

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 1 August 2018 11:48 AM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Admin A
Subject: <Seek Mandate>OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E
THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)
DOA: 7/5/2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey
Photos.pdf; TP LOD_SDJ 3000E.pdf

Lonpac Ref: **17/18/18/VP05/020588**
LKK Ref: CC4/LPC18008458/Spb3s2

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 15/05/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **STUTTGART AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,860.75	\$ 12,149.79
2. Loss of Use (8days x \$180.00)	\$ 1,440.00	\$ 1,440.00 (8days x \$180.00)
3. Loss of Use PRI (2days x \$180.00)	\$ 360.00	-
4. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 21,662.75	<u>\$ 13,591.79</u>

**05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 15 May 2018 4:47 PM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

WITHOUT PREJUDICE

Your ref: 17/18/18/VP05/020588

LKK ref: CC4/LPC18006584/R1pa3

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SDJ 3000E

Date of survey: 11.05.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 14 May 2018 5:08 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Dear Catherine/Hsiao Tong

Please let us have your preliminary advice.

Attached is our Insured's GIA report for your handling.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Friday, 11 May, 2018 2:06 PM
To: 'eva.kok@eurokars.com.sg'; ERIC WOO JUN KIAT; assignments@lkkauto.com; admin-a@lkkauto.com; chewht@lkkauto.com
Cc: MT_Claim_SG; janice.syn@porsche.com.sg
Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Without Prejudice

Dear Eva

Our Insured has not reported the accident to us. We are following up.

Meanwhile, if you may arrange survey with LKK or advise your client to claim OD.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Friday, 11 May, 2018 1:37 PM
To: ERIC WOO JUN KIAT; assignments@lkkauto.com; admin-a@lkkauto.com; chewht@lkkauto.com
Cc: MT_Claim_SG; janice.syn@porsche.com.sg
Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Hi,

Vehicle above had been surveyed.
Kindly assist revert liability for direct settlement for the case above.

Thank you

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg
Website: www.eurokarsgroup.com



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From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Tuesday, May 8, 2018 4:05 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Eva Kok <eva.kok@eurokars.com.sg>
Subject: FW: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to conduct a survey of the vehicle SDJ 3000E on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Tuesday, 8 May, 2018 3:12 PM
To: MT_Claim_SG
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; jobithomas@eurokars.com.sg
Subject: YOUR REF: SJH6950H / OUR REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: SJH6950H / OUR REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg
Website: www.eurokarsgroup.com

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