

INS. CASE OWNER:

CC 6 ^{UR} ^{ATG1800} 8429, Awb3

LKK:

IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

7/5/18

Date / Time:

7/5/18

Registered in Merit:

8/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 57436

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

4/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

AFFIAN BIR MUHAMMAD KUEY.

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

967978006554

Policy No.:

AAAH4967

Make / Model:

F1A

Place of Accident:

TOL TALK AVE

SJJ 3442



INSRS:

WSP:

Tel:

Liability:

RMKS:

Zero Gravity



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

10/5/18
vian

SJJ 3442

SLG 57436

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

10/5/18 email
LIVIAN

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CHA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photo:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/9/18

Confirm with: Tiffany

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

5600.00

SS

2800.00

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

560.00

SS

280.00

(\$ 80

x

7 days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

7.45

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

6167.45

SS

3087.45

Global Sum SS:

3100.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3100.00

Name 1:

Zero Gravity

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
21/9/18

REF:

ASS. REC. BY: Adrian Ling

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJJ349Z Yr Regn: 2011, Feb.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4 cc 1984Colour: Black A/C: Insured / Std / NI / NASp. Reading: 103163 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ8K4BA 040583Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 255/35R19R: 255/35R19BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 07/05/18Survey held at Zero GravityDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ALG

18/4/18 Confirm US\$ 5600.00 with 6 worky day
 MV: 55K
 RV: 40.5K
 Nett: 14.5K

(Red- \$ 555.01
 491)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

____ \$ + RS ____ \$

Photos _____

Others _____

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/LCR18008429/Awb3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 08-05-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 5743C	Veh. Inspected	SJJ 349Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	04/05/2018	Inspection Date	07/05/2018	
Survey held at	ZERO GRAVITY 2 KAKI BUKIT AVE 2 #01-25 KAKI BUKIT AUTOHUB SINGAPORE 417921			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero_gravity@singnet.com.sg

Buss.Reg.No.: 52888867X

12/05/2018

QUOTATION

No : QT-000132

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SLG5743C
 Vehicle No. : SJJ349Z
 Make & Model : AUDI A4
 Chasis No. : WAUZZZ8K4BA040583
 Engine No. : CDN149162
 Accident Date : 04-05-2018
 Policy No. : GA253779/1
 Date : 07-05-2018
 Page : 1 of 2

Vivian

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	BONNET <i>Repair</i>	1.0 PCS	1,210.00	X 1,210.00
2	SUPPORT PANEL <i>not New</i>	1.0 PCS	589.60	X 589.60
3	SUPPORT PANEL GARNISH (TOP) <i>cracked</i>	1.0 PCS	77.00	✓ 77.00
4	SUPPORT PANEL GARNISH (L/H) <i>not new</i>	1.0 PCS	64.00	X 64.00
5	HEADLIGHT (L/H) <i>cracked</i>	1.0 PCS	1,077.50	✓ 1,077.50
6	HEADLIGHT CONTROL UNIT (L/H/F) <i>not new</i>	2.0 PCS	429.00	X 858.00
7	HEADLIGHT LOWER BRACKET (L/H) <i>cracked</i>	1.0 PCS	51.40	✓ 51.40
8	HEAD LAMP BEZEL (L/H) <i>not new</i>	1.0 PCS	89.60	X 89.60
9	BUMPER SIDE RETAINER (L/H/F) <i>new</i>	1.0 PCS	26.00	✓ 26.00
10	FENDER (L/H/F) <i>Buckled</i>	1.0 PCS	572.00	✓ 572.00
11	FENDER INNER GARNISH (L/H/F) <i>torn</i>	1.0 PCS	198.00	✓ 198.00
12	FRONT BUMPER <i>Distorted</i>	1.0 PCS	1,672.00	✓ 1,672.00
13	WASHER NOZZLE CAP <i>damaged</i>	1.0 PCS	35.20	✓ 35.20
14	WASHER NOZZLE (HEADLIGHT) <i>cracked</i>	1.0 PCS	143.00	✓ 143.00
15	FRONT BUMPER REINFORCEMENT <i>but</i>	1.0 PCS	458.00	✓ 458.00
16	FRONT BUMPER REINFORCEMENT GARNISH <i>not new</i>	1.0 PCS	78.00	X 78.00
17	FRONT BUMPER SPONGE (CENTER) <i>cracked</i>	1.0 PCS	74.80	✓ 74.80
18	FRONT BUMPER LIP <i>cracked</i>	1.0 PCS	193.60	✓ 193.60
19	FRONT BUMPER BRACKET (LOWER SUPPORT) <i>damaged</i>	1.0 PCS	86.50	✓ 86.50
20	FRONT BUMPER BRACKET (L/H) <i>damaged</i>	1.0 PCS	109.00	✓ 109.00
21	ENGINE LOWER TRAY (CENTRE) <i>cracked</i>	1.0 PCS	363.00	✓ 363.00
22	BUMPER BEAM SCREW/INNER CLIPS SET <i>not new</i>	1.0 SET	80.00	X 80.00
23	FRONT GRILLE <i>but</i>	1.0 PCS	396.00	✓ 396.00
24	FRONT GRILLE CLIP <i>not new</i>	6.0 PCS	15.40	✓ 92.40
25	FOG LIGHT (L/H) <i>cracked</i>	1.0 PCS	145.00	✓ 145.00
26	FOG LIGHT GARNISH <i>LH Missing</i>	2.0 PCS	88.00	88 176.00



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412846 Fax No: +65 67412170

Email: zero_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

QUOTATION

No : QT-000132

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SLG5743C

Vehicle No. : S1J349Z

Make & Model : AUDI A4

Chasis No. : WAUZZZ8K4BA040583

Engine No. : CDN149162

Accident Date : 04-05-2018

Policy No. : GA253779/1

Date : 07-05-2018

Page : 2 of 2

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price	Amount
			S\$	S\$
27	MOULDING (CHROME) FOGLIGHT Missing	1.0 PCS	85.80	✓ 85.80
28	HORN <i>new</i>	1.0 SET	117.00	✓ 117.00
29	COOLANT <i>new</i>	1.0 BTL	35.00	✓ 35.00
30	Discount 10 %			-915.34
31	SubTotal (L)			8,238.06
32	FRONT NUMBER PLATE <i>new</i>	1.0 PCS	35.00	✓ 35.00
33	SubTotal (S)			35.00
34	TOWING CHARGES	1.0 X		60 -140.00
35	TO CHECK WIRING SYSTEM, FOCUS LIGHTINGS	1.0 X		30 -60.00
36	REMOVE & REPLACE / REPAIR AIR-CON.VACUUM & RECHARGE GAS	1.0 X		X 160.00
37	CONTROL UNIT ADAPTATION AND REPROGRAMMING	1.0 X		100 -350.00
38	TO REMOVE AND REFIT COMPONENTS / FACILITATE THE REPAIR	1.0 X		X 120.00
39	TO PROVIDE UNDER TURFCODE	1.0 X		X 150.00
40	PANEL BEAT & REPAIR FRONT DAMAGE	1.0 X		750 -800.00
41	TO PUTTY AND RE-SPRAY AFFECTED PORTION	1.0 X		750 900.00
42	SubTotal (LABOUR)			2,680.00

SINGAPORE DOLLAR TEN THOUSAND NINE HUNDRED FIFTY THREE AND CENT'S SIX ONLY

E. & O.E

Total	S\$	10,953.06
Discount	S\$	0.00
Net Total	S\$	10,953.06

LKK Auto Consultants hence notify the Reparer of the following:
Customer's Signature/Co. Stamp

ZERO GRAVITY

Terms: C.O.D.

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.

Supplementary terms must be reserved and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 70714
1/5: 5.6k
06 Days

Vivian Lau (LKKAuto)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Tuesday, 18 September, 2018 6:10 PM
To: Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: 9679780065SG, Accident involving Vehicle SLG5743C& SJJ349Z on 04/05/2018

Dear Vivian,

Please proceed to settle at 50% in view of conflicting version to the state of traffic light and absence of evidence.
Thank you.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, September 18, 2018 2:21 PM
To: Tee, Chee-Wah
Cc: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: 9679780065SG, Accident involving Vehicle SLG5743C& SJJ349Z on 04/05/2018

Dear Mr Tee,

We refer to email below.

TP no video footage, till date there is no PIR result.

In view of the above, can we process to settle at 50% liability.

TP is chasing for settlement.

* Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tee, Chee-Wah [<mailto:Chee-Wah.Tee@aig.com>]
Sent: Thursday, 23 August, 2018 7:32 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your ref: 9679780065SG, Accident involving Vehicle SLG5743C& SJJ349Z on 04/05/2018

Dear Vivian,

There is no video footage for this matter.

Can check with OID for any PIR? Thanks.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Tuesday, August 21, 2018 3:28 PM
To: Tee, Chee-Wah
Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: Your ref: 9679780065SG, Accident involving Vehicle SLG5743C& SJJ349Z on 04/05/2018

Your ref: 9679780065SG

Dear Mr Tee,

Accident involving Vehicle SLG5743C& SJJ349Z on 04/05/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions.

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 67412170

29/06/2018

AIG ASIA PACIFIC INSURANCE PTE. LTD

AIG Building 78 Shenton Way

#07-16 Singapore 079120

Sirs / Madams

RE: ACCIDENT INVOLVING VEHICLE(S) SJJ349Z & SLG5743C AT BUKIT BATOK EAST
AVE 3 TOH TUCK ROAD T JUNCTION ON 04/05/2018.

We understand that you are the insurer of vehicle SLG5743C.

I/We wish to inform you that my/our vehicle SJJ349Z have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from your as follows:

1. Cost of Repair	S\$5600.00
2. LTA Search Fee	S\$7.45
3. Loss of Use (S\$120.00 X 7 Days)	S\$840.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

TIFFANY

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 14 May, 2018 12:15 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLG 5743C AND SJJ 349Z ON 04/05/2018

Our Ref: CC6/LCR18008429/Awb3

14 May 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 5743C AND SJJ 349Z ON 04/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by **22/05/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

ACCIDENT ON: 04/05/2018

INVOLVING VEHICLE(S) NO.: STJ 349Z & SLG 5743C

AT/ALONG: Bukit Katok East Ave 3 Toh Tuck Road T Junction

I, Wong Wai Fi NRIC No/Co Reg. No.: S8008795J of

Blk 461 # 21-618 Clementi Ave 3 Singapore 120461

Owner/Driver of motor vehicle registration no: SJJ 349Z insured by

MS AXA under policy no: GA253779 do hereby authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit Autohub, Singapore 417921, to act as my representative in my claim ~~against my insurance~~ and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s): SLG 5743C in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions on my behalf concerning the said claim and as such, all future correspondences should be addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be true and correct.

Date this 5 day of May Year 2018

Signature: 
(Company Stamp if applicable)

Full Name: Wong Wai Fi

NRIC No: S8008795J

Contact No: (HP) 96156251 (O) _____ (H) 67787783

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Zero Gravity ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3,100.00 (Global Sum) for vehicle no. SJJ 349Z that was damaged pursuant to the accident which occurred on 04/05/2018 (date) along TOH TUCK AVE (location) involving vehicle no/s SLG 5743C.

This is pursuant to the inspection conducted on 07/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WONG WAIEI ("the third party claimant") of vehicle no. SJJ 349Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJJ 349Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 9 (month) 2018 (year)

**Signed without prejudice for
any claim for personal injury**




Signed by appointed surveyor




Signed by "the workshop" (with chop)



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

FINAL REPAIR BILL

No : I-006019

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SLG5743C

Vehicle No. : SJJ349Z

Make & Model : AUDI A4

Chassis No. : WAUZZZ8K4BA0405

Engine No. : CDN149162

Accident Date : 04-05-2018

Policy No. : GA253779/1

Date : 29-06-2018

Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	Lumpsum	1.0 X		5,600.00

SINGAPORE DOLLAR FIVE THOUSAND SIX HUNDRED ONLY

E. & O.E

Total S\$ 5,600.00

Discount S\$ 0.00

Net Total S\$ 5,600.00

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY



Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 May 2018 / 14:49:59

Receipt Date/Time : 05 May 2018 / 18:15:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180505-001125

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SLG5743C				
As at 04 May 2018/19:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLG5743C Enquiry Fee 20180505181246534812	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx7004		Credit Card: Visa /MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING
















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2018 Edit Reg		07 May 2018 00:00 Edit Adj Rpt	S\$5,600.00 Edit Estimates	S\$5,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	WONG WAI EI, ID: S80087953								
Vehicle Reg. No.:	SJJ349Z	Date of Loss:	04/05/2018 00:00 - :59 [86 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9679780065SG	Policy/Cover Note No.:	0999994801						
Vehicle Reg. No. (Insured):	SLG5743C	Policy No. (Claimant):	GA253779/1						
		Excess:							
Repairer:	Zero Gravity (Kaki Bukit) 2 Kaki Bukit Ave 2, #01-25 Kaki Bukit Autohub, 417921 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJJ349Z (9679780065SG)
[SLG5743C]
TP
WONG WAI EI
May 4 2018 12:00AM
[LCRF Pte Ltd]
Zero Gravity

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1	Edit				
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print		
1	09/05/18 16:23		Accident Statement <small>From: SC - Reg. No: SLG5743C, Claimant: LCRF PTE LTD</small>												1	Load HTM				
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	21/06/18 09:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		
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29	21/06/18 09:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		
30	21/06/18 09:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	21/06/18 09:30	General View		<input checked="" type="checkbox"/>
32	21/06/18 09:30	General View		<input checked="" type="checkbox"/>
33	21/06/18 09:30	General View		<input checked="" type="checkbox"/>
34	21/06/18 09:30	General View		<input checked="" type="checkbox"/>
35	21/06/18 09:30	General View		<input checked="" type="checkbox"/>
36	21/06/18 09:30	General View		<input checked="" type="checkbox"/>
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60	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
61	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
62	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
63	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
64	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
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66	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
67	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
68	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
69	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
70	21/06/18 09:31	General View		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/05/18 18:53	TP GIA REPORT		
2	14/05/18 12:17	Email letter to OIACCIDENT INVOLVING SLG 5743C AND SJJ 349Z ON 04.05.2018		
3	18/09/18 18:38	Email from AIG to settle at 50%		
4	15/10/18 14:33	WORKSHOP INVOICE		
5	15/10/18 14:33	AUTHORISATION TO ACT FORM		
6	15/10/18 14:33	Release Voucher		
7	15/10/18 14:33	LTA SEARCH		

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG5743C (Insd veh)	Model:	AUDI A4 2.0 (A)
	SJJ349Z (TP veh)		
Date of Accident:	04/05/2018		

Global Sum Settlement	: <input checked="" type="checkbox"/> [X] Yes	: <input type="checkbox"/> [] No	
Repair Estimate	: \$		11,410.73
Final Repair Cost	: \$		3,100.00
Loss of Use	: \$		7.00 days at \$80.00 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$		3,100.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 50 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Zero Gravity	: \$	3,100.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

15 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18008429/AWB3Q2

Date: 15/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994801
Claimant Vehicle SJJ349Z **Insured Vehicle No :** SLG5743C
No :
 Date of Loss: 04/05/2018 Nature of Claim: TP Claim No: 9679780065SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJJ349Z**
 Make & Model: AUDI A4, 2.0 (A) Engine No: CDN149162
 Reg. Date: 25/02/2011 (Man. Year: 2010) Chassis No: WAUZZZ8K4BA040583
 Colour: Black Odometer: 103163 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/35 R19 Rear Tyre Size: 255/35 R19
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,730.73	5,681.99	3,048.74	34.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,680.00	1,690.00	990.00	36.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,410.73	7,371.99	4,038.74	35.39
Approved Total (Overridden) (S\$)		5,600.00		
Nett Amount (S\$)	11,410.73	5,600.00	5,810.73	50.92
+ Loss of Use (7.0 x S\$80.00/day) (S\$)		560.00		
(S\$)		6,160.00		
Liabie Amount (50.00%) (S\$)		3,080.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,087.45		
Global Sum Settlement (S\$)		3,100.00		

INSPECTION

Date of Assignment: 07/05/2018
 Date Inspected: 07/05/2018 Inspected At:

Zero Gravity (Kaki Bukit)
2 Kaki Bukit Ave 2, #01-25 Kaki Bukit
Autohub
Singapore 417921

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Repair	1,210.00 FL	*- FL
2	1		*SUPPORT PANEL	Not Necessary	589.60 FL	*- FL
3	1		*SUPPORT PANEL GARNISH (TOP)	Cracked	77.00 FL	*77.00 FL
4	1		*SUPPORT PANEL GARNISH (L/H)	Not Necessary	64.00 FL	*- FL
5	1		*HEADLIGHT (L/H)	Cracked	1,077.50 FL	*1,077.50 FL
6	2		*HEADLIGHT CONTROL UNIT (L/H/F)	Not Necessary	858.00 FL	*- FL
7	1		*HEADLIGHT LOWER BRACKET (L/H)	Cracked	51.40 FL	*51.40 FL
8	1		*HEAD LAMP BEZEL (L/H)	Not Necessary	89.60 FL	*- FL
9	1		*BUMPER SIDE RETAINER (L/H/F)	Necessary	26.00 FL	*26.00 FL
10	1		*FENDER (L/H/F)	Buckled	572.00 FL	*572.00 FL
11	1		*FENDER INNER GARNISH (L/H/F)	Torn	198.00 FL	*198.00 FL
12	1		*FRONT BUMPER	Distorted	1,672.00 FL	*1,672.00 FL
13	1		*WASHER NOZZLE CAP	Damaged	35.20 FL	*35.20 FL
14	1		*WASHER NOZZLE (HEADLIGHT)	Cracked	143.00 FL	*143.00 FL
15	1		*FRONT BUMPER REINFORCEMENT	Bent	458.00 FL	*458.00 FL
16	1		*FRONT BUMPER REINFORCEMENT GARNISH	Not Necessary	78.00 FL	*- FL
17	1		*FRONT BUMPER SPONGE (CENTER)	Cracked	74.80 FL	*74.80 FL
18	1		*FRONT BUMPER LIP	Cracked	193.60 FL	*193.60 FL
19	1		*FRONT BUMPER BRACKET (LOWER SUPPORT)	Damaged	86.50 FL	*86.50 FL
20	1		*FRONT BUMPER BRACKET (L/H)	Damaged	109.00 FL	*109.00 FL
21	1		*ENGINE LOWER TRAY (CENTRE)	Cracked	363.00 FL	*363.00 FL
22	1		*SET BUMPER BEAM SCREW /INNER CLIPS	Not Necessary	80.00 FL	*- FL
23	1		*FRONT GRILLE	Cut	396.00 FL	*396.00 FL
24	6		*FRONT GRILLE CLIP	Necessary	92.40 FL	*92.40 FL
25	1		*FOG LIGHT (L/H)	Cracked	145.00 FL	*145.00 FL
26	1		*FOG LIGHT GARNISH	N/S Missing	176.00 FL	*88.00 FL
27	1		*MOULDING (CHROME) FOGLIGHT	Missing	85.80 FL	*85.80 FL
28	1		*SET HORN	Not Necessary	117.00 FL	*- FL
29	1		*BTL COOLANT	Not Necessary	35.00 FL	*- FL
30	1		*FRONT NUMBER PLATE	Necessary	35.00 FS	*35.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	9,188.40	5,979.20
- List Item Discount on L Items 5.00/5.00% (\$\$)	457.67	297.21
Total Parts (\$\$)	8,730.73	5,681.99

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING CHARGES	New	140.00	60.00
2	TO CHECK WIRING SYSTEM ,FOCUS LIGHTINGS	New	60.00	30.00
3	REMOVE & REPLACE /REPAIR AIR-CON ,VACUUM & RECHARGE GAS	New	160.00	0.00
4	CONTROL UNIT ADAPTATION AND REPROGRAMMING	New	350.00	100.00
5	TO REMOVE AND REFIT COMPONENTS /FACILITATE THE REPAIR	New	120.00	0.00
6	TO PROVIDE UNDER TURFCODE	New	150.00	0.00
7	PANEL BEAT & REPAIR FRONT DAMAGE	New	800.00	750.00
8	TO PUTTY AND RESPRAY AFFECTED PORTION	New	900.00	750.00
Gross Labour Cost (S\$)			2,680.00	1,690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >