

INS CASE OWNER

Ming Yao  
Ank

CC 3 / AIG1800 8387, 1C1fa39

LKK:  
IDAC:

Survivor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJL 484E

Name of Insured:

Leon Paul Kong

Insured Tel No.:

HP:

97641381

Excess Sec II :SS

D.O.A:

5/5/18

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

APPROX BLVD 772

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 8064X



INSRS:

WSP:

Tel:

Liability:

RMKS:

C046 1044



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

DATE / PIC

12/15  
DriverSH 8064X - 03/11/2018 7:50/11/16/2018, 2018 23/1/18  
SJL 484E - X

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 30/1/18

After call ltr to OI: 1/10/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

12/15

OIR. to send letter to M

13/1/18

Spoke OJD, OJD mention she already lodge report via online.

13/1/18

klu reply from AIG, 16/1/2018 / AIG upload OI GIA

16/1/18

call OJD, she ask body pick-up.

16/1/18

klu call, OI want to private settlement

11/1/18

Spoke to Mr. Yoon Kong, told her we can proceed private settlement via TP based injury claim, she agree to settle and cover HEP. I then send letter to OI for bulk settlement.

RECEIVED 12 OCT 2018

After repair photo ✓

PRELIMINARY ADVICE

Date/Time:

14/5/2018

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 800.00

( 2 days)

Reduction: 59

%

Email

Call

FINAL SETTLEMENT

Date/Time:

11/10/18

Confirm with:

Gillian Lee

Email

Call

Bulk Settlement ✓

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 21

If NO or B 28, Ass. Lia :

Repair Cost:

SS 856.00

Loss of Rental (LOR):

SS 267.03

( 2.5 days) x \$106.81

Loss of Use (LOU):

SS -

(\$ x days)

Loss of Income (LOI):

SS 125

(\$ 50 x 2.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 1,255.52

Global Sum SS: 1250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1,250.00

Name 1:

Comfortdelayed Engineering etc Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$320 + \$20

Fast To Law (collision)

COPY SENT  
12/10/18

BRANCH  
Quincy Admin

REF:

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimate ☒ Not  
OD / TP ☒ RES / OD RES / EVA / INV / MV  
To Insp ☒ No:  
at Work ☒  
of \_\_\_\_\_  
Insured:  
Policy No: ☒  
Claims ☒  
Sum Ins ☒ Excess:  
(Client ☒ Record)  
Make of ☒ Vic:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Mistake Value:       

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repair: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SH 8064x Yr Regn: 5 Apr 2012

Type: M. Car / M. Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Make: Hyundai Santa cc 1991

Colour: Blue A/C: ☒ Insured / Std / NI / NA

Sp. Reading: 456420 T/Ratio: ☒ Insured / Std / NI / NA

Eng/No:

C/No: KMHET41VACA822042

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: Inord ☒ Jammed / Leaked / Burnt or

Brake: Inord ☒ Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD ☒ Rim or

Tyre Size: F: 215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 5/5/12

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 7 mm

L/Bal. 7 mm

D.O.I. 7/5/12

LDGE (Loyang)

Date / Time

Action / Instruction

11/5/12 Insured 4/5 \$800 / 20%

Azh  
4

4/5 \$800.00 (Ref: 172.02 / 59%)

Date/Time/Pass?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time/Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Other




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18008387/K1ma3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 08-05-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
	Insured Veh.	S/L 484E	Veh. Inspected	SH 8064X
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	08/05/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
	Make & Model	c.c 0		
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
	Accident Date	05/05/2018	Inspection Date	07/05/2018
	Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

member of COMFORTDELGRO

Date/Time: 07.05.2018 10:31

Page : 1

am: ARC Repair TP(CLSO)1

JOB CARD Sales Order: 3822418

JC NO: 305157229

OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO SH 8064X MAKE HYUNDAI MODEL SONATA YR OF MANU 05.04.2012 CHASSIS CODE KMHET41VMCA822042	MILEAGE FUEL E.....1/2.....F DATE/TIME IN 05.05.2018 19:45 TARGET DATE COMPLETION DATE/TIME:
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Accident Date: 05.05.2018  
Accident Time: 3P 05.05.18/B

JOB DESCRIPTION

REAR

DESCRIPTION

AIG

NO LABOR CODE

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Vehicle Identification Slip

Exit Pass

Vehicle No.: SH 8064X FZ AIG LKK

Vehicle No.: SH 8064X

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SH 8064X

DATE 7/5/2018 11:32

MAKE :

MODEL : HYUNDAI SONATA

Fauzy

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 578.40
	Rear Bumper Reinforcement ✓			\$ 483.30
	Rear Bumper Clip ✓			\$ 22.00
	Rear Bumper Sponge ✓			\$ 137.40
	Rear Bumper Under Cover ✓			\$ 185.80
	Rear Bumper Protector (LH/RH) X Rep ✓		\$ 38.00	\$ 76.00
	<b>SUB TOTAL</b>			<b>\$ 1,482.90</b>
	<b>LESS 20%</b>			<b>\$ 296.58</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,186.32</b>
	Rear Bumper Reverse Sensor ✓			\$ 135.70 <b>Nett</b>
				<b>\$ 135.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>280.00</del> <sup>200</sup>
	Spray Painting Charge			\$ <del>200.00</del> <sup>180</sup>
	Wiring Charge			\$ <del>50.00</del> <sup>x</sup>
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> <sup>20</sup>
	<b>TOTAL LABOUR</b>			<b>\$ 650.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,972.02</b>
<p>16/11/14</p> <p>7/5/18 13 50 hr.</p> <p>2 Reps.</p> <p>45</p> <p>After Repair p LK</p>				
<p>LKK Auto Consultants hence notify the Reparer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged part(s) during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey is on a "Without Prejudice" basis</li> <li>No illegal modifications allowed</li> <li>Supplementary claims must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Reparer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305157229

Date : 10.05.2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 505969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SH 8064X

Date of Accident : 05.05.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG — SJL 484E
2. The finalized amount shall be:
 

(a) Spare Parts after List discount		\$0.00
(b) Labour Charges		\$0.00
<b>Total for Part-By-Part Repair Cost</b>		<b>\$0.00</b>
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: 20%		\$800.00
<b>Final Lumpsum Repair cost</b>		<b>\$800.00</b>

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Calvin

Date : 11/5/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SH 8064X

DATE 7/5/2018 11:32

MAKE :

MODEL : HYUNDAI SONATA

Fauzy

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper — <i>Revised</i>			\$ 578.40
	Rear Bumper Reinforcement <i>Xsu</i>			\$ 483.30
	Rear Bumper Clip — <i>new</i>			\$ 22.00
	Rear Bumper Sponge <i>Xsu</i>			\$ 137.40
	Rear Bumper Under Cover <i>Xsu</i>			\$ 185.80
	Rear Bumper Protector (LH/RH) <i>X repair</i>		\$ 38.00	\$ 76.00
SUB TOTAL				\$ 1,482.90
LESS 20%				\$ 296.58
DISCOUNTED TOTAL				\$ 1,186.32
	Rear Bumper Reverse Sensor — <i>shorted</i>			\$ 135.70
				\$ 135.70
Labour Charge				
	Panel Beating			\$ <del>280.00</del> <sup>200</sup>
	Spray Painting Charge			\$ <del>200.00</del> <sup>180</sup>
	Wiring Charge			\$ <del>50.00</del> <sup>X 11</sup>
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> <sup>20</sup>
TOTAL LABOUR				\$ 650.00
ESTIMATE TOTAL				\$ 1,972.02
<p><i>16 km (11/11/14)</i>  <i>7/5/18 13 50 km.</i>  <i>2 Reps.</i>  <i>4/5</i>  <i>After Repair p LK</i></p> <div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged parts during resurvey</li> <li>• Parts prices are valid up to 90 days</li> <li>• Third party claims are on "without prejudice" basis</li> <li>• No illegal modifications allowed</li> <li>• Supplemental claims must be insured and is subject to prior approval from insurance company</li> </ul> <p>Acknowledged by Repairer  Signature _____  Date _____</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

## Mei Kwan (LKKAuto)

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**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Tuesday, 15 May, 2018 12:00 PM  
**To:** SUR; assignments  
**Subject:** NO OI GIA Report

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

This mail is associated with :  
**\*SH8064X (5708206735SG)**  
**[SJL484E]**  
TP  
COMFORT TRANSPORTATION PTE LTD  
May 5 2018 6:00PM  
[Leow Deed Kiong]  
ComfortDelGro Engineering Pte Ltd

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : Leow Deed Kiong

Address : 178 Bishan Street 13 #08-217  
SINGAPORE 570178

Mobile No : 97641381

Thank you.

Regards,

This is an auto-generated email. Do not reply to this email.

Sent by : Mithoo Singh, Aashweenjeet Kaur (AIG Asia Pacific Insurance Pte. Ltd.)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18008387/K1ma3

17<sup>th</sup> May 2018

**Leow Deed Kiong**  
178 Bishan Street 13  
#08-217  
SINGAPORE 570178

Dear Sirs,

**ACCIDENT INVOLVING SJL 484E AND SH 8064X ON 05.05.2018 ALONG/ AT  
AIRPORT BOULEVARD TOWARDS T2**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Bevan Lim  
Claims  
Tel : 6749 4274  
Fax: 6741 4108  
Email : bevanlim@lkkauto.com

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Print Sent Message

This mail is associated with :

**\*SH8064X (5708206735SG)  
[SJL484E]**

TP

COMFORT TRANSPORTATION PTE LTD

May 5 2018 7:05PM

[Leow Deed Kiong]

ComfortDelGro Engineering Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 13/07/2018 15:11 PM.  
**To** ShengYang.Lim@aig.com; NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshe  
ne.Supramaniam@aig.com; MingYao.Lee@aig.com; AIG\_SG  
**CC** pohkin@lkkauto.com; chewht@lkkauto.com  
**Subject** Fw: Re: No OI GIA Report (SH8064X VS SJL484E)

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we managed to speak to Insured Driver, OI mention she already lodge the accident report via online.

kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: LKK\_HQ

To: AIG\_SG; ShengYang.Lim@aig.com; NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com;  
yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com

Sent On: 15/05/2018 09:26 AM

Subject: Re: No OI GIA Report (SH8064X VS SJL484E)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG\_SG

To: LKK\_HQ

Sent On: 10/05/2018 05:01 PM

Subject: No OI GIA Report (SH8064X VS SJL484E)

Hi

Pis be advice that no OI GIA report received

Pis find OI details below for your further actions

# COMFORTDELGRO ENGINEERING

Our Ref : T 0518 / SH 8064X /CL(st)  
Your Ref: \_\_\_\_\_  
Date : 30-May-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 8064X YOUR INSURED SJL 484E**  
**AND OTHER \_\_\_\_\_ ON 05.05.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 8064X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJL 484E we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 856.00
2	3.5 days Loss of Rental @ \$ 106.81 per day	\$ 373.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 1,237.33

## HIRER'S CLAIM

7	3.5 days Loss of Income @ \$ 80.00 per days	\$ 280.00
Total Claims :		\$ 1,517.33

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.  
b) LTA search slip/s of : SJL 484E  
c) GIA / Police report/s of : SH 8064X  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Cecilia Lee*

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : [cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701  
CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969  
Mainline +65 6383 6280  
Facsimile +65 6280 9755  
[www.cdge.com.sg](http://www.cdge.com.sg)

Company Registration No: 199508048W

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18008387/K1fa3**

1<sup>st</sup> October 2018

**LEOW DEED KIONG**  
Block 178 Bishan Street 13,  
#08-217,  
Singapore 570178.

Attn: Ms Liao Youqing

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SJL 484E AND SH 8064X ALONG  
AIRPORT BOULEVARD ON 05.05.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SH8064X , SJL484 E  
AIRPORT BLVD TWDS T 2

ON 05-May-18 18:45

I / We

RAMLI BIN HAJI KARIM

(Hirer) NRIC No.:

S1488180H

and/or

AHMAD RAIS BIN ABDUL ...

(Relief) NRIC No.:

S8227844C

Taxi Number

SH8064X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

06-May-2018

Name of Hirer

RAMLI BIN HAJI KARIM

Hirer NRIC

S1488180H

Signature :



Address

223D COMPASSVALE WALK #03-675  
544223

Contact No.

84370332

Name of Relief

AHMAD RAIS BIN ABDUL KADIR

Relief NRIC

S8227844C

Signature :



Address

122B EDGEDALE PLAINS #03-167  
822122

Contact No.

86838542

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 1250.00 (Global Sum) for vehicle no. SH 8064X that was damaged pursuant to the accident which occurred on 5/5/18 (date) along Airport Blvd Twds T2 (location) involving vehicle no/s SJL 484E.

This is pursuant to the inspection conducted on 7/5/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. SH 8064X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 8064X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 10 (month) 20 18 (year)



*Awk*

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Manning + 65 6280 6260 Facsimile + 65 6280 9755

Workshops:  
59 Luyang Drive Singapore 308889 24 Serangoon Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungey Kidul Way Singapore 729111  
45 Pandan Road Singapore 605285 301 Yuhon Industrial Park A Singapore 1  
300 Ubi Road 3 Singapore 408643

COMPANY REG. NO.: 199506045

Page: 1

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO

SH 8064X

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
05.04.2012

CHASSIS CODE  
KMHRT41VMCA822042

INV. NO/DATE

91372269 14.05.2018

JOB NO.  
305157229

EXHIBITOR READING

JOB TYPE

Description : 3P 05.05.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	800.00
Add GST @ 7.000 %	56.00
<b>Total Invoice amount.</b>	<b>856.00</b>

Issued by : KATHIRKUTAN 14.05.2018 09:47:47  
Repair Type : CL80/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR UNLAWFUL DAMAGE THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SIGNIFY TO THE COMPANY WITHIN 14 DAYS FROM WHICH THE COMPANY WILL BE DEEMED TO HAVE BEEN ACKNOWLEDGED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS FROM THE DATE OF DELIVERY TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT IF IT APPEARS TO HAVE BEEN IN DEFAULT PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND SIGNIFY THE COMPANY TO THE CUSTOMER WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N

Our Ref: CT18050116

Date: 11 May 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	05/05/2018 @ 18:45 hrs
ALONG	AIRPORT BLVD TWDS T 2
INVOLVING	SJL484E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8064X** (the "Taxi"). The Taxi was hired to **RAMLI BIN HAJI KARIM IC NO S1488180H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJL484E	05 May 2018 / 18:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SH8064X

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2018 <a href="#">Edit Reg</a>		07 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$5800.00</b> <a href="#">Edit Estimates</a>	<b>\$5800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Leow Deed Kiong, ID: S14311273								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH8064X	Date of Loss:	05/05/2018 19:00 - :59 [73 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5708206735SG	Policy/Cover Note No.:	2100105042-09 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJL484E	Policy No. (Claimant):	MCOM0015						
		Excess:							
Reparer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 17/05/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (10/05/2018): No OI GIA Report (SH8064X VS SJL484E)</li> <li>AIG_SG (10/05/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SH8064X (5708206735SG)  
[SJL484E]

TP


COMFORT TRANSPORTATION PTE LTD

May 5 2018 7:05PM

[Leow Deed Kiong]

ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span>	
<b>Letters/Correspondences</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
<b>Assessment Reports</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	16/07/18 13:47	<b>Accident Statement</b> <small>From: SC - Reg. No: SJL484E, Claimant: LEOW DEED KIONG</small>		Load HTM
<b>Photos/Images</b>				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/05/18 17:21	General View		Load JPG
2	08/05/18 17:21	General View		Load JPG
3	08/05/18 17:21	General View		Load JPG
4	08/05/18 17:21	General View		Load JPG
5	08/05/18 17:21	General View		Load JPG
6	08/05/18 17:21	General View		Load JPG
7	08/05/18 17:21	General View		Load JPG
8	08/05/18 17:21	General View		Load JPG
9	08/05/18 17:21	General View		Load JPG
10	08/05/18 17:21	General View		Load JPG
11	08/05/18 17:21	General View		Load JPG
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15	08/05/18 17:21	General View		Load JPG
16	08/05/18 17:21	General View		Load JPG
17	08/05/18 17:21	General View		Load JPG
18	08/05/18 17:21	General View		Load JPG
19	08/05/18 17:27	Reinspection Photo		Load JPG
20	08/05/18 17:27	Reinspection Photo		Load JPG
21	08/05/18 17:27	Reinspection Photo		Load JPG
<b>Documentation</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/05/18 23:54	TP ESTIMATE - MARKED		Load PDF
2	14/05/18 23:54	TP GIA REPORT		Load PDF
3	17/05/18 10:15	Non reporting letter		Load PDF
4	16/10/18 12:50	WORKSHOP INVOICE		Load PDF
5	16/10/18 12:50	AUTHORISATION TO ACT FORM		Load PDF
6	16/10/18 12:50	Release Voucher		Load PDF
7	16/10/18 12:50	RENTAL RECEIPT		Load PDF
8	16/10/18 12:50	LTA SEARCH		Load PDF

Letters/Correspondences			1 per page	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
9	16/10/18 12:50	LETTER TO OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJL484E (Insd veh)	Model:	HYUNDAI SONATA NF 2.0
	SH8064X (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	05/05/2018		TURBO (A)

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	2,110.00
Final Repair Cost	:	\$	1,250.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,250.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/~~No~~ — BOLA Scenario No: 27

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,250.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

16 Oct  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18008387/K1FA3Q2

Date: 16/10/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100105042-09

Claimant Vehicle No: SH8064X

Insured Vehicle No: SJL484E

Date of Loss: 05/05/2018

Nature of Claim: TP

Claim No: 5708206735SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SH8064X

Make &amp; Model: HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD 4DR TURBO (A)

Engine No: D4EAB062324

Reg. Date: 05/04/2012 (Man. Year: 2012)

Chassis No: KMHET41VMCA822042

Colour: Blue

Odometer: 456420 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,322.02	616.02	706.00	53.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	400.00	250.00	38.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,972.02</b>	<b>1,016.02</b>	<b>956.00</b>	<b>48.48</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>800.00</b>		
(S\$)	1,972.02	800.00	1,172.02	59.43
+ GST 7.00/7.00% (S\$)	138.04	56.00	82.04	59.43
<b>Nett Amount (S\$)</b>	<b>2,110.06</b>	<b>856.00</b>	<b>1,254.06</b>	<b>59.43</b>
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$106.81/day) (S\$)		267.03		
+ Doc/Search Fee (S\$)		7.49		
<b>Nett Liability (S\$)</b>		<b>1,255.52</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,250.00</b>		

## INSPECTION

Date of Assignment: 07/05/2018  
Date Inspected: 07/05/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969  
Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	578.40 FL	*578.40 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	483.30 FL	*- FL
3	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
4	1		*REAR BUMPER SPONGE	Serviceable	137.40 FL	*- FL
5	1		*REAR BUMPER UNDER COVER	Serviceable	185.80 FL	*- FL
6	2		*REAR BUMPER PROTECTOR (LH/RH)	Repair	76.00 FL	*- FL
7	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

**Sub Total (\$\$) 1,618.60 736.10**

**- List Item Discount on L Items 20.00/20.00% (\$\$) 296.58 120.08**

**Total Parts (\$\$) 1,322.02 616.02**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	280.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			<b>650.00</b>	<b>400.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >