

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 14 September, 2018 9:36 AM
To: Joyce Foo
Cc: Admin A; Vic (LKKAUTO); Jenny Toh
Subject: <SEEK MANDATE> VC011456 RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18 LKK REF CC4/QBE18008483/R1hb3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.pdf; REPAIR INVOICE.pdf; LOA.pdf

YOUR REF – VC011456
LKK REF – CC3/QBE18008483/R1hb3
=====

Dear Joyce,

ACCIDENT INVOL VING VEHICLES XD 9525M (OI) AND SLJ 5644P (TP) ON 06/05/2018

We refer to the above matter.

This is a clear cut case where Insured Driver had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Mr Jeff where he confirmed accident details and was informed of TP claim, liability and NCD issues. A letter was sent out to Insured to informed of the TP claim and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer CONNECT3 is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 16,145.35	\$ 13,734.01
Loss of Use (\$100 x 12 days)	\$ 1,200.00	\$ 720.00 (\$60 x 12 days)
TOTAL	\$ 17,345.35	\$ 14,454.01

Breakdown of days is as follows:

Our surveyor's recommended days to repair	12 days
TOTAL	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 10 August, 2018 9:26 AM

To: 'Joyce Foo'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18
LKK REF CC4/QBE18008483/R1hb3

Dear Joyce,

We refer to your below email.

Please be informed that we are currently finalizing the COR with repairer.

We will expedite and will forward our report the as soon as possible.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Wednesday, 8 August, 2018 8:16 AM

To: Admin A; Vic (LKKAuto)

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Our Ref. VC011456

Hi Vic

Please update and expedite your report soon.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Monday, 16 July, 2018 10:39 AM

To: 'Admin A' <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Our Ref. VC011456

Hi Vic

We refer to the above.

As spoken, please finalise the above and let us have your report asap.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Wednesday, 9 May, 2018 10:15 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Our Ref. VC011456

Hi

Please assist to arrange for WP survey – Direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Winnie Chai [<mailto:connect3winnie@gmail.com>]

Sent: Tuesday, 8 May, 2018 3:20 PM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: Request for pre repair inspection for accident involving SLJ5644P & XD9525M (yr insured) on 06/05/18

Afternoon Joyce,

I have attached the GIA & estimate for my client SLJ5644P for yr ref.

Pls kindly assign yr surveyor down for the survey.

Survey location : 566 Woodlands Rd (Mandai Estate) S728697

Thanks

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Winnie Chai
Connect3
HP:9850-9666

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