

Surveyor:

m. p. r. u. s

DOI:

ASSIGNMENT

8/5/18

Date / Time:

01/5/18

Registered in Merimen:

8/5/18

Pre-assign / CCU / FTE

SDQ945L



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

D.O.A.:

Excess Sec II :S\$

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SU 38446



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

17/5/18

SU 38446-X: SDQ945L-X

17/5/18

After sent out first letter.

5/6/18

✓ OI GIA

11/05/18

✓ TPLUN.

20/5/18

→ TP no video

OI called in dispute. Total value.

7/6/18

SEEK APPROVAL TO REJECT TP CLAIM BASED ON WITNESS STATEMENT

25.02.20

MANHOLE APPROVED TO REJECT TP CLAIM.

26.02.20

EMAIL WSP TO REJECT TP CLAIM.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

y. 4/6/19.

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: (u)

Repair Cost:

45

S\$1,600

( 2 days)

Reduction:

53 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

TP REVERSED AND TIT 01

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+320

CORRECT

ALG-

msc

SL238446 Regn 2 17

Date 08/05/2018

SLL 3844(7)

Pequus

51 Defu Lane 10

5249452

## Excerpt

N/S	D/S

7206

Vehicle IN / OUT

L7A 50 fols

4/5: +1,600 (PMT: +1,773.92 53%)

Lump Sum / LBA: 6




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18008422/Uua3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 08-05-2018	
		Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SDQ 945L	Veh. Inspected	SLL 3844G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/05/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	19/01/2018	Inspection Date	08/05/2018
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

## Quotation

**From :**  
PEGASUS ENGINEERING & TRADING PTE LTD  
C/O 51 DEFU LANE 10  
539216  
Officer in Charge : ALVIN LOW WAI LUN  
Tel :  
Email :

**Customer :**  
GRAB RENTALS PTE LTD  
18 SIN MING LANE  
#01-08 MIDVIEW CITY  
SINGAPORE 573960  
Attn :  
Tel :  
Fax :  
*Handwritten notes:*  
2/5 #  
8/5 2/18  
Marcos 08/05/18 @ 0935hrs  
2/5 # 1600 ✓

Quotation No : QO18/01-1187	Quotation Date : 23/01/2018	Terms : 30 DAYS
Vehicle No : SLL3844G	Chassis No : JM6BN22A8H0143366	Third Party Insurer :
Model : MAZDA 3	Date of Accident :	
marks : TP INSURER: AIG ; TP VEHICLE NUMBER: SDQ945L ; DATE OF ACCIDENT 19.01.2018		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	REAR BUMPER <i>20/22</i>	1	1,075.0000	1,075.00
2	REAR BUMPER REFLECTOR <i>11</i>	2	55.0000	110.00
3	REAR BUMPER CLIPS <i>nu</i>	8	5.0000	40.00
4	REAR BUMPER REINFORCEMENT <i>3</i>	1	538.0000	538.00
5	REAR BUMPER SIDE RETAINER <i>11</i>	2	92.0000	184.00
6	REAR BUMPER SIDE HOLDER <i>11</i>	2	46.0000	92.00
7	REAR BUMPER SIDE HOLDER RIVETS <i>11</i>	4	9.1000	36.40
8	REAR BUMPER CENTRE BRACKET <i>11</i>	1	12.5000	12.50
9	REAR BUMPER TOW COVER N/S <i>22</i>	1	17.0000	17.00
10	LESS 20% (ITEMS 1-9)	1	-420.9800	-420.98
11	REAR BUMPER PARKING SENSOR <i>32</i>	1	280.0000	280.00
12	TO CHECK ELECTRICAL LIGHTING CONCERNED.	1	40.0000	40.00
13	TO REINSTALL OF REAR BUMPER PARKING SENSOR	1	120.0000	120.00
14	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMMINGS, GARNISH AND OTHER, TO ENABLE REPAIR.	1	120.0000	120.00
15	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	1	580.0000	580.00
16	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	1	550.0000	550.00

KKK hereby insures the repairer's liability for the repairer of the following:

- To resurvey before and after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Signature:

Sub Total 3,373.92  
GST(7.00%) 236.17  
Total (SGD) 3,610.09

Please conduct the survey at  
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

Acknowledged by Repairer

*Handwritten calculations:*  
1670  
202  
1336.00  
2016

# PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

## Quotation

**From :**  
PEGASUS ENGINEERING & TRADING PTE LTD  
C/O 51 DEFU LANE 10  
539216  
Officer in Charge : ALVIN LOW WAI LUN  
Tel :  
Email :

**Customer :**  
GRAB RENTALS PTE LTD  
18 SIN MING LANE  
#01-08 MIDVIEW CITY  
SINGAPORE 573960  
Attn :  
Tel :  
Fax :  
*Not a valid number*  
*8/5/18*  
*2018*  
*08/05/18 @ 0935/18*

Quotation No : QO18/01-1187	Quotation Date : 23/01/2018	Terms : 30 DAYS
Vehicle No : SLL3844G	Chassis No : JM6BN22A8H0143366	Third Party Insurer :
Model : MAZDA 3	Date of Accident :	
Remarks : TP INSURER: AIG ; TP VEHICLE NUMBER: SDQ945L ; DATE OF ACCIDENT 19.01.2018		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
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15	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	1	580.0000	580.00
16	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	1	550.0000	550.00

Let's go to the surveyor's office to  
the Repairer of the car  
• To survey before any repair work  
• To display damaged parts during survey  
• Parts price are subject to confirmation  
• Third party survey is on a "without prejudice" basis  
• No illegal modifications is allowed  
• Supplementary items must be surveyed and  
is subject to final approval from Insurance Company

Signature:  
Date:

Sub Total 3,373.92  
GST(7.00%) 236.17  
Total (SGD) 3,610.09

Please conduct the survey at  
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

Acknowledged by Repairer

## Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 7200G

## Vehicle Details

Vehicle No.: SLL3844G

Vehicle to be Exported: Yes

Intended De-registration Date: 22 Jan 2018

Vehicle Make: MAZDA

Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT

Primary Colour: White

Manufacturing Year: 2017

Engine No.: P520430807

Chassis No.: JM6BN22A8H0143366

Maximum Power Output: 88.0 kW (118 bhp)

Open Market Value: \$16,004.00

Original Registration Date: 23 Feb 2017

First Registration Date: 23 Feb 2017

Transfer Count: 0

Actual ARF Paid: \$11,004.00

## Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 22 Feb 2027

PARF Rebate Amount: \$8,253.00

## Intended COE Rebate Details

COE Expiry Date: 22 Feb 2027

COE Category: A - Car up to 1600cc &amp; 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$48,401.00

COE Rebate Amount: \$38,720.00

**Total Rebate Amount: \$46,973.00**

The information contained herein is correct as at 22 Jan 2018

OK

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 7200G

**Vehicle Details**

Vehicle No.: SLL3844G

Vehicle to be Exported: No

Intended De-registration Date: 08 May 2018

Vehicle Make: MAZDA

Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT

Primary Colour: White

Manufacturing Year: 2017

Engine No.: P520430807

Chassis No.: JM6BN22A8H0143366

Maximum Power Output: 88.0 kW (118 bhp)

Open Market Value: \$16,004.00

Original Registration Date: 23 Feb 2017

First Registration Date: 23 Feb 2017

Transfer Count: 0

Actual ARF Paid: \$11,004.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 22 Feb 2027

PARF Rebate Amount: \$8,253.00

**Intended COE Rebate Details**

COE Expiry Date: 22 Feb 2027

COE Category: A - Car up to 1600cc &amp; 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$48,401.00

COE Rebate Amount: \$42,552.00

**Total Rebate Amount: \$50,805.00**

The information contained herein is correct as at 08 May 2018

OK

## Mei Kwan (LKKAuto)

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Tuesday, 15 May, 2018 12:00 PM  
**To:** SUR; assignments  
**Subject:** No OI GIA Report

**Categories:** HMK

This mail is associated with :  
**\*SLL3844G (0720154749SG)**  
**[SDQ945L]**  
TP  
GRAB RENTALS PTE LTD  
Jan 19 2018 12:00AM  
[DASTUR KHUSHROO]  
Pegasus Engineering & Trading Pte Ltd

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : DASTUR KHUSHROO

Address : 1 CHATSWORTH ROAD #14-21  
SINGAPORE 249745

Mobile No: 96642674

Thank you.

*Regards,*

This is an auto-generated email. Do not reply to this email.

Sent by : Mithoo Singh, Aashweenjeet Kaur (AIG Asia Pacific Insurance Pte. Ltd.)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18008422/Uua3

17<sup>th</sup> May 2018

**DASTUR KHUSHROO**  
1 CHATSWORTH ROAD #14-21  
SINGAPORE 249745

Dear Sirs,

**ACCIDENT INVOLVING SDQ 945L AND SLL 3844G ON 19.01.2018 ALONG /  
AT 100A JERVOIS ROAD ENTRANCE / EXIT**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thin Thin  
Claims  
Tel : 6841 2360  
Fax: 6741 4108  
Email : [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

*c.c. Claims Manager  
AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18008422/Upa3

11 MARCH 2019

**KHUSHROO DASTUR**  
1 CHATSWORTH ROAD  
#14-21  
SINGAPORE 249745

Dear Sir/Madam,

**ACCIDENT INVOLVING SDQ 945L AND SLL 3844G ON 19/01/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLL 3844G against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **21/03/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CHEW HSIAO TONG**  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Tuesday, 25 February 2020 8:21 AM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] Your ref: 0720154749SG, ACCIDENT INVOLVING SDQ 945L (OI) & SLL 3844G (TP) ON 19/01/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

Please proceed to reject third party claim.

Thank you

Kind regards  
Norsiah

Norsiah Md Noor  
AIG  
Complete Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079126  
Tel: +65 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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---

**From:** Asher Sng (LKKAUTO) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Wednesday, November 27, 2019 10:06 AM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 0720154749SG, ACCIDENT INVOLVING SDQ 945L (OI) & SLL 3844G (TP) ON 19/01/2018

This message is from an external sender; be cautious with links and attachments.

Hi Norsiah,

We refer to the email below.

We have spoken to the witness when requesting for the witness to file the police report.

Accordingly to insured and the witness they were not related or friends.

Witness mention that she was a passenger that was in third party vehicle that witness the accident and would like to help.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

8th Fl, 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 3(408933)



---

**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Sent:** Wednesday, 27 November 2019 9:59 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: [MANDATE REQUEST] Your ref: 07201547495G, ACCIDENT INVOLVING SDQ 945L (OI) & SLL 3844G (TP) ON 19/01/2018

Dear Asher,

Refer to the above.

Have you interviewed the witness and what is her relationship with insured/insured's driver.

Thank you

Kind regards  
Norsiah

Norsiah Md Noor  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
72 Shenton Way #08-18 Singapore 079120  
Tel: +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, November 7, 2019 2:23 PM  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Subject:** [EXTERNAL] [MANDATE REQUEST] Your ref: 07201547495G, ACCIDENT INVOLVING SDQ 945L (OI) & SLL 3844G (TP) ON 19/01/2018

This message is from an external sender; be cautious with links and attachments.

Your ref: **07201547495G**

Dear Sir/Madam,

**ACCIDENT INVOLVING SDQ 945L (OI) & SLL 3844G (TP) ON 19/01/2018**

We refer to the above matter.

TP reported that rear ended his vehicle.

OI reported that TP reversed and hit his vehicle

Insured strongly dispute the liability and have an eye witness which is a passenger in the third party vehicle, enclosed the witness police report for your easy reference.

We are of the opinion that the liability is not third party favour.

In view of the above, we are intending to reject TP claim base on witness statement.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**SINGAPORE  
POLICE FORCE**



D/20191025/7020

1 of 1

**POLICE REPORT (NP299)**

Report No. D/20191025/7020

Police Station Of Origin  
Clementi Division HQ  
20 Clementi Avenue 5 SINGAPORE 129858  
Tel No:1800-7740000

Date/Time Report Made 25/10/2019 17:18	Vide Report No.	Station Diary No.
Name Of Informant [REDACTED]	Address [REDACTED]	
ID Type / ID No. NRIC NO / [REDACTED]	Contact No. Home/Office:	Mobile: [REDACTED]
Nationality INDIAN	Email Address vinikapoorwahi@gmail.com	
Occupation Homemaker	Sex Female	Age 55
Institution/School Name	Date of Birth [REDACTED]	Race Indian
Date/Time Of Incident 19/01/2018 11:30	Language English	
	Location Of Incident 100A JERVOIS ROAD JERVOIS PRIV'Y SINGAPORE 249057	

**Brief details.**

On the said morning, I was in the car number SLL 3844G. Driver of said car instead of turning right, went in reverse and hit the car that was behind him. The location of said accident was at the gate of 100A Jervois Road, Jervois Green condominium.

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 25/10/2019 17:18
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 4 October 2019 9:29 AM  
**To:** NAVAZ@SINGNET.COM.SG  
**Subject:** ACCIDENT INVOLVING SDQ 945L AND SLL 3844G ON 19/01/2018

Our Ref: CC6/AIG18008422/Uea3

04 OCT 2019

**KHUSHROO DASTUR**

Dear Sir/Madam,

**ACCIDENT INVOLVING SDQ 945L AND SLL 3844G ON 19/01/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Please be informed that we have reviewed both reports and based on accident scenario & all available information at hand for the accident, We are of the view that we do not have a good defense towards the claim submitted by the owner of SLL 3844G and it is quite difficult for you to escape liability of the collision.

We wish to stress that our offer of settlement is strictly made on a without prejudice basis with a view to close this matter amicably.

If you still do not wish us to settle the third party claim and/or if you wish to take over conduct of the third party claim without seeking indemnity under the motor insurance policy so as to protect the No Claims Discount (this entails that you would have to conduct your own defense and bear the full costs), you may consider undertaking the claim.

Kindly let us have your final decision by 11/10/2019. If we do not hear from you by then, our principal will proceed to handle and decide how the claim is settled as per the terms and conditions of the policy. Under the Terms and Conditions 6.3 entitled "Conduct of Proceedings" under his Motor Policy, it is clearly stated that **"AIG shall have full discretion in the conduct of any proceedings and/or how a claim is settled."**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
EMAIL: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)  
c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 26 February 2020 9:46 AM  
**To:** Pegasus Engineering; Hsiao Tong (LKKAUTO)  
**Cc:** Tan, Bennie-WZ  
**Subject:** RE: Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018 \*LKK REF: CC6/AIG18008422/Upa3 - AIG Ref: 0720154749SG  
**Attachments:** OI WITNESS POLICE REPORT.pdf; OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured witness police report for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client reversed and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 3408933

**From:** Pegasus Engineering <claims@pegasusengrg.com.sg>  
**Sent:** Tuesday, 19 November 2019 2:58 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Subject:** Re: Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018 \*LKK REF: CC6/AIG18008422/Upa3 - AIG Ref: 0720154749SG

Without Prejudice

Dear Asher,

Refer to our last tele-conversation. You are to let us have your offer once your clarify with your insured.

Please reply by 22.10.19.

Thanks & Regards,  
Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Fri, Jul 12, 2019 at 12:11 AM Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)> wrote:

Hi Hsiao Tong / Asher

Kindly assist on below email from Sharon, Pegasus.

Hi Sharon

Kindly hold hands to this matter while matter is under review.

Thank you.

Best Regards

Bennie Tan  
AIG  
Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel : (65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Pegasus Engineering [<mailto:claims@pegasusenrg.com.sg>]  
**Sent:** Wednesday, July 10, 2019 12:38 PM  
**To:** Hsiao Tong (LKKAuto); Tan, Bennie-WZ  
**Subject:** [EXTERNAL] Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018  
\*LKK REF: CC6/AIG18008422/Upa3

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Hsiao Tong,

Please let us have your reply within TEN (10) working days from the date hereof, failing which we shall let the owner to take over the conduct without further reference to you.

This serves as a final reminder to you.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Tel : 6858 1846

Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Mon, Mar 25, 2019 at 12:43 PM Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)> wrote:

Without Prejudice

Dear Hsiao Tong,

Please reply offer.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Fri, Dec 21, 2018 at 3:20 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

Thank you for your email.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Sent:** Friday, 21 December 2018 2:27 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018

Dear All,

Please let us have your reply.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Mon, Nov 26, 2018 at 4:19 PM Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)> wrote:

Dear Sir/Mdm,

Please let us have your offer.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Thu, Sep 20, 2018 at 11:35 AM Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)> wrote:

Dear Thin Thin,

We clarify that our client does not have any video footage for this accident.

Please let us hear from you within the next five (5) days.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Wed, Sep 19, 2018 at 3:11 PM Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

"Without Prejudice"

Dear Sharon,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / witness letter / evidence in order to seek further instruction from our principal.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Sent:** Wednesday, 19 September 2018 2:55 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018

Dear Sir/Mdm,

Please let us have your offer

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (CO)  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Sat, Aug 11, 2018 at 3:44 PM, Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Officer in charge,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Please reply.



Thanks & Regards,

Sharon Ow

-CO

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.





Grab Rentals Pte Ltd  
18 Sin Ming Lane  
#01-08 Midview City  
Singapore 573960

Vehicle Model : Mazda 3 Sedan 1.5  
Vehicle No : SLL3844G  
Chassis No : JM6BN22A8H0143366

GST / ROC Company No : 201101753C

Third Party Insurer : AIG  
Insured's Veh No : SDQ945L  
Date of accident : 19.01.2018


Tax Invoice No : IV18/06-1018  
Invoice Date : 16.06.2018

Pages : 1 of 1

DESCRIPTION	AMOUNT
TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR.	\$ 1,600.00
Sub Total	\$ 1,600.00
GST (7.00%)	\$ 112.00
Total	\$ 1,712.00

Cheques should be made payable to PEGASUS ENGINEERING & TRADING PTE LTD

PEGASUS ENGINEERING & TRADING PTE LTD

  
Authorised Signature (Company Stamp)

If you have enquiries concerning this invoice, please contact Mr. Alvin or Mr. Wee at Tel: (65) 6858 1846  
Mailing Address : Pegasus Engineering@Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216  
E-mail : claims@pegasusengrg.com.sg

## Enquire Vehicle &amp; Owner Information ( Vehicle No. SDQ945L As At 19 Jan 2018 / 12:20:00 )

## Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: SLL3844G

## Current Owner Details

Owner ID Type: Singapore NRIC  
Owner ID: S2681442A  
Owner Name: DASTUR KHUSHROO  
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes  
Registered Block/House No.: 1  
Registered Street Name: CHATSWORTH ROAD  
Registered Unit No.: # 14 - 21  
Registered Building Name: -  
Registered Postal Code: 249745

## Current Vehicle Details

Vehicle No.: SDQ945L  
Make Description/Model: AUDI / A6 1.8 TFSI ULTRA (P1)  
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

# Thank you



Lee Ming Hui Kelvin has successfully logged out.  
Your last login date and time was 22 Jan 2018, 18:07:29.  
To return to ONE.MOTORING, please click [here](#)  
For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SDQ945L	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	22 Jan 2018 / 18:08:00

CONFIDENTIAL

Date: 06-08-2018

Grab Rentals Pte Ltd  
201617200G  
Grab Rentals 2 Pte. Ltd.  
201701345N

28 Sin Ming Lane  
#01-138 Midview City  
Singapore 573972

Dear Sir / Madam,

S/No: GR0256

Accident Date:	19-01-2018	Time:	12:20hs
Accident Location:	100A Jervois Road Entrance / Exit		

We refer to the above-mentioned accident & wish to inform the following details at the time of occurrence of the aforementioned accident:

Registered Owner:	Grab Rentals Pte. Ltd. / <del>Grab Rentals 2 Pte. Ltd.*</del>
Vehicle Registration No. (the "private hire"):	SLL3844G
Registered Hirer Name:	LUMENS Auto Pte Ltd
Registered Hirer NRIC:	201426961K
Rental Rate (per day inclusive of GST):	SGS 56.00
Rental Period:	15.06.2017 - 14.

\* delete as applicable

The following procedures were followed:

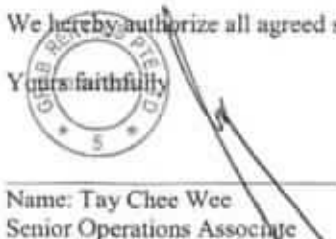
Period of repair	From:	07-05-2018
	To:	15-05-2018
Rental	The company:	Collects / Does not collect*
	Replacement vehicle:	Provided / Not provided*
	From:	N.A.
	To:	—

\* delete as applicable

Please liaise with our appointed workshop, Pegasus Engineering Trading Pte. Ltd. directly for any settlement of claims in respect of the said accident.

We hereby authorize all agreed settlement payments made in favour of Pegasus Engineering Trading Pte. Ltd.

Yours faithfully

  
Name: Tay Chee Wee  
Senior Operations Associate

## AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: OWNER OF VEHICLE NUMBER SLL 3844G

ACCIDENT INVOLVING SDQ945L

ALONG/AT 100A Jervois Road Entrance/Exit ON 19.01.2018

We hereby authorize you to act on our behalf in pursuance of our claim for all damages during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 24.07.2018

Signature



Owner

**GREAT AMERICAN INSURANCE COMPANY**

UEN: T15FC0029B GST REG. NO.: M90370081T  
3 TEMASEK AVENUE, #16-01 CENTENNIAL TOWER  
SINGAPORE 039190  
TEL: +65 6804 6000  
FAX: +65 6235 2616

**MOTOR COVER NOTE: MTGRAB20170286**

The Insured mentioned in this Covernote, having proposed for insurance in respect of the Motor Vehicle described, is hereby HELD COVERED under the terms of the Insurer's usual form of Motor Policy applicable thereto for the period mentioned unless the cover be terminated by the Insurer by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium payable for such insurance will be charged for the time the Company has been on risk.

The Insurer	: GREAT AMERICAN INSURANCE COMPANY
The Insured	: Grab Rentals Pte, Ltd.
Insured Nric/Passport No/ Roc	: 201617200G
Policy Coverage	: Comprehensive
Make And Description Of Vehicle	: Mazda 3 1.5 Sedan Standard
Vehicle Registration No.	
Year Of Manufacture	: 2017
Engine No.	: P520430807
Chassis No.	: JM6BN22A8H0143366
Engine Capacity/ Tonnage/ Seater	: 1496 cc
Hire Purchase	: Malayan Banking Berhad
Value (S\$)	: Market Value of Insured Vehicle at Time of Loss
Period Of Insurance	: From 23/02/2017 to 22/02/2018
Excess (S\$)	: All Claims Excess – S\$2,000.00 Windscreen Excess – S\$100.00
Great American Authorised Workshop	: Authorised Workshop

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA)

Note: This Cover Note is only valid for 60 days from the date of issuance unless replaced by the Certificate of Insurance issued by the Company.

For and on behalf of Great American Insurance Company

Great American Insurance Company  
Authorised Signatory

Date of Issue : 20/02/2017  
Intermediary : Citrine Systems (S) Pte Ltd (Grab Leasing)

MTR/COVERNOTE/V02/16



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2018 <a href="#">Edit Reg</a>		08 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>DASTUR KHUSHROO</b> , ID: S2681442A									
Main Claimant: <b>GRAB RENTALS PTE LTD</b> , Co. Reg. No.: 201617200G									
Vehicle Reg. No.: <b>SLL3844G</b>		Date of Loss: 19/01/2018 11:00 - :59 [10 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 0720154749SG</b>		Policy/Cover Note No.: (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SDQ945L</b>		Policy No. (Claimant): MTGRAB20170286							
		Excess:							
Repairer: <b>Pegasus Engineering &amp; Trading Pte Ltd (HQ)</b> 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] <a href="#">Norsiah.MdNoor@aig.com</a>									
Claimant's Insurer: <b>Great American Insurance Company (HQ)</b> - Tel: 6804 6047									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 17/05/2018]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (10/05/2018): Request To Upload TP GIA Report</li> <li>AIG_SG (10/05/2018): No OI GIA Report (SLL3844G VS SDQ945L)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLL3844G (0720154749SG)  
[SDQ945L]

TP




GRAB RENTALS PTE LTD

Jan 19 2018 11:30AM

[DASTUR KHUSHROO]

Pegasus Engineering & Trading Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Assessment Reports</b>										1 per page <span style="float: right;">1</span>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (5G)						Thumbnail		Print	
1	05/06/18 09:48	<b>Accident Statement</b> <small>From: SC - Reg. No: SDQ945L, Claimant: KHUSHROO DASTUR</small>						Load HTM			
<b>Photos/Images</b>										3 per page <span style="float: right;">1</span>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	08/05/18 17:14	Chassis Number						Load JPG		<input checked="" type="checkbox"/>	
2	08/05/18 17:14	Odometer Reading						Load JPG		<input checked="" type="checkbox"/>	
3	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
4	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
5	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
6	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
7	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
8	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
9	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
10	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
11	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
12	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
13	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
14	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
15	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
16	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
17	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
18	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
19	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
20	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
21	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
22	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
23	08/05/18 17:14	General View						Load JPG		<input checked="" type="checkbox"/>	
24	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
25	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
26	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
27	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
28	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
29	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
30	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
31	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
32	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
33	10/05/18 21:51	Reinspection Photo						Load JPG		<input checked="" type="checkbox"/>	
<b>Documentation</b>										1 per page <span style="float: right;">1</span>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	14/05/18 23:05	TP ESTIMATE - MARKED						Load PDF			
2	14/05/18 23:05	TP GIA REPORT						Load PDF			
3	17/05/18 10:16	Non reporting letter						Load PDF			
4	04/10/19 09:30	FINAL LETTER TO OI						Load PDF			

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
5	07/11/19 13:56	OI WITNESS POLICE REPORT		Load PDF	
6	26/02/20 09:57	APPROVAL TO REJECT TP CLAIM		Load PDF	
7	26/02/20 09:57	EMAIL WSP TO REJECT TP CLAIM		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid #ccc; height: 40px; margin-top: 5px;"></div> <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>
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## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18008422/UEA3Q2

Date: 28/02/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

## Claimant

Vehicle No : SLL3844G

Insured Vehicle No : SDQ945L

Date of Loss: 19/01/2018

Nature of Claim: TP

Claim No: 0720154749SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLL3844G

Make &amp; Model: MAZDA 3, 1.5 SEDAN L SP.6EAT (A)

Engine No: P520430807

Reg. Date: 23/02/2017 (Man. Year: 2017)

Chassis No: JM6BN22A8H0143366

Colour: White

Odometer: 98163 km

Engine Capacity: 1496 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: West Lake 6 mm

Rear Left Side:

West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side:

West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,963.92	1,336.00	627.92	31.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,410.00	680.00	730.00	51.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,373.92</b>	<b>2,016.00</b>	<b>1,357.92</b>	<b>40.25</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,600.00</b>		
<b>(S\$)</b>	3,373.92	1,600.00	1,773.92	52.58
<b>+ GST 7.00/7.00% (S\$)</b>	236.17	112.00	124.17	52.58
<b>Nett Amount (S\$)</b>	<b>3,610.09</b>	<b>1,712.00</b>	<b>1,898.09</b>	<b>52.58</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 08/05/2018

Date Inspected: 08/05/2018 Inspected At:

Pegasus Engineering & Trading Pte  
Ltd (HQ)  
51 DEFU LANE 10  
Singapore 539216

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Deformed	1,075.00 FL	*1,075.00 FL
2	2		*REAR BUMPER REFLECTOR	Not Necessary	110.00 FL	*- FL
3	8		*REAR BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
4	1		*REAR BUMPER REINFORCEMENT	Dented	538.00 FL	*538.00 FL
5	2		*REAR BUMPER SIDE RETAINER	Not Necessary	184.00 FL	*- FL
6	2		*REAR BUMPER SIDE HOLDER	Not Necessary	92.00 FL	*- FL
7	4		*REAR BUMPER SIDE HOLDER RIVETS	Not Necessary	36.40 FL	*- FL
8	1		*REAR BUMPER CENTRE BRACKET	Not Necessary	12.50 FL	*- FL
9	1		*REAR BUMPER TOW COVER N/S	Deformed	17.00 FL	*17.00 FL
10	1		*REAR BUMPER PARKING SENSOR	Serviceable	280.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,384.90</b>	<b>1,670.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>420.98</b>	<b>334.00</b>
<b>Total Parts (\$\$)</b>	<b>1,963.92</b>	<b>1,336.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	40.00	20.00
2	TO REINSTALL OF REAR BUMPER PARKING SENSOR	New	120.00	50.00
3	TO REMOVE AND REFIT INTERIOR FITTINGS ,TRIMMINGS ,GARNISH AND OTHER ,TO ENABLE REPAIR	New	120.00	60.00
4	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	580.00	200.00
5	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	550.00	350.00
Gross Labour Cost (S\$)			<b>1,410.00</b>	<b>680.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >