com&gt;</th></connect3winnie@gm<>	aile	com>
Sent:	Friday, 14 September, 2018 2:23 PM		
To:	Vic (LKKAuto)		
Cc:	Admin A; Olivia Lau (LKKAuto); Rasi	ul (L	LKKAuto)
Subject:		INV	OLVING VEHICLES XD 9525M AND SLI
Attachments:	DV.jpg	,,,,,,	,
Hi			
Attached is the duly chopped	& signed Dv for yr ref.		
The original DV will be poste	ed to yr office tdy via mail.		
Thanks			
On Fri, Sep 14, 2018 at 10:48	AM, Vic (LKKAuto) < vicalpeh@	lkk	kauto.com> wrote:
Without Prejudice			
Dear Winnie,			
We refer further to our below	email.		
	ent on a without prejudice basis and nandate and we offer settlement as b		thout admission of liability to our Insured's w:
41 II 454 S		2	
Cost of Repair		S	13,724.01
Loss of Use (\$60 x 12 days)		\$	720.00
	TOTAL	\$	14,454.01
If agreeable, kindly let the owr	ner sign the attached DV then forward	d ba	ack to us a copy for payment processing.
The above amount is to be ma	de payable to <b>CONNECT3</b> .		

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Friday, 14 September, 2018 9:36 AM

To: Winnie Chai

Cc: Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto); Vic (LKKAuto)

Subject: RE: Your Ref: SLI 5644P\_ACCIDENT INVOLVING VEHICLES XD 9525M AND SLI 5644P ON 06/05/2018 LKK

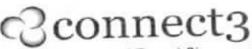
REF CC4/QBE18008483/R1hb3q2

Without Prejudice

Dear Winnie,

We refer to the below email.

Please be informed that we are pending for mandate approval from our principal.



566 Woodlands Rd ( Mandai Estate ) Singapore 728697 UEN no: 53360061L

HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref : Pls advise

14 August 2018

QBE Insurance (Singapore) Pte Ltd 1 Raffles Quay #29-10 South Tower Singapore 048583

Dear Sir.

# TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING SLJ5644P & XD9525M ON 06/05/2018.

We refer to the above, we are authorized by owner San's Tours & Car Rentals of vehicle no SLJ5644P to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

	Total	SS	14,934.01
2)	Loss of Use @ \$100 X 12 day	S\$	1,200.00
1)	Repair Cost	SS	13,734.01

We enclosed a copy of each of the following for your consideration:

- Repair Bill inv: 376
- 2) Motor Accident report of vehicle no.SLJ5644P
- Letter Authorization (original available upon request)
- Insurance Certificate
- Vehicle registration card
- Pre repair inspection (done by Rasul LKK on 09/05/18)

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours sincerely

Winnie Chai HP: 9850-9666



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/QBE18008483/R1hb3

16th May 2018

#### KOH HOCK LEONG ENTERPIRSE PTE LTD

24 Tuas Avenue 2, Singapore 639455.

Attn: Mr Jeff

Dear Sir/Madam.

# ROAD TRAFFIC ACCIDENT INVOLVING XD 9525M AND SLJ 5644P ALONG MARINA EAST DRIVE ROAD ON 06.05.2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong Case Handler DID: 6841 2132 FAX: 6741 4108

C.C.

Email: pohkin@lkkauto.com

QBE Insurance (Singapore)Pte Ltd (Motor Claims Dept)

#### LETTER OF AUTHORITY & INDEMNITY

To Connect3

566 Woodlands Road ( Mandai Estate ) 5 (728697)

ACCIDENT INVOLVING VEHICLE NO. SLT 56444 AND X0953577 AT THEIRE FOR DE TWEE FOR BY BE ON 06 05 2016

- If We, the owner of vehicle no. <u>SLT 56 HHP</u> hereby instruct and authorize you to commence repairs to the said vehicle and to make 3<sup>rd</sup> party claim on my behalf for my loss and damage.
- Your are further authorized to appoint solicitors on my our behalf and give the solicitors full instructions as if
  the appointment is made and instructions are given by me us with respect to the conduct of my/ our claim
  against the third party driver and or his insurers including if necessary, to commence legal proceedings in
  Court in my/ our name against the 3<sup>rd</sup> party.
- You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/
  or his insurers on such terms as you deem fit.
- 4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
- In the event that I/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
- 6. In the event that my/our claim against the 3<sup>rd</sup> party and/or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/our own insurers for the cost of repairs and any losses recoverable under my/our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
- V We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
- If the settlement sum is paid to me/ us directly by cheque from the insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
- 9. If for whatever reason, my/ our insurers reject my/our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, if we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.

×	Date this	<u>08</u> of _	05	_ 2018	
gnature:	The state of the s		Name of	Witness:	$\overline{}$
RIC No. : SIKOT	13041			·	
ompany stamp, if ap	plicable)				
( MED	(SOURS)	16			
	1 (1)	3)			
	1 1	/			

# DISCHARGE VOUCHER

Without Prejudice Save As to Costs

Your Reference Our Reference

SLJ 5644P

VC011456

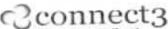
Company stamp if applicable

I/We, SAN'S TOURS & CAR RENTALS do hereby acknowledge the sum of Singapore Dollars Fourteen Thousand Four Hundred Fifty Four and Cents One Only (S\$14,454.01) being full discharge and satisfaction of all claims against OBE Insurance (Singapore) Pte Ltd and their Insured, 'KOH KOCK LEONG ENTERPRISE PTE LTD', over damage to my/our vehicle SLJ 5644P from an accident involving XD 9525M and SLJ 5644P at/along MARINA EAST DRIVE TOWARDS FORT ROAD, which occurred on 06 MAY 2018 at about 1055hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'KOH KOCK LEONG ENTERPRISES PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day)	of (month)	Sept	(year) 2018
ly			DW (508
Signature			Witness's Signature NN
Michael My.			Willde Chai
Claimant's Name			Witness's Name
51507732H			28306071/8
FIN/NRIC No.			FIN/NRIC No.
			566 Wagnards Ford
			(monden Estate)
			FPA8GF2
Address			Address
			Please return to: General Claims Department
			60 Anson Road #11-01 Mapletree Anson Singapore 079914 Fax: 6534 5356



566 Woodlands Road Singapore 728697

Tel: (+65) 9850-9666 Email: connect3winnie@gmail.com

UEN No: 53360061L

BILL TO:

INVOICE NO.: 376

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay

#29-10 South Tower

Singapore 048583

DATE D/O NO 14-Aug-18

P/O NO.

VEHICLE NO.

SLJ5644P

TERMS

COD

S		13,734.01
	_	13,734.01

E. & O.E.

- \* If no discrepancy is reported within 7 days from the date of this statement, the account will be considered as correct
- \* A 1% Late Payment Charge will be imposed on any outstanding balance in the next statement, if no payment is received
- \* All cheque(s) should be crossed and made payable to " Connect3 "

Connect3

Authorised Signature

## Vic (LKKAuto)

From:

Joyce Foo <joyce.foo@qbe.com>

Sent:

Friday, 14 September, 2018 10:20 AM

To:

Vic (LKKAuto)

Cc:

Admin A

Subject:

RE: <SEEK MANDATE> VC011456 RE: Request for pre repair inspection for accident

involving SLJ5644P & XD9525M ( yr insured ) on 06/05/18 LKK REF

CC4/QBE18008483/R1hb3 - VC011456

Hi Vic

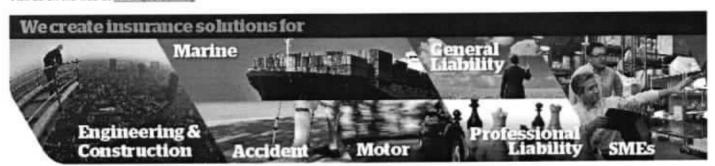
Please proceed to settle as advised urgently as TP is chasing.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com

Visit us on the web at www.gbe.com.sg



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, 14 September, 2018 9:36 AM To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: <SEEK MANDATE> VC011456 RE: Request for pre repair inspection for accident involving SLJ5644P &

XD9525M ( yr insured ) on 06/05/18 LKK REF CC4/QBE18008483/R1hb3

YOUR REF - VC011456

LKK REF - CC3/QBE18008483/R1hb3

\_\_\_\_\_\_\_

Dear Joyce,

ACCIDENT INVOL VING VEHICLES XD 9525M (OI) AND SLI 5644P (TP) ON 06/05/2018

We refer to the above matter.

This is a clear cut case where Insured Driver had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Mr Jeff where he confirmed accident details and was informed of TP claim, liability and NCD issues. A letter was sent out to Insured to informed of the TP claim and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer CONNECT3 is as follows:

TP CLAIMED		REVISED - TO OFF	
Cost of Repair	\$ 16,145.35	\$ 13,734.01	
Loss of Use (\$100 x 12 days)	\$ 1,200.00	\$ 720.00 (\$60 x 12 days)	
TOTAL	\$ 17,345.35	\$ 14,454.01	

#### Breakdown of days is as follows:

Our surveyor's recommended days to repair	12 days
TOTAL	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 10 August, 2018 9:26 AM

To: 'Joyce Foo'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M ( yr insured ) on 06/05/18

LKK REF CC4/QBE18008483/R1hb3

Dear Joyce,

We refer to your below email.

Please be informed that we are currently finalizing the COR with repairer.

We will expedite and will forward our report the as soon as possible.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Wednesday, 8 August, 2018 8:16 AM

To: Admin A; Vic (LKKAuto)

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M ( yr insured ) on 06/05/18

Our Ref. VC011456

Hi Vic

Please update and expedite your report soon.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184

Phone: +65 6477 1184 Email: joyce.foo@qbe.com

Visit us on the web at www.gbe.com.sg



From: Joyce Foo

Sent: Monday, 16 July, 2018 10:39 AM

To: 'Admin A' <admin-a@lkkauto.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>

Subject: RE: Request for pre repair inspection for accident involving SLI5644P & XD9525M ( yr insured ) on 06/05/18

Our Ref. VC011456

Hi Vic

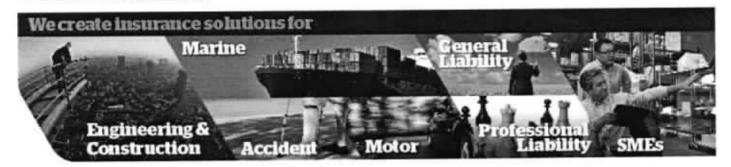
We refer to the above.

As spoken, please finalise the above and let us have your report asap.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce foo@qbe.com Visit us on the web at www.qbe.com.sq



From: Joyce Foo

Sent: Wednesday, 9 May, 2018 10:15 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: Request for pre repair inspection for accident involving SLI5644P & XD9525M ( yr insured ) on

06/05/18

Our Ref. VC011456

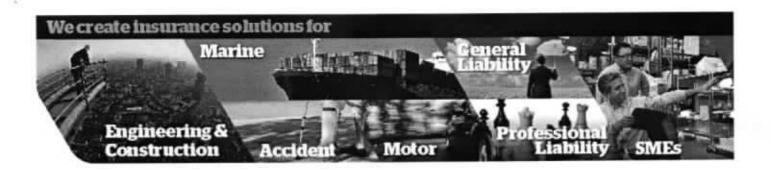
Hi

Please assist to arrange for WP survey - Direct settlement.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

OBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce foo@gbe.com Visit us on the web at www.gbe.com.sg



From: Winnie Chai [mailto:connect3winnie@gmail.com]

Sent: Tuesday, 8 May, 2018 3:20 PM To: Joyce Foo <joyce.foo@qbe.com>

Subject: Request for pre repair inspection for accident involving SLJ5644P & XD9525M ( yr insured ) on 06/05/18

Afternoon Joyce,

I have attached the GIA & estimate for my client SLJ5644P for yr ref.

Pls kindly assign yr surveyor down for the survey.

Survey location: 566 Woodlands Rd (Mandai Estate) S728697

Thanks

Winnie Chai Connect3 HP:9850-9666

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inte	rnationale Des Expe	orts En Automobile
그들은 나가면 나무를 내려가 들었다.			

QBE INSURANCE (SINGAPORE) PTE LTD Ref : CC4/QBE18008483/R1hb3q2

1 RAFFLES QUAY #2 TOWERSINGAPORE		Date : 26-09-2018 Code : QBE	
1.	Policy Particul	ars :- THIRD PARTY CLA	IM
Insured Veh.	XD 9525M	Veh. Inspected	SLJ 5644P
Policy No.	8-V0015974-MVA	Coverage (\$)	0.00
Claim No.	VC011456	Excess (\$)	0.00
Assign From	JOYCE	Assign Date	09/05/2018
2.	Vehicle P	articulars & Condition	
Make & Model	NISSAN QASHQAI 1.2	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	SJNFEAJ11U1775638	Colour	GREY
Odometer	12490	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3.	Cor	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	215/60 R17	GOODYEAR	6 mm
L/H Front Tyre	215/60 R17	GOODYEAR	6 mm
R/H Rear Tyre	215/60 R17	GOODYEAR	6 mm
L/H Rear Tyre	215/60 R17	GOODYEAR	6 mm
4.	Descr	iption of Damages	Con DAIN OF
DAMAGES SEE D	STAINED DAMAGES AT THE DETAILS.	REAR PORTION.	
5.	Gen	eral Information	
Accident Date	06/05/2018	Inspection Date	09/05/2018
Survey held at	CONNECT3		
	566 WOODLANDS ROAD (N SINGAPORE 728697	MANDAI ESTATE)	
5a.		Remarks	
	ON WAS CONDUCTED ON A'CE TO YOUR INSTRUCTIONS		
5b.	Estim	ate Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	12 Working Da	iys



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 5644P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR WINDSCREEN	BROKEN	1,116.00	1,116.00
1	TAILGATE	BENT	2,936.80	2,936.80
1	TAILGATE INNER LOCK	JAMMED	116.70	116.70
2	TAILGATE REFLECTOR RH & LH @\$225.90	CRACKED	451.80	451.80
1	TAILGATE TRIMBOARD )	CRACKED	316.50	316.50
1	BACK DOOR LOWER )	100000000000000000000000000000000000000	580.00	3
1	TAILGATE RUBBER	NECESSARY	158.70	158.70
1	TAILGATE EMBLEM (QASHQAI)	NECESSARY	87.00	87.00
1	TAILGATE LOGO CENTER	NECESSARY	59.70	59.70
1	TAILGATE HANDLE }	сит	28.10	28.10
1	BACK DOOR )		350.00	
1	BACK DOOR )		170.00	
1	TAILGATE NUMBER PLATE GARNISH }	SCRATCHED	336.00	336.00
1	BACK DOOR HANDLE )	Providence of State o	50.00	Something.
1	TAILGATE WIPER ARM	SCRATCHED	63.80	63.80
1	TAILGATE WIPER BLADE	CUT	19.60	19.60
1	TAILGATE WIPER MOTOR	CRACKED	411.70	411.70
1	TAILGATE WIPER ARM COVER	CUT	14.25	14.25
1	REAR FENDER INNER GARNISH RH	DEFORMED	231.70	231.70
1	REAR FENDER EXTENSION RH	DEFORMED	323.40	323.40
1	REAR FENDER INNER DUCT	DEFORMED	75.30	75.30
1	REAR END PANEL	BENT	482.60	482.60
1	REAR END PANEL TOP INNER GARNISH	DEFORMED	65.30	65.30
1	REAR BUMPER	DEFORMED	717.00	717.00
1	REAR BUMPER REINFORCEMENT	BENT	619.20	619.20
-1	REAR BUMPER INNER SPONGE	TORN	146.20	146.20
1	REAR BUMPER SIDE RETAINER	NECESSARY	71.80	71.80
-1	REAR BUMPER BRACKET	BENT	252.00	252.00
1	REAR BUMPER CLIP	NECESSARY	25.00	25.00
- 1	REAR BUMPER TOW HOOK COVER	MISSING	26.80	26.80
2	TAILLAMP LH & RH @\$323.70	BROKEN	647.40	647.40

Report Ref No. CC4/QBE18008483/R1hb3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	TAILLAMP CLIPS	NECESSARY	50.00	50.00
1	DOOR BACK	CRACKED	170.00	170.00
1	RH BOOT LAMP	BROKEN	320.00	320.00
1	OVER FENDER RR RH	DEFORMED	560.00	483.00
1	SIDE FINISHER UPPER RH	DEFORMED	230.00	230.00
1	BOOT LAMP LH	CRACKED	390.00	390.00
	LESS 10% DISCOUNT			-1,144.34
			12,670.35	10,299.01
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN)	BENT	35.00	35.00
1	REVERSE SENSOR (SN)	NOT WORKING	330.00	330.00
			365.00	365.00
	LABOUR			
	CHECK WIRING.		30.00	30.00
	TRANSFER TAILGATE FITTINGS .		60.00	60.00
	REPLACE BUMPER ETC LABOUR CHARGES.		1,500.00	1,500.00
	REMOVE & REFIT REAR INNER TRIMS.		100.00	60.00
	REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	APPLY SEALANT		40.00	40.00
	REPLACE REVERSE SENSOR		60.00	60.00
	SPRAY PAINTING.		1,200.00	1,200.00
			3,110.00	3,070.00
	GRAND TOTAL		16,145.35	13,734.01
	RECOMMENDED COST OF REPAIRS			13,734.01

Report Ref No. CC4/QBE18008483/R1hb3q2

MOHAMMED RASUL BIN MOHD YUNUS

**Automotive Assessor** 

HO LEONG CHUAN

**Automotive Assessor** 

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