

INS. CASE OWNER:

CHIA HUA HOON CC 3/AIG1800 8428, F2H639

LKK:

IDAC:

Surveyor:

K. N. V. N.

DOI:

ASSIGNMENT

2/5/18

Date / Time:

7/5/18

Registered in Merimen:

8/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKQ 6245X

Name of Insured:

ANDREW HUI MUN WAI

Insured Tel No.:

HP:

4/6/18

Excess Sec II : \$5

D.O.A.:

Claim No.:

80818988018

Policy No.:

200299412

Make / Model:

FIA

Place of Accident:

LOMPASSUNE WALK

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ALTHEA TED NEE YEON

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(YES / NO)

Insured Liability:

Final ? Yes / No

SHL 8246P



INSRS:

WSP:

Tel:

Liability:

RMKS:

CRUE
W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
11/6/18	Non-Reporting Itr (1st):	
11/6/18	Non-Reporting Itr (2nd):	
11/6/18	Non-Reporting Itr (Final):	
11/6/18	Notification Itr (if non-pickup):	
11/6/18	Call OI:	
11/6/18	After call Itr to OI:	16/08/19 - VIC
11/6/18	Documentation Check List:	Handler Typist
11/6/18	Notification Itr (if non-pickup)	
11/6/18	After call Itr to OI:	
11/6/18	Authorisation To Act:	
11/6/18	Release Voucher:	
11/6/18	Final Repair Bill:	
11/6/18	Car Rental Invoice:	
11/6/18	Towing Invoice:	
11/6/18	LTA / GIA:	
11/6/18	Medical Bill:	
11/6/18	PIR:	
11/6/18	Mandate/Reject Instruction:	
11/6/18	LOD:	
11/6/18	Payment Breakdown Form:	
11/6/18	Post-Repair Photos:	
11/6/18	Others:	
06/09/19	PRELIMINARY ADVICE	Date/Time: Sent By:
06/09/19	FINALIZATION	Date/Time: Confirm with: Confirm by:
06/09/19	Repair Cost: PIP	SS 3,187.36 (2 days) Reduction: 14 %
06/09/19	FINAL SETTLEMENT	Date/Time: Confirm with: Email: Call:
06/09/19	Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:
06/09/19	Repair Cost: (w/gst)	SS 3,410.48
06/09/19	Loss of Rental (LOR):	SS 172.50 (1.5 days) X \$115.00
06/09/19	Loss of Use (LOU):	SS - (5 x days)
06/09/19	Loss of Income (LOI):	SS 75.00 (\$50 x 1.5 days)
06/09/19	LOR only LOU only	LOR + LOU LOR + LOI [Tick only one]
06/09/19	GIA/LTA Search	SS 7.19
06/09/19	Medical:	SS -
06/09/19	Disbursement:	SS - (e.g. Tow/ Independent)
06/09/19	Legal Cost:	SS -
06/09/19	Total:	SS 3,665.47 Global Sum SS: 3,665.00
06/09/19	FINAL PAYMENT	Date/Time: Confirm with: Email: Call:
06/09/19	Payee 1:	SS 3,665.00 Name 1: COMPOTRIBLARO ENGINEERING PTE LTD
06/09/19	Payee 2: (Strike if N.A.)	SS - Name 2: -
06/09/19	Payee 3: (Strike if N.A.)	SS - Name 3: -

1867
LXC
Ju

DATE 05/07/18 02:46 PM

2

: HYUNDAI i40

Nett

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305157531

Date : 09/05/18

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHC8346P

Date of Accident : 04/05/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SKQ6345X
###

2. The finalized amount shall be:

(a) Spare Parts after List discount

\$2,447.36

(b) Labour Charges

###

\$ 740.00

Total for Part-By-Part Repair Cost

\$ 3187.36

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Calvin

Date : 10/5/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 08.05.2018
Time: 15:02:03
Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS: COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305157531
REGN NO : SHC8346P
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 06.08.2015
DATE/TIME IN : 07.05.2018 10:45
ACCIDENT DATE : 04.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2322-A	I40V3 BUMPER W LIP & FOG	1	1,052.20	20.00	841.76
0002 04-01-0103-0573-G	I40VC PANEL-FENDER RH#	1	619.00	20.00	495.20
0003 04-01-0103-0782-A	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40

SUB-TOTAL : 2,447.36

JOB NATURE

0000 L	PANEL BEATING- FRT.	300.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	400.00
0002 17-01	CHECK ALL LIGHTING	20.00
0003 20-00	TUFF COAT ON AFFECTED PARTS.	20.00 20.00

SUB-TOTAL : 950.00

TOTAL : 3,397.36

AUTHORISED : YES / NO

MVA NAME & SIGNATURE
DATE:

SURVEYOR NAME & SIGNATURE
DATE:

Date/Time: 07.05.2018 14:28

Page : 1

am: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO: 305157531

OMER

S COMFORT TRANSPORTATION PTE LTD

OMER NO 7010045

ESS 383 SIN MING DRIVE

Singapore SINGAPORE 575717

(R) 65508755

(O)

(P)

JUNT CARD NO.

REGN NO

SHC8346P

MILEAGE

MAKE

HYUNDAI

FUEL

E 1/2 F

MODEL

I-40

DATE/TIME IN 07.05.2018 10:45

YR OF MANU

06.08.2015

TARGET DATE

CHASSIS CODE

NMHLB41UMGU076878

COMPLETION DATE/TIME:

JOB DESCRIPTION

cident Date: 04.05.2018

ATURE: 3P 04.05.18/C

NO

LABOR CODE

DESCRIPTION

KED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

Exit Pass

Vo.: SHC8346P

JU AIG LKK

Vehicle No.:

SHC8346P

Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

Our Ref : T 0518 / SHC8346P /CL(st)
Your Ref: _____
Date : 30-May-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8346P YOUR INSURED SKQ6345X
AND OTHER _____ ON 04.05.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8346P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKQ6345X we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,410.48
2	<u>2</u> days Loss of Rental @ \$ 115.00 per day	\$ 230.00
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 3,647.97

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 3,807.97

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : SKQ6345X
c) GIA / Police report/s of : SHC8346P
d) Letter of authority from owner / hirer / operator
() Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6363 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 195685488

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 AUGUST 2019

**ANDREW CHUI MUN WAI
BLOCK 87 PASIR RIS GROVE
#06-16
SINGAPORE 518213**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC3/AIG18008428/K1hb3
YOUR REF : SKQ 6345X**

**ACCIDENT INVOLVING SKQ 6345X AND SHC 8346P ALONG COMPASSVALE WALK
ON 04.05.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 8346P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

alethea@falcrow.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 16 August, 2019 1:47 PM
To: alethea@falcrow.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SKQ 6345X_ACCIDENT INVOLVING SKQ 6345X AND SHC 8346P ALONG COMPASSVALE WALK ON 04.05.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 AUGUST 2019

**ANDREW CHUI MUN WAI
BLOCK 87 PASIR RIS GROVE
#06-16
SINGAPORE 518213**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC3/AIG18008428/K1hb3
YOUR REF : SKQ 6345X**

ACCIDENT INVOLVING SKQ 6345X AND SHC 8346P ALONG COMPASSVALE WALK ON 04.05.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 8346P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SHC8346P , SKQ6345X
COMPASSVALE WALK TWDS COMPASSVALE DR.****ON 04-May-18 23:45**

I / We

LEE KONG HENG

(Hirer) NRIC No.:

S1548622H

and/or

(Relief) NRIC No.:

Taxi Number

SHC8346P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-May-2018

Name of Hirer

LEE KONG HENG

Hirer NRIC

S1548622H

Signature :



Address

**343 TAMPINES STREET 33 #02-304
520343**

Contact No.

82829553

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,650.00** (Global Sum – all in) for vehicle no. **SHC 8346P** that was damaged pursuant to the accident which occurred on **04/05/2018** (date) along **COMPASSVALE WALK** (location) involving vehicle no/s **SKO 6345X**. This is pursuant to the inspection conducted on **07/05/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8346P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8346P**.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06/09/2019

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD



AWK

Signed by appointed surveyor

 **AILEEN TAN**
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SEHNTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8346P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
06.08.2015

CHASSIS CODE
KMHL841UMK3U076878

INV. NO/DATE
91371963 10.05.2018

JOB NO.
305157531

OILMETER READING

DATE/TIME IN
07.05.2018 10:45

Description : 3P 04.05.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-2322	140V3 BUMPER W LIP & FOG	1	1,052.20	20.00	841.76
0002	04-01-0103-0573	140VC PANEL-FRONT RH#	1	619.00	20.00	495.20
0003	04-01-0103-0782	140V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
SUB-TOTAL:				:		2,447.36

JOB NATURE

0001	L	PANEL BEATING- FRF.	300.00	300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00	400.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00
SUB-TOTAL :			740.00	

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLE'S RISK REMAINS AND TOWING A CUSTOMER'S RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL INSTANTLY ADVISE THE COMPANY BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE DATE OF DELIVERY PERIOD OF DEFAULT).
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91371963	3,410.48	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SKENTON WAY, CHARTER BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8346P

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
06.08.2015

CHASSIS CODE
KMHLB41UMGU076878

INV. NO/DATE
91371963 10.05.2018

JOB NO.
305157531

ODOMETER READING

DATE/TIME IN
07.05.2018 10:45

Items total	3,187.36
Add GST @ 7.000 %	223.12
Invoice amount	3,410.48

Issued by : KATHKRINETAN 10.05.2018 17:10:18
Repair type : CISO/57/57
Payment type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE FOR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLE DAMAGE OTHER THAN THAT OF OWNERS RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS REPORT SUCH DEFECTS BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE DATE OF INVOICE AND THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91371963	3,410.48	

Our Ref: CT18050140

Date: 10 May 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	04/05/2018 @ 23:45 hrs
ALONG	COMPASSVALE WALK TWDS COMPASSVALE DR
INVOLVING	SKQ6345X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8346P** (the "Taxi"). The Taxi was hired to **LEE KONG HENG IC NO S1548622H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SAC 8346P

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MIL	
									FROM	TO				
01 05 2018	SAC 8346P	14550	1910	411	33	1	9	0	8	1320	2100			
02 05 2018		1580	790	55	33	2	1	1	3	1125	2000			
03 05 2018		3475	4600	70	33	2	3	2	7	1110	2220			
04 05 2018		MIL (4330/35)	↓ if	33	2	3	9	1	638	1855	1226			
05 05 2018				33	2	5	9	1	1730	1730	2300			
06 05 2018			2095	610	67	33	2	8	3	7	1310	2125		
07 05 2018										0840				
07 05 2018	accident									1045	-			
08 05 2018	Repair									1200	-			

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKQ6345X	04 May 2018 / 23:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2018 Edit Reg		07 May 2018 00:00 Edit Adj Rpt	S\$3,187.36 Edit Estimates	S\$3,187.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	ANDREW CHUI MUN WAI, ID: 57374292G		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHC8346P	Date of Loss:	04/05/2018 23:00 - :59 [32 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8081898801SG	Policy/Cover Note No.:	2100395412 (Comprehensive)
Vehicle Reg. No. (Insured):	SKQ6345X	Policy No. (Claimant):	D-18088936MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 17/05/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC8346P (8081898801SG)
[SKQ6345X]
TP
COMFORT TRANSPORTATION PTE LTD
May 4 2018 11:00PM
[ANDREW CHUI MUN WAI]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Video										1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	16/08/19 13:29	Video - Accident TP VIDEO FOOTAGE							Load MP4			

Letters/Correspondences										1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit			

Photos/Images										3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
2	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
3	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
4	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
5	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
6	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
7	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
8	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
9	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
10	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
11	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
12	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
13	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
14	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
15	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
16	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
17	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
18	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
19	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
20	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
21	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
22	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
23	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
24	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
25	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
26	08/05/18 17:25	General View							Load JPG		<input checked="" type="checkbox"/>	
27	08/05/18 17:28	Reinspection Photo							Load JPG		<input checked="" type="checkbox"/>	
28	08/05/18 17:28	Reinspection Photo							Load JPG		<input checked="" type="checkbox"/>	
29	08/05/18 17:28	Reinspection Photo							Load JPG		<input checked="" type="checkbox"/>	

Documentation										1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	08/05/18 17:54	TP ESTIMATE- MARKED							Load PDF			
2	08/05/18 17:54	TP GIA REPORT							Load PDF			
3	16/08/19 13:49	EMAIL TO OI							Load PDF			
4	16/08/19 13:49	LETTER TO OI							Load PDF			
5	18/09/19 09:43	WORKSHOP INVOICE							Load PDF			

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
6	18/09/19 09:43	LKK Auto Consultants Pte Ltd (HQ)			
		AUTHORISATION TO ACT FORM		Load PDF	
7	18/09/19 09:43	Release Voucher			
				Load PDF	
8	18/09/19 09:43	RENTAL RECEIPT			
				Load PDF	
9	18/09/19 09:43	RENTAL MILEAGE			
				Load PDF	
10	18/09/19 09:43	LTA SEARCH			
				Load PDF	
11	18/09/19 09:43	LOD			
				Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	10/05/18 15:17	OI GIA REPORT			Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKQ6345X (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHC8346P (TP veh)		
Date of Accident:	04/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,981.26
Final Repair Cost	:	\$	3,650.00
Loss of Use	:	\$	1.50 days at \$50.00 per day
Rental (if any)	:	\$	1.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,650.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 3,650.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

18 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18008428/K1HB3Q2

Date: 18/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100395412

Claimant

Vehicle No : SHC8346P

Insured Vehicle No : SKQ6345X

Date of Loss: 04/05/2018

Nature of Claim: TP

Claim No: 8081898801SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8346P

Make & Model: HYUNDAI I40, 1.7 D (A)

Engine No: D4DFU537832

Reg. Date: 06/08/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMGU076878

Colour: Blue

Odometer: 332881 km

Engine Capacity: 1685 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Goodyear 7 mm

Rear Left Side: Goodyear 7 mm

Front Right Side: Goodyear 7 mm

Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,620.80	2,447.36	173.44	6.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,100.00	740.00	360.00	32.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,720.80	3,187.36	533.44	14.34
+ GST 7.00/7.00% (S\$)	260.46	223.12	37.34	14.34
Nett Amount (S\$)	3,981.26	3,410.48	570.78	14.34
+ Loss of Use (1.5 x S\$50.00/day) (S\$)		75.00		
+ Car Rental (1.5 x S\$115.00/day) (S\$)		172.50		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,665.47		
Global Sum Settlement (S\$)		3,650.00		

INSPECTION

Date of Assignment: 07/05/2018

Date Inspected: 07/05/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	1,052.20 FL	*1,052.20 FL
2	1		*FRONT BUMPER BRACKET TOP (RH)	Serviceable	22.40 FL	*- FL
3	1		*FRONT BUMPER SIDE BRACKET (RH)	Serviceable	24.60 FL	*- FL
4	1		*FRONT FENDER (RH)	Dented	619.00 FL	*619.00 FL
5	1		*HEADLAMP ASSY RH	Grazed	1,388.00 FL	*1,388.00 FL
6	1		*FRT FENDER S/SHIELD RH	Serviceable	169.80 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	3,276.00	3,059.20
- List Item Discount on L Items 20.00/20.00% (\$\$)	655.20	611.84
Total Parts (\$\$)	2,620.80	2,447.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	500.00	300.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	TUFF KOTE	New	50.00	20.00
4	CHECK WIRING	New	50.00	20.00
Gross Labour Cost (\$\$)			1,100.00	740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >