

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 26 February 2020 9:46 AM
To: Pegasus Engineering; Hsiao Tong (LKKAuto)
Cc: Tan, Bennie-WZ
Subject: RE: Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018 *LKK REF: CC6/AIG18008422/Upa3 - AIG Ref: 0720154749SG
Attachments: OI WITNESS POLICE REPORT.pdf; OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured witness police report for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client reversed and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>
Sent: Tuesday, 19 November 2019 2:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: Re: Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018 *LKK REF: CC6/AIG18008422/Upa3 - AIG Ref: 0720154749SG

Without Prejudice

Dear Asher,

Refer to our last tele-conversation. You are to let us have your offer once your clarify with your insured.

Please reply by 22.10.19.

Thanks & Regards,
Sharon Ow

Pegasus Engineering & Trading Pte Ltd
1 Defu Lane 6
Singapore 539365

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Fri, Jul 12, 2019 at 12:11 AM Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com> wrote:

Hi Hsiao Tong / Asher

Kindly assist on below email from Sharon, Pegasus.

Hi Sharon

Kindly hold hands to this matter while matter is under review.

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Wednesday, July 10, 2019 12:38 PM

To: Hsiao Tong (LKKAUTO); Tan, Bennie-WZ

Subject: [EXTERNAL] Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018
*LKK REF: CC6/AIG18008422/Upa3

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Hsiao Tong,

Please let us have your reply within TEN (10) working days from the date hereof, failing which we shall let the owner to take over the conduct without further reference to you.

This serves as a final reminder to you.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
1 Defu Lane 6
Singapore 539365

Tel : 6858 1846

Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Mar 25, 2019 at 12:43 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Without Prejudice

Dear Hsiao Tong,

Please reply offer.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
1 Defu Lane 6
Singapore 539365

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Fri, Dec 21, 2018 at 3:20 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

Thank you for your email.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>

Sent: Friday, 21 December 2018 2:27 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018

Dear All,

Please let us have your reply.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (CO)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Nov 26, 2018 at 4:19 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Dear Sir/Mdm,

Please let us have your offer.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (CO)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Sep 20, 2018 at 11:35 AM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Dear Thin Thin,

We clarify that our client does not have any video footage for this accident.

Please let us hear from you within the next five (5) days.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Sep 19, 2018 at 3:11 PM Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

"Without Prejudice"

Dear Sharon,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / witness letter / evidence in order to seek further instruction from our principal.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>

Sent: Wednesday, 19 September 2018 2:55 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - THIRD PARTY CLAIM - OUR REF : SLL3844G YOUR REF : SDQ945L ON 19.01.2018

Dear Sir/Mdm,

Please let us have your offer

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

On Sat, Aug 11, 2018 at 3:44 PM, Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

WITHOUT PREJUDICE

Dear Officer in charge,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Please reply.

Thanks & Regards,

Sharon Ow

-CO

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.