

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 16 July, 2018 3:45 PM  
**To:** Winnie Chai; Rasul (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: VERY URGENT & LAST REMINDER -Finalization for SLJ5644P LKK REFCC4/QBE18008483/R1hb3  
**Attachments:** missing rear camera.jpg; outer handle lock 1.jpg; outer handle lock 2.jpg; outer handle lock 3.jpg; rear fender (rh) repair.jpg; rear fender inner garnish 2.jpg; spare tyre 1.jpg; spare tyre cover 1.jpg; spare tyre panel repair 1.jpg; spare tyre panel repair 2.jpg; spare tyre panel top garnish 1.jpg; spare tyre top garnish 2.jpg; tail-gate absorber 1.jpg; tail-gate absorber 2.jpg; tailgate trim board 1.jpg; tailgate trim board 2.jpg; trim board.jpg

Without Prejudice

Dear Winnie,

Received with thanks.

Hi Rasul,

FYNA please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Winnie Chai [mailto:connect3winnie@gmail.com]

**Sent:** Monday, 16 July, 2018 3:42 PM

**To:** Vic (LKKAUTO)

**Cc:** Rasul (LKKAUTO); Admin A

**Subject:** Re: VERY URGENT & LAST REMINDER -Finalization for SLJ5644P LKK REFCC4/QBE18008483/R1hb3

Hi Vic

Attached is the photos for yr ref.

Thanks

On Mon, Jul 16, 2018 at 2:33 PM, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Winnie,

We refer to the below email and to our telephone conversation earlier.

Please find attached estimates with marking for your reference. Below are the list of items our surveyor had further commented:

**For Estimate 1**

- Item No. 5 – Rear Absorber (request photo)
- Item No. 21 – Tailgate Lock Outer (request photo)
- Item No. 27 & 28 – Rear Lamp Inner/Outer (request photo)
- Item No. 32 – Spare Tyre Panel – Repaired Back (request photo)
- Item No. 33 – Spare Tyre Board (request photo)
- Item No. 34 – Spare Tyre Top Garnish (request photo)
- Item No. 35 – Spare Tyre Box L (request photo)
- Item No. 50 – XTRONIC CVT Emblem (request photo)
- Item No. 62 – To replace rear camera (request photo)

**For Estimate 2**

- Item No. 7 – Tailgate Trim Board Lower (request photo)
- Item No. 17 – Rear Fender RH – photos shows repaired
- Item No. 33 – Rear Bumper Bracket Cover (request photo)

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Winnie Chai [mailto:[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)]

**Sent:** Wednesday, 4 July, 2018 3:39 PM

**To:** Vic (LKKAuto)

**Cc:** Rasul (LKKAuto); Admin A

**Subject:** Re: VERY URGENT & LAST REMINDER -Finalization for SLJ5644P LKK  
REFCC4/QBE18008483/R1hb3

Hi Vic,

We do not agree with yr surveyor markings.

Thanks

On Wed, Jul 4, 2018 at 3:31 PM, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Winnie,

We propose COR @ \$10,258.07 with 12 Days part by part (subject to our principal's approval).

Please see attached marked estimate for your reference.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 4 July, 2018 2:36 PM

**To:** Winnie Chai

**Cc:** Rasul (LKKAuto); Admin A; Vic (LKKAuto)

**Subject:** RE: VERY URGENT & LAST REMINDER -Finalization for SLJ5644P LKK REFCC4/QBE18008483/R1hb3

Without Prejudice

Dear Winnie,

We refer to the below email and to our telephone conversation earlier.

As spoken, our surveyor is still in the view that some parts, the pricing were too high. Please see attached marked estimate for your review.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Winnie Chai [<mailto:connect3winnie@gmail.com>]

**Sent:** Tuesday, 3 July, 2018 2:13 PM

**To:** Vic (LKKAuto)

**Cc:** Rasul (LKKAuto); Admin A

**Subject:** Re: VERY URGENT & LAST REMINDER -Finalization for SLJ5644P LKK REFCC4/QBE18008483/R1hb3

ok.

Pls kindly ensure that Rasul revert by tomorrow.

Thanks

On Tue, Jul 3, 2018 at 2:01 PM, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Winnie,

We refer to your below email and to our telephone conversation earlier.

As spoken, our surveyor will get back to you tomorrow for an update.

Kindly hold on to the matter.

Thank you.

Hi Rasul,

As spoken, fyna please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Winnie Chai [mailto:[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)]  
**Sent:** Tuesday, 3 July, 2018 8:28 AM  
**To:** Rasul (LKKAUTO)  
**Cc:** Vic (LKKAUTO)  
**Subject:** VERY URGENT & LAST REMINDER -Finalization for SLJ5644P

Hi Rasul

Despite our reminder calls to Vic and as according to him there is no finalization from you with the amended list price finalization.

Pls kindly advise us if LKK is still finalizing this case with us, if no we shall engage our own independent surveyor and inform the relevant insurance co with regards to this case.

Your immediate reply is greatly appreciated.

Thanks

On Mon, Jun 25, 2018 at 10:37 AM, Winnie Chai <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)> wrote:

Hi Rasul,

Attached is the amended list price for the parts for yr ref.

Pls kindly recalculate at yr end and revert back again on the finalization.

Thanks

On Thu, Jun 21, 2018 at 5:15 PM, Winnie Chai <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)> wrote:

Hi Rasul

We do not agreed with the finalized amount.

We will do a re-calulation on yr revised price as we found some of yr prices are not accurate and below list price.

We will revert shortly.

Thanks

On Wed, Jun 20, 2018 at 5:33 PM, Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:

Hi Winnie,

Kindly refer to attachment

Take note part prices high requires adjustment. Apart from that, rear fender RH base on photos was repaired.

Finalised amount is \$ 10,252.02 / 12 days part by part

Kindly confirm



Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Winnie Chai [mailto:[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)]

**Sent:** Wednesday, 23 May, 2018 12:17 PM

**To:** Rasul (LKKAuto); Admin A

**Subject:** Finalization for SLJ5644P

Hi Rasul,

Attached is the damages photos, photos before spray & after paint.

Pls kindly revert on the finalization for this case.

Thanks & regards

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Winnie Chai

Connect3

HP:9850-9666

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