Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)

Sent: Thursday, 24 May 2018 5:24 PM

To: Elaine Cheong
Cc: Admin A; CS A Team

Subject: RE: Direct Settlement - Accident Involving SJN5945Z (OI: CTI - SNM18D02355C02)

and SHC210A (TP: LKK REF - CC3/CTI18008462/K1jb3) on 07.05.2018

Dear Ms. Eileen,

TP repairer has withdrawn TP claim and have closed their file.

In view of this, we will proceed to close the matter on our end and submit our wp report to your good-office.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Friday, 18 May 2018 1:51 PM

To: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJN5945Z (OI: CTI - SNM18D02355C02) and SHC210A (TP: LKK

REF - CC3/CTI18008462/K1jb3) on 07.05.2018

Hi Joy,

FYNA please.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [mailto:elaine.cheong@sg.cntaiping.com]

Sent: Friday, 18 May, 2018 10:02 AM

To: Lucas Lee < ! Shu Pei (LKKAuto) < shupei@lkkauto.com > :

Subject: RE: Direct Settlement - Accident Involving SJN5945Z (OI: CTI - SNM18D02355C02) and SHC210A (TP: LKK

REF - CC3/CTI18008462/K1jb3) on 07.05.2018

Dear Shu Pei,

We refer to our email of even date.

Insured provided duly signed mutual settlement agreement. Kindly request workshop to withdraw claim.

Thank you.

Regards,

Elaine Cheong

Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6530 Fax: 6225 5879

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com



From: Lucas Lee

Sent: Friday, 18 May, 2018 9:44 AM

To: 'Shu Pei (LKKAuto)' <shupei@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJN5945Z (OI: CTI - SNM18D02355C02) and SHC210A (TP: LKK

REF - CC3/CTI18008462/K1jb3) on 07.05.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181 Fax (65) 6222 7175

Email: <u>lucas.lee@sg.cntaiping.com</u>
Website: <u>www.sg.cntaiping.com</u>



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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 9 May, 2018 5:08 PM

To: Claims Dept of CTI

Cc: Lucas Lee; Jowyn Tay; Admin A; Joy Irene (LKKAuto)

Subject: Direct Settlement - Accident Involving SJN5945Z (OI: CTI - TBA) and SHC210A (TP: LKK REF -

CC3/CTI18008462/K1jb3) on 07.05.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 210A at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)