

INS. CASE OWNER:

CC4 /LPC1800

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / ☒ NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

9/5/18  
LMT

9/5/18

- Old moved out from stationary position

19/9/18

- Sent email to TP, DS.  
- File pass to type mandate  
- \* Original close had been sent to HPC.

15/11/18

- W sent

9/8/19

- File pass to Shupei to close

RECEIVED 19 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR) when

SS

( 6

days)

Loss of Use (LOU):

SS

(S

x days)

Loss of Income (LOI):

SS

(S

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Not Paid/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

Nova Automotive Pte Ltd

ASS. REC. BY:

LPC

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: M06A

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SXF 3046 LYr Regn: JAN, 2010.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Aveocc 1399 CCColour: BLUE

A/C: Insured / Std / NI / NA

Sp. Reading: 16/283

T/Radio: Insured / Std / NI / NA

Eng/No: F14D37648061C/No: KLISA4871A3053263

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / Si/Rim / STD A/Rim or

Tyre Size: F: 195/50 R15R: 195/50 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mm

D.O.A. \_\_\_\_\_

D.O.I. 14/05/2012

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

14/05/2012 1540HRS RACANAD ONA REPORT

LIS # 4500 (Red of \$196476 / 30%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\$ - RS - \$

Photos: \_\_\_\_\_

Others: \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18008395/pb3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 08-05-2018		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGN 7117U	Veh. Inspected	SKF 3046L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/05/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/05/2018	Inspection Date		
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC18008395/Ypb3

Date: 19.09.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SKF3046L**

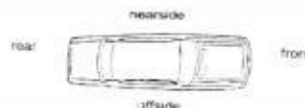
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.05.2018 at the premises of M/s Mova Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,460.76
Revised Estimate Amount	: S\$	5,662.62
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

ROSLI BIN ABDUL WAHAB  
Licensed Appraiser

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

## Estimate

07/05/2018

**LONPAC INSURANCE BHD**  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Attention :- XA025

Page # :- 1  
Veh # :- SKF3046L  
Veh Model :- CHEVROLET AVEO  
Estimate# :- CK417414  
Claim # :-  
ACC. Date :- 03/05/18  
Terms :- C.O.D Days  
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

### LIST ITEMS :

1. FRONT DOOR RH
2. FRONT DOOR BLACK TAPE RH
3. REAR DOOR
4. REAR DOOR BLACK TAPE RH
5. REAR DOOR HINGE LOWER RH
6. REAR DOOR HINGE TOP RH
7. REAR BUMPER *CRK*
8. REAR BUMPER SIDE BRACKET RH
9. REAR BUMPER CLIPS
10. TAIL LAMP RH
11. REAR ALLOY WHEEL RH - CHECK *NN*
12. REAR FENDER RH - REPAIR
13. ROCKER PANEL RH - REPAIR

LIST TOTAL S\$

10% DISCOUNT S\$

### LABOUR :

TO REPAIR REAR FENDER RH, ROCKER PANEL RH.  
REMOVE AND REFIX DAMAGED PARTS. STRAIGHTEN &  
REALIGN AFFECTED AREAS.

TO SPRAY AFFECTED AREAS.

TO REMOVE & REFIX DOOR MECHANISM. CHECK &  
TEST POWER WINDOW MOTOR & CENTRE LOCKING  
SYSTEM.

TO CHECK WHEEL ALIGNMENT.

TO RUST PROOF AFFECTED AREAS.

LABOUR TOTAL S\$

1	PC	1,296.60	✓ 1,296.60 <i>D/D</i>
1	PC	58.90	✓ 58.90 <i>NA</i>
1	PC	1,395.50	✓ 1,395.50 <i>D/D</i>
1	PC	58.90	✓ 58.90 <i>NA</i>
1	PC	82.30	X 82.30 <i>NA</i>
1	PC	82.30	X 82.30 <i>NA</i>
1	PC	1,065.00	✓ 1,065.00 <i>CRK</i>
1	PC	<i>NA</i>	
10	PC	3.50	✓ 35.00 <i>NA</i>
1	PC	281.90	✓ 281.90 <i>CRK</i>
1	PC		
1	PC		

4,356.40

-435.64

3,920.76

800 1,400.00

850 1,120.00

100 140.00

80 100.00

60 80.00

1890 2,540.00

2KK Auto Insurance  
Rusi WhatsApp  
19/05/2018 1540

# Estimate

07/05/2018

**LONPAC INSURANCE BHD**  
 300 BEACH ROAD  
 #17-04/07 The Concourse  
 SINGAPORE 199555.

Attention :- XA025

Page # :- 1 131513

Veh # :- SKF3046L

Veh Model :- CHEVROLET AVEO

Estimate# :- CK417414

Claim # :-

ACC. Date :- 03/05/18

Terms :- C.O.D Days

Remarks :-

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel : (65) 6476 3333  
 Fax : (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722  
 Tel : (65) 6272 3892  
 Fax : (65) 6270 8314  
 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S	
AMOUNT S\$	6,460.76
GST @ 7 %	452.25
AMOUNT DUE S\$	6,913.01

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

## Hsiao Tong (LKKAuto)

---

**From:** Keong <keong@nova.com.sg>  
**Sent:** Tuesday, 18 September 2018 10:01 AM  
**To:** Hsiao Tong (LKKAuto); CS A Team  
**Subject:** SKF3046L Ready For Finalise  
**Attachments:** Finalise.pdf

Dear Hsiao Tong  
Attach finalise report .finalise COR \$4500.00 and 5 days. Thank you.



SAM\_9426



SAM\_9428



SAM\_9431



SAM\_9432

Best Regards,  
Goh Chai Hock (Keong)  
Claims Estimator  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

**Catherine Chong (LKK Auto)**

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 7 May, 2018 4:00 PM  
**To:** Vivian; MT\_Claim\_SG; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com)  
**Cc:** 'Suann'  
**Subject:** RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Without Prejudice

Dear Vivian

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine

Fya -New Case

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

07052018 @4:02pm  
Suann veh not in  
email wksp who in-charge  
this case

---

**From:** Vivian [mailto:vivianwkl@moval.com.sg]  
**Sent:** Monday, 7 May, 2018 3:33 PM  
**To:** MT\_Claim\_SG  
**Cc:** 'Suann'  
**Subject:** Accident on 3/5/2018 involving SKF3046L & SGN7117U

Your ref : SGN7117U

Dear Sir/mdm,

Please refer to the attachment and assist to revert OIC for this case.

Thank you.

Best Regards,  
**Vivian Wong**  
Claims Manager  
Tel: +65 6272 3892



We've got you COVERED.



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 9 May 2018 12:01 PM  
**To:** Suann  
**Cc:** Admin A  
**Subject:** RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

### Without Prejudice

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 9 May 2018 11:05 AM  
**To:** Suann <[suann@mova.com.sg](mailto:suann@mova.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Subject:** RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Suanne,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*By copy to Hsiao Tong,*

*Kindly assist.*

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suann [<mailto:suann@movacomm.sg>]

**Sent:** Wednesday, 9 May 2018 10:31 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Shu Pei

Please check outcome.

Thank you

Regards

**Suanne Chiu**



Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

**From:** Suann [<mailto:suann@movacomm.sg>]

**Sent:** Tuesday, 8 May 2018 15:19

**To:** 'Shu Pei (LKKAuto)'

**Subject:** RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Hi Shu Pei

Please refer to attachment for your request.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on



Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

---

**From:** Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]  
**Sent:** Tuesday, 8 May 2018 14:46  
**To:** Suann  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Suann,

Kindly provide to us a copy of GIA report.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann [mailto:suann@moval.com.sg]  
**Sent:** Monday, 7 May 2018 4:42 PM  
**To:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** FW: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Hsiao Tong

Please advice the liability for direct settlement.

Thank you.

Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on



Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

---

**From:** ONG LI LI [mailto:llong@lonpac.com]  
**Sent:** Monday, 7 May 2018 16:00  
**To:** Vivian; MT\_Claim\_SG; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com)

**Cc:** 'Suann'

**Subject:** RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Without Prejudice

Dear Vivian

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine

Fya -New Case

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

---

**From:** Vivian [<mailto:vivianwkl@moval.com.sg>]

**Sent:** Monday, 7 May, 2018 3:33 PM

**To:** MT\_Claim\_SG

**Cc:** 'Suann'

**Subject:** Accident on 3/5/2018 involving SKF3046L & SGN7117U

Your ref : SGN7117U

Dear Sir/mdm,

Please refer to the attachment and assist to revert OIC for this case.

Thank you.

Best Regards,

Vivian Wong

Claims Manager

Tel: +65 6272 3892



We've got you COVERED.



## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 1 December 2018 2:35 PM  
**To:** 'llong@lonpac.com'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** <Seek Mandate>: Accident on 3/5/2018 involving SKF3046L & SGN7117U // Lonpac Ref:17/18/18/VC20/020586 // LKK REF: CC4/LPC18008395/Ypb3q2  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; TP LOD\_SKF 3046L.pdf

Lonpac Ref: **17/18/18/VC20/020586**  
LKK Ref: CC4/LPC18008395/Ypb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver moved out from stationary position and collided onto third party vehicle. Liability is not in our insured's favour.

Summary to offer to third party repairer, "**MOVA AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,913.01	\$ 4,815.00
2. Loss of Rental (7days x \$120.00) (w/GST)	\$ 898.80	\$ 642.00 (6days x \$100.00) (w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,813.81</b>	<b>\$ 5,459.00</b>

\*\*05days recommendation for repair + 1PRS = 6days

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 10 October 2018 12:54 PM  
**To:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO)

## Hsiao Tong (LKKAUTO)

---

**From:** Suann <suann@mova.com.sg>  
**Sent:** Monday, 10 December 2018 11:57 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: SKF3046L & SGN7117U on 03/05/2018 \*LKK REF: CC4/LPC18008395/Ypb3q2

Dear Hsiao Tong

We accept your offer.

Thank you

Best Regards

**Suanne Chiu**


Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 8 December 2018 12:10  
**To:** 'suann@mova.com.sg'  
**Cc:** Admin A  
**Subject:** SKF3046L & SGN7117U on 03/05/2018 \*LKK REF: CC4/LPC18008395/Ypb3q2

Without Prejudice

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,815.00
2. Loss of Rental (6days x \$100.00) (w/GST)	\$ 642.00
3. LTA/GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 5,459.00</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Performa Invoice

28/09/2018

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 131513  
Veh # :- SKF3046L  
Veh Model :- CHEVROLET AVEO  
Performa# :- CK507684  
JOB # :- T160518  
ACC. Date :- 03/05/18  
Terms :- C.O.D  
Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722  
Tel : (65) 6272 3892  
Fax : (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			4,500.00

E. &amp; O.E



AMOUNT S\$	4,500.00
GST @ 7 %	315.00
AMOUNT DUE S\$	4,815.00

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Workshop Address: Blk 1008, Bukit Merah Lane 3  
# 01-04/06/08  
Singapore 159722



**"WITHOUT PREJUDICE"**

Your Ref : 17/18/18/VC20/020586  
Our Ref : SKF3046L / T160518

Date : 5 April 2019

**LKK AUTO CONSULTANT PTE LTD**  
**51, Ubi Avenue 1**  
**#01-25 Paya Ubi Industrial Park**  
**Singapore 408933.**

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SKF3046L & SGN7117U ON 03/05/2018 ALONG UBI CRESCENT**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, [vivianwkl@nova.com.sg](mailto:vivianwkl@nova.com.sg) for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, [suann@nova.com.sg](mailto:suann@nova.com.sg) for all Third Party matters.

Thank you.

**Note:** Enclosed tax invoice & discharge voucher.

Yours faithfully  
For Claims Manager  
Claims Department  
Tel: 62723892  
Fax: 627083149



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18008395/Ypb3n2

300 BEACH ROAD

#17-04/07 THE CONCOURSE SINGAPORE 199555

Date : 10-04-2019



Code : LPC2

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGN 7117U	Veh. Inspected	SKF 3046L
Policy No.	Z/17/VC20/100855	Coverage (\$)	0.00
Claim No.	17/18/18/VC20/020586	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	07/05/2018

### 2. Vehicle Particulars & Condition

Make & Model	CHEVROLET AVEO 1.4 (A)	c.c	1399
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	KL1SA4871AB053263	Colour	BLUE
Odometer	161283	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/50 R15	TOYO	6 mm
L/H Front Tyre	195/50 R15	TOYO	6 mm
R/H Rear Tyre	195/50 R15	TOYO	6 mm
L/H Rear Tyre	195/50 R15	TOYO	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

### 5. General Information

Accident Date	03/05/2018	Inspection Date	14/05/2018
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKF 3046L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FRONT DOOR RH	DENTED	1,296.60	1,296.60
1	FRONT DOOR BLACK TAPE RH	NECESSARY	58.90	58.90
1	REAR DOOR	DENTED	1,395.50	1,395.50
1	REAR DOOR BLACK TAPE RH	NECESSARY	58.90	58.90
1	REAR DOOR HINGE LOWER RH	NOT NECESSARY	82.30	-
1	REAR DOOR HINGE TOP RH	NOT NECESSARY	82.30	-
1	REAR BUMPER	CRACKED	1,065.00	1,065.00
1	REAR BUMPER SIDE BRACKET RH (NPA)	NOT NECESSARY	-	-
10	REAR BUMPER CLIPS @\$3.50	NECESSARY	35.00	35.00
1	TAIL LAMP RH	CRACKED	281.90	281.90
1	REAR ALLOY WHEEL RH (NPA)	NOT NECESSARY	-	-
1	REAR FENDER RH (NPA)	TO REPAIR SEE LABOUR	-	-
1	ROCKER PANEL RH (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 10% DISCOUNT		-435.64	-419.18
			3,920.76	3,772.62
<b><u>LABOUR</u></b>				
	TO REPAIR REAR FENDER RH ,ROCKER PANEL RH ,REMOVE AND REFIX DAMAGED PARTS ,STRAIGHTEN & REALIGN AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF REAR FENDER RH AND ROCKER PANEL RH .		1,100.00	800.00
	TO SPRAY AFFECTED AREAS.		1,120.00	850.00
	TO REMOVE & REFIX DOOR MECHANISM ,CHECK & TEST POWER WINDOW MOTOR & CENRE LOCKING SYSTEM.		140.00	100.00
	TO CHECK WHEEL ALIGNMENT .		100.00	80.00
	TO RUST PROOF AFFECTED AREAS.		80.00	60.00
			2,540.00	1,890.00
<b>GRAND TOTAL</b>			<b>6,460.76</b>	<b>5,662.62</b>

Report Ref No. CC4/LPC18008395/Ypb3n2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,500.00
---	--	--	----------

Report Ref No. CC4/LPC18008395/Ypb3n2

ROS LI BIN ABDUL WAHAB

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.