

INS. CASE OWNER:

Wan Long

CC 4/AXA1800

8404, 1st/1st/1st

LKK:

IDAC:

Surveyor:

PSC

DOI:

ASSIGNMENT

Date / Time:

8/6/18

Registered in Merimen:

8/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 7715U

Claim No.:

Low 7715U

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

5000

D.O.A.:

8/5/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(VA: YES / NO)

Insured Liability:

%

Final ? Yes / No

YN 3967X



INSRS:

WSP:

Tel:

Liability:

RMKS:

unplicate



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

Date / Time	STAGE	DATE / PIC
10/11/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call Of:	
	After call ltr to Of:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to Of:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTG/GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 7/12/2018 Sent By: LMC

FINALIZATION Date/Time: Confirm with: Confirm by: Email: Call:

FINAL SETTLEMENT Date/Time: Confirm with: Email: Call:

Final Liability: % (Agreed / Assessed) BOLA S/N No.:
 Repair Cost: \$5
 Loss of Rental (LOR): \$5 (days)
 Loss of Use (LOU): \$5 (\$ x days)
 Loss of Income (LOI): \$5 (\$ x days)
 LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]
 GIA/LTA Search \$5
 Medical \$5
 Disbursement \$5 (e.g. Tow/ Independent)
 Legal Cost \$5

Total: \$5 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$5 Name 1:
 Payee 2: (Strike if N.A.) \$5 Name 2:
 Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT 11/11/18

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: WSP
 3) Survey fee: \$158.00

ASS. REC. BY:

REF:

/22/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

01-13

Complete

Insured:

Policy No.

Claims No.

Sum Insured:

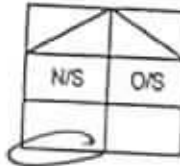
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

YN 3807X

Yr Regn: Sept 13.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mit Canter

c.c 2977

Colour:

Yellow

A/C: Insured / Std / NI / NA

Sp. Reading

123861

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: M1 / S/Rim / STD A/Rim or

Tyre Size:

F: 190 Yag

700 R16X8

R: 190 Yag

185 R14X8 (11)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

3

mm

Rear

R/Bal.

7

7

mm

L/Bal.

3

mm

L/Bal.

7

7

mm

D.O.A.

1

118

D.O.I.

8

5

18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15 Feb pass to Catherine, GIA & CM not ready

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Photos

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I.: (\$

TOTAL

L/SI + 2,100.00 (Pch) 10,123.70 / 76.56%



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA18008404/Kmb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 08-05-2018		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 7715U	Veh. Inspected	YN 3967X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/05/2018	Inspection Date	08/05/2018	
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

CLEANING TECHNOLOGY MANAGEMENT PTE LTD

Estimate : ES006342

Attention : THE OWNER
Contact : 85527540

Not Notified

61 Sep @ 3pm

Pushing After Paint

Date : 08/05/2018
Vehicle Num. : YN3967X
Make/Model : MITSUBISHI FE83BEOSRDEA-2013
Chassis/Eng# : FE83BEA21158/4M42A91966
Accident Date : 08/05/2018
Claim No. :
Reference :
Policy No. :

4 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

NETT ITEMS :				
1.	1	TAIL GATE	2,152.00	x
2.	1	TAIL GATE LOCK LATCH L/H	186.00	x
3.	1	TAIL GATE LATCH PIN L/H	68.00	✓
4.	1	TAIL GATE INNER BOARD	633.00	x
5.	1	TAIL GATE HINGE L/H	135.00	✓
6.	1	REAR END PANEL	766.00	✓
7.	1	SIDE BOARD L/H	2,653.00	x
8.	2	SIDE BOARD HINGE L/H	135.00	x
9.	1	TAIL LAMP L/H	270.00	x
10.	1	TAIL LAMP BRACKET L/H	356.50	✓
11.	1	REAR BUMPER	255.00	✓
12.	1	REAR BUMPER DAMPER L/H	667.20	✓
13.	1	REAR FLOOR BOARD	154.00	✓
14.	1	REAR LAST STAND	1,563.00	x
			255.00	x

Nett Total S\$:

10,113.70

1.	1	SPECIAL NETT ITEMS :
2.	1	REAR NUMBER PLATE
		60 KM/H STICKER

25.00 x
15.00 ✓

Special Nett Total S\$:

40.00

LABOUR :
TOW VEHICLE
REMOVE & REINSTALL TAIL GATE ALUMINIUM PLATE
REMOVE & REINSTALL SIDE BOARD ALUMINIUM PLATE L/H
RUST PROOFING TREATMENT
CHANGE TAIL LAMP AND CHECK LIGHTING

(ATT) 165.00 x 150
220.00 x
220.00 x
100.00 501
65.00 201

CONTINUE / ...

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

CLEANING TECHNOLOGY MANAGEMENT PTE LTD

Estimate : ES006342

Attention : THE OWNER
Contact : 85527540

Date : 08/05/2018
Vehicle Num. : YN3967X
Make/Model : MITSUBISHI FE83BEOSRDEA-2013
Chassis/Eng# : FE83BEA21158/4M42A91966
Accident Date : 08/05/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		SPRAY PAINT DAMAGED AREA AFFECTED		800.00
		TO KNOCK AND STRAIGHTEN REAR CHASSIS FRAME,CHANGE TAIL		1,600.00
		GATE,SIDE BOARD AND ALL NECESSARY PARTS		
		Labour Total S\$:		3,070.00

SingDollars : Thirteen Thousand Two Hundred Twenty-Three & Cents Seventy Only

Total S\$: 13,223.70

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun.

義順貿易拖車服務



YISHUN TRADING TOWING SERVICE

Bik 4015 Ang Mo Kio Industrial Park 1, #01-502, Singapore 569631
Tel: 6458 8480 HP: 9628 8480 Fax: 6288 8480

M/s

CASH SALE

No. 13794

Order By:

AT 1200 PM DT 1335 PM

Date: 8/5/18

車牌

Vehicle No. YN3967X

Mode

車型
Model Lorry

From:

From: 19 Defa 1-1 8

To:

To: Sun Ming Auto City 01-13

Remarks:

Day/Night

金額 Amount \$ \$150,000

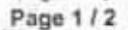
Authorised Signature 簽手人

Yishun Trading Towing Service

Tow Truck No.:

Tow Truck No.: XB5156G

All business transactions with Yishun Towing Pte Ltd & Yishun Trading Towing Service are subject to its Standard Conditions in so far as these Conditions are applicable. Copies of these conditions may be obtained upon request. Note: Please see terms & conditions on the reverse side.



CONTINUE / ...



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

CLEANING TECHNOLOGY MANAGEMENT PTE LTD

Estimate : ES006342

Attention : THE OWNER
Contact : 85527540

Date : 08/05/2018
Vehicle Num. : YN3967X
Make/Model : MITSUBISHI FE83BEOSRDEA-2013
Chassis/Eng# : FE83BEA21158/4M42A91966
Accident Date : 08/05/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		SPRAY PAINT DAMAGED AREA AFFECTED TO KNOCK AND STRAIGHTEN REAR CHASSIS FRAME,CHANGE TAIL GATE,SIDE BOARD AND ALL NECESSARY PARTS		800.00 <i>6001</i>
				1,600.00 <i>9001</i>
		Labour Total S\$:		3,070.00

SingDollars : Thirteen Thousand Two Hundred Twenty-Three & Cents Seventy Only

Total S\$: 13,223.70

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	1562H

Vehicle Details

Vehicle No.:	YN3967X
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Dec 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	FEB3BEOSRDEA
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	4M42A91966
Chassis No.:	FEB3BEA21158
Maximum Power Output:	-
Open Market Value:	\$25,754.00
Original Registration Date:	17 Sep 2013
First Registration Date:	17 Sep 2013
Transfer Count:	0
Actual ARF Paid:	\$1,288.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	16 Sep 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$73,999.00
COE Rebate Amount:	\$35,375.00
Total Rebate Amount:	\$35,375.00

The information contained herein is correct as at 05 Dec 2018

OK



Your Ref : SHB7715U

Our Ref : TPDS18069- YN3967X

6th July 2018

By Postage

AXA INSURANCE SINGAPORE PTE LTD

8 shenton Way #27-01

AXA Tower

Singapore 068811

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: YN3967X AND SHB7715U ALONG PIE TOWARDS
CHANGI ON 08/05/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **YN3967X**, which is involved in the captioned accident with your insured vehicle **SHB7715U**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 3,317.00	(inclusive GST)
2	4Days LOU @ \$250	S\$ 1,000.00	
3	LTA/GIA search fee	S\$ 36.45	
		<u>S\$ 4,353.45</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim

6455 0012

For Complete VMS Pte Ltd

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

Attention: MOTOR CLAIMS

Contact: 63387288 63222569 Fax No.: 68804838

Proforma Invoice : TP006345

Date: 06/07/2018
Vehicle Num.: YN3967X
Maker/Model: MITSUBISHI FE83BEOSRDEA-2013
Chassis/Eng#: FE83BEA21158/4M42A91966
Accident Date: 08/05/2018
Claim No.:
Reference:
Policy No.:

	Amount S\$
COST OF REPAIR AS AGREED	3,100.00

SingDollars : Three Thousand Three Hundred Seventeen Only

A handwritten signature in black ink, appearing to be a stylized 'C' followed by some illegible characters.

COMPLETE VMS PTE LTD

Total S\$:	3,100.00
GST S\$:	217.00
Amount Due S\$:	3,317.00
	=====

TAX INVOICE

Our Ref No: GR-18-072996

Date of Request: 14/05/2018

Your Ref No: WALK IN CHIU

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Date of Accident: 08/05/2018

Vehicle No: YN3967X

Place of Accident: PIE TOWARDS CHANGI AFTER CORPORATION ROAD EXIT

Involving Vehicle No: SHB7715U

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHB7715U	PIE TOWARDS CHANGI AFTER CORPORATION ROAD EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-18-072995

Date of Request: 14/05/2018

Your Ref No: WALK IN CHIU

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Your Vehicle No: YN3967X
Date of Accident: 08/05/2018
Place of Accident: PIE
Involving Vehicle No: SHB7715U

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 May 2018 / 09:29:35

Receipt Date/Time : 08 May 2018 / 09:29:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180508-000345

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB7715U				
As at 08 May 2018/00:00:01				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHB7715U Enquiry Fee 20180508092817166297	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

View Received Message

This mail is associated with :

***YN3967X (C0473609)**
[SHB7715U]

TP

CLEANING TECHNOLOGY MANAGEMENT PTE LTD

May 8 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]
 COMPLETE VMS PTE LTD

Reply Reply All Mark as Unread Print Message Delete Message Forward

From: AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 14/11/2018 10:14 AM.
To: LKK_HQ
CC: AXA_SG; olivialau@lkkauto.com; chewht@lkkauto.com; admin-a@lkkauto.com
Subject: Re: [AXA]: [1st reminder] C0473609/P1680520 / Complete VMS / CC4/AXA18008404/Kmb3

Hi Lkk,

TP has passed the case to lawyer and we have received their LOD. Please submit your adjuster report and invoice in merimen and you may close the file at your end.

Thank you
 Wancong

<-- Original Message -->

From: LKK_HQ
 To: kianchuan.chan@axa.com.sg; stacey.ng@axa.com.sg; richard.angbs@axa.com.sg
 CC: LKK_HQ; AXA_SG; olivialau@lkkauto.com; chewht@lkkauto.com; admin-a@lkkauto.com
 Sent On: 20/09/2018 02:58 PM
 Subject: [AXA]: [1st reminder] C0473609/P1680520 / Complete VMS / CC4/AXA18008404/Kmb3

Dear KC / Stacey / Richard,

I refer to my email of 11 Sept. **TP repairer Complete VMS is chasing for a status update again.**

Kindly advise PIC, and if we can proceed with direct settlement.

Thank you.

Best Regards,
 Olivia
 LKK Auto Consultant Pte Ltd

<-- Original Message -->

From: LKK_HQ
 To: kianchuan.chan@axa.com.sg; stacey.ng@axa.com.sg; richard.angbs@axa.com.sg
 CC: LKK_HQ; AXA_SG; olivialau@lkkauto.com; admin-a@lkkauto.com
 Sent On: 11/09/2018 12:12 PM
 Subject: [AXA]: C0473609/P1680520 / Complete VMS / CC4/AXA18008404/Kmb3

Previously Ernest Case

Dear KC / Stacey / Richard,

Kindly advise if we can proceed with Direct Settlement. DOA 08/05/2018, TP repairer is chasing for status.

Thank you.

Best Regards,
 Olivia
 LKK Auto Consultant Pte Ltd

<-- Original Message -->

From: AXA_SG
 To: LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com; AXA_SG
 Sent On: 22/05/2018 11:50 AM
 Subject: Re: WP / New TP Assignment - C0473609/P1680520



AXA Insurance (S) Pte Ltd
 6 Robinson Road, #20-01, Raffles Place
 Singapore 048721
 Tel: 65-6339 1888
 Fax: 65-6339 1822
 Email: axa@lkkauto.com.sg
 AXA Reg No: 100000000000000000
 Tax Reg No: T200000000000000000

Dear LKK team,

We will be investigating this matter due to occurrence during midnight hours.

Thank you.

With regards,
Ernest

<-- Original Message -->

From: AXA_SG

To: LKK_HQ:sur@lkkauto.com;assignments@lkkauto.com

CC: AXA_SG

Sent On: 08/05/2018 11:31 AM

Subject: WP / New TP Assignment - C0473609/P1680520

Dear LKK Auto Consultants Pte Ltd,

Please survey the vehicle.

WP: [Non-Reporting] [Pending Driver License] [TP Excess]

Workshop Name: COMPLETE VMS PTE LTD

Policy Number: P1680520

Vehicle Number: YN3967X

Date of Accident:08/05/2018

Estimated Claim Amount:

Excess: 5000.00

Claim Handler Name: Ernest Tay

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Midnight/Investigation

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2018		08 May 2018 11:31 Edit Adj Rpt	S\$3,100.00 Edit Estimates	S\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, ID: -								
Main Claimant:	CLEANING TECHNOLOGY MANAGEMENT PTE LTD								
Vehicle Reg. No.:	YN3967X	Date of Loss:	08/05/2018 00:00 - :59 [55 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0473609	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHB7715U	Policy No. (Claimant):	5073300129-03						
		Excess:	S\$5,000.00						
Reparer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Ernest Tay - 6880 4835]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AXA_SG (14/11/2018): Re: [AXA]: [1st reminder] C0473609/P1680520 / Complete VMS / CC4/AXA18008404/Kmb... - LKK_HQ (20/09/2018): [AXA]: [1st reminder] C0473609/P1680520 / Complete VMS / CC4/AXA18008404/Kmb3 - LKK_HQ (11/09/2018): [AXA]: C0473609/P1680520 / Complete VMS / CC4/AXA18008404/Kmb3 - AXA_SG (22/05/2018): Re: WP / New TP Assignment - C0473609/P1680520 - AXA_SG (08/05/2018): WP / New TP Assignment - C0473609/P1680520									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*YN3967X (C0473609)
[SHB7715U]
TP
CLEANING TECHNOLOGY MANAGEMENT PTE LTD
May 8 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
COMPLETE VMS PTE LTD

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Letters/Correspondences

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Singapore Accident Statement - SHB7715U / INSD

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Singapore Accident Statement - YN3967X / TP

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LKK Auto Consultants Pte Ltd (HQ)

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07/12/18 10:06

LKK RESURVEY PHOTO-AFTER REPAIR

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LKK SURVEY PHOTO

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10/12/18 14:40

TP Estimate-Marked

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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18008404/KFB3Q2

Date: 18/12/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1680520

Claimant Vehicle
No: YN3967X

Insured Vehicle No: SHB7715U

Date of Loss: 08/05/2018

Nature of Claim: TP

Claim No: C0473609

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: YN3967X

Make & Model: MITSUBISHI FE83BEOSRDEA, 3.0 D B31 (A)

Engine No: 4M42A91966

Reg. Date: 17/09/2013 (Man. Year: 2013)

Chassis No: FE83BEA21158

Colour: Yellow

Odometer: 123801 km

Engine Capacity: 2977 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 700 R16X8

Rear Tyre Size: 185 R14X8 (D)

Front Left Side: CHAO YANG 3 mm

Rear Left Side: Falken 7/7 mm

Front Right Side: CHAO YANG 3 mm

Rear Right Side: Falken 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,153.70	2,176.53	7,977.17	78.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,070.00	1,720.00	1,350.00	43.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,223.70	3,896.53	9,327.17	70.53
Approved Total (Overridden) (S\$)		3,100.00		
(S\$)	13,223.70	3,100.00	10,123.70	76.56
+ GST 7.00/7.00% (S\$)	925.66	217.00	708.66	76.56
Nett Amount (S\$)	14,149.36	3,317.00	10,832.36	76.56

INSPECTION

Date of Assignment: 08/05/2018

Date Inspected: 08/05/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming
Autocare Complex
Singapore 575721

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 17 Dec 2018)	
Parts:	N/A	MITSUBISHI FE83BEOSRDEA 3.0 D B31 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for YN3967X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL GATE (CONSISTENT)	Repair	2,152.00 F	*- FN
2	1		*TAIL GATE LOCK LATCH L/H (CONSISTENT)	Repair	186.00 F	*- FN
3	1		*TAIL GATE INNER BOARD (CONSISTENT)	Serviceable	633.00 F	*- FN
4	1		*TAIL GATE HINGE L/H (CONSISTENT)	Dented	135.00 F	*135.00 FN
5	1		*REAR END PANEL (CONSISTENT)	Bent	766.00 F	*766.00 FN
6	1		*SIDE BOARD L/H (CONSISTENT)	Repair	2,653.00 F	*- FN
7	2		*SIDE BOARD HINGE L/H (CONSISTENT)	Repair	270.00 F	*- FN
8	1		*TAIL LAMP L/H (CONSISTENT)	Missing	356.50 F	*356.50 FN
9	1		*TAIL LAMP BRACKET L/H (CONSISTENT)	Missing	255.00 F	*255.00 FN
10	1		*REAR BUMPER (CONSISTENT)	Bent	667.20 F	*667.20 FN
11	1		*REAR BUMPER DAMPER L/H (CONSISTENT)	Distorted	154.00 F	*154.00 FN
12	1		*REAR FLOOR BOARD (CONSISTENT)	Repair	1,563.00 F	*- FN
13	1		*REAR LAST STAND (CONSISTENT)	Repair	255.00 F	*- FN
14	1		*REAR NUMBER PLATE (CONSISTENT)	Serviceable	25.00 FS	*- FS
15	1		*60KM/H STICKER (CONSISTENT)	Dented	15.00 FS	*15.00 FS
16	1		*TAIL GATE LATCH PIN L/H (CONSISTENT)	Bent	68.00 F	*68.00 FN

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	10,153.70	2,416.70
- Nett Item Discount on N Items 0.00/10.00% (S\$)	0.00	240.17
Total Parts (S\$)	10,153.70	2,176.53

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOW VEHICLE	New	165.00	150.00
2	REMOVE & REINSTALL TAIL GATE ALUMINIUM PLATE	New	120.00	0.00
3	REMOVE & REINSTALL SIDE BOARD ALUMINIUM PLATE L/H	New	220.00	0.00
4	RUST PROOFING TREATMENT	New	100.00	50.00
5	CHARGE TAIL LAMP AND CHECK LIGHTING	New	65.00	20.00
6	SPRAY PAINT DAMAGED AREA AFFECTED	New	800.00	600.00
7	TO KNOCK AND STRAIGHTEN REAR CHASSIS FRAME ,CHARGE TAIL GATE ,SIDE BOARD AND ALL NECESSARY PARTS	New	1,600.00	900.00
Gross Labour Cost (S\$)			3,070.00	1,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >