

Vic (LKKAUTO)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Wednesday, 26 June, 2019 11:00 AM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: SHC8346P & SKQ6345X on 04/05/2018 | AIG ref: 8081898801SG-003

Dear Vic,

Based on the reports and damage patterns, liability is not in favor due to several factors:

- Insured vehicle's damage was not center but RHS of rear bumper;
- Insured admitted turning out from junction;
- TP driver being sick / did not switch on headlights were not supported by evidence.

Kindly manage insured's expectation and please acquire video footage again to review accordingly. However, there is high chance where we have to settle at best for this. Please keep me posted.

Thanks for the update!

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, June 26, 2019 10:33 AM
To: Chan, Kian-Meng
Cc: Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)
Subject: [EXTERNAL] RE: SHC8346P & SKQ6345X on 04/05/2018 | AIG ref: 8081898801SG-003

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Dear Kian Meng,

We refer to your below email.

It was reported that Insured was hit behind by TP vehicle.

Our Insured had denied liability for this matter and we are still yet to receive any evidence from the Insured.

TP also did not provide any video footage. The latest email from TP on 06/06/2018 as attached.

In view of damages to both vehicle, please advise if we follow BOLA 27 as Insured may have likely completed the turn or due to conflicting versions and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Asher Sng (LKKAuto)

Sent: Wednesday, 26 June, 2019 10:23 AM

To: Chan, Kian-Meng; Vic (LKKAuto)

Cc: Admin A; Poh Kin (LKKAuto)

Subject: RE: SHC8346P & SKQ6345X on 04/05/2018 | AIG ref: 8081898801SG-003

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

Sent: Wednesday, 26 June 2019 10:21 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SHC8346P & SKQ6345X on 04/05/2018 | AIG ref: 8081898801SG-003

Dear both,

Enquiring on the claim in subject matter, understand that our insured had disputed the claim. Appreciate if you are able to share whether TP had shared video footage or issued LOD.

As case has been outstanding for some time, we wish to expedite the case to closure by soonest.
Thank you.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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