

ASS. REC. BY:

REF: CS/FCL18008417/Tisben

Special Instruction:

SURVEYOR:

ASSIGNMENT (Office)From (Person): CWS Hung Yin Min of FCL Date/Time: 04/05/2018 5:33pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: FBJ 1763D Insured: SHC 686Kat Workshop m/s Wearnes Tel: 6430 4933of 45 Ling Kee RdPolicy No: \_\_\_\_\_ Claim No: D18002866MTSH

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 11.04.2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

04/05/2018

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 08/05/2018 9:48am Person Contacted: BenjaminVehicle: IN / OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	<u>FBJ 1763D - X</u>
	<u>SHC 686K - CS / FCL18005679 / R1d3</u>
	<u>D.O.A. = 02/12/17</u>
<u>11/05/18</u>	<u>@ 16:45 p.m. revised to Yin Min via email. (Pending Estimate)</u>
<u>14/05/18</u>	<u>@ 10:00 a.m. revised to Yin Min PA via email. (PA)</u>

Signature

Tanpin

REF:

FCI

ASSIGNMENT

From:

Date:

9/5/2018

Estimated Cost:

QD / TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: FBJ 4763 D

at Workshop n/s Wearnes

of 45 Leng Kee Rd.

Insured:

Policy No:

Claims No:

Sum Insured:

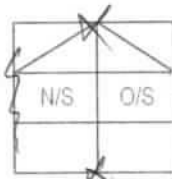
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP: / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Burgamin

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

6430 4933

Abok new bike

To check repair limit

05/07/18

Pending

Spore Part

, Submit

prel. report

RECEIVED 12 JUL 2018

Date/Time, File Pass to?

05/07/18

1) Typist

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$)



: Preli. Report



: Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation

1 S + P + SI

1 Photo 580

1 Other

1 05P

1 5/7/18

24x15=360

170+360

50

92

672

### MOTOR SURVEY ASSIGNMENT

<b>Date</b>	13-04-2018	<b>Our Ref No.</b> D18002866MFSH
<b>Accident Date</b>	11-04-2018	<b>Claim Type.</b> Third Party
<b>Insured Vehicle</b>	SHC0686K	<b>Third Party Vehicle.</b> FBJ4763D
<b>Survey Location</b>	45 LENG KEE ROAD	
<b>Contact Person.</b>	BENJAMIN ONG BAN SU	
<b>Contact No.</b>	64304933/ 64304933	<b>Fax No.</b> 00
<b>Survey Type</b>	DIRECT SETTLEMENT:	
<b>Appointed Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	
<b>Contact Person</b>	NA	<b>Fax No.</b> 68416315
<b>Contact Number.</b>	NA	

### FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

#### THIRD PARTY SURVEY REQUEST

<b>Cc : Workshop</b>	WEARNES AUTOMOTIVE PTE LTD	<b>Attention.</b> NIL
<b>Cc : TP Solicitor</b>	NA	<b>TP Solicitor Fax No.</b> NA
<b>Officer Incharge</b>	AUNGYM	

### IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
 This is a computer generated letter, no signature required.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7548F
Vehicle Details	
Vehicle No.:	FBJ4763D
Vehicle to be Exported:	No
Intended De-registration Date:	10 May 2018
Vehicle Make:	DUCATI
Vehicle Model:	MULTISTRADA 1200 M
Primary Colour:	Red
Manufacturing Year:	2010
Engine No.:	ZDM1198WC005641
Chassis No.:	ZDMA200ACAB005629
Maximum Power Output:	-
Open Market Value:	\$29,507.00
Original Registration Date:	01 Oct 2010
First Registration Date:	27 Feb 2012
Transfer Count:	1
Actual ARF Paid:	\$4,427.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	26 Feb 2022
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$2,012.00
COE Rebate Amount:	\$764.00
Total Rebate Amount:	\$764.00

The information contained herein is correct as at 10 May 2018

OK

**Shirley Hiew (LKK Auto)**

---

**From:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>  
**Sent:** Friday, 1 June 2018 9:49 AM  
**To:** Tony Alfred Desire Devaux; Shirley Hiew (LKK Auto); Taufikh (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D18002866MFSH ; YOUR REF: FBJ4763D

Dear Tony

Insurer will be liable only for damages that are consistent and related to the accident.

At this moment, the amount indicated as unconfirm by our surveyor is relatively high. Without the benefit of parts being dismantled, we cannot be sure that all these parts are damaged.

Regardless of whether the owner decides to repair the bike or not, insurer will be liable for the amount that is lower ie if repair cost is lower than value of bike than insurer will reimburse your client on the repair cost. However if the repair cost exceed the value of the bike, than insurer will reimburse the value of the bike.

At this moment, we are not able to recommend to the insurer or advice your client how much is the reimbursement as the cost of repair to the bike cannot be ascertain at the moment due to the many unconfirm parts that would require dismantling for verifications on whether damaged or not.

As this is a third party claim, insurer and our involvement is on a without prejudice basis and hence we are unable to authorize any dismantling of the bike. To move this matter, you may want to advice your client to authorize the dismantling and from there we can ascertain the true cost of repair.

Ultimately, do note that our recommendation will be subjected to insurer's approval.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tony Alfred Desire Devaux [mailto:tony.devaux@wearnes.com]  
**Sent:** Thursday, 31 May 2018 3:54 PM  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D18002866MFSH ; YOUR REF: FBJ4763D

Dear Shirley,

The owner would like to know how much will you pay him in case he decide not to repair the bike?

From there he will take a decision to repair or not the bike.

Looking forward for your prompt reply

Regards

**Tony Devaux**  
Service Consultant

## Shirley Hiew (LKK Auto)

---

**From:** Tony Alfred Desire Devaux <tony.devaux@wearnes.com>  
**Sent:** Thursday, 31 May 2018 3:54 PM  
**To:** Shirley Hiew (LKK Auto); 'Taufikh (LKK Auto)'  
**Cc:** 'SUR'  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D18002866MFSH ; YOUR REF: FBJ4763D

Dear Shirley,

The owner would like to know how much will you pay him in case he decide not to repair the bike?

From there he will take a decision to repair or not the bike.

Looking forward for your prompt reply

Regards

**Tony Devaux**  
Service Consultant



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
F (65) 6474 0853 D (65) 6430 4934  
[www.wearnesauto.com](http://www.wearnesauto.com) [tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Friday, 25 May 2018 3:00 PM  
**To:** Tony Alfred Desire Devaux <tony.devaux@wearnes.com>; 'Taufikh (LKK Auto)' <taufikh@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** SURVEYOR APPOINTED; OUR REF : D18002866MFSH ; YOUR REF: FBJ4763D

Dear Tony,

Please be informed that the repair limited for FBJ 4763D is not more that \$18,000.00

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Shirley Hiew (LKK Auto)

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**From:** Aung Yin Min <Aungyinmin@msfirstcapital.com.sg>  
**Sent:** Wednesday, 30 May 2018 4:37 PM  
**To:** Shirley Hiew (LKK Auto); 'Admin-D (LKKAuto)'; 'Admin A'  
**Cc:** 'SUR'  
**Subject:** RE: URGENT - RE: Urgent. Status Request 3rd Party claim against Comfort Taxi SHC686K

Dear Shirley,

We note your email below. Please keep us updated.

Thank you.

Best Regards,  
Yin Min Aung  
Motor Claims Dept.

Change of email address  
Aungyinmin@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | DID : 6507 3856

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.  
Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
Sent: Wednesday, May 30, 2018 3:31 PM  
To: Aung Yin Min <Aungyinmin@msfirstcapital.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
Cc: Sithara <Sithara@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>  
Subject: RE: URGENT - RE: Urgent. Status Request 3rd Party claim against Comfort Taxi SHC686K

Dear Yin Min,

We have spoken to the repairer, they have informed owner they are still checking on the repair cost.

Repairer will update us by this week.

Thank you.

Best Regards,  
Shirley Hiew | Case Handler  
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25  
| S(408933)

## Shirley Hiew (LKK Auto)

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**From:** Aung Yin Min <Aungyinmin@msfirstcapital.com.sg>  
**Sent:** Wednesday, 30 May 2018 2:51 PM  
**To:** Admin-D (LKKAuto); Admin A  
**Subject:** URGENT - RE: Urgent. Status Request 3rd Party claim against Comfort Taxi SHC686K  
**Importance:** High

Dear All,

Please give us status update by today 5:00PM.

Thank you.

Best Regards,  
Yin Min Aung  
Motor Claims Dept.

Change of email address  
Aungyinmin@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | DID : 6507 3856

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-----Original Message-----

**From:** Aung Yin Min  
**Sent:** Wednesday, May 30, 2018 10:03 AM  
**To:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
**Subject:** RE: Urgent. Status Request 3rd Party claim against Comfort Taxi SHC686K  
**Importance:** High

Dear Catherine,

Please advise status of this case URGENTLY.

This is a direct settlement case.

Thank you.

Best Regards,  
Yin Min Aung  
Motor Claims Dept.

Change of email address



Aungyinmin@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | DID : 6507 3856

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-----Original Message-----

From: Sithara

Sent: Friday, May 25, 2018 3:43 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Aung Yin Min <Aungyinmin@msfirstcapital.com.sg>

Subject: FW: Urgent. Status Request 3rd Party claim against Comfort Taxi SHC686K

Dear Sirs,

Please attend to this matter urgently.

Thanks and regards,

Sithara G S

Motor Claims

Change of email address

Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: Doug Lawson [mailto:doug@digitalpaymentsasiapacific.com]

Sent: Friday, 25 May, 2018 9:21 AM

To: Motor\_Claims <Motor\_Claims@msfirstcapital.com.sg>

Subject: Urgent. Status Request 3rd Party claim against Comfort Taxi SHC686K

My Motorcycle FBJ4763D

Accident date April 11, 2018

Can you please confirm the status of this Claim. I have spoken to the Ducati dealer and they confirmed that your appointed claims accessor has already inspected the damage.

They are waiting for approval from you to go ahead with repairs. In the meantime, I have no transport and i will be making a daily claim for the period that I am without the motorcycle, so best for all parties that approval be processed as soon as possible. Spare parts have to be ordered from Italy,

Please provide an update on status.

If there is a problem or delay, please have someone call me on 98373751

Douglas Lawson (owner)

**Shirley Hiew (LKK Auto)**

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**From:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Sent:** Friday, 4 May 2018 5:24 PM  
**To:** BENJAMIN.ONG@WEARNES.COM  
**Cc:** CWS Motor Claims; Aung Yin Min  
**Subject:** SURVEYOR APPOINTED; OUR REF : D18002866MFSH ; YOUR REF: FBJ4763D

Dear Sir/Madam

PRI Request For **FBJ4763D** Accident Involving **SHC0686K** On 11-04-2018 AT 19:40:00HRS.

Please find below details for your reference

- **Claim number** : D18002866MFSH
- **Insured vehicle number** : SHC0686K
- **Accident date** : 11-04-2018
- **Third-party vehicle number** : FBJ4763D
- **Assignment type** : DIRECT SETTLEMENT
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : AUNGYM

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 14 May 2018 10:00 AM  
**To:** 'AUNGYINMIN@MSFIRSTCAPITAL.COM.SG'; 'Claim Workflow System';  
'ASSIGNMENTS@LKKAUTO.COM'  
**Cc:** 'sur@lkkauto.com'; 'Catherine Chong (LKK Auto)'  
**Subject:** RE: SURVEY ASSESSMENT - D18002866MFSH/1  
**Attachments:** FBJ 4763D - Preli Advise.pdf

Dear Yin Min,

Enclosed herewith preliminary advice of FBJ 4763D .

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Friday, 11 May 2018 4:45 PM  
**To:** AUNGYINMIN@MSFIRSTCAPITAL.COM.SG; 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>;  
ASSIGNMENTS@LKKAUTO.COM  
**Cc:** sur@lkkauto.com; 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D18002866MFSH/1

Dear Yin Min,

Please be informed that we have inspected the vehicle FBJ 4763D on 09/05/2018

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Tuesday, 8 May 2018 9:49 AM  
**To:** 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** AUNGYINMIN@MSFIRSTCAPITAL.COM.SG; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: SURVEY ASSESSMENT - D18002866MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Friday, 4 May, 2018 5:23 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [AUNGYINMIN@MSFIRSTCAPITAL.COM.SG](mailto:AUNGYINMIN@MSFIRSTCAPITAL.COM.SG)

**Subject:** PRI: SURVEY ASSESSMENT - D18002866MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18002866MFSH

Date: 14 May 2018

Our Ref: CS/FCII8008417/T1s3b

The Motor Claims Department  
First Capital Insurance Ltd

Dear Sir/Madam,

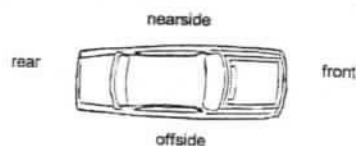
**INITIAL INSPECTION REPORT OF VEHICLE NO. FBJ 4763D.**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 09/05/2018 at the premises of M/s Wearnes Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$ <u>34,245.00</u> .
Revised Estimate Amount	: S\$ <u>9,467.10</u> .
"Check" Items Amount	: S\$ <u>23,177.90</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

**Description of Damage:**

The vehicle sustained damages at the front, rear & n/s portion.



**Comments/ Present Status:**

Damages Consistent.

Repair days: 5 Days

Yours faithfully,  
Mohd. Taufikh  
Automotive Assessor

wip 56770  
+ 642 8days

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	12/04/2018 16:41
Date Of Accident	11/04/2018 19:30
Exact Location Of Accident	226 BALESTIER RD(OUTSIDE HOTEL 81)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBJ4763D
-----------------------------	----------

#### Insured/Policyholder

Name Of Registered Owner	DOUGLAS ROBERT LAWSON
NRIC No	S2727548F
Email Address	DOUG.R.LAWSON@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98373751
Alternative Phone No	OTHERS-98373751

#### Vehicle Particulars

Manufacturer	DUCATI
Model	MULTISTRADA 1200 M
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

#### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SI17V12966/VMS/R03
Cover Note Number	

#### Driver

Name of Driver	DOUGLAS ROBERT LAWSON
NRIC No	S2727548F
Date Of Birth	20/12/1951
Occupation	INDOOR
Date Of Driving Pass	03/04/1989
Driving Experience	29 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98373751
Fax Number	
Contact Number	OTHERS-98373751
EMail Address	DOUG.R.LAWSON@GMAIL.COM





Address	2A BELIMBING AVENUE
Postcode	349936
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC686K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	CHAY KUM FOOK
NRIC/Passport Number	S0343162B
Contact Number	98007346
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	GBF3403X
Vehicle Make/Model/Colour	

Details Of Properties

Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	GOH LING CHYE
NRIC/Passport Number	S8005831D
Contact Number	81219753
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF INJURED PERSON 1**

Name	DOUGLAS ROBERT LAWSON
Approximate Age	
Injuries Sustain	BOTH WRIST SORE
Injured person in which vehicle?	FBJ4763D
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	
Address	
Postcode	

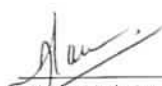
**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

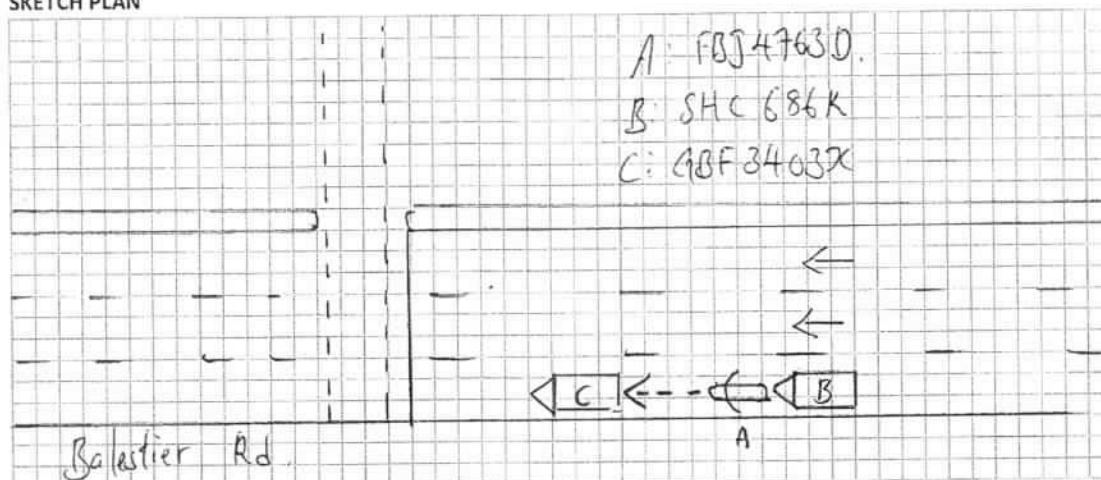
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 12 Apr 2018  
2.50 PM

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre/Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

IN BALESTIER ROAD TRAFFIC WHICH WAS MOVING SLOWLY THEN STOPPED BEHIND STOPPED VEHICLE GBF3403X. VEHICLE (COMFORT TAXI) SHC 686K THEN SMASHED INTO THE BACK of my motorcycle AND PUSHED ME INTO BACK of VEHICLE GBF3403X

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

2.50 PM April 12 2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Accident Photo



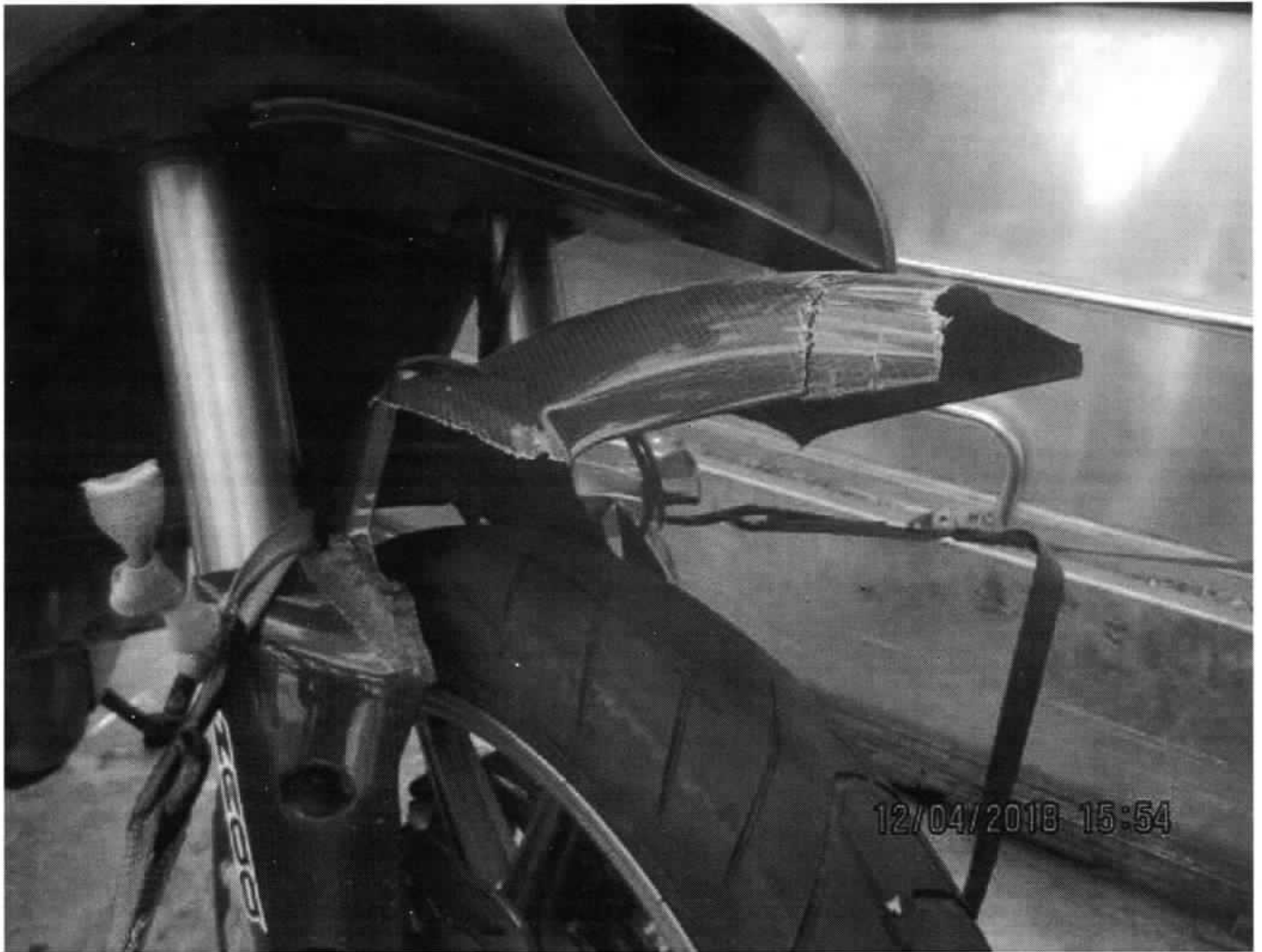
Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





# **SERVICE ESTIMATE**

92087 - C00018 SL: SERVICE/PARTS SALES - DUCATI

Mr Douglas Robert Lawson  
5C Thomson View Bright Hill Drive  
Thomson View Condominium

Singapore 579597

Closed by .... : Ong Ban Su Benjamin  
Svc Consultant : Ong Ban Su Benjamin  
Remarks ..... : Mr Douglas Robert La

Inv.No. .. : D 0 Page 1  
Inv.date . : 24/04/2018  
WIP No. .. : 56770  
Veh. In/Out:  
\*Tel.No. .. : Mobile: 98373751  
Reg.No. .. : FBJ4763D / MS  
Reg.date . : 22/07/2011  
Mileage .. : 0  
Chassis No.: ZDMA200ACAB005629  
Variant... : MTS1200

Op.No	Description	CCC	Mech	Qty	Price	Disc%	Pkg	Amount	G
NOTES	Third Party Claim against SHC insured with First Motor					0.00	0		S
								4000	
DUCO-1	To replace damaged parts caus				5600.00	0		5600.00	S
212	Rear Number Plate \$30 <i>one</i>				40.00	0		✓ 40.00	S
	Front Number plate \$10 <i>one</i>								
	R.H. PANNIER CO	1.0	EA		998.40			? 998.40	S
	L.H. PANNIER CO	1.0	EA		998.40			cut 998.40	S
	BRACKET BOTTOM	1.0	EA		140.50			? 140.50	S
	BRACKET BOTTOM	1.0	EA		140.50			? 140.50	S
	PLATE HOLDER	1.0	EA		121.70			cut 121.70	S
	MUDFLAP	1.0	EA		77.70			mis 77.70	S
	NUMBER PLATE HO	1.0	EA		26.70			bt 26.70	S
	FLASHER LIGHT F	1.0	EA		59.40			? 59.40	S
	FLASHER LIGHT F	1.0	EA		59.40			? 59.40	S
	SPACER	2.0	EA		17.50			mis 35.00	S
	QUICK FASTENING	5.0	EA		4.30			mis 21.50	S
	QUICK FASTENING	5.0	EA		4.30			mis 21.50	S
	SCREW TCEIF M5X	2.0	EA		2.40			mis 4.80	S
	SCREW	9.0	EA		1.00			mis 9.00	S
	SCREW	1.0	EA		1.00			mis 1.00	S
	SCREW	10.0	EA		6.90			mis 69.00	S
	BRACKET, REFLEC	1.0	EA		20.00			mis 20.00	S
	REFLEX REFLECTO	1.0	EA		7.20			mis 7.20	S
	TAIL GUARD BOTT	1.0	EA		296.40			? 296.40	S

Tan Jhm 97495749 62563561  
wp' Catherine

9/5/18 @ 1120.

\* Reassembly check items  
\* Reassembly new parts  
5 days  
sur @ khamp.com

# **SERVICE ESTIMATE**

92087 - C00018 SL: SERVICE/PARTS SALES - DUCATI  
 Mr Douglas Robert Lawson  
 5C Thomson View Bright Hill Drive  
 Thomson View Condominium

Singapore 579597  
 Singapore 579597

Closed by .... : Ong Ban Su Benjamin  
 Svc Consultant : Ong Ban Su Benjamin  
 Remarks ..... : Mr Douglas Robert La

Inv.No. .. : D 0 Page 2  
 Inv.date . : 24/04/2018  
 WIP No. .. : 56770  
 Veh. In/Out:  
 \*Tel.No. .. : Mobile: 98373751  
 Reg.No. .. : FBJ4763D / MS  
 Reg.date . : 22/07/2011  
 Mileage .. : 0  
 Chassis No.: ZDMA200ACAB005629  
 Variant... : MTS1200

Op.No	Description	CCC	Mech	Qty	Price	Disc%	Pkg	Amount	G
	TAIL GUARD BOTT	1.0	EA		296.40			? 296.40	S
	REAR WHEEL RIM	1.0	EA		2433.60			? 2433.60	S
	VALVE, TUBELESS	1.0	EA		12.80			? 12.80	S
	NUT	1.0	EA		62.10			? 62.10	S
	WASHER 48.5X65X	1.0	EA		3.40			? 3.40	S
	SPACER	1.0	EA		94.90			? 94.90	S
	GEARBOX POSITIO	1.0	EA		234.00		pluto.?	? 234.00	S
	REAR WHEEL SPIN	1.0	EA		1474.80			? 1474.80	S
	LEVA FRIZIONE B	1.0	EA		209.80			? 209.80	S
	PLUG	2.0	EA		13.70			? 27.40	S
	REAR-VIEW MIRRO	1.0	EA		234.00		cut	? 234.00	S
	HUB	1.0	EA		1145.10			? 1145.10	S
	STEERING CROWN	1.0	EA		858.00			? 858.00	S
	STEERING HEAD	1.0	EA		624.00			? 624.00	S
	HANDLEBAR	1.0	EA		299.60			? 299.60	S
	SEAL RING	2.0	EA		10.80			? 21.60	S
	BEARING, CONICA	2.0	EA		100.10			? 200.20	S
	R.H. FORK LEG A	1.0	EA		4648.80			? 4648.80	S
	L.H. FORK LEG A	1.0	EA		4648.80			? 4648.80	S
	FRONT WHEEL RIM	1.0	EA		2508.50			? 2508.50	S
	FRONT WHEEL SPI	1.0	EA		262.30			? 262.30	S
	VALVE, TUBELESS	1.0	EA		27.90			? 27.90	S
	MATT CARB.FRONT	1.0	EA		730.90		can	? 730.90	S
	CARBON REAR MUD	1.0	EA		569.50			? 569.50	S

### SERVICE ESTIMATE

92087 - C00018 SL: SERVICE/PARTS SALES - DUCATI  
 Mr Douglas Robert Lawson  
 5C Thomson View Bright Hill Drive  
 Thomson View Condominium

Singapore 579597  
 Singapore 579597

Closed by .... : Ong Ban Su Benjamin  
 Svc Consultant : Ong Ban Su Benjamin  
 Remarks ..... : Mr Douglas Robert La

Inv.No. .. : D 0 Page 3  
 Inv.date . : 24/04/2018  
 WIP No. .. : 56770  
 Veh. In/Out:  
 \*Tel.No. .. : Mobile: 98373751  
 Reg.No. .. : FBJ4763D / MS  
 Reg.date . : 22/07/2011  
 Mileage .. : 0  
 Chassis No.: ZDMA200ACAB005629  
 Variant... : MTS1200

Op.No	Description	CCC	Mech	Qty	Price	Disc%	Pkg	Amount	G
	HEADLIGHT			1.0 EA	1244.90		ant	1244.90	S
	LEFT COVER			1.0 EA	11.00		ut ✓	11.00	S
	COWLING			1.0 EA	932.90		ut ✓	932.90	S
	WINDSHIELD			1.0 EA	468.00		ut ✓	468.00	S
	HALF-FAIRING FR			1.0 EA	25.00		ut ✓	25.00	S
	FAIRING, RH			1.0 EA	135.00		?	135.00	S
	FAIRING, LH			1.0 EA	135.00		?	135.00	S
	GEARCHANGE LEVE			1.0 EA	111.40		bt ✓	111.40	S
	BUSH			1.0 EA	5.30		de ✓	5.30	S
	RUBBER PAD			2.0 EA	5.30		de ✓	10.60	S
	PIN PEDAL			1.0 EA	9.40		ne ✓	9.40	S
	COVER, RADIATOR			1.0 EA	374.40		?	374.40	S
	CAP L.H. RED			1.0 EA	202.80		ut ✓	202.80	S
	CAP R.H. RED			1.0 EA	202.80		?	202.80	S

=====  
 Amount 34,245.00  
 Amount 34,245.00  
 GST @ 7 % 2,397.15  
 Total Amount 36,642.15  
 Less Amt Paid 0.00  
 Nett Amount 36,642.15

Labour Total 5,640.00  
 Parts Total 28,605.00  
 Package Total 0.00

GST: S=StdRated; O=OutOfScope; Z=ZeroRated  
 Service Estimates are valid for 10 days from the above date.  
 This is a computer generated invoice, no signature is required.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18008417/T1sbe2

36 ROBINSON ROAD  
#16-01 CITY HOUSESINGAPORE 068877

Date : 16-07-2018



Code : FCI2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 686K	Veh. Inspected	FBJ 4763D
Policy No.		Coverage (\$)	0.00
Claim No.	D18002866MFSH	Excess (\$)	0.00
Assign From	AUNG YIN MIN	Assign Date	04/05/2018

## 2. Vehicle Particulars & Condition

Make & Model	DUCATI MULTISTRADA	c.c	1198
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	ZDMA200ACAB005629	Colour	RED
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	120/70 R17	PIRELLI	5 mm
L/H Front Tyre			mm
R/H Rear Tyre	190/55 R17	PIRELLI	5 mm
L/H Rear Tyre			mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY, FRONT AND REAR PORTION. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	11/04/2018	Inspection Date	09/05/2018
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.		

## 5a. Remarks

A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBJ 4763D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	R.H. PANNIER CO	* CHECK	998.40	-
1	L.H. PANNIER CO	CUT	998.40	998.40
1	BRACKET BOTTOM	* CHECK	140.50	-
1	BRACKET BOTTOM	* CHECK	140.50	-
1	PLATE HOLDER	CRACKED	121.70	121.70
1	MUDFLAP	MISSING	77.70	77.70
1	NUMBER PLATE HO	BENT	26.70	26.70
1	FLASHER LIGHT F	* CHECK	59.40	-
1	FLASHER LIGHT F	* CHECK	59.40	-
2	SPACER @\$17.50	NECESSARY	35.00	35.00
5	QUICK FASTENING @\$4.30	NECESSARY	21.50	21.50
5	QUICK FASTENING @\$4.30	NECESSARY	21.50	21.50
2	SCREW TCEIF M5X @\$2.40	NECESSARY	4.80	4.80
9	SCREW @\$1.00	NECESSARY	9.00	9.00
1	SCREW	NECESSARY	1.00	1.00
10	SCREW @\$6.90	NECESSARY	69.00	69.00
1	BRACKET, REFLEC	MISSING	20.00	20.00
1	REFLEX, REFLECTO	MISSING	7.20	7.20
1	TAIL GUARD BOTT	* CHECK	296.40	-
1	TAIL GUARD BOTT	* CHECK	296.40	-
1	REAR WHEEL RIM	* CHECK	2,433.60	-
1	VALVE, TUBELESS	* CHECK	12.80	-
1	NUT	* CHECK	62.10	-
1	WASHER 48.5X65X	* CHECK	3.40	-
1	SPACER	* CHECK	94.90	-
1	GEARBOX POSITIO	* CHECK	234.00	-
1	REAR WHEEL SPIN	* CHECK	1,474.80	-
1	LEVA FRIZIONE B	* CHECK	209.80	-
2	PLUG @\$13.70	NECESSARY	27.40	27.40
1	REAR-VIEW MIRRO	CUT	234.00	234.00
1	HUB	* CHECK	1,145.10	-

Report Ref No. CS/FCI18008417/T1sbe2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	STEERING CROWN	* CHECK	858.00	-
1	STEERING HEAD	* CHECK	624.00	-
1	HANDLEBAR	* CHECK	299.60	-
2	SEAL RING @\$10.80	* CHECK	21.60	-
2	BEARING, CONICA @\$100.10	* CHECK	200.20	-
1	R.H. FORK LEG A	* CHECK	4,648.80	-
1	L.H. FORK LED A	* CHECK	4,648.80	-
1	FRONT WHEEL RIM	* CHECK	2,508.50	-
1	FRONT WHEEL SPI	* CHECK	262.30	-
1	VALVE, TUBELESS	* CHECK	27.90	-
1	MATT CARB, FRONT	CRACKED	730.90	730.90
1	CARBON REAR MUD	* CHECK	569.50	-
1	HEADLIGHT	CUT	1,244.90	1,244.90
1	LEFT COVER	CUT	11.00	11.00
1	COWLING	CUT	932.90	932.90
1	WINDSHIELD	CUT	468.00	468.00
1	HALF-FAIRING FR	CUT	25.00	25.00
1	FAIRING, RH	* CHECK	135.00	-
1	FAIRING, LH	* CHECK	135.00	-
1	GEARCHANGE LEVE	BENT	111.40	111.40
1	BUSH	DEFORMED	5.30	5.30
2	RUBBER PAD @\$5.30	DEFORMED	10.60	10.60
1	PIN PEDAL	NECESSARY	9.40	9.40
1	COVER, RADIATOR	* CHECK	374.40	-
1	CAP L.H. RED	CUT	202.80	202.80
1	CAP R.H. RED	* CHECK	202.80	-
			28,605.00	5,427.10
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR NUMBER PLATE (SN)	CRACKED	40.00	40.00
1	FRONT NUMBER PLATE (SN) (NPA)	NECESSARY	-	-
			40.00	40.00

Report Ref No. CS/FCI18008417/T1sbe2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b> TO REPLACE DAMAGED PARTS CAUS.		5,600.00	4,000.00
			5,600.00	4,000.00
<b>GRAND TOTAL</b>			<b>34,245.00</b>	<b>9,467.10</b>
<b>RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$23,177.90 NETT)</b>				<b>9,467.10</b>

Report Ref No. CS/FCI18008417/T1sbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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