

INS. CASE OWNER:

Dennie

CC 3 / AIG1800

8470, FLWBH

LKK:

IDAC:

Surveyor:

Edwin

DOI:

ASSIGNMENT

8/7/18

Date / Time:

8/6/18

Registered in Merimen:

2/5/18

Pre-assign / CCU / FTE

SLR 6142M



Insured Vehicle No.:

WOMEN SLEW UNB MRS UNB SLEW UNB

Claim No.:

191544464754

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

MITSUBISHI

Excess Sec II :S\$

D.O.A.:

2/6/18

Place of Accident:

HOOT KIAN RD TUMAMU

Is driver the owner?

( YES / NO )

Nature of Accident:

INTO GRANTER

If NO, Driver Name / Age:

LOUISA SHUMEN LIN

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHA 2508H



INSRS:

WSP:

Tel:

Liability:

RMKS:

CODE  
M

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/5/18

vivan

23/5/18

confirm accident details. inform TP claim.  
agree to settle. later find out

RECEIVED 12 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

23/5/18  
JULIA Lm

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

8/6/18

Confirm with:

Cecilia

Email

Call

Final Liability:

%

(100)

(Agreed / Assessed) BOLA S/N No. : 27.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2728.50

Loss of Rental (LOR):

S\$

267.03

(

2.5 days)

x 106.81

Loss of Use (LOU):

S\$

125.00

(\$50

x 2.5 days)

Loss of Income (LOI):

S\$

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

7.49

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

3128.02

Global Sum S\$:

3120.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3120.00

Name 1:

Comfortdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

36/11/83  
Driver: Mr. Kalvin

REF:

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimate: 400  
 OD / TP / RES / OD RES / EVA / INV / MV  
 To Insp: Vehicle No: \_\_\_\_\_  
 at Work: Shop  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: 4  
 Claims: 1  
 Sum Ins: 1000 Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Acc Client Report: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repair: 3 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHA3508H Yr Regn: 10Z 310  
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Truck / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Hyundai Santa C.C. 1991  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 564783 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: 1CM HET4VMAA 785902  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD Rim or \_\_\_\_\_  
 Tyre Size: F: 215/60 NR6  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Wentz  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 7 mm R/Bal. 7 mm  
 L/Bal. 7 mm L/Bal. 7 mm  
 D.O.A. 7/5/8 D.O.I. 8/5/8  
 Survey held at LDGE (Layang)  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Rear  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
10/5/8	<u>Check 4/5 &amp; 2550/3 Rr.</u>

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Other:

1)

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Test (\$

☐ : Test (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18008470/K1wb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 09-05-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLR 6143U	Veh. Inspected	SHA 3508H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/05/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	07/05/2018	Inspection Date	08/05/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team: KH    ARC Repair TP(CLSO)1

**JOB CARD**    Sales Order:

JC NO: 305157819

STOMER	REGN NO. SHA3508H	MILEAGE
COMFORT TRANSPORTATION PTE LTD	MAKE HYUNDAI	FUEL
/MS 7010045	MODEL SONATA	E.....1/2.....F
STOMER NO. 383 SIN MING DRIVE	08.05.2018 10:40	DATE/TIME IN
DRESS Singapore SINGAPORE 575717	YR OF MANU 30.06.2010	TARGET DATE
65508755	CHASSIS CODE RMHET41VMAA785902	COMPLETION DATE/TIME
(R) (O)		
(P)		
COUNT CARD NO.		

Accident Date: 07.05.2018  
NATURE: 3P 07.05.2018

JOB DESCRIPTION

S/NO                      LABOR CODE                      DESCRIPTION

CHECKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Acknowledgement Slip	Exit Pass
Vehicle No.: SHA3508H      CHIANG	Vehicle No.: SHA3508H
Signature/Date	Name of Service Advisor      Date
Returned to Service Reception upon collection	To be kept by Security Guard

Remarks:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA 3508H

DATE 8/5/2018 13:55

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid <i>Paint</i>			\$ 1,349.50	
	Boot Lid Rubber <i>x sue</i>			\$ 110.90	
	Boot Lid Lock Upper <i>x sue</i>			\$ 132.10	
	Boot Lid Lock Lower <i>x sue</i>			\$ 30.30	
	Boot Lid Sonata Plate <i>- sue</i>			\$ 43.60	
	Boot Lid Hyundai Plate <i>- sue</i>			\$ 24.20	
	Boot Lid 'H' Emblem <i>- sue</i>			\$ 26.10	
	Boot Lid CRDI Plate <i>- sue</i>			\$ 22.70	
	Boot Lid Lamp (LH) <i>x sue</i>			\$ 230.20	
	Rear Bumper <i>Paint</i>			\$ 578.40	
	Rear Bumper Reinforcement <i>- sue</i>			\$ 483.30	
	Rear Bumper Clip <i>- sue</i>			\$ 22.00	
	Rear Bumper Sponge <i>x sue</i>			\$ 137.40	
	Rear Bumper Under Cover <i>x sue</i>			\$ 185.80	
	Rear Bumper Protector (LH/RH) <i>x sue</i>		\$ 38.00	\$ 76.00	
	Rear Panel <i>x repair</i>			\$ 391.80	
	Rear Panel Garnish <i>x sue</i>			\$ 95.80	
	<b>SUB TOTAL</b>			<b>\$ 3,940.10</b>	
	<b>LESS 20%</b>			<b>\$ 788.02</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,152.08</b>	
	Boot Lid Comfort Logo & Tel No. Sticker <i>- sue</i>			\$ 30.00	Nett
	Rear Bumper Reverse Sensor <i>- stated</i>			\$ 135.70	Nett
				<b>\$ 165.70</b>	
	<b>Labour Charge</b>				
	Panel Beating			<del>\$ 850.00</del>	
	Spray Painting Charge			<del>\$ 600.00</del>	540
	Wiring Charge			<del>\$ 50.00</del>	x 2
	Tuff Kote			<del>\$ 50.00</del>	20
	Remove/Refix Reverse Sensor			<del>\$ 120.00</del>	20
	<b>TOTAL LABOUR</b>			<b>\$ 1,670.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,987.78</b>	
<p><i>Kaliric 11/11/14</i></p> <p><i>8/5/18 1425hrs.</i></p> <p><i>3 hrs</i></p> <p><i>45 After Repair photo</i></p> <p><b>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</b></p>					

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA 3508H

DATE 8/5/2018 13:55

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid ✓			\$ 1,349.50	
	Boot Lid Rubber ✕			\$ 110.90	
	Boot Lid Lock Upper ✕			\$ 132.10	
	Boot Lid Lock Lower ✕			\$ 30.30	
	Boot Lid Sonata Plate ✓			\$ 43.60	
	Boot Lid Hyundai Plate ✓			\$ 24.20	
	Boot Lid 'H' Emblem ✓			\$ 26.10	
	Boot Lid CRDI Plate ✓			\$ 22.70	
	Boot Lid Lamp (LH) ✕			\$ 230.20	
	Rear Bumper ✓			\$ 578.40	
	Rear Bumper Reinforcement ✓			\$ 483.30	
	Rear Bumper Clip ✓			\$ 22.00	
	Rear Bumper Sponge ?			\$ 137.40	
	Rear Bumper Under Cover ✕			\$ 185.80	
	Rear Bumper Protector (LH/RH) ✕ repair		\$ 38.00	\$ 76.00	
	Rear Panel ✕ repair			\$ 391.80	
	Rear Panel Garnish ✕			\$ 95.80	
	<b>SUB TOTAL</b>			<b>\$ 3,940.10</b>	
	<b>LESS 20%</b>			<b>\$ 788.02</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,152.08</b>	
	Boot Lid Comfort Logo & Tel No. Sticker ✓			\$ 30.00	Nett
	Rear Bumper Reverse Sensor ✓			\$ 135.70	Nett
				<b>\$ 165.70</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ <del>850.00</del> 400	
	Spray Painting Charge			\$ <del>600.00</del> 540	
	Wiring Charge			\$ <del>50.00</del> ✕	
	Tuff Kote			\$ <del>50.00</del> 20	
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> 20	
	<b>TOTAL LABOUR</b>			<b>\$ 1,670.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,987.78</b>	
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					



Our Ref : T 0518 / SHA3508H /CL(st)  
Your Ref:  
Date : 30-May-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA3508H YOUR INSURED SLR6143U**  
**AND OTHER ON 07.05.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA3508H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLR6143U we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 2,728.50
2	3 days Loss of Rental @ \$ 106.81 per day	\$ 320.43
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 3,056.42

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,296.42

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.  
b) LTA search slip/s of : SLR6143U  
c) GIA / Police report/s of : SHA3508H  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

W  
**COMFORTDELGRO**  
**ENGINEERING**

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 8280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198508048V

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

A member of

**COMFORTDELGRO**







Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18008470/K1wb3

24 May 2018

**Wong Siew Ling Mrs Lim Siew Ling**

9 Jalan Siantan  
Singapore 268247

Dear Sir/Madam,

**ACCIDENT INVOLVING SLR 6143U AND SHA 3508H ON 07/05/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****SONATA SHA3508H , SLR6143U  
SLIP RD FROM HOOT KIAM RD TWDS GRANGE RD****ON 07-May-18 20:00**

I / We

**LEE HOCK CHUNG**(Hirer) NRIC No.: **S7009743E**

and/or

**KOH LAM SENG**(Relief) NRIC No.: **S0007557D**

Taxi Number

**SHA3508H**

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**08-May-2018**

Name of Hirer

**LEE HOCK CHUNG**

Hirer NRIC

**S7009743E**

Signature :



Address

**115 YISHUN RING ROAD #09-493  
760115**

Contact No.

**97373848**

Name of Relief

**KOH LAM SENG**

Relief NRIC

**S0007557D**

Signature :



Address

**120 YISHUN RING RD #12-427  
760120**

Contact No.

**98259614**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **\$3120.00** (Global Sum) for vehicle no. **SHA 3508H** that was damaged pursuant to the accident which occurred on **07/05/2018** (date) along **HOOT KIAN RD TURING INTO GRANGE RD** (location) involving vehicle no/s **SLR6143U**.

This is pursuant to the inspection conducted on **08/05/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 3508H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 3508H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of 06 (month) 2018 (year)



**AWK**

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

Our Ref: CT18050166

Date: 11 May 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	07/05/2018 @ 20:00 hrs
ALONG	SLIP RD FROM HOOT KIAM RD TWDS GRANGE RD
INVOLVING	SLR6143U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3508H** (the "Taxi"). The Taxi was hired to **LEE HOCK CHUNG IC NO S7009743E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLR6143U	07 May 2018 / 20:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

SNA 3508H

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2018 <a href="#">Edit Reg</a>		08 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,550.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,550.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>WONG SIEW LING MRS LIM SIEW LING</b> , ID: S1849239C									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	<b>SHA3508H</b>	Date of Loss:	07/05/2018 20:00 - :59 [94 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1915444651SG</b>	Policy/Cover Note No.:	1700039407 (Comprehensive) Coverage: 22/08/2017 - 21/08/2018						
Vehicle Reg. No. (Insured):	<b>SLR6143U</b>	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Bennie-WZ</b> - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 18/05/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SHA3508H (1915444651SG)  
[SLR6143U]  
TP  
COMFORT TRANSPORTATION PTE LTD  
May 7 2018 8:00PM  
[WONG SIEW LING MRS LIM SIEW LING]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	09/05/18 17:00	General View															Load JPG			
2	09/05/18 17:00	General View															Load JPG			
3	09/05/18 17:00	General View															Load JPG			
4	09/05/18 17:00	General View															Load JPG			
5	09/05/18 17:00	General View															Load JPG			
6	09/05/18 17:00	General View															Load JPG			
7	09/05/18 17:00	General View															Load JPG			
8	09/05/18 17:00	General View															Load JPG			
9	09/05/18 17:00	General View															Load JPG			
10	09/05/18 17:00	General View															Load JPG			
11	09/05/18 17:00	General View															Load JPG			
12	09/05/18 17:00	General View															Load JPG			
13	09/05/18 17:00	General View															Load JPG			
14	09/05/18 17:00	General View															Load JPG			
15	09/05/18 17:00	General View															Load JPG			
16	09/05/18 17:00	General View															Load JPG			
17	11/05/18 08:40	Reinspection Photo															Load JPG			
18	11/05/18 08:40	Reinspection Photo															Load JPG			
19	11/05/18 08:40	Reinspection Photo															Load JPG			
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	09/05/18 16:57	TP ESTIMATE- MARKED															Load PDF			
2	09/05/18 16:57	TP GIA REPORT															Load PDF			
3	12/06/18 16:47	WORKSHOP INVOICE															Load PDF			
4	12/06/18 16:47	AUTHORISATION TO ACT FORM															Load PDF			
5	12/06/18 16:47	Release Voucher															Load PDF			
6	12/06/18 16:47	RENTAL RECEIPT															Load PDF			
7	12/06/18 16:47	LTA SEARCH															Load PDF			
8	12/06/18 16:47	LETTER TO OI															Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	10/05/18 16:51	OI GIA REPORT															Load PDF			

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLR6143U (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHA3508H (TP veh)		
Date of Accident:	07/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	5,336.92
Final Repair Cost	:	\$	3,120.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,120.00

Is Third Party Workshop GIA Registered? ☒ [ X ] YES ☐ [ ] NO (Kindly indicate below)

<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability _____ (%)
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ 100 (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 3,120.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

12 Jun  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18008470/K1WB3Q2

Date: 12/06/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700039407

Claimant Vehicle No : SHA3508H

Insured Vehicle No : SLR6143U

Date of Loss: 07/05/2018

Nature of Claim:

TP

Claim No: 1915444651SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA3508H

Make &amp; Model: HYUNDAI SONATA, 2.0 (A)

Engine No: D4EAA869436

Reg. Date: 30/06/2010 (Man. Year: 2015)

Chassis No: KMHET41VMAA785902

Colour: Blue

Odometer: 564783 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side:

West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side:

West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,317.78	2,205.54	1,112.24	33.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,670.00	980.00	690.00	41.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,987.78</b>	<b>3,185.54</b>	<b>1,802.24</b>	<b>36.13</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,550.00</b>		
(S\$)	4,987.78	2,550.00	2,437.78	48.88
+ GST 7.00/7.00% (S\$)	349.14	178.50	170.64	48.87
<b>Nett Amount (S\$)</b>	<b>5,336.92</b>	<b>2,728.50</b>	<b>2,608.42</b>	<b>48.88</b>
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$106.81/day) (S\$)		267.03		
+ Doc/Search Fee (S\$)		7.49		
<b>Nett Liability (S\$)</b>		<b>3,128.02</b>		
<b>Global Sum Settlement (S\$)</b>		<b>3,120.00</b>		

### INSPECTION

Date of Assignment:

08/05/2018

Date Inspected: 08/05/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Dented	1,349.50 FL	*1,349.50 FL
2	1		*BOOT LID RUBBER	Serviceable	110.90 FL	*- FL
3	1		*BOOT LID LOCK UPPER	Serviceable	132.10 FL	*- FL
4	1		*BOOT LID LOCK UPPER	Serviceable	30.30 FL	*- FL
5	1		*BOOT LID SONATA PLATE	Necessary	43.60 FL	*43.60 FL
6	1		*BOOT LID HYUNDAI PLATE	Necessary	24.20 FL	*24.20 FL
7	1		*BOOT LID H EMBLEM	Necessary	26.10 FL	*26.10 FL
8	1		*BOOT LID CRDI PLATE	Necessary	22.70 FL	*22.70 FL
9	1		*BOOT LID LAMP (LH)	Serviceable	230.20 FL	*- FL
10	1		*REAR BUMPER	Deformed	578.40 FL	*578.40 FL
11	1		*REAR BUMPER REINFORCEMENT	Cracked	483.30 FL	*483.30 FL
12	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
13	1		*REAR BUMPER SPONGE	Serviceable	137.40 FL	*- FL
14	1		*REAR BUMPER UNDER COVER	Serviceable	185.80 FL	*- FL
15	2		*REAR BUMPER PROTECTOR (LH/RH)	Repair	76.00 FL	*- FL
16	1		*REAR PANEL	Repair	391.80 FL	*- FL
17	1		*REAR PANEL GARNISH	Serviceable	95.80 FL	*- FL
18	1		*BOOT LID COMFORT LOGO & TEL NO.STICKER	Necessary	30.00 FS	*30.00 FS
19	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,105.80</b>	<b>2,715.50</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>788.02</b>	<b>509.96</b>

<b>Total Parts (\$\$)</b>	<b>3,317.78</b>	<b>2,205.54</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	850.00	400.00
2	SPRAY PAINTING CHARGE	New	600.00	540.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	20.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (\$\$)			<b>1,670.00</b>	<b>980.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >