

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 5 December 2018 5:19 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate>: Accident on 3/5/2018 involving SKF3046L & SGN7117U // Lonpac Ref:17/18/18/VC20/020586 // LKK REF: CC4/LPC18008395/Ypb3q2

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 1 December, 2018 2:35 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate>: Accident on 3/5/2018 involving SKF3046L & SGN7117U // Lonpac Ref:17/18/18/VC20/020586 // LKK REF: CC4/LPC18008395/Ypb3q2

Lonpac Ref: **17/18/18/VC20/020586**
LKK Ref: CC4/LPC18008395/Ypb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver moved out from stationary position and collided onto third party vehicle. Liability is not in our insured's favour.

Summary to offer to third party repairer, "**MOVA AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,913.01	\$ 4,815.00
2. Loss of Rental (7days x \$120.00)(w/GST)	\$ 898.80	\$ 642.00 (6days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,813.81	\$ 5,459.00

**05days recommendation for repair + 1PRS = 6days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 10 October 2018 12:54 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Shu Pei/Hsiao Tong

Attached is the TP LOD for your handling.

Please remind workshop to send all documents to your office for future cases.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 19 September, 2018 2:04 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKF 3046L at M/s Mova Automotive Pte Ltd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 7 May 2018 4:19 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Li Li,

Received with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 7 May, 2018 4:04 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM

Subject: RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Catherine

Attached is our Insured's GIA report for your handling.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 7 May, 2018 4:03 PM

To: ONG LI LI; MT_Claim_SG

Cc: Admin A; ASSIGNMENTS@LKKAUTO.COM

Subject: RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 7 May, 2018 4:00 PM

To: Vivian <vivianwkl@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: 'Suann' <suann@nova.com.sg>

Subject: RE: Accident on 3/5/2018 involving SKF3046L & SGN7117U 17/18/18/VC20/020586

Without Prejudice

Dear Vivian

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine

Fya –New Case

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vivian [<mailto:vivianwkl@nova.com.sg>]

Sent: Monday, 7 May, 2018 3:33 PM

To: MT_Claim_SG

Cc: 'Suann'

Subject: Accident on 3/5/2018 involving SKF3046L & SGN7117U

Your ref : SGN7117U

Dear Sir/mdm,

Please refer to the attachment and assist to revert OIC for this case.

Thank you.

Best Regards,

Vivian Wong

Claims Manager

Tel: +65 6272 3892



We've got you COVERED.

