

23/05/2018

ASS. REC. BY:

REF: 083 / MSC / 18003907 / K071 ^{range} Special Instruction:

SUPERVISOR: Wong ASSIGNMENT (Office)

From (Person): Christina Wong of MSH Date/Time: 08052018

Estimated Cost: _____ Bill to: _____

OD / EP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJX 9784G Insured: SJX 977L

at Workshop m/s Ann Joo Motor Tel: 6451 0747

of Blk 176 Sin Ming Drive #02-17

Policy No: MSD/VPLP/17-000625-00 Claim No: MSC/V/18-000288

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 22022018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'lap'

Date/Time: 28/02/18 1209pm Person Contacted: Yiwen H.O.D. Endorsement: _____
Vehicle IN OUT

Date/Time	Action/Instruction (X) Estimate	Do Not Finalize
	<u>SJX 9784G - 004 / 176 / 140 / 14017 / 070393</u>	<u>DOA: 260714</u>
	<u>SJX 977L - 00 / 176 / 180 / 13643 / 070</u>	<u>DOA: 260718</u>
	<u>Dismantle: 2/3/2018</u>	
	<u>After repair: 7/3/2018</u>	

Submit LIS \$5100 @ 6 days
Red: \$2900, 36%

Submit Paper Survey

MY: \$10K, LTA: \$6840, NV: \$3160

Wm 17/5/18

5 meters remain eyes open
so there will refer unit

RECEIVED 22 MAY 2018

MV 10K

LTA 6.8

LIC 3.2k repair engine

ASS. REC. BY:

REF: NS61

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Ann Joo

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SAP97846 Yr Regn: 2008

Type: M:Car / M:Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toy Viol G c.c. 1497

Colour: Black A/C: Insured / Std / Nil / NA

Sp. Reading: 189248 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: NR0531449305074214

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: Hankook 195/55R15

R: Felken

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 3 mm R/Bal. 3 mm

L/Bal. 3 mm L/Bal. 3 mm

D.O.A. 227218 D.O.I. 28/2/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>28/2</u>	<u>GIA not ready, no est</u>
	<u>B3-7K</u>

RECEIVED 27 APR 2010

Date/Time, File Pass to? : Prel. Report : Final Report

1) Date/Time, File Return to? _____

2) _____

Days Of Repair: 6

Resurvey No. of Trip: 2

Survey Fee:	
Transportation:	
S - RS - SI	
Photos	
Others	
TOTAL	

Add Fee: : Site Insp (\$ _____) : Interview (\$ _____) : Tech Invs (\$ _____) : Weekend (\$ _____)

Report Format: PR

Lump Sum / I.B.I: (\$ _____)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Feb 2018		27 Feb 2018 16:07 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by insurer]																				
Insured:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD., Co. Reg. No.: 199400399N																					
Main Claimant:	DASHENG CAR LEASING, Co. Reg. No.: 53314086B																					
Vehicle Reg. No.:	SJG9784G	Date of Loss: 23/02/2018 00:00 - :59 [115 Months From LTA Reg Date (Man Yr)]																				
Claim Type:	TP / MSC/V/18-000288	Policy/Cover Note No.: MSD/VP/17-000625-00 (Comprehensive) Coverage: 28/03/2017 - 27/03/2018																				
Vehicle Reg. No. (Insured):	SJX977L	Policy No. (Claimant): Excess: S\$750.00																				
Repairer:	Ann Joo Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #02-17, Singapore 575721, 575721 Sin Ming - Tel: 64510747																					
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]																					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 09/05/2018]																					
Driver/Custodian (Insured):	LIM CHOON KIAT CALVIN (), NRIC: S7829770J, Tel: +6597522278																					
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail																				
<ul style="list-style-type: none"> • MSIG_SG (07/05/2018): Report Send Back Alerts - SJG9784G (TP) 																						
<div style="border: 1px solid black; padding: 5px;"> <p>ALL ASSOCIATED TASKS</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Due Date</th> <th style="text-align: left;">Priority</th> <th style="text-align: left;">Type</th> <th style="text-align: left;">Task Group</th> <th style="text-align: left;">Subject</th> <th style="text-align: left;">Handler</th> <th style="text-align: left;">Assigned By</th> <th style="text-align: left;">Completed On</th> <th style="text-align: left;">Created On</th> <th style="text-align: left;">Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div>			Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?													
No results.																						

Catherine Chong (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 7 May, 2018 11:17 AM
To: Christina Wong; assignments
Subject: RE: Our Ref:MSc/v/18000288 Your Ref:SJG9784G-Urgently

Dear Christina,

Thank you for the email.

Dear Assignment Team,

FYNA-CS3/MSG18003907/Kbs2

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong [mailto:Christina_Wong@sg.msig-asia.com]
Sent: Monday, 7 May 2018 11:08 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: Our Ref:MSc/v/18000288 Your Ref:SJG9784G-Urgently

Dear Veron

We have received the PRI survey report, now we need LKK to do the Paper survey, we have sent back the survey report in Merimen please do Paper survey at your end Urgently.

As we need to get back to the TP lawyers with the Protocol time period.

Thanks

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

A member of  INSURANCE GROUP

From: Christina Wong
Sent: Wednesday, 25 April, 2018 1:50 PM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Subject: Our Ref:MSc/v/18000288 Your Ref:SJG9784G-Urgently

Hi Veron

We need an Urgent paper survey, however you have not given us the PRI report, please expedite so that we can forward the survey report & photos for a paper survey.

Please reply me by email once you have uploaded the PRE survey report.

Thanks

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/02/2018 16:47
Date Of Accident	22/02/2018 23:55
Exact Location Of Accident	JUNCTION OF PUNGGOL FIELD AND PUNGGOL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJG9784G
Insured/Policyholder	
Name Of Registered Owner	DASHENG CAR LEASING
Co Reg No	53314086B
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	TOYOTA
Model	VIOS-1.5 G (A)
Exact Purpose for which vehicle was being used at time of accident	UBER/GRAB
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5087931089
Cover Note Number	
Driver	
Name of Driver	LIM BOON KWANG, DOBBIN
NRIC No	S8839925J
Date Of Birth	07/10/1988
Occupation	OUTDOOR
Date Of Driving Pass	16/01/2009
Driving Experience	9 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98811122
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address BLK 157 JALAN TECK WHYE #07-127
 Postcode 680157
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

refer to sketch plan.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJX977L
 Vehicle Make/Model/Colour AUDI A8L
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver LIM CHOON KIAT, CALVIN
 NRIC/Passport Number S7829770J
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



DA SHENG CAR LEASING

Policyholder's Signature
Date & Time:

[Handwritten Signature]

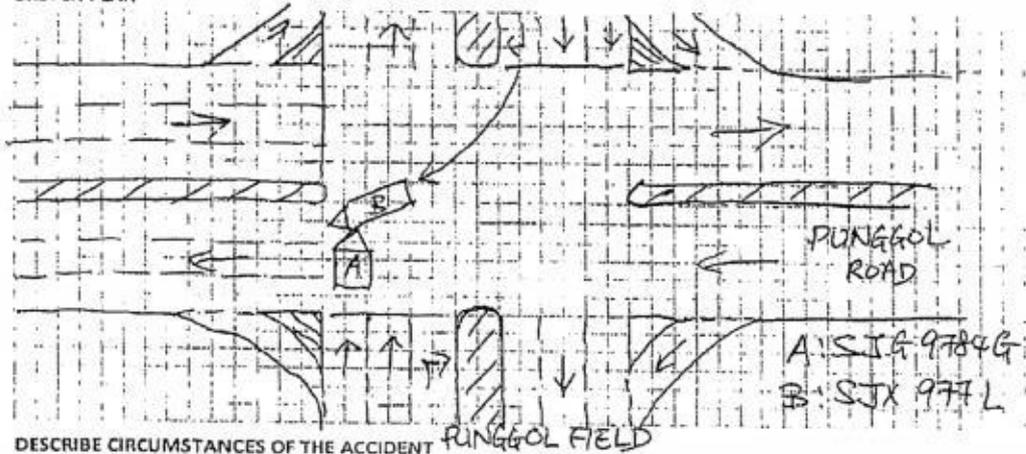
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Handwritten Signature]

Reporting Centre Name:
NRIC/FIN No.:

DA SHENG CAR LEASING

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 22/02/18, At about 11.55pm along Junction Punggol Field and Punggol Road, When I'm in the right of way to go straight, suddenly there was a car (car B) dash out from the other side of the road.

DECLARATION

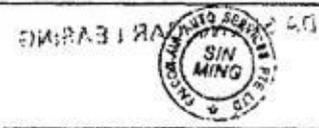
I/We declare the foregoing particulars are true in every respect.

DA SHENG CAR LEASING

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	4086B
Vehicle Details	
Vehicle No.:	SJG9784G
Vehicle to be Exported:	Yes
Intended De-registration Date:	17 May 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS G AUTO
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	1NZX784276
Chassis No.:	MR053HY9305074214
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$13,175.00
Original Registration Date:	23 Jul 2008
First Registration Date:	23 Jul 2008
Transfer Count:	2
Actual ARF Paid:	\$13,175.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jul 2018
PARF Rebate Amount:	\$6,587.00
Intended COE Rebate Details	
COE Expiry Date:	22 Jul 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$14,101.00
COE Rebate Amount:	\$253.00
Total Rebate Amount:	\$6,840.00

The information contained herein is correct as at 17 May 2018

OK

5 yrs life span remaining, so there is a repair limit.

MV 10K

LTA 6.8K

L/S 3.2K repair region

L/S 5400/=

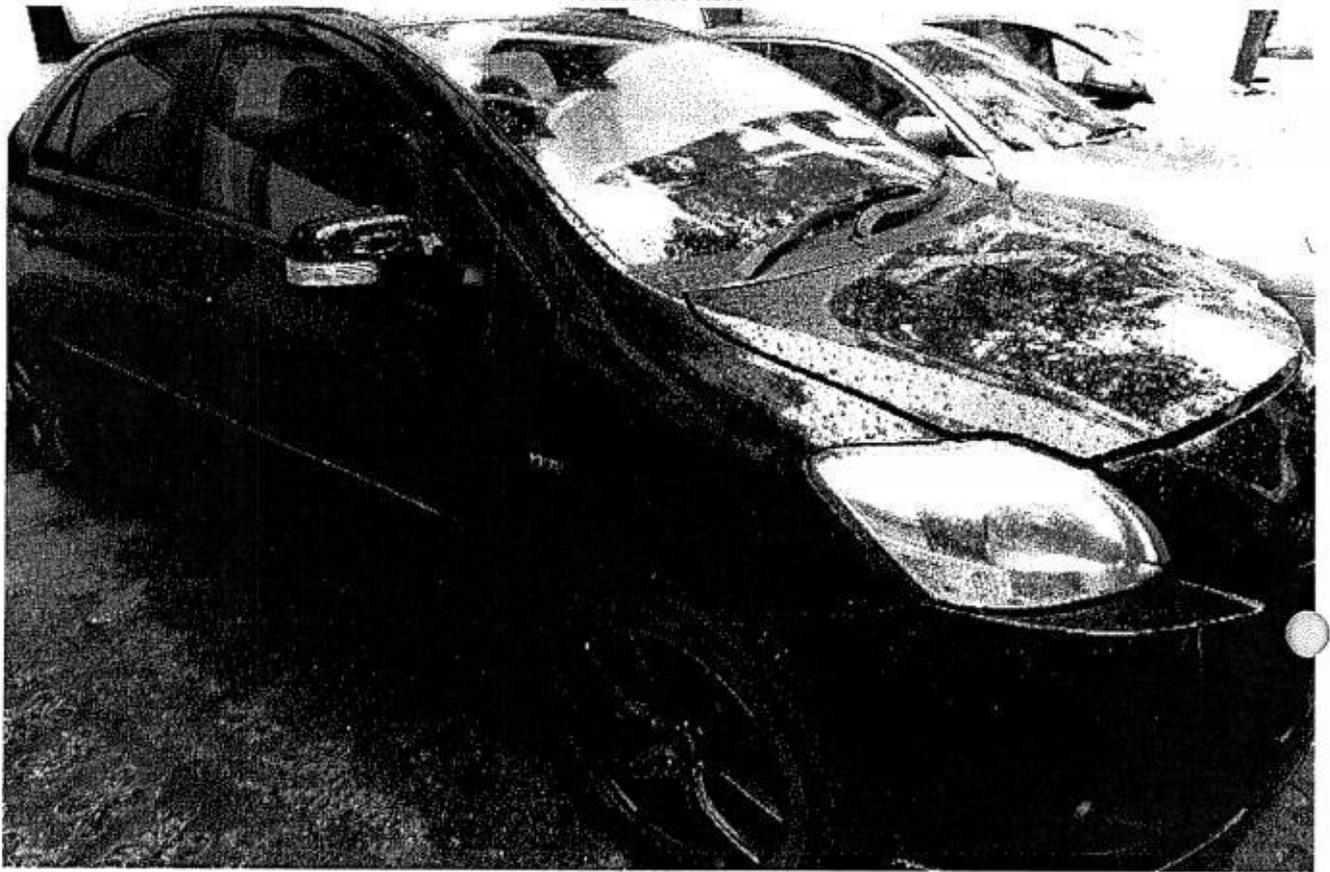
Labour 6 days

17/5/18

Accident Photo



Accident Photo



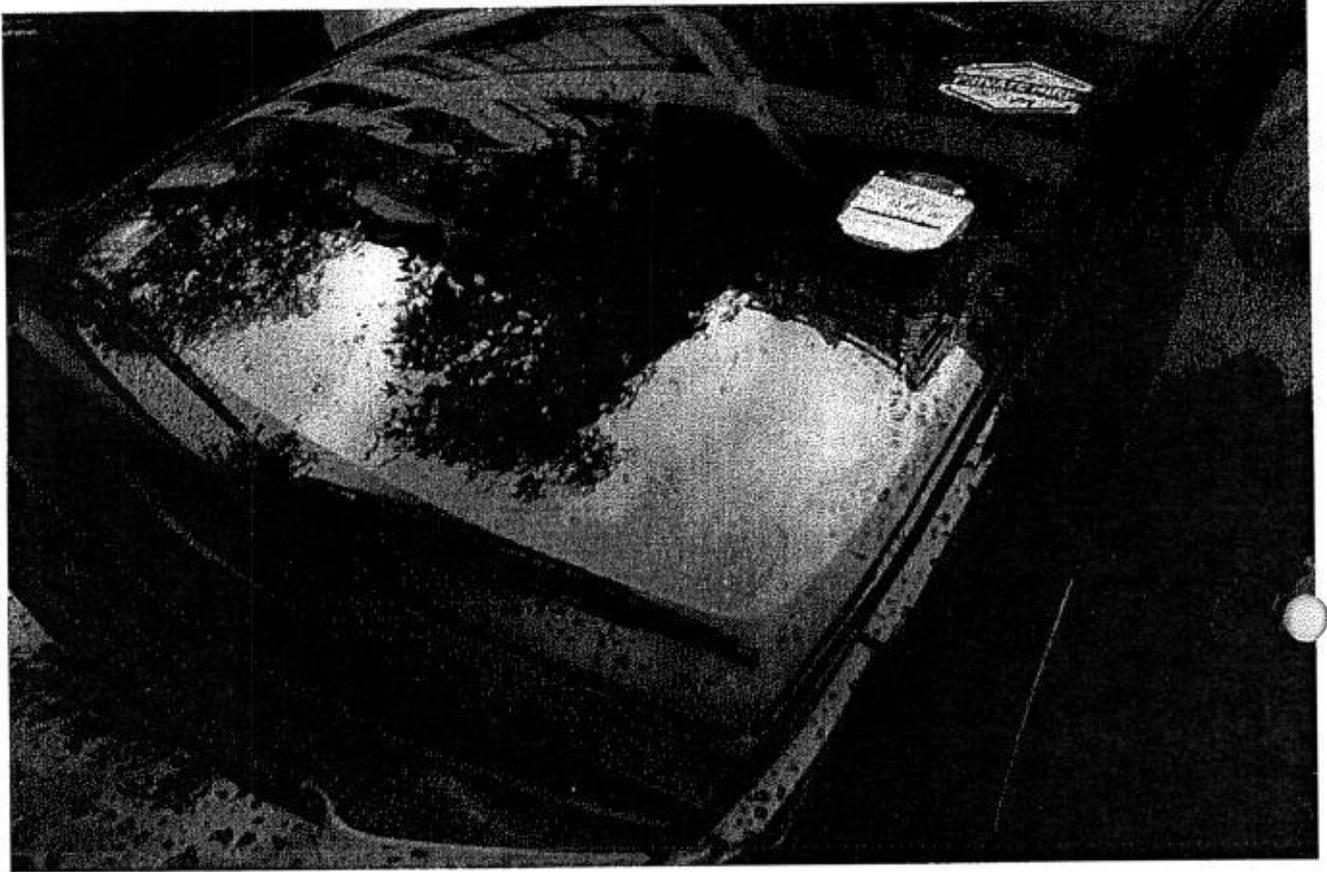
Accident Photo



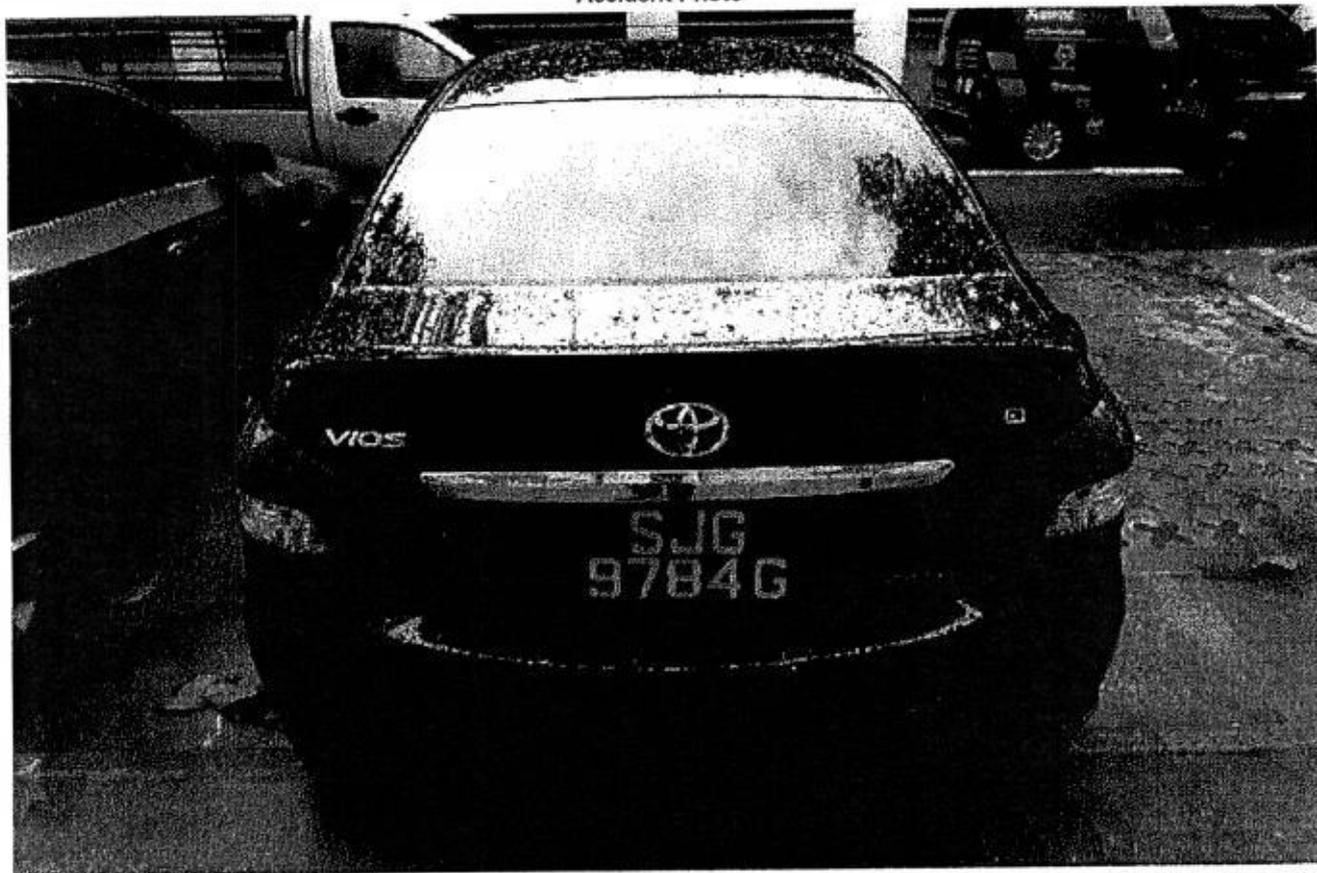
88

88

Accident Photo



Accident Photo



Accident Photo



Private Hire Decal



00

0





INVOICE

TO : DASHENG CAR LEASING
C/O ANN JOO MOTOR PTE LTD
BLK 176, SIN MING DRIVE #01-17.
SIN MING AUTOCARE
SINGAPORE 575721

Invoice No.: 118/AN477
Date: 20 MARCH 2018

PARTICULARS

Vehicle Registration No.: SJG 9784 G
Date of Loss: 22 FEBRUARY 2018
Date of Assessment: 27 FEBRUARY 2018

SERVICES

FEEES

1. Assessment with report Photographs - Including
films, developing, storage and Transport. \$450.00

TOTAL \$450.00

SINGAPORE DOLLARS FOUR HUNDRED FIFTY ONLY

We would appreciate your cheque crossed and made payable to:
"AEON AUTO CONSULTANTS LLP" with our invoice no. written on the back of
the cheque.

AEON AUTO CONSULTANTS LLP



AEON AUTO CONSULTANTS LLP
50 Chin Swee Road #09-04 Thong Chai Building Singapore 169874
Telephone +65 97687958 Facsimile +65 68264112 Email amas@aeonac.com
Reg. No. LL0701273L (registered with limited liability)

AUTOMOBILE ASSESSMENT REPORT

TO : DASHENG CAR LEASING
C/O: ANN JOO MOTOR PTE LTD
BLK 176, SIN MING DRIVE #01-17,
SIN MING AUTOCARE
SINGAPORE 575721

Our Reference: 118/AN477
Date: 20 MARCH 2018

ASSESSMENT OF VEHICLE NO. SJG 9784 G DATE OF LOSS: 22/02/2018

We have carried out a physical assessment of SJG9784G at **ANN JOO MOTOR PTE LTD** Blk 176, Sin Ming Drive #01-17, Sin Ming Autocare Singapore 575721, according to your instruction on **27 FEBRUARY 2018** and are pleased to submit our report herewith.

1. VEHICLE PARTICULARS

Registration No.:	SJG 9784 G
Make & Model:	TOYOTA VIOS G AUTO
Year of Registration:	2008
Engine Capacity:	1497
Chassis No.:	MR053HY9305074214
Engine No.:	1NZX784279
Colour:	BLACK
Mileage :	189248

2. VEHICLE CONDITION

Body Paint:	GOOD
Steering:	SERVICEABLE
Foot Brake:	SERVICEABLE
Parking Brake:	SERVICEABLE
Modification:	NIL

3. TYRE PARTICULARS & CONDITION

Front

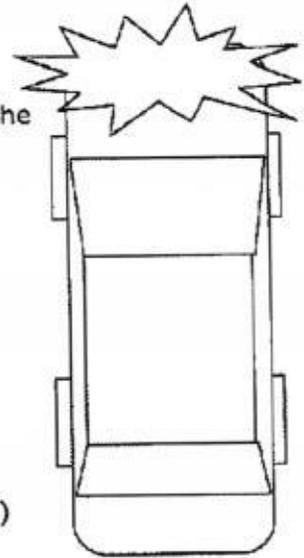
RH Make/Size/Thread:	FALKEN	195/55	R15 - 70%
LH Make/Size/Thread:	FALKEN	195/55	R15 - 70%

Rear

RH Make/Size/Thread:	FALKEN	195/55	R15 - 70%
LH Make/Size/Thread:	FALKEN	195/55	R15 - 70%

4. DESCRIPTION OF DAMAGE

At the time of the inspection, the vehicle sustained damages to the FRONT portion.



5. REMARKS

Market Value: Na
Salvage Value: Na
Repair Limit: Na

Estimated Amount: \$ 13,252.01
Adjusted Amount: \$ 11,473.79 (Lump Sum of \$8,000.00)
Estimated Repair Days: 10 days

Pursuant to your instruction, we have **NOT AUTHORISED** repair.

The assessment was conducted on a "**Without Prejudice**" basis.

If we are not notified of anything to the contrary within **14 days** from the date hereof, this report shall be treated as correct.

Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by Aeon Auto Consultants LLP for any reliance on this report by any third party.

ASSESSMENT REPORT FOR VEHICLE NO. SJG 9784 G

PARTS (LIST ITEMS)

Qty	Description	Condition	Workshop's Estimate	Our Assessment
1	FRONT BONNET	Bent	663.10	X 663.10 R
2	FRONT BONNET HINGES L/R	Repair	113.40	-
1	FRONT BONNET MECHANISM LOCK	Bent	69.70	69.70 BT
3	FRONT BONNET RUBBER GUIDE STOPPER	Bent	38.70	X 38.70 NN
2	FRONT BONNET WEATHER STRIP L/R	Cut	71.40	71.40 Cut
1	FRONT GRILLE	Cracked	329.00	329.00 CR
1	FRONT GRILLE 'LOGO' EMBLEM	Necessary	28.00	28.00 Need
1	FRONT GRILLE CHROME MOULDING	Cracked	75.80	75.80 CR
2	FRONT HEADLAMP L/R	Cracked	862.70	862.70 CR
4	FRONT HEADLAMP CLIPS L/R	Necessary	26.00	X 26.00 NN
1	FRONT BUMPER	Cracked	419.45	419.45 CR
1	FRONT BUMPER CENTER RETAINER	Cracked	40.00	40.00 CR
2	FRONT BUMPER CLIPS L/R	Necessary	13.00	13.00 need
2	FRONT BUMPER FOG LAMP COVER L/R	Cracked	100.50	X 100.50 SV
2	FRONT BUMPER FOG LAMP L/R	Cracked	278.20	X 278.20 SV
1	FRONT BUMPER LOWER GRILLE	Cracked	65.90	65.90 CR
1	FRONT BUMPER REINFORCEMENT	Bent	379.10	379.10 BT
2	FRONT BUMPER REINFORCEMENT BRACKET L/R	Bent	402.00	X 402.00 SV
2	FRONT BUMPER SIDE RETAINER L/R	Bent	100.40	100.40 BT
1	FRONT AIR CLEANING BOX ASSY	Cracked	578.30	X 578.30 SV
1	FRONT AIR INTAKE DUCT	Cracked	89.70	89.70 CR
1	FRONT SUPPORT PANEL	Bent	650.10	650.10 BT
5	FRONT SUPPORT PANEL SIDE GARNISH CLIPS	Necessary	34.50	34.50 need
2	FRONT SUPPORT PANEL SIDE GARNISH L/R	Bent	122.60	122.60 BT
1	HORN	Bent	120.10	X 120.10 SV
1	AIRCON CONDENSER	Bent	845.00	845.00 BT
2	AIRCON CONDENSER RUBBER MOUNTING L/R	Bent	133.40	X 133.40 SV
1	AIRCON COOLING PIPE	Bent	260.00	X { 260.00 ni 230.00 ni 220.00 ni 63.80 ni
1	AIRCON DISCHARGE PIPE	Bent	230.00	
1	AIRCON SUCTION PIPE	Bent	220.00	
2	AIRCON AIR GUIDE L/R	Cracked	63.80	

4202.95

ASSESSMENT REPORT FOR VEHICLE NO. SJG 9784 G

2	AIRCON AIR GUIDE BRACKET L/R	Bent	80.20	X 80.20 SVC
1	AIRCON RECEIVER DRYER	Bent	331.40	X 331.40 n n
1	RADIATOR	Bent	845.10	845.10 BT ✓
1	RADIATOR FAN BLADE	Cracked	150.70	150.70 CR ✓
1	RADIATOR FAN CROWLING	Cracked	167.90	167.90 CR ✓
1	RADIATOR FAN MOTOR	Faulty	481.30	X 481.30 SVC
1	RADIATOR LOWER HOSE	Cut	70.20	X 70.20 SVC
2	RADIATOR LOWER RUBBER BUSH L/R	Cracked	80.20	X 80.20 SVC
1	RADIATOR SPARE TANK HOSE	Cut	60.20	X 60.20 SVC
1	RADIATOR TOP HOSE	Cut	56.70	X 56.70 SVC
2	RADIATOR TOP RUBBER BUSH L/R	Cracked	46.20	X 46.20 SVC
1	FRONT ENGINE LOWER SPLASH COVER	Cracked	183.40	183.40 CR ✓
10	FRONT ENGINE LOWER SPLASH COVER CLIPS	Necessary	55.00	55.00 neg
1	FRONT RH FENDER	Repair	479.10	-
1	FRONT LH FENDER	Bent	479.10	479.10 BT ✓
2	FRONT FENDER 'VVT-I' EMBLEM L/R	Necessary	76.60	76.60 neg
1	FRONT LH FENDER QUARTER SIDE GARNISH	Cracked	23.90	23.90 CR ✓
1	FRONT LH FENDER QUARTER SIDE GARNISH CLIPS	Necessary	6.50	6.50 neg
2	FRONT SUB CHASSIS FRAME BRACKET L/R	Repair	182.60	-
1	FRONT LH DOOR	Repair	898.40	-
2	FRONT LH DOOR HINGES (UPPER/LOWER)	Repair	150.80	-

Less 25% discount

Parts Total :

	6190.45
12,329.35	10,505.05
3,082.34	1547.61 2,626.26
9,247.01	7,878.79

4642.83

SPECIAL NETT ITEMS

1	FRONT BUMPER NUMBER PLATE	Bent	25.00	} 451-	25.00
1	FRONT BUMPER NUMBER PLATE HOLDER	Cracked	50.00		50.00
2	FRONT FENDER INNER SHIELD CLIPS L/R - SET	Necessary	60.00	301-	-60.00
1	RADIATOR COOLANT - 4LITRES	Necessary	80.00		80.00 n n
Special Nett Total :			215.00		215.00

75/2

ASSESSMENT REPORT FOR VEHICLE NO. SJG 9784 G

LABOUR

S/N	Description	Workshop's Estimate	Our Assessment
1	To provide towing charge.	50.00	50.00 ✓
2	To remove, change air con parts, vacuums, refill air con gas.	180.00	60/- 160.00 ✓
3	To remove, reinstall electrical wiring harness, check lighting and resetting headlamp focussing.	140.00	30/- 120.00 ✓
4	To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.	1,600.00	800/- 1,400.00
5	To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct body, alignments consistent to the accident.	1,700.00	800/- 1,550.00
6	To apply anti-rust chemical on repaired and replaced panel.	120.00	40/- 100.00
Labour Total :		3,790.00	6497.83 3,380.00
TOTAL (PARTS & LABOUR) \$		13,252.01	11,473.79

The workshop has agreed to undertake the repair on a Lump Sum basis. The final adjusted Lump Sum contract amount is **\$8,000.00** (SINGAPORE DOLLARS EIGHT THOUSAND ONLY)



4/5 5100/-

Labour 6 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est. Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main:	23 Feb 2018		27 Feb 2018 16:07 Edit Adj Rpt	S\$5,100.00 Edit Estimates	S\$5,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD., Co. Reg. No.: 199400399N								
Main Claimant:	DASHENG CAR LEASING, Co. Reg. No.: 53314086B								
Vehicle Reg. No.:	SJG9784G	Date of Loss:	23/02/2018 00:00 - :59 [115 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/18-000288	Policy/Cover Note No.:	MSD/VPCP/17-000625-00 (Comprehensive) Coverage: 28/03/2017 - 27/03/2018						
Vehicle Reg. No. (Insured):	SJX977L	Policy No. (Claimant):							
		Excess:	S\$750.00						
Repairer:	Ann Joo Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #02-17, Singapore 575721, 575721 Sin Ming - Tel: 64510747								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 09/05/2018]								
Driver/Custodian (Insured):	LIM CHOON KIAT CALVIN (), NRIC: S7829770J, Tel: +6597522278								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
• MSIG_SG (07/05/2018): Report Send Back Alerts - SJG9784G (TP)									
ALL ASSOCIATED TASKS <input type="checkbox"/>			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJG9784G (MSC/V/18-000288)**
[SJX977L]

TP
DASHENG CAR LEASING
Feb 23 2018 12:00AM
[HITACHI CAPITAL ASIA PACIFIC PTE. LTD.]
Ann Joo Motor Pte Ltd

<input type="button" value="Upload Documents"/> <input type="button" value="Upload Photos"/> <input type="button" value="Compose New Letter"/>			View	View in Browser ▾	
Assessment Reports			1 per page ▾	<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/04/18 14:50	Accident Statement From:OD - Reg. No: SJX977L, Claimant: HITACHI CAPITAL ASIA PACIFIC PTE. LTD.	1	Load HTM	
Photos/Images			3 per page ▾	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
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2	13/04/18 14:35	TP Survey Report		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/05/18 08:53	PRS INVOICE		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18003907/KRBS2-1
Date: 23/05/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: MSD/VPCP/17-000625-00
Claimant Vehicle No : SJG9784G **Insured Vehicle No :** SJX977L
 Date of Loss: 23/02/2018 Nature of Claim: TP Claim No: MSC/V/18-000288

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJG9784G**
 Make & Model: TOYOTA VIOS, 1.5 G (A) Engine No: 1NZX784276
 Reg. Date: 23/07/2008 (Man. Year: 2008) Chassis No: MR053HY9305074214
 Colour: Metallic Black Odometer: 189248 km
 Engine Capacity: 1497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/55R15 Rear Tyre Size: 195/55R15
 Front Left Side: Hankook 3 mm Rear Left Side: Falken 3 mm
 Front Right Side: Hankook 3 mm Rear Right Side: Falken 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,462.01	4,713.41	4,748.60	50.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,790.00	1,780.00	2,010.00	53.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,252.01	6,493.41	6,758.60	51.00
Approved Total (Overridden) (S\$)		5,100.00		
(S\$)	13,252.01	5,100.00	8,152.01	61.52
+ GST 7.00/7.00% (S\$)	927.64	357.00	570.64	61.52
Nett Amount (S\$)	14,179.65	5,457.00	8,722.65	61.52

INSPECTION

Date of Assignment: 27/02/2018
 Date Inspected: 28/02/2018 Inspected At: Ann Joo Motor Pte Ltd (HQ)
 Blk 176 Sin Ming Drive #02-17, Singapore 575721
 Estimated Period of Repair: 6.0 days Singapore 575721

Adjuster: KENNETH KONG

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but
https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=687038&extid=265551&CFID=34274224&CFTOKEN=

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 22 May 2018)
Parts: 143	TOYOTA VIOS 1.5 G (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJG9784G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Repair	663.10 FL	*- FL
2	2		*FRONT BONNET HINGES L/R	Repair	113.40 FL	*- FL
3	1		*FRONT BONNET MECHANISM LOCK	Bent	69.70 FL	*69.70 FL
4	3		*FRONT BONNET RUBBER GUIDE STOPPER	Not Necessary	38.70 FL	*- FL
5	2		*FRONT BONNET WEATHER STRIP L/R	Cut	71.40 FL	*71.40 FL
6	1		*FRONT GRILLE	Cracked	329.00 FL	*329.00 FL
7	1		*FRONT GRILLE LOGO EMBLEM	Necessary	28.00 FL	*28.00 FL
8	1		*FRONT GRILLE CHROME MOULDING	Cracked	75.80 FL	*75.80 FL
9	2		*FRONT HEADLAMP L/R	Cracked	862.70 FL	*862.70 FL
10	4		*FRONT HEADLAMP CLIPS L/R	Not Necessary	26.00 FL	*- FL
11	1		*FRONT BUMPER	Cracked	419.45 FL	*419.45 FL
12	1		*FRONT BUMPER CENTER RETAINER	Cracked	40.00 FL	*40.00 FL
13	2		*FRONT BUMPER CLIPS L/R	Necessary	13.00 FL	*13.00 FL
14	2		*FRONT BUMPER FOGLAMP COVER L/R	Serviceable	100.50 FL	*- FL
15	2		*FRONT BUMPER FOG LAMP L/R	Serviceable	278.20 FL	*- FL
16	1		*FRONT BUMPER LOWER GRILLE	Cracked	65.90 FL	*65.90 FL
17	1		*FRONT BUMPER REINFORCEMENT	Bent	379.10 FL	*379.10 FL
18	2		*FRONT BUMPER REINFORCEMENT BRACKET L/R	Serviceable	402.00 FL	*- FL
19	2		*FRONT BUMPER SIDE RETAINER L/R	Bent	100.40 FL	*100.40 FL
20	1		*FRONT AIR CLEANING BOX ASSY	Serviceable	578.30 FL	*- FL
21	1		*FRONT AIR INTAKE DUCT	Cracked	89.70 FL	*89.70 FL
22	1		*FRONT SUPPORT PANEL	Bent	650.10 FL	*650.10 FL
23	5		*FRONT SUPPORT PANEL SIDE GARNISH CLIPS	Necessary	34.50 FL	*34.50 FL
24	2		*FRONT SUPPORT PANEL SIDE GARNISH L/R	Bent	122.60 FL	*122.60 FL
25	1		*HORN	Serviceable	120.10 FL	*- FL
26	1		*AIRCON CONDENSER	Bent	845.00 FL	*845.00 FL
27	2		*AIRCON CONDENSER RUBBER MOUNTING L/R	Serviceable	133.40 FL	*- FL
28	1		*AIRCON COOLING PIPE	Not Necessary	260.00 FL	*- FL
29	1		*AIRCON DISCHARGE PIPE	Not Necessary	230.00 FL	*- FL
30	1		*AIRCON SUCTION PIPE	Not Necessary	220.00 FL	*- FL
31	2		*AIRCON AIR GUIDE L/R	Not Necessary	63.80 FL	*- FL
32	2		*AIRCON AIR GUIDE BRACKET L/R	Serviceable	80.20 FL	*- FL
33	1		*AIRCON RECEIVER DRYER	Not Necessary	331.40 FL	*- FL
34	1		*RADIATOR	Bent	845.10 FL	*845.10 FL
35	1		*RADIATOR FAN BLADE	Cracked	150.70 FL	*150.70 FL
36	1		*RADIATOR FAN COWLING	Cracked	167.90 FL	*167.90 FL
37	1		*RADIATOR FAN MOTOR	Serviceable	481.30 FL	*- FL
38	1		*RADIATOR LOWER HOSE	Serviceable	70.20 FL	*- FL
39	2		*RADIATOR LOWER RUBBER BUSH L/R	Serviceable	80.20 FL	*- FL
40	1		*RADIATOR SPARE TYRE HOSE	Serviceable	60.20 FL	*- FL
41	1		*RADIATOR TOP HOSE	Serviceable	56.70 FL	*- FL
42	1		*RADIATOR TOP RUBBER BUSH L/R	Serviceable	46.20 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	1		*FRONT ENGINE LOWER SPLASH COVER	Cracked	183.40 FL	*183.40 FL
44	10		*FRONT ENGINE LOWER SPLASH COVER CLIPS	Necessary	55.00 FL	*55.00 FL
45	1		*FRONT RH FENDER	Repair	479.10 FL	*- FL
46	1		*FRONT LH FENDER	Bent	479.10 FL	*479.10 FL
47	2		*FRONT FENDER VVT-I EMBLEM L/R	Necessary	76.60 FL	*76.60 FL
48	1		*FRONT LH FENDER QUARTER SIDE GARNISH	Cracked	23.90 FL	*23.90 FL
49	1		*FRONT LH FENDER QUARTER SIDE GARNISH CLIPS	Necessary	6.50 FL	*6.50 FL
50	2		*FRONT SUB CHASSIS FRAME BRACKET L/R	Repair	182.60 FL	*- FL
51	1		*FRONT LH DOOR	Repair	898.40 FL	*- FL
52	2		*FRONT LH DOOR HINGES (UPPER / LOWER)	Repair	150.80 FL	*- FL
53	1		*FRONT BUMPER NUMBER PLATE }	Bent	25.00 FS	*45.00 FS
54	1		*FRONT BUMPER NUMBER PLATE HOLDER }	Cracked	50.00 FS	*- FS
55	1		*SET FRONT FENDER INNER SHIELD CLIPS L/R	Necessary	60.00 FS	*30.00 FS
56	1		*RADIATOR COOLANT - 4LITRES	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	12,544.35	6,259.55
- List Item Discount on L Items 25.00/25.00% (\$\$)	3,082.34	1,546.14
Total Parts (\$\$)	9,462.01	4,713.41

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PROVIDE TOWING CHARGE.	New	50.00	50.00
2	TO REMOVE, CHANGE AIR CON PARTS, VACUUMS, REFILL AIR CON GAS.	New	180.00	60.00
3	TO REMOVE, REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING AND RESETTING HEADLAMP FOCUSING.	New	140.00	30.00
4	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT.	New	1,600.00	800.00
5	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT BODY, ALIGNMENTS CONSISTENT TO THE ACCIDENT,	New	1,700.00	800.00
6	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL.	New	120.00	40.00
Gross Labour Cost (\$\$)			3,790.00	1,780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >