

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 August 2018 8:44 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate>OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at **\$13,351.79(all-in)** with Third Party repairer. The breakdown of settlement is as follows: -

1. Cost of Repair (w/GST)	\$ 12,149.79
2. Loss of Use (8days x \$150.00)	\$ 1,200.00
4. LTA/GIA search fee	\$ 2.00
Total	\$ 13,351.79

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 1 August 2018 4:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate>OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 1 August, 2018 11:48 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: <Seek Mandate>OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Lonpac Ref: **17/18/18/VP05/020588**

LKK Ref: CC4/LPC18008458/Spb3s2

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 15/05/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **STUTTGART AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,860.75	\$ 12,149.79
2. Loss of Use (8days x \$180.00)	\$ 1,440.00	\$ 1,440.00 (8days x \$180.00)
3. Loss of Use PRI (2days x \$180.00)	\$ 360.00	-
4. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 21,662.75	\$ 13,591.79

**05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 15 May 2018 4:47 PM

To: 'ONG LI LI' <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

WITHOUT PREJUDICE

Your ref: 17/18/18/VP05/020588
LKK ref: CC4/LPC18006584/R1pa3

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SDJ 3000E

Date of survey: 11.05.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 14 May 2018 5:08 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Dear Catherine/Hsiao Tong

Please let us have your preliminary advice.

Attached is our Insured's GIA report for your handling.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Friday, 11 May, 2018 2:06 PM

To: 'eva.kok@eurokars.com.sg'; ERIC WOO JUN KIAT; assignments@lkkauto.com; admin-a@lkkauto.com;

chewht@lkkauto.com

Cc: MT_Claim_SG; janice.syn@porsche.com.sg

Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Without Prejudice

Dear Eva

Our Insured has not reported the accident to us. We are following up.

Meanwhile, if you may arrange survey with LKK or advise your client to claim OD.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: Friday, 11 May, 2018 1:37 PM

To: ERIC WOO JUN KIAT; assignments@lkkauto.com; admin-a@lkkauto.com; chewht@lkkauto.com

Cc: MT_Claim_SG; janice.syn@porsche.com.sg

Subject: RE: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Hi,

Vehicle above had been surveyed.

Kindly assist revert liability for direct settlement for the case above.

Thank you

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 Fax: +65 63602899 Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



DISCLAIMER

This email and any attachments there to be intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group.

Any use of the information contained herein (including, but not limited to, total or partial reproduction, communication, or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you have received this email in error, please notify the sender immediately and delete it.

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, May 8, 2018 4:05 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: FW: OUR REF: 17/18/18/VP05/020588 - SJH6950H / TP REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) DOA: 7/5/2018

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to conduct a survey of the vehicle SDJ 3000E on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

Sent: Tuesday, 8 May, 2018 3:12 PM

To: MT_Claim_SG

Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; jobithomas@eurokars.com.sg

Subject: YOUR REF: SJH6950H / OUR REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: SJH6950H / OUR REF: SDJ3000E THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

Dir: +65 6360 2846 | Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



DISCLAIMER

This email and any attachments there to be intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group.

Any use of the information contained herein (including, but not limited to, total or partial reproduction, communication, or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you have received this email in error, please notify the sender immediately and delete it.



PORSCHE

17/18/18/VPOS/020588



12 Sungei Kadut Avenue
Singapore 729648
Telephone: (65) 6363 0911
Fax: (65) 6363 3911

LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore
Attn : Motor Claims Department

DATE : 28/06/2018

Your Ref : **SJH6950H**

Car Regn No: **SDJ3000E**

Accident involving SDJ3000E & SJH6950H on 07/05/2018

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SDJ3000E**. We submit the following documents for your perusal :

1) Invoice No: 13204468	\$ 12,149.79
2) Loss of Use (\$180.00 x 8 days)	\$ 1,440.00
3) PRI (2 days x \$180.00)	\$ 360.00
4) GIA search fee	\$ 2.00
5) Letter of Authority	
6) Discharge voucher signed by client	
TOTAL	\$ 13,951.79

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$13,951.79** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648**.

Yours faithfully,

Stanley Ngu
Manager - Body & Paint Division
DID: 63602845 FAX: 63602899
e-mail: stanley@eurokars.com.sg

Tsui Kee (Owner's Name)
7 Tanah Merah Kechil Road (Address)
#19-03 2 (#66665)

Jonpac Insurance Bhd (Ins Co)
300 Beach Rd (Address)
#11-011 of The Concourse
S(191855)

Attn : Motor Claims Dept

Your ref : SJH6950H
Our ref : SPT3000E

Date :

Dear Sirs,

RE : Accident involving vehicle nos. SPT3000E and SJH6950H on 07 May 2018.

I refer to the above accident.

My car has been repaired by Stuttgart Auto Pte Ltd. As they are submitting a 3rd Party claim against Jonpac Insurance Bhd on my behalf, please pay to **Stuttgart Auto Pte Ltd** for the whole claim due to them.

Yours faithfully,

Tsui Kee
()

I/C No: S2550810F

Cc. Stuttgart Auto Pte Ltd
Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648



Date: 16th August 2018

LONPAC INSURANCE BHD
100 Beach Road
#19-00 Shaw Tower
Singapore 189702
Attn : Motor Claims Department

Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648
Telephone: (65) 6363 0911
Fax: (65) 6363 3911

Claim No : 17/18/18/VP05/020588

Our Ref : SDJ3000E

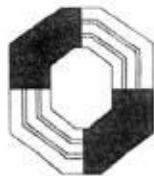
RE: Accident involving SDJ3000E & SJH6950H on 07/05/2018

Enclosed is the duly signed Discharge voucher for your perusal.

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$12,151.79** and pay to **Tsui Kee** the sum of **\$1,200.00** as soon as possible and mail your cheque to 12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

Stanley Ngu
Assistant Manager - Insurance Claims
DID: 63602845
FAX: 63602899
e-mail: stanley@eurokars.com.sg



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020588

DATE : 07 Aug 2018

Without Prejudice
to Injury Claim

DISCHARGE VOUCHER

I/We, Tsui Kee confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJH6950H the sum of Singapore Dollar Thirteen Thousand Three Hundred Fifty One and Cents Seventy Nine Only (\$13,351.79) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SDJ3000E and SJH6950H on 07 May 2018 along New Changi Rd Towards Tanah Merah Kechil Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/TAN HUNG YONG AND/OR LINDA LOH LEE HUANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **STUTTGART AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Tsui Kee August 14, 2018
.....
Signature of vehicle owner/Date

Tsui Kee August 14, 2018
.....
Name of vehicle owner /Date



PORSCHE

INSURANCE INVOICE

GST Reg No: M90364005A

CODE: LU290 LONPAC
CUSTOMER: LONPAC INSURANCE BHD
ADDRESS: 300 Beach Road,
#17-04/07
The Concourse

PAGE NO: 1
DOCUMENT NO: 15204468
JOB NO: 53864
DATE IN: 28/05/2018
DATE PRINTED: 28/06/2018
CSO/OP CODE: Janice Syn
SVC MNT EXP: 26/10/2021

MODEL: Porsche Macan POK
CHASSIS NO: WP1ZZZ95ZHLB04312
ENGINE NO: U36309
DESCRIPTION: 3rd Party Claim

REGN NO: SDJ30006
REGN DATE: 27/10/2016
MILEAGE: 22283

Item	Description	Unit	U/Price	Disc%	Con%	Amount
COT	TP CLAIM AGAINST LONPAC			0.00		0.00
SUB	TO REPLACE REAR BUMPER & OTHER PARTS. TO REPAIR REAR END PANEL AFFECTED BY THE ACCIDENT.			0.00		1500.00
SUB	TO RESPRAY REAR BUMPER, TAILGATE & REAR END PANEL.			0.00		2900.00
SUB	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.			0.00		250.00
SUB	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.			0.00		600.00
SUB	SUNDRIES.			0.00		50.00
958-111-220-10-	(WB15) CLAMPING SLEEVE EXH	1	80.00	10.00		72.00
958-111-220-20-	CLAMPING SLEEVE EXHAUST SY	2	84.90	10.00		152.82
958-253-411-AY-	CENTER MUFFLER	1	1475.00	10.00		1323.70
958-253-611-DY-	REAR MUFFLER	1	1635.70	10.00		1472.13
958-253-612-DY-	REAR MUFFLER	1	1635.70	10.00		1472.13
958-253-682-	TAIL PIPE	1	295.90	10.00		265.86
958-803-883-	DAMPING PART LH	1	32.80	10.00		29.52

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature

Porsche Centre Singapore

Stuttgart Auto Pte Ltd
Eurokars Group
Company Reg. No. 198403740N

Corporate Headquarters
12 Sungei Kadut Avenue
Singapore 729648
Tel : (65) 6363 0911
Fax: (65) 6363 3911

City Centre
29 Leng Kee Road
Singapore 159099

Tel : (65) 6472 4433
Fax: (65) 6474 3101

ORIGINAL COPY

www.porsche.com.sg



PORSCHE

INSURANCE INVOICE

GST Reg No: M50364005A

CODE: LU290 LONPAL
CUSTOMER: LONPAL INSURANCE BHD
ADDRESS: 300 BEACH ROAD,
#17-04/07
The Concourse

MODEL: Porsche Macan PDK
CHASSIS NO: WP1222952HLEB04312
ENGINE NO: 036364
DESCRIPTION: 3rd Party Claim

PAGE NO: 2
DOCUMENT NO: 13204408
JOB NO: 33864
DATE IN: 28/05/2018
DATE PRINTED: 28/06/2018
CSO/OP CODE: Janice Syn
SVC MNT EXP: 26/10/2021
EXT. WTY: 28/10/2020
REGN NO: SD33000E
REGN DATE: 21/10/2016
MILEAGE: 22283

Item	Description	Unit	U/Price	Disc	Cont	Amount
95B-805-80G-	- DAMPING PART RH	1	32.00	10.00		28.80
95B-807-417-K	-G2X BUMPER	1	856.60	10.00		770.94
95B-807-521-AA-1E0	SPOILER	1	277.90	10.00		250.11
95B-807-834-K	-1E0 COVER	1	185.30	10.00		166.77
95B-833-075-	- NAMEPLATE MACAN	1	97.10	10.00		87.22
95B-833-087-	- LOGO "PORSCHE" REAR CHROME	1	140.70	10.00		126.03
95B-945-726-L	- REFLECTOR REAR (RH)	1	296.40	10.00		266.76
N -038-543-4	- EXPANSION RIVET	6	0.50	10.00		2.70
N -106-620-01-	HEXAGON-HEAD BOLT	4	1.10	10.00		3.96

Parts	6,434.34	Net	11054.94
Sundries	0.00	G.S.T. 7%	794.85
Labour	4,800.00	TOTAL	12149.79
Merch	0.00	Paid	0.00
		AMOUNT DUE	12149.79

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature

Porsche Centre Singapore

Stuttgart Auto Pte Ltd
Eurokars Group
Company Reg. No. 198403740N

Corporate Headquarters
12 Sungei Kadut Avenue Tel : (65) 6363 0911
Singapore 729648 Fax: (65) 6363 3911

City Centre
29 Leng Kee Road
Singapore 159099

Tel : (65) 6472 4433
Fax: (65) 6474 3101

ORIGINAL COPY

www.porsche.com.sg

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-069401
Date of Request: 08/05/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 08/05/2018
Enquiry By Lim Yan Shi
TP Vehicle No. SJH6950H
Accident Date 07/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH6950H	Lompac Insurance Bhd	20/02/2017-19/08/2018	+65 62507388

SJH 3000E (Porsche)

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-069401
Date of Request: 08/05/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 08/05/2018
Enquiry By Lim Yan Shi
TP Vehicle No. SJH6950H
Accident Date 07/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque