

INS. CASE OWNER:

CC 4 / ASM1800 8376, K ¹⁰⁰aa352 LKK: 43777 IDAC: 43777

Surveyor: Kenneth DOI: 7/5/18 Date/Time: 7/5/2018 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: FBK 5161D Claim No.: S8M00FNC1
Name of Insured: Lem Chau Leng (Chin Chao Leng) Policy No.: P103072
Insured Tel No.: HP: 94762763 Make / Model: Yamaha
Excess Sec II :SS D.O.A: 30/04/2018 Place of Accident: Simp Del Longkeng West Ave
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age: OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

SJY 765 B



INRS: WSP: Esteem pwr Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:

Table with columns: Date/Time, Description, STAGE, DATE / PIC. Includes entries for 6/6/18, 11/7/19, 14/11/19, 6/11/19.

Summary table with sections: PRELIMINARY ADVICE, FINALIZATION, FINAL SETTLEMENT, Total, FINAL PAYMENT. Includes financial details and dates.

COPY SENT 11/11/19

ASS. REC. BY:

REF: AAA

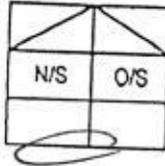
Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s Essex
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 826k
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: ψ days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: STY 765B Yr Regn: 08, 10
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toy Vios c.c. 1497
 Colour: Yellow A/C: Insured / Std / NI / NA
 Sp. Reading: 174037 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: MRO5314Y9305170412
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modl: NI / S/Rim / STD / A/Rim or
 Tyre Size: F: 185/60R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front R/Bal. 2 mm Rear R/Bal. 3 mm
 L/Bal. 2 mm L/Bal. 3 mm
 D.O.A. 30/4/18 D.O.I. 7/5/18
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
Rear N/S
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>8/5</u>	<u>File pass to Catharine</u>
	<u>US \$ 21w Credit (3583.00 / 6390)</u>

Date/Time, File Pass to? : Prell. Report
 : Final Report
 1) _____
 Date/Time, File Return to? _____
 2) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech Invs (\$)
 : Weekend (\$)

Report Format : _____
 Lump Sum / I.B.I: (\$)

Survey Fee: _____
 Transportation: _____
 \$ - RS, \$
 Photos
 Others
 TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18008376/Kua3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 08-05-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	FBK 5161D	Veh. Inspected	SJY 765B
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00FN1	Excess (\$)	0.00
Assign From		Assign Date	08/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	30/04/2018	Inspection Date	07/05/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

AXA
LKK - Kenneth



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SJY 765 B

*Not Authorized
L1Pm B?
(4 days)*

Parts	(a) Cost / List Price Items	\$	<u>3,498.00</u>
	Plus/Less <u>-25%</u>	\$	<u>874.50</u>
	Total of Cost / List	\$	<u><u>2,623.50</u></u>
	(b) Nett Price Items		_____
	Less _____		_____
	Total of Nett Item		_____
	(c) Special Nett Items	\$	<u>200.00</u>
Total Parts Cost		\$	<u><u>2,823.50</u></u>
Labour		\$	<u><u>2,860.00</u></u>
Total		\$	<u><u>5,683.50</u></u>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : LKIC

Survey conducted on : 7/13/18 at 2pm

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / Not Required Required

(d) Excess : \$ _____

(e) Signature of surveyor : lc Date: 7/13/18



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
 Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SJY 765 B
 Make & Model : TOYOTA VIOS
 Chassis No : MR053HY9305170412

Submit By : Carmen Lim
 Year Manufacture : 2010
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>Shot</i>	2	\$200.00	S.N	✓
2	Rear bumper <i>R</i>	1	\$475.00		✓
3	Rear bumper clip <i>na</i>	10	\$45.00		✓
4	Rear bumper side retainer LH <i>na</i>	1	\$105.00		✓
5	Rear bumper side retainer RH <i>na</i>	1	\$105.00		X
6	Rear bumper bracket LH <i>na</i>	1	\$85.00		X
7	Rear bumper bracket RH <i>R</i>	1	\$85.00		X
8	Rear bumper reflector LH <i>CR</i>	1	\$100.00		✓
9	Rear bumper reflector RH <i>na</i>	1	\$100.00		X
10	Bootlid <i>R</i>	1	\$750.00		X
11	Bootlid emblem <i>na</i>	1	\$55.00		X
12	Wording "VISO" <i>na</i>	1	\$50.00		X
13	Wording "E" <i>na</i>	1	\$45.00		X
14	Tail end panel <i>R</i>	1	\$660.00		✓
15	Tail end panel garnish <i>na</i>	1	\$220.00		X
16	Tail end panel garnish clip <i>na</i>	8	\$40.00		X
17	Boot weatherstrip <i>na</i>	1	\$218.00		✓
18	Tail lamp LH <i>na</i>	1	\$360.00		X
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : SJY 765 B

Submit By : Carmen Lim

Make & Model : TOYOTA VIOS

Year of Manufacture : 2010

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,END PANEL, SPARE TYRE WELL PANEL)	\$1,000.00	600
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To tuff coat	\$100.00	30
6	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
7	To transfer boot mechanism to new boot	\$120.00	X
8	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 09/05/2018

Survey Details:

Date of loss	30-Apr-18
Date of appointment	7-May-18
Date of survey	7-May-18
Location of survey	Esteem Performance Pte Ltd

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJY 765B
Make and Model	TOYOTA VIOS 1.5 (A) - 1497cc
Date of registration	01-Aug-10
Excess	
Market Value	\$ 26,000.00
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 5,683.50
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,238.75
Check items (estimate)	\$ 63.75
Labour	\$ 1,380.00
Total	\$ 2,682.50
Lump Sum(if applicable)	TBA

Number of days for repair	<u>4 days</u>
---------------------------	---------------



Service Request Details

Claim

S8M00FN1

Reference

None 

Loss Date

April 30, 2018

Request Date

May 7, 2018

Due Date

May 14, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

07052018 @ 1.34pm
Serence veh in
Kenneth

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJY765B

Make

TPVD TOYOTA

Service Address

...

Primary Contact/Insured

LEM CHAUR LENG
BLK 333C ANCHORVALE LINK, #12-312, 543333, Singapore
94362363
LEM77SG@GMAIL.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

YOUR NEW BMW AWAITS WITH CARS@EXPO DEALS

Find out more



toyota vios Price Range Depreciation 2010 Vehicle Type

Advanced Search

Home » Used Cars » Motomart Pte Ltd » Toyota Vios 1.5A E

Toyota Vios 1.5A E

Overview Financial Insurance Accessories Similar Research Photos Map

Price	\$18,000		
Depreciation	\$12,460 /yr <small>View models with similar depre</small>	Reg Date	17-Sep-2010 <small>(11mths 11days COE left)</small>
Mileage	89,000 km (9.8k /yr)	Manufactured	2010
Road Tax	\$684 /yr	Transmission	Auto
Dereg Value	\$9,299 as of today (change)	OMV	\$12,306
COE	\$33,089	ARF	\$12,306
Engine Cap	1,497 cc	Power	80.0 kW (107 bhp)
Curb Weight	1,095 kg	No. of Owners	2
Type of Vehicle	Mid-Sized Sedan		



Location Map

Features

Original Condition, Responsive And Fuel Efficient 1.5L DOHC VVTi 16 Valve Engine Coupled With 4 Speed Auto Transmission, ABS, SRS Airbags. View specs of the Toyota Vios (2007-2013)

Accessories

Rear Windows Tinted, Fog Lamps, Remote Key, Retractable Side Mirrors With Indicators, Factory Fitted Toyota Audio Player.

Description

1 Female Owner (2nd Owner Due To Temporary Transfer). Fully Maintained By Toyota Authorized Agent With Service Record Book. Accident Free. Very Well Maintained. Genuine Low Mileage. Easy Maintenance And Very Good Fuel Consumption. Call For Viewing!

Category

PARF Car, Low Mileage Car

Status

Available

Resources



Vehicle Evaluation

Afraid of lemons? Request to have this car evaluated professionally. Find out more



Car Valuation - Free

Find out the market value of your existing car for free. Get started

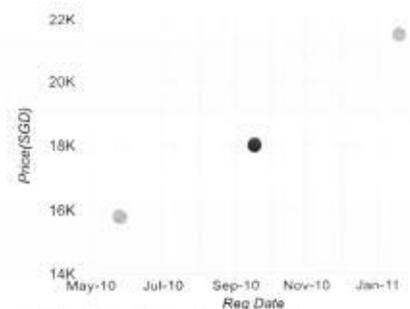
Posted on: 18-Aug-2019 | Last Updated on: 04-Oct-2019

Upfront Payment

+ more financial info

Transfer Fee	\$25	
Down	\$5,400 (change)	Maximum 70% Loan
1s Compare	\$1,177	Based on 2.98% interest rate

Price Chart



Click on the point to view the vehicle

Shortlist Report Error Compare More Actions Add note

Seller Information

Company	Motomart Pte Ltd * dealer's pricelist * 0 vehs sold 1 vehs available
Address	82 Lorong 23 Geylang #01-02 Search cars nearby this location
Location	Atrix
Contact Person(s)	Mr Wu 90904862

Insurance

\$967 onwards
Not at fault? No upfront payment required! (Get a quote)
Quote assumes a standard profile. "Get a quote" for exact figure.



Total Upfront Payment

\$7,569 Check with seller for exact figure

Products and Services

[View All](#)



For Handling & Excellent Braking



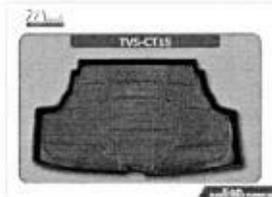
Xenon HID Light (With Slim Ballast)



Mach Window Visor (TVS-WS15)



Wheel Alignment



Mach Cargo Tray (TVS-CT15)



Bidded Carplate for Sale

[View all 170 suitable items for Toyota Vios](#)

Check out the specialist workshop for Toyota cars: [Hanip Automobiles Pte Ltd](#)

Tags: Toyota Vios, toyota vios, 2010 Toyota Vios, 2010 toyota vios, Toyota, Vios, vios, Used Toyota

Recommended for you

1-6 of 18

CAT A ▼

CAT B ▲

CAT E ▲

Cat B and E COE rises while Cat A fell



Jolly Japanese compact sedans face off



Breathing new life into the BMW X1



The Sonic takes on the Almera and the Vios



5 value-for-money luxury PI cars of 2019

[Home](#) | [New Cars](#) | [Used Cars](#) | [Sell My Car](#) | [Directory](#) | [Products](#) | [Insurance](#) | [Article](#) | [Forum](#) | [Resources](#)

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Audi, Kia, Hyundai, Volkswagen, Mitsubishi & BMW. There are plenty of cars for sale, even for COE cars, OPC cars, vans, luxury cars, sports cars, SUV, MPV, hatchback or stationwagons. You can also buy from a car auction and look up car loans, financial services, low mileage cars, car brands, car insurance, carpark rates, car audio, car grooming, car rental, vehicle insurance, car insurance quotation, car blog, car accessories, car workshop & car sticker. Visit our partners for job openings, Singapore jobs, real estate properties for sale, facebook marketing, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

All prices and other information displayed on sgCarMart.com are gathered from sources and based on algorithms that are believed by sgCarMart.com to be reliable, but no assurance can be given that this information is accurate, complete or current. sgCarMart.com does not assume any responsibility for errors or omissions or warrant the accuracy of this information.

Follow sgCarMart.com

[About Us](#) | [Careers](#) | [Contact Us](#) | [Sitemap](#) | [Terms of Service](#) | [Privacy Policy](#) | [Personal Data Protection Statement](#)

©2004-2019 sgCarMart. All rights reserved.

[Compare](#)

Hsiao Tong (LKKAuto)

From: John Lim <lem77sg@gmail.com>
Sent: Monday, 5 August 2019 2:19 PM
To: Hsiao Tong (LKKAuto)
Subject: Fwd: Reference: CC4/ASM18008376/Kfa3 - ACCIDENT INVOLVING FBK5161D AND SJY765B ALONG SLIP RD SENGKANG WEST AVE TO SENGKANG WEST RD ON 30/04/2018

Dear Chew,
My understanding is Jimmy has left LKK Auto.
Appreciate your assistance on this matter.
Kindly inform the claim in detail against my insurance.

You can call me at 9436 2363.

Regards
John

----- Forwarded message -----

From: John Lim <lem77sg@gmail.com>
Date: Mon, 5 Aug 2019, 14:11
Subject: Re: Reference: CC4/ASM18008376/Kfa3 - ACCIDENT INVOLVING FBK5161D AND SJY765B ALONG SLIP RD SENGKANG WEST AVE TO SENGKANG WEST RD ON 30/04/2018
To: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>

Hi Jimmy, any updates?

Regards
John

On Fri, 19 Jul 2019, 16:40 John Lim, <lem77sg@gmail.com> wrote:

Hi Jimmy,
As spoken previously during 1st week of July, kindly inform the claim in detail against my insurance.
Thank you.
Regards
John

On Mon, 8 Jul 2019, 09:42 Jimmy Chen (LKK Auto), <jimmychen@lkkauto.com> wrote:

Dear Sir/Mdm,

Thank you for your email.

The attached letter that was sent to you was just to inform you on the Third-Party claim against your policy by the workshop representing vehicle SJY765B, and we're the surveyor and lost adjustor appointed by your insurance AXA Insurance Pte Ltd who'll be handling this matter.

If the following is **not provided** at the reporting centre, you may send it to us via this email.

- Police report, Police Investigation result, appeal against the Traffic Police offence and status **(if any)**
- Coloured photographs of accident scene **(if any)**
- Coloured photographs of damage to all vehicles involved **(if any)**
- Video footage of accident **(if any)**
- Statement and/or police report from independent witness(es) **(if any)**

If you've submitted them at the reporting centre, then there's no need for anymore follow-up from your end as we'll be handling this case on your behalf.

Please note that our operating hours are from 8.30am to 6pm, Monday to Friday. We are not opened on weekends.

If you need further clarification, please do not hesitate to contact us at 6841 2928 during our operating hours or email to us at jimmychen@lkkauto.com, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: John Lim <lem77sg@gmail.com>

Sent: Saturday, 6 July 2019 12:40 PM

To: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>

Subject: Reference: CC4/ASM18008376/Kfa3

Dear Jimmy,

I received a letter from LKK with regards to the subject reference number.

Kindly refer attached for the FBK5161D GIA REPORT.

I do Not really understand the content of the letter so I would be contacting you on Monday. @6841 2928 for further clarification.

I tried to contact you today, but no one pick up.

You can also contact me at 9436 2363.

Thanks & best regards

John Lem Chaur Leng

----- Forwarded message -----

From: **Eileen Chua** <ahlimmc@singnet.com.sg>

Date: Mon, Apr 30, 2018 at 5:15 PM

Subject: FBK5161D GIA REPORT

To: <lem77sg@gmail.com>

Hi,

Please see attached GIA report for your record.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170



<TP - Mandate IA> - S8M00FN1 [ACCIDENT INVOLVING FBK 5161D(OI) & SJY 765B(TP) ON 30/04/2018]

Type

🔔 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,554.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 5-Oct-19

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 05/10/2019

Survey Details:

Date of loss	30.04.2018
Date of appointment	07.05.2018
Date of survey	07.05.2018
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJY765B
Make and Model	Toyota Vios (1497cc)
Date of registration	08.08.2010
Excess	
Market Value/ Book Value	\$ 26,000.00 (est)
Parf/COE Rebate	\$ 15,600.00 (est)
Nett Value/ ERV	\$ 10,400.00 (est)

Repair details:

Initial Estimate	\$ 5,683.50
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,238.75
Check items (estimate)	NIL
Labour	\$ 1,380.00
Supplementary	NIL
Total	\$ 2,618.75
Lump Sum(if applicable)	\$ 2,100.00

Number of days for repair	4
---------------------------	----------



Remarks:

OI REAR-ENDED TP.

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	2,247.00	
Loss of use	\$	300.00	(5days x \$60.00)
Loss of rental		NIL	
Loss of income		NIL	
LTA/GIA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	2,554.45	

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 7 October 2019 2:27 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 43777, vehicle number SJY765B

7/10/19 11:27 AM *** Approve - LOH Cynthia

-----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>
Sent: Monday, 7 October, 2019 11:28 AM
To: admin-d@lkkauto.com
Subject: New message for service request 43777, vehicle number SJY765B

AXA Insurance has sent you a message for claim number S8M00FN1.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Coleen Kwok <coleen21@esteempref.com.sg>
Sent: Wednesday, 6 November 2019 5:10 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: SJY765B and FBK 5161D dated 30/04/2018 // LKK REF: CC4/ASM18008376/Kpa3

hi hsiao Tong

Refer to our conversation between you and me this evening .

Regarding loss of use , our client prepare to accept your offer S\$60.00 for her loss of rental.

Kindly issue your discharge voucher and settlement sum AS\$2,554.45 in favour of M/S ESTEEM PERFORMANCE PTE LTD .

Thank you and best regards

On Mon, Oct 14, 2019 at 12:02 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,247.00
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,554.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Coleen Kwok <coleen21@esteemperf.com.sg>

Sent: Monday, 16 September 2019 1:07 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; carmen@esteemperf.com.sg; jenny@esteemperf.com.sg

Subject: SJY765B and FBK 5161D dated 30/04/2018

Hi Vivian

Good Day !

I would like to bring your attention that I did not receive any correspondence from you To date from my last letter 17/08/2018 .

I would appreciate if you could look into this urgently and provide us with a response for Follow up.

Thanks and regards ,

Sent from my iPad



Freundliche Grüße / Best Regards

Coleen Kwok

Managing Director

Esteem Performance Pte Ltd

M: 9850 0038

P: 6753 2112

E: coleen21@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com





**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department
Your Ref No: FBK5161D
Claim Type: Third Party
Accident Date: 30/04/2018
TP Veh Reg No: FBK5161D

Claim No: CER1300971
Final No: CIV1301237
Date: 02 Aug 2018
Policy No: SD18V00034/VPZ/R03
Veh Reg No: SJY765B
Make/Model: TOYOTA VIOS 1.5E A
Chassis No: MR053HY9305170412
Engine No: INZY108223
Reg. Date:

Tax Invoice to Vehicle No :SJY765B

Description	Quantity	List Price	Amount
Others		<u>S\$</u>	<u>S\$</u>
1 LUMP SUM	1 PCS	2,100.00	
		2,100.00	2,100.00
		Total	S\$ 2,100.00
		Add GST @ 7%	147.00
		Total Amount Payable	<u>S\$ 2,247.00</u>

TOTAL: SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED FORTY SEVEN ONLY

The above vehicle was surveyed by KENNETH on 07/05/2018

For Esteem Performance Pte Ltd



AUTHORISED SIGNATURE

E. & O. E.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 560536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.estoemperf.com.sg

Your Ref : FBK 5161 D

Our Ref : SJY 765 B

Date : 17-08-18

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING **SJY 765 B & FBK 5161 D**
ACCIDENT DATE **30-04-2018**
ACCIDENT ALONG **FILTER LANE TURNING TO SENG KANG WEST RD**

We are the workshop for the owner of motor vehicle no : SJY 765 B which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured FBK 5161 D we are submitting these claims for your consideration.

1	Cost of repair	S \$	2,247.00
2	Loss of use <u>5</u> days @ \$ <u>120</u> / day	S \$	600.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	2,854.45

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SJY 765B & FBK 5761D along Filter Lane
turning to Sungkang West Rd on 30/04/2018 @ 08:00

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Owner of motor vehicle no. SJY 765B do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18008376/Kpa3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 15-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBK 5161D	Veh. Inspected	SJY 765B
Policy No.	P1683072	Coverage (\$)	0.00
Claim No.	S8M00FN1	Excess (\$)	0.00
Assign From	CYNTHIA LOH	Assign Date	07/05/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VIOS (A)	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	MR053HY9305170412	Colour	YELLOW
Odometer	174037	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	YOKOHAMA	2 mm
L/H Front Tyre	185/60 R15	YOKOHAMA	2 mm
R/H Rear Tyre	185/60 R15	YOKOHAMA	3 mm
L/H Rear Tyre	185/60 R15	YOKOHAMA	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	30/04/2018	Inspection Date	07/05/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJY 765B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	BENT	475.00	475.00
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	45.00	45.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	105.00	105.00
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	105.00	-
1	REAR BUMPER BRACKET LH (CONSISTENT)	NOT NECESSARY	85.00	-
1	REAR BUMPER BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	85.00	-
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	CRACKED	100.00	100.00
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	SERVICEABLE	100.00	-
1	BOOTLID (CONSISTENT)	TO REPAIR SEE LABOUR	750.00	-
1	BOOTLID EMBLEM (CONSISTENT)	NOT NECESSARY	55.00	-
1	WORDING "VISO" (CONSISTENT)	NOT NECESSARY	50.00	-
1	WORDING "E" (CONSISTENT)	NOT NECESSARY	45.00	-
1	TAIL END PANEL (CONSISTENT)	BENT	660.00	660.00
1	TAIL END PANEL GARNISH (CONSISTENT)	SERVICEABLE	220.00	-
8	TAIL END PANEL CLIP (CONSISTENT)	NOT NECESSARY	40.00	-
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	218.00	-
1	TAIL LAMP LH (CONSISTENT)	SERVICEABLE	360.00	-
	LESS 25% DISCOUNT		-874.50	-346.25
			2,623.50	1,038.75
SPECIAL NETT ITEMS				
2	REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	200.00	200.00
			200.00	200.00
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, BOOTLID, END PANEL, SPARE TYRE WELL PANEL) INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET RH AND BOOTLID.		1,200.00	600.00
1	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, BOOTLID, END PANEL, SPARE TYRE WELL PANEL)		1,000.00	600.00

Report Ref No. CC4/ASM18008376/Kpa3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK WIRING.	NOT NECESSARY	50.00	20.00
	TO REMOVE & REFIT REVERSE SENSOR.		120.00	50.00
	TO TUFF COAT.		100.00	30.00
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD.		150.00	60.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	-
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.		120.00	20.00
				2,860.00
GRAND TOTAL			5,683.50	2,618.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,100.00

Report Ref No. CC4/ASM18008376/Kpa3s2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.