

INS/2018

INS. CASE OWNER:

Ernest

CC 4 / AXA1800

8411 Feb 29

LKG

MAC

Surveyor:

Fenneth

DOI:

ASSIGNMENT

9/5/18

Date / Time:

7/6/18

Registered in Mexico:

7/6/18

Pre-assign / CCU / FTE

SHD 225C



Insured Vehicle No.:

Claim No.:

W472554

Name of Insured:

TRANS-4B SEVILLES PIN

Policy No.:

VPX/PL6870

Insured Tel No.:

HP:

Make / Model:

REMYNT

Excess Sec II :S\$

85000

D.O.A.:

4/5/18

Place of Accident:

PARKER RD TMS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

YONG KHEE LHOONG

OI GIA REPORT: YES / NO : TP / PA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Total ? Yes / No

SGM 1328L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Sin ming autocare



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

11/5/18
KHEE

20.05.18

SGM 1328L - X SHD 225C - X

FILE PENGO: 4122, LETSE SEM TO O.

FILE PAS TO TPKI TO PREPARE REPORT.

RECEIVED 13 AUG 2018
RECEIVED 19 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1)

Non-Reporting ltr (2)

Non-Reporting ltr (3)

Notification ltr (if no pickup)

Call OI:

Email 7/6/18

After call ltr to OI:

Documentation (Check list): Handler Typist

Notification ltr (if no pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Receipt

LOD

Payment Breakdown

Post-Repair Photo

Others:

PRELIMINARY ADVICE Date/Time: 10/5/18

Sent By: Jm

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KSC

Repair Cost:

43 S\$2,500

(3 days)

Reduction:

59 %

FINAL SETTLEMENT

Date/Time: 19-7-18

Confirm with: ANGELA

Email: Call:

Final Liability:

S\$ 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B.28, Ass. Ltr:

Repair Cost:

w/60

S\$ 2,615.00

DID REPR ENDED TP

Loss of Rental (LOR):

S\$ 600.00

(6 days)

x 100

Loss of Use (LOU):

S\$ -

(\$ x

days)

Loss of Income (LOI):

S\$ -

(\$ x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 7.95

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

Total:

S\$ 3,282.45

Global Sum S\$:

FINAL PAYMENT

Date/Time: 19-7-18

Confirm with: ANGELA

Email: Call:

Payee 1:

S\$ 3,282.45

Name 1:

SIN MING AUTOCARE BKG PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

COPY SENT
17/8/18

1) Claim status:

Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

0.00

ASS. REC. BY:

REF:

A/A /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: \$12,500 13k.

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

8/5 Rk pass to Corbett

45: 42,500 (RED: 73,514.80 59%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) \$ - RS. \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Veh No:

Sta 1328L

Yr Regn:

10, 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NIS Sylphy

c.c:

1498

Colour:

M. Gold

AC:

Insured / Std / NI / NA

Sp. Reading

190134

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JN1BAAG1180108862

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NII / S/Rim / STD / RIM or

Tyre Size:

F:

R:

195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Falken

Front

Rear

R/Bal.

3

mm

R/Bal.

2

mm

L/Bal.

3

mm

L/Bal.

2

mm

D.O.A.

4/5/18

D.O.I.

7/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA18008411/Keb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 08-05-2018		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 225C	Veh. Inspected	SJM 1328L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	04/05/2018	Inspection Date	07/05/2018	
Survey held at	SIN MING AUTOCARE BFG PTE LTD 176, SIN MING DRIVE #02-05 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

Estimate : E18/2438

Attention : Motor Claim Department

Contact : 18008804741 Fax No. : 6880 4740

Date : 08/05/2018
Vehicle Num. : SJM1328L
Make/Model : NISSAN SYLPHY-2008
Chassis/Eng# : JN1BAAG11Z0106862/HR15032594B
Accident Date : 04/05/2018
Claim No. : TP CLAIM
Reference : BFG
Policy No. : 5059713017-05

*Not Authorized
L1 Lays 8250d.
Penny After Paint Selay*

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | | | |
|-----|------|--------------------------------|--|--|
| 1. | 1PC | LIST ITEMS : | | |
| 2. | 1PC | REAR BUMPER | | |
| 3. | 1PC | REAR BUMPER SIDE RETAINER - LH | | |
| 4. | 1PC | REAR BUMPER SIDE RETAINER RH | | |
| 5. | 2PCS | REAR BUMPER BRACKET | | |
| 6. | 1PC | REAR BUMPER LOWER GARNISH | | |
| 7. | 1PC | REAR BUMPER CHROME MOULDING | | |
| 8. | 1PC | REAR END PANEL | | |
| 9. | 1PC | REAR END PANEL TOP GARNISH | | |
| 10. | 1PC | TAIL LAMP ASSY - LH | | |
| 11. | 1PC | TAIL LAMP ASSY - RH | | |
| 12. | 1PC | BOOT LID | | |
| 13. | 1PC | BOOT LID CATCH | | |
| 14. | 1PC | BOOT LID LOCK | | |
| 15. | 1PC | REAR FENDER - LH | | |

List Total S\$:
30.00% Discount S\$:

1577 less 30% = 1103.90

Bu	726.00	✓
DIT	40.00	✓
Sm	40.00	X
Sm	108.00	X
250	279.00	X
Sm	179.00	✓
Bu	482.00	✓
Sm	266.00	✓
Sm	243.00	X
Sm	243.00	X
R	875.00	X
R	64.00	X
Sm	123.00	✓
R	996.00	X
	4,664.00	
	1,399.20	
	3,264.80	

- | | | | | |
|----|------|----------------------------------|--|--|
| 1. | 8PCS | SPECIAL NETT ITEMS : | | |
| 2. | 6PCS | BUMPER CLIPS | | |
| 3. | 4PCS | REAR END PANEL TOP GARNISH CLIPS | | |
| 4. | 1SET | FENDER CLIPS | | |
| 5. | 1SET | REVERSE SENSOR | | |
| 6. | 1SET | REAR NUMBER PLATE WITH GARNISH | | |

Special Nett Total S\$:

LABOUR :
TO PANEL BEATING ON REAR END PANEL & ALL AFFECTED AREAS

270.00

Sm	5.00	40.00	✓
Sm	5.00	30.00	✓
Sm	5.00	20.00	X
Sm	200.00	✓	
Sm	80.00	X	
	370.00		

1,100.00 Bod

CONTINUE / ...



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
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Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

Attention : Motor Claim Department

Contact : 18008804741 Fax No. : 6880 4740

Estimate : E18/2438

Date : 08/05/2018

Vehicle Num. : SJM1328L

Make/Model : NISSAN SYLPHY-2008

Chassis/Eng# : JN1BAAG11Z0106862/HR15032594B

Accident Date : 04/05/2018

Claim No. : TP CLAIM

Reference : BFG

Policy No. : 5059713017-05

S/N	Quantity	Particular	Unit Price	Amount S\$
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TO PUTTY & SPRAY PAINT ON REAR DAMAGED AREAS
TO APPLY ANTI-RUST
TO CHECK BOOTLID WATER SEEPAGE
TO REMOVE & REFIX ALL PARTS AS ABOVE
TO REMOVE & INSTALL REVERSE SENSOR
TO CHECK WIRING

Labour Total S\$:

\$ 930

800 1,000.00
60 60.00
20 60.00
60 100.00
50 60.00
20 60.00
2,440.00

E. & O.E.

Total S\$: 6,074.80

for Sin Ming Autocare BFG Pte Ltd



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0310033-N

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

Attention : Motor Claim Department
Contact : 18008804741 Fax No. : 6880 4740

Supplementary Estimate : E18/2439

Date : 08/05/2018
Vehicle Num. : SJM1328L
Make/Model : NISSAN SYLPHY-2008
Chassis/Eng# : JN1BAAG11Z0106862/HR15032594B
Accident Date : 04/05/2018
Claim No. : TP CLAIM
Reference : BFG
Policy No. : 5059713017-05

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.		LIST ITEMS : WEATHERSTRIP		
		List TotalS\$:		
		30.00% Discount S\$:		

<i>Pd/ln</i>	138.00	<i>50%</i>

	138.00	
	41.40	

	96.60	

E. & O.E.

Total S\$: 96.60

for Sin Ming Autocare BFG Pte Ltd



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
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Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

Estimate : E18/2438

Attention : Motor Claim Department

Contact : 18008804741 Fax No. : 6880 4740

Date : 08/05/2018

Vehicle Num. : SJM1328L

Make/Model : NISSAN SYLPHY-2008

Chassis/Eng# : JN1BAAG11Z0106862/HR15032594B

Accident Date : 04/05/2018

Claim No. : TP CLAIM

Reference : BFG

Policy No. : 5059713017-05

*Not Authorized
11 May 8?
Recovery After Paint 5 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | |
|-----|------|--------------------------------|
| 1. | 1PC | REAR BUMPER |
| 2. | 1PC | REAR BUMPER SIDE RETAINER - LH |
| 3. | 1PC | REAR BUMPER SIDE RETAINER RH |
| 4. | 2PCS | REAR BUMPER BRACKET |
| 5. | 1PC | REAR BUMPER LOWER GARNISH |
| 6. | 1PC | REAR BUMPER CHROME MOULDING |
| 7. | 1PC | REAR END PANEL |
| 8. | 1PC | REAR END PANEL TOP GARNISH |
| 9. | 1PC | TAIL LAMP ASSY - LH |
| 10. | 1PC | TAIL LAMP ASSY - RH |
| 11. | 1PC | BOOT LID |
| 12. | 1PC | BOOT LID CATCH |
| 13. | 1PC | BOOT LID LOCK |
| 14. | 1PC | REAR FENDER - LH |

List TotalS\$:

30.00% Discount S\$:

Bu	726.00	✓
DIT	40.00	✓
Sm	40.00	X
54.00	108.00	?
NIP	279.00	X
Re	179.00	✓
	482.00	?
Re	266.00	✓
	243.00	?
Sm	243.00	X
R	875.00	X
R	64.00	X
Re	123.00	✓
R	996.00	X
	4,664.00	
	1,399.20	
	3,264.80	

- | | | |
|----|------|----------------------------------|
| 1. | 8PCS | BUMPER CLIPS |
| 2. | 6PCS | REAR END PANEL TOP GARNISH CLIPS |
| 3. | 4PCS | FENDER CLIPS |
| 4. | 1SET | REVERSE SENSOR |
| 5. | 1SET | REAR NUMBER PLATE WITH GARNISH |

Special Nett Total S\$:

LABOUR :

TO PANEL BEATING ON REAR END PANEL & ALL AFFECTED AREAS

Re	5.00	40.00	✓
Re	5.00	30.00	✓
5.00	20.00	X	
	200.00	?	
Sm	80.00	X	
	370.00		

1,100.00 ?

CONTINUE / ...

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
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Singapore 575721
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Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

Attention : Motor Claim Department
Contact : 18008804741 Fax No. : 6880 4740

Estimate : E18/2438

Date : 08/05/2018
Vehicle Num. : SJM1328L
Make/Model : NISSAN SYLPHY-2008
Chassis/Eng# : JN1BAAG11Z0106862/HR15032594B
Accident Date : 04/05/2018
Claim No. : TP CLAIM
Reference : BFG
Policy No. : 5059713017-05

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO PUTTY & SPRAY PAINT ON REAR DAMAGED AREAS	800	1,000.00
		TO APPLY ANTI-RUST		60.00 ?
		TO CHECK BOOTLID WATER SEEPAGE	nn	60.00 x
		TO REMOVE & REFIX ALL PARTS AS ABOVE	60	100.00
		TO REMOVE & INSTALL REVERSE SENSOR	50	60.00
		TO CHECK WIRING	20	60.00
		Labour Total S\$:		2,440.00

E. & O.E.

Total S\$: 6,074.80

for Sin Ming Autocare BFG Pte Ltd

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1740J
Vehicle Details	
Vehicle No.:	SJM1328L
Vehicle to be Exported:	Yes
Intended De-registration Date:	08 May 2018
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.5 4AT
Primary Colour:	Beige
Manufacturing Year:	2008
Engine No.:	HR15032594B
Chassis No.:	JN1BAAG1120106862
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,527.00
Original Registration Date:	31 Oct 2008
First Registration Date:	31 Oct 2008
Transfer Count:	1
Actual ARF Paid:	\$17,527.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Oct 2018
PARF Rebate Amount:	\$8,763.00
Intended COE Rebate Details	
COE Expiry Date:	30 Oct 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$13,801.00
COE Rebate Amount:	\$656.00
Total Rebate Amount:	\$9,419.00

The information contained herein is correct as at 08 May 2018

OK



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

Our Ref: BFG/SJM1328L/AXA/TP/AT

17 May 2018

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY
#27-01
AXA TOWER
Singapore 068811

Attn: Motor Claims Dept

Dear Sirs/ Mdm

ACC INVLG SJM1328L & SHD225C ALONG FARRER ROAD ON 04/05/2018.

We are the repairers of vehicle nos. SJM1328L and understand that you were the insurer of vehicle nos. SHD225C involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$2,675.00
2) Loss of Rental for 6 Days at \$120 per day	S\$ 720.00
3) LTA Receipt	S\$ 7.45

TOTAL:	S\$3,402.45
	=====

To substantiate our claim, we enclosed the following;

- a) Final Bill
- b) Letter of Authority
- c) SAS Report
- d) Rental Invoice
- e) LTA Receipt

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully

Serene Lim
Claims Section
Email: serene@autocare.com.sg

Encl.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 7 June 2018 5:53 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 225C & SJM 1328L ALONG/AT FARRER ROAD TOWARDS LORNIE ROAD ON 04/05/2018

07 JUNE 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18008411/Keb3
YOUR REF : P1680520 (SHD 225C)
ACCIDENT INVOLVING SHD 225C & SJM 1328L ALONG/AT FARRER ROAD TOWARDS LORNIE ROAD ON 04/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$5000.00** attached with Third Party Claims.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to cst@axa.com.sg **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons

in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm or cst@axa.com.sg. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com |

fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-
25 | S(408933)

This is a computer generated letter and no signature is required.

cc Motor Claims Department
AXA Insurance Pte Ltd

Your Ref: C0473554 MC / TE

Date : 5/5/2018

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY
27-01
AXA TOWER
SINGAPORE 068811

LETTER OF AUTHORITY

I/We, LEOW CHENG TONG FREDERICK NRIC NO: S1121740J
hereby authorize(s) **Sin Ming Autocare BFG Pte Ltd** to provide further
instructions on my behalf relating to the said claims and as such, all future
correspondence should be addressed to **176 Sin Ming Drive #02-05, Sin
Ming Autocare Complex, Singapore 575721.**

I hereby authorized the cheque payment to be issued in favour of **M/s Sin
Ming Autocare BFG Pte Ltd.**

Claimant's Signature : [Signature]
Name : LEOW CHENG TONG FREDERICK
Nric : S1121740J
Date : 5 MAY 2018

Witness By : [Signature]
Name : SIN MING AUTOCARE BFG PTE LTD
Nric : 176, Sin Ming Drive #02-05
Date : Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website : www.autocars.com.sg



redefining / insurance

CLAIM REF : C0473554
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We/I **[LEOW CHENG TONG FREDERICK, NRIC NO. S1121740L]** hereby agree to accept the sum of dollars **[THREE THOUSAND TWO HUNDRED EIGHTY TWO AND CENTS FORTY FIVE ONLY.] [S\$3,282.45]** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **[SHD 225C]** as a result of an accident along **[FARRER ROAD]** on **[04/05/2018]** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **[SIM 1328L]**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **[SHD 225C]** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said Insurer, owner and/or driver of vehicle no. **[SHD 225C]**.

Dated this 04 day of Aug 2018

Claimant's Signature : 

NRIC no./ Company Stamp : S1121740J

Occupation/ Business : CIVIL SERVANT

Address : 25 SOMMERVILLE ROAD #02-12 S. 538299.

Telephone No. : 97630397

Witness's Name : SIN MING AUTOCARE SERVICES PTE LTD

Witness's Signature : 

Witness's NRIC No. : 175, Sin Ming Drive #02-05

Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 8192
Website : www.autocare.com.sg



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

Attention : Motor Claim Department
Contact : 18008804741 Fax No. : 6880 4740

Tax Invoice : TP18/530

Date : 15/05/2018
Vehicle Num. : SJM1328L
Make/Model : NISSAN SYLPHY-2008
Chassis/Eng# : JN1BAAG11Z0106862/HR15032594B
Accident Date : 04/05/2018
Claim No. : TP CLAIM
Reference : BFG
Policy No. : 5059713017-05

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		LIST ITEMS :		
		LUMP SUM REPAIR (Parts & Labour inclusive)		2,500.00
		List TotalS\$:		2,500.00

E. & O.E.

Total S\$: 2,500.00
GST @ 7% S\$: 175.00
Amount Due S\$: 2,675.00
=====

for Sin Ming Autocare BFG Pte Ltd



NO: 0837

RENTAL AGREEMENT

Date: 5/5/18

Our Reference. HPB	Reg. Veh. No. S4J 73972	Make / Model. MIT. LANCER	Capacity. 1600 cc
Date Out 5/5/2018		Time Out 12:25	
Date In 10/5/2018		Time In 6pm	
KM Out 145208		KM In 145546	

Hirer's Name **LEOW CHENG TONG FREDERICK**

PETROL LEVEL

Out	E	1/4	<u>1/2</u>	3/4	F
In	E	1/4	<u>1/2</u>	3/4	F

Hirer's Address
25 SOMMERVILLE ROAD #02-12
(S) 358249Rates do not include Petrol
No refund will be given for petrol left in vehicleTel No. (Resident) (Office) (HP)
97630397NIRC / Passport No. **S 1121740 J** Nationality **S'POREAN.**Driving Licence No. Pass Date **26.5.1977**Date of Birth **18.04.1955** Age

Driver's Name

Driver's Address

Tel No. (Resident) (Office) (HP)

NIRC / Passport No. Nationality

Driving Licence No. Pass Date

Date of Birth Age

IMPORTANT NOTES : Restricted to Singapore use only. Hirer is liable to pay for the first S\$ 3500 excess under Insurance Policy in any accident plus loss of earnings while damaged vehicle in under repair. Vehicle return during office hour only. No service on Public Holiday and Sunday. Driver must be above 22 years and 2 year driving experience.

CHARGES	S\$	Cts
6 Day(s) @ S\$ 120	720	
Weeks(s) @ S\$	/	
Months(s) @ S\$	/	
Insurance		
Additional Rental Payable		
Surcharge of Petrol		
Total	720	
Less Deposit (Cash/Cheque No)		
Balance Payable / Refundable		
Refund Received (Cash/Cheque No)		

Refund Acknowledgement ☐ By Cash ☐ By Cheque

Received \$ _____ By Hirer X _____

Computered By

Remarks

I / We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

Hirer's Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 May 2018 / 11:06:55

Receipt Date/Time : 05 May 2018 / 11:06:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180505-000390

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD225C				
As at 04 May 2018/18:55:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHD225C			
	Enquiry Fee	7.00	0.49	7.49
	20180505110534662752			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
 Paid By				
	xxxxxxxxxxxx7230	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 May 2018		07 May 2018 13:27 Edit Adj Rpt	S\$2,500.00 Edit Estimates	S\$2,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by Insurer]

Insured:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K		
Main Claimant:	LEOW CHENG TONG FREDERICK , ID: S11217401		
Vehicle Reg. No.:	SJM1328L	Date of Loss:	04/05/2018 00:00 - :59 [114 Months and 4 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0473554	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHD225C	Policy No. (Claimant):	5059713017-05
		Excess:	S\$5,000.00
Repairer:	Sin Ming Autocare BFG Pte Ltd (HQ) 176, Sin Ming Drive #02-05, Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 64550600		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Kian Chuan - 6880 4269]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/05/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AXA_SG (10/07/2018): **Alert - Adj Mandate Approved (S\$3282.45) - SJM1328L - Claim Handler: Ernest Tay**
- AXA_SG (10/05/2018): **TP settlement - C0473554/P1680520**
- AXA_SG (10/05/2018): **Re: IA uploaded / PROCEED DS**
- AXA_SG (07/05/2018): **WP / New TP Assignment - C0473554/P1680520**
- AXA_SG (07/05/2018): **Cancellation of Assignment: SJM1328L**
- AXA_SG (07/05/2018): **WP / New TP Assignment - C0473554/P1680520**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJM1328L (C0473554)**
[SHD225C]
TP
LEOW CHENG TONG FREDERICK
May 4 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Sin Ming Autocare BFG Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	10/07/18 14:24	LKK Resurvey Photo		Load PDF	
2	10/07/18 14:24	LKK Resurvey Photo		Load PDF	
3	10/07/18 14:24	LKK Survey Photo		Load PDF	

Documentation				1 per page	☒
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	10/05/18 21:07	Singapore Accident Statement - SHD225C / INSD		Load PDF	
2	10/05/18 21:08	Singapore Accident Statement - SJM1328L / TP		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	08/05/18 18:20	TP ESTIMATE- MARKED		Load PDF	
2	10/05/18 20:22	Immediate Advice		Load PDF	
3	07/06/18 17:52	LETTER TO OI		Load PDF	
4	21/06/18 10:43	RENTAL RECEIPT		Load PDF	
5	21/06/18 10:43	LTA SEARCH		Load PDF	
6	10/07/18 14:21	Immediate Advice with Mandate		Load PDF	
7	14/08/18 12:57	WORKSHOP INVOICE		Load PDF	
8	14/08/18 12:57	AUTHORISATION TO ACT FORM		Load PDF	
9	14/08/18 12:57	DISCHARGE VOUCHER		Load PDF	
10	14/08/18 12:57	LOD		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD225C (Insd veh)	Model:	RENAULT LATITUDE 2.0 CVT
	SJM1328L (TP veh)		ABS (A)
Date of Accident:	04/05/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,603.40
Final Repair Cost	:	\$	2,675.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	600.00 6 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,282.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Sin Ming Autocare BFG Pte Ltd	:	\$ 3,282.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

14 Aug
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18008411/KEB3Q2

Date: 14/08/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : SJM1328L

Insured Vehicle No :

SHD225C

Date of Loss: 04/05/2018

Nature of Claim:

TP

Claim No: C0473554

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJM1328L**

Make & Model: RENAULT LATITUDE, 2.0 CVT ABS (A)

Engine No: HR15032594B

Reg. Date: 31/10/2008 (Man. Year: 2008)

Chassis No: JN1BAAG11Z0106862

Colour: Metallic Gold

Odometer: 190134 km

Engine Capacity: 1498 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Falken 3 mm

Rear Left Side:

Falken 2 mm

Front Right Side: Falken 3 mm

Rear Right Side:

Falken 2 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,731.40	1,610.20	2,121.20	56.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,440.00	1,560.00	880.00	36.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,171.40	3,170.20	3,001.20	48.63
Approved Total (Overridden) (S\$)		2,500.00		
(S\$)	6,171.40	2,500.00	3,671.40	59.49
+ GST 7.00/7.00% (S\$)	432.00	175.00	257.00	59.49
Nett Amount (S\$)	6,603.40	2,675.00	3,928.40	59.49
+ Car Rental (6.0 x S\$100.00/day) (S\$)		600.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,282.45		

INSPECTION

Date of Assignment: 07/05/2018

Date Inspected: 07/05/2018 Inspected At:

Sin Ming Autocare BFG Pte Ltd (HQ)
176, Sin Ming Drive #02-05, Sin Ming

Autocare Complex
Singapore 575721

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jun 2018)
Parts:	143	RENAULT LATITUDE 2.0 CVT ABS (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJM1328L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Buckled	726.00 FL	*726.00 FL
2	1		*REAR BUMPER SIDE RETAINER -LH (CONSISTENT)	Distorted	40.00 FL	*40.00 FL
3	1		*REAR BUMPER SIDE RETAINER -RH (CONSISTENT)	Serviceable	40.00 FL	*- FL
4	2		*REAR BUMPER BRACKET (CONSISTENT)	Serviceable	108.00 FL	*- FL
5	1		*REAR BUMPER LOWER GARNISH (CONSISTENT)	No such part	279.00 FL	*- FL
6	1		*REAR BUMPER CHROME MOULDING (CONSISTENT)	Necessary	179.00 FL	*179.00 FL
7	1		*REAR END PANEL (CONSISTENT)	Bent	482.00 FL	*482.00 FL
8	1		*REAR END PANEL TOP GARNISH (CONSISTENT)	Dented	266.00 FL	*266.00 FL
9	1		*TAIL LAMP ASSY -LH (CONSISTENT)	Serviceable	243.00 FL	*- FL
10	1		*TAIL LAMP ASSY -RH (CONSISTENT)	Serviceable	243.00 FL	*- FL
11	1		*BOOT LID (CONSISTENT)	Repair	875.00 FL	*- FL
12	1		*BOOT LID CATCH (CONSISTENT)	Repair	64.00 FL	*- FL
13	1		*BOOT LID LOCK (CONSISTENT)	Dented	123.00 FL	*123.00 FL
14	1		*REAR FENDER -LH (CONSISTENT)	Repair	996.00 FL	*- FL
15	8		*BUMPER CLIPS (CONSISTENT)	Necessary	40.00 FS	*40.00 FS
16	6		*REAR END PANEL TOP GARNISH CLIPS (CONSISTENT)	Necessary	30.00 FS	*30.00 FS
17	4		*FENDER CLIPS (CONSISTENT)	Not Necessary	20.00 FS	*- FS
18	1		*SET REVERSE SENSOR (CONSISTENT)	Shorted	200.00 FS	*200.00 FS
19	1		*SET REAR NUMBER PLATE WITH GARNISH (CONSISTENT)	Serviceable	80.00 FS	*- FS
20	1		*WEATHERSTRIP (CONSISTENT) (50%)	Dented / Cut	96.60 FS	*69.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$)	5,130.60	2,155.00
- List Item Discount on L Items 30.00/30.00% (S\$)	1,399.20	544.80
Total Parts (S\$)	3,731.40	1,610.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PUTTY & SPRAY PAINT ON REAR DAMAGED AREAS	New	1,000.00	800.00
2	TO APPLY ANTI-RUST	New	60.00	30.00
3	TO CHECK BOOTLID WATER SEEPAGE	New	60.00	0.00
4	TO REMOVE & REFIX ALL PARTS AS ABOVE	New	100.00	60.00
5	TO REMOVE & INSTALL REVERSE SENSOR	New	60.00	50.00
6	TO CHECK WIRING	New	60.00	20.00
7	TO PANEL BEATING ON REAR END PANEL & ALL AFFECTED AREAS	New	1,100.00	600.00
Gross Labour Cost (S\$)			2,440.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >