

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 14 September, 2018 3:09 PM
To: Joyce Foo
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> VC011456 RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18 LKK REF CC4/QBE18008483/R1hb3 - VC011456

Dear Ms Joyce,

We refer to your below email.

Please be informed that we had settled the matter with TP repairer as per approved mandate.

We will now close the case for report submission.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Friday, 14 September, 2018 10:20 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: <SEEK MANDATE> VC011456 RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18 LKK REF CC4/QBE18008483/R1hb3 - VC011456

Hi Vic

Please proceed to settle as advised urgently as TP is chasing.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 14 September, 2018 9:36 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: <SEEK MANDATE> VC011456 RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18 LKK REF CC4/QBE18008483/R1hb3

YOUR REF – VC011456

LKK REF – CC3/QBE18008483/R1hb3

=====

Dear Joyce,

ACCIDENT INVOL VING VEHICLES XD 9525M (OI) AND SLJ 5644P (TP) ON 06/05/2018

We refer to the above matter.

This is a clear cut case where Insured Driver had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Mr Jeff where he confirmed accident details and was informed of TP claim, liability and NCD issues. A letter was sent out to Insured to informed of the TP claim and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **CONNECT3** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 16,145.35	\$ 13,734.01
Loss of Use (\$100 x 12 days)	\$ 1,200.00	\$ 720.00 (\$60 x 12 days)
TOTAL	\$ 17,345.35	\$ 14,454.01

Breakdown of days is as follows:

Our surveyor's recommended days to repair	12 days
TOTAL	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 10 August, 2018 9:26 AM

To: 'Joyce Foo'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18
LKK REF CC4/QBE18008483/R1hb3

Dear Joyce,

We refer to your below email.

Please be informed that we are currently finalizing the COR with repairer.

We will expedite and will forward our report the as soon as possible.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Wednesday, 8 August, 2018 8:16 AM

To: Admin A; Vic (LKKAUTO)

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Our Ref. VC011456

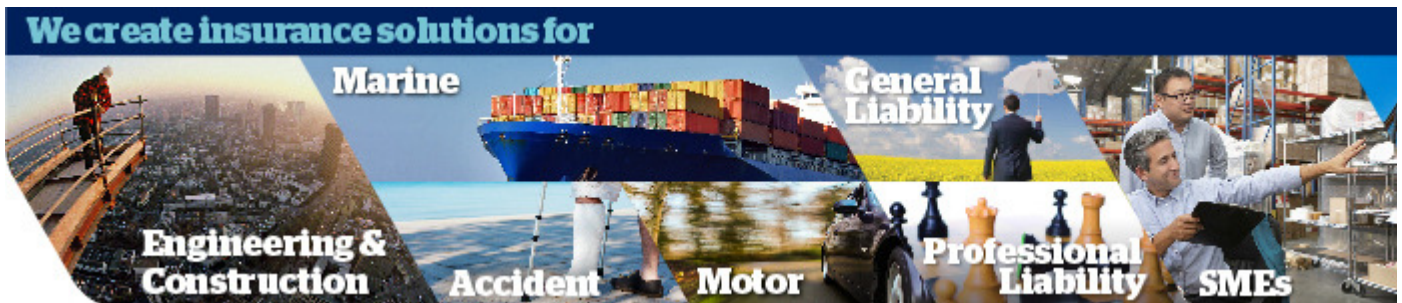
Hi Vic

Please update and expedite your report soon.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Monday, 16 July, 2018 10:39 AM

To: 'Admin A' <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Our Ref. VC011456

Hi Vic

We refer to the above.

As spoken, please finalise the above and let us have your report asap.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Wednesday, 9 May, 2018 10:15 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Our Ref. VC011456

Hi

Please assist to arrange for WP survey – Direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Winnie Chai [<mailto:connect3winnie@gmail.com>]

Sent: Tuesday, 8 May, 2018 3:20 PM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Afternoon Joyce,

I have attached the GIA & estimate for my client SLJ5644P for yr ref.

Pls kindly assign yr surveyor down for the survey.

Survey location : 566 Woodlands Rd (Mandai Estate) S728697

Thanks

--

Winnie Chai
Connect3
HP:9850-9666

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.