

INSURANCE

INS. CASE OWNER

CC 3/AIG1800 8245, T1 677/1

LKK: IDAC

Surveyor: Tan Kah

DOI: 9/15/18

Date / Time: 7/15/18  
Registered in Merimen: 7/15/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SGP 748TR  
Name of Insured: TAN LISHAN EUN  
Insured Tel No.: 98577719 HP: 675/2018  
Excess Sec II :SS  
Is driver the owner?  YES / NO

Claim No.: 679201120556  
Policy No.: 7001794664-08  
Make / Model: MAZDA  
Place of Accident: NEW UPP LINDALE RD

If NO, Driver Name / Age:  
Driver Tel No.: (V/L: YES / NO)

OIGIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO  
Insured Liability:  Final? Yes / No

EY 1238T



INSRS: volkswagen  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
<u>9/15/18</u> <u>18/5/18</u>	<u>EY 1238T - &lt;</u>	<u>SGP 748TR - &lt;</u>
<u>10-05-18 = 10-21</u>	<u>CALLS ON NO RESPONSE.</u>	
<u>7-8-18</u>	<u>EMAIL HQ LIABILITY CLAIM.</u>	
	<u>FILE FIBS TO TYPIST TO PREPARE REPORT.</u>	
	<b>RECEIVED 10 NOV 2018</b>	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

<b>PRELIMINARY ADVICE</b>	Date/Time: -	Sent By: -
<b>FINALIZATION</b>	Date/Time: <u>24-5-18</u>	Confirm with: <u>GAR</u>
Repair Cost:	<u>PP</u> <u>SS 10,681.06</u> ( <u>8</u> days) Reduction: <u>36</u> %	Confirm by: <u>MYM</u>
<b>FINAL SETTLEMENT</b>	Date/Time: <u>30-10-18</u>	Confirm with: <u>#867</u>
Final Liability:	<u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>27</u>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	<u>with</u> <u>SS 11,328.15</u> <u>or REPAIR ENDS TO</u>	If NO or B 28, Ass. Lia:
Loss of Rental (LOR):	<u>with</u> <u>SS 770.40</u> ( <u>9</u> days) x <u>+80</u>	<b>COPY SENT</b> <u>5/11/18</u>
Loss of Use (LOU):	<u>SS -</u> ( <u>5</u> x days)	
Loss of Income (LOI):	<u>SS -</u> ( <u>5</u> x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	<input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GIA/LTA Search	<u>SS 2.00</u>	1) Claim status: <u>Normal/Reject/Private Settle</u>
Medical:	<u>SS -</u>	2) Report Format: <u>TP</u>
Disbursement:	<u>SS -</u> (e.g. Tow/Independent)	3) Survey fee: <u>7320 + 920</u>
Legal Cost:	<u>SS -</u>	
<b>Total:</b>	<u>SS 12,100.55</u>	<b>Global Sum SS:</b>
<b>FINAL PAYMENT</b>	Date/Time: <u>30-10-18</u>	Confirm with: <u>#867</u>
Payee 1:	<u>SS 11,330.15</u>	Name 1: <u>YOLKWOODS CENTRE SINGAPORE</u>
Payee 2: (Strike if N.A.)	<u>SS 770.40</u>	Name 2: <u>BMW PART A CAR PTE LTD</u>
Payee 3: (Strike if N.A.)	<u>SS -</u>	Name 3:

COMPULS

Taufkita

REF: ALH

e

ASSIGNMENT

From: Date: 09052018

Estimated Cost:

DD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: EY 1283J  
at Workshop no: Volkswagen  
of: 247 Alexandra Rd

Insured

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

9-30km

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lum Sum: - % 3 Val. Yes or No

GA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Veh No: EY1238J Y/Regn 2017 Sep

Type: M/Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf CC 1197

Colour: Silver A/C Insured / Std / NI / NA

Sp. Reading: 13270 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVV ZZZ 44Z HW 118582

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size: F: 205/55R16  
R: 21 21

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / R/SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A.

D.O.I: 9/5/18 @ 945

Survey held at: VW Alexandra

Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

FFP: 10,587.06 (Red: 5,957.61 36%)

Date/Time: File Pass to?

: Prelim. Report

11

: Final Report

Date/Time: File Return to?

21

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1 - P.C. Fee

1 - Photo

1 - Other

Report Format:

Lump Sum / L.B.I: (\$)

Add Fee:  Site Insp \$5

Interview \$5

Tech. Insp \$5

Weekend \$5

1 - Other



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18008345/eb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 07-05-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGP 7487R	Veh. Inspected	EY 1238J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/05/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	06/05/2018	Inspection Date	
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

PDI TUAS

Tanjung 9747574A  
-WP'

9/5/18 @ 945

Resurvey before paint

su @ lukardo.com

8 to days

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

PDI TUAS

CHIN SWEE MING IGNATIUS  
13 TANAH MERAH KECHIL RISE

Singapore 465608  
Singapore

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Make: Volkswagen Passeng  
Model Description: GOLF A7 1.2 TL 81 (DSG)  
License No.: EY1238J  
VIN: WVWZZZAUZHW118582  
Engine Code: 1T  
Labor Type:

Mileage: 16  
Initial Registration: 27/09/17  
Engine No.: CYV 514241

Service Advisor: Kong Charmaine  
Sales Advisor: Andre Koh  
Model Code: 5G12BZ

### Service Quote

Customer No. CV038905  
Quote No. SER/QUO/1800771  
QuoteDate 07/05/18  
Salesperson Andre Koh  
Page 1

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No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	UNIT		2100 4,200.00
P B&P ALEX LABOUR	TRANSFER BOOT PARTS	1	UNIT		420 840.00
P B&P ALEX LABOUR	RE+REINSTALLED WSCREEN	1	UNIT		840.00 ✓
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		1800 3,200.00
P B&P SENSOR	SUPPLY & INSTABL REVERSE SE	1	Pieces		400.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00 ✓
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00 ✓
	Nett				
	<b>Sum Labor</b>				<b>10,240.00</b>
P 5G0807305B	BUMPER REINFORCEMENT	1	Pieces		? 725.80X <sup>8</sup>
	Successor 5G0807305D				
P 5G0853675AR2ZZ	NAME PLATE 180 TSI	1	Pieces		net 72.57 ✓
P 5G0853687 2ZZ	NAME PLATE GOLF	1	Pieces		net 69.99 ✓
P 5G6807393	BUMPER BRACKET LH	1	Pieces		? 36.45 ✓
P 5G6807393A	BUMPER GUIDE LH	1	Pieces		? 36.45 ✓
P 5G6807394	BUMPER BRACKET RH	1	Pieces		? 36.45 ✓
P 5G6807394A	BUMPER GUIDE RH	1	Pieces		? 36.45 ✓
P 5G6807417APGRU	REAR BUMPER COVER	1	Pieces		net 1,149.75 ✓
	Predecessor 5G6807417ARGRU				
P 5G6807568B 9B9	RDIFFUSOR	1	Pieces		? 273.07X <sup>8</sup>
P 5G6807863A	STRIP	1	Pieces		net 67.06 ✓
	Use Predecessor 5G6807863				
P 5G6827025Q	REAR LID	1	Pieces		net 1,355.49 ✓
	Use Predecessor 5G6827025H				
<b>Sum carried forward</b>					<b>14,099.53</b>

Payments to: - BBN - Acc.-No.:

**PDI TUAS**

PDI TUAS

CHIN SWEE MING IGNATIUS  
 13 TANAH MERAH KECHIL RISE  
 Singapore, 465608  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

**Service Quote**

Customer No. CV038905  
 Quote No. SER/QUO/1800771  
 QuoteDate 07/05/18  
 Salesperson Andre Koh  
 Page 2

**THIS IS NOT AN OFFICIAL TAX INVOICE**

**Make**  
 Volkswagen Passeng  
**License No.**  
 EY1238J  
**Engine Code**

**Model Description**  
 GOLF A7 1.2 TL 81 (DSG)  
**VIN**  
 WVWZZZAUZHW118582  
**Labor Type**  
 1T

**Mileage**  
 16  
**Initial Registration**  
 27/09/17  
**Engine No.**  
 CYV 514241

**Service Advisor**  
 Kong Charmaine  
**Sales Advisor**  
 Andre Koh  
**Model Code**  
 5G12BZ

			<b>Continued</b>	<b>14,099.53</b>
P 5G6827469F FOD	MECHANISM	1 Pieces		? 692.94X
P D 002000A2	CLEANER	1 Pieces		ali 147.85 ✓
P D 004660M2	2K GLUE	1 Pieces		w 183.87 ✓
P D 00920002	PRIMER	1 Pieces		ner 32.19 ✓
P D 00950025	APPLICATOR	2 Pieces		w 22.38 ✓
P D 181802M1	ACTIVATOR	1 Pieces		w 29.46 ✓
	<b>Sum Item</b>			<b>4,968.22</b>

**Sum Labor** 10,240.00  
**Sum Item** 4,968.22

**Total SGD** 15,208.22  
 7% GST 15,208.22 1,064.58  
**Total SGD Incl. GST** 16,272.80

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

Payments to: - BSN: - Acc.-No.:

## Supplementary or Omitted List



VEHICLE NUMBER: EY1238J

MODEL GOLF

### CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	LABOUR TO REPAIR END PANEL	0.5	840	\$420.00 ✓
2	SPRAY PAINTING END PANEL	1	800	\$800.00 ✓
3	NUMBER PLATE	1	80	\$80.00 ✓
			<b>Total</b>	<b>\$1,300.00</b>

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	5G6807394A	BUMPER GUIDE RH	1	36.45		36.45 ✓
			<b>TOTAL:</b>			<b>\$36.45</b>

**Total Labour & Parts**

**\$1,336.45**

Survey By

## Service Order Confirmation

**SERVICE ORDER NO.:** 18P1233  
**CUSTOMER NO.:** CV038905  
**CUSTOMER NAME:** CHIN SWEE MING IGNATIUS  
**TELEPHONE NO.:**  
**ADDRESS:** 13 TANAH MERAH KECIL RBE  
 Singapore

**VEH No.:** EY1238J

**Order Date:** 09/05/18

**Reg Date:** 27/09/17 **KM:** 18

**VIN NO.:** WVWZZZAUZHW118582

**ENGINE NO.:**

**SA:** Kong Charmaine

**MODEL:** GOLF AT 1.2 TL 81 (DSG) **MODEL NO.:** 5G12BZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG	1	TU	480		480
2	B&P MECH	1	TU	280		280
3	B&P ALEX LABOUR	3	UNIT	840		2,520
4	B&P ALEX LABOUR	0.5	UNIT	840		420
5	B&P ALEX LABOUR	1	UNIT	840		840
6	B&P SENSOR	1	PCS	400		400
7	B&P ALEX PAINT	3	UNIT	800		2,400
8	B&P NUMBER PLATE	1	ST	80		80
9	EXT00037	1	UNIT	0		0
10	EXT00037	1	UNIT	0		0
<b>Item</b>						
11	5G6807417APGRU	1	PCS	1,148.75		1,148.75
12	5G6807863A	1	PCS	67.06		67.06
13	5G6827025Q	1	PCS	1,355.49		1,355.49
14	5G0853687 2ZZ	1	PCS	69.99		69.99
15	5G0853675AR2ZZ	1	PCS	72.57		72.57
16	D 004860M2	1	PCS	183.87		183.87
17	D 00920002	1	PCS	32.19		32.19
18	D 00950025	2	PCS	11.19		22.38
19	D 181802M1	1	PCS	29.46		29.46
20	D 002000A2	1	PCS	147.85		147.85
21	5G6807394A	1	PCS	36.45		36.45

Remarks : A/G DIRECT SETTLEMENT

DOA 8.5.2018

SURVEYOR TAUFIKH LKK

TP VEHICLE 5GP7487R

## Service Order Confirmation

SERVICE ORDER NO: 18IP1233  
CUSTOMER NO.: CVD08905  
CUSTOMER NAME: CHIN SWEE MING IGNATIUS  
TELEPHONE NO.:  
ADDRESS: 13 TANAH MERAH KECIL RISE  
Singapore

**VEH No.: EY1238J**

Order Date: 09/05/18

Reg Date: 27/09/17

KM: 18

VIN NO.: WVVZZZAUZH118582

ENGINE NO:

SA: Kong Charmaine

MODEL: GOLF A7 1.2 TL B1 (DSG)

MODEL NO.: 5G12BZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	10,587.08
GST AMOUNT	741.09
TOTAL AMOUNT	11,328.15

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 7 September 2018 2:00 PM  
**To:** Mohamedrasheed, Rashidah  
**Subject:** [MANDATE REQUEST] Your ref : 6752992255SG, ACCIDENT ON 06/05/2018 INVOLVING SGP 7487R (OI) & EY 1238J (TP)

Your ref : **6752992255SG**  
Our ref : CC3/AIG18008345/T1eb3

Dear Sirs,

### ACCIDENT ON 06/05/2018 INVOLVING SGP 7487R (OI) & EY 1238J (TP)

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**VOLKSWAGEN GROUP SINGAPORE PTE LTD**" at **\$ 12,100.55 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 18,152.20	\$ 11,328.15
2. Loss of Rental (9days x \$80)(w/GST)	\$ 770.40	\$ 770.40 (9days x \$80)(BKW)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 18,924.60	<b><u>\$ 12,100.55</u></b>

**For your approval in merimen please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**PAYMENT ADVICE**

Your ref: AIG Insurance Vehicle No. SGP74BTR -----

Claimant's Vehicle No. 591238J -----

Accident on 6.5.18 ----- involving vehicle/s No. -----

----- along/at -----

-----

**BREAKDOWN OF PAYMENT/S**

1. Repair Cost S\$ 11328.15 Payable to Volkswagen Centre Singapore

2. ~~Loss of Use/~~ Car Rental S\$ ----- Payable to BKW

3. Medical and Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : -----

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Service Adviser -----

Contact No./H/P. -----

## Print Received Message

This mail is associated with :

\*EY1238J (6752992255SG)  
[SGP7487R]

TP

CHIN SWEE MING IGNATIUS

May 6 2018 11:00AM

[TAN LISHAN ELIZA]

Volkswagen Group Singapore Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 26/10/2018 10:47 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12100.55) - EY1238J - Claim Handler: MdNoor, Norsiah

Approved:12100.55.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18008345/T1eb3**

21 MAY 2018

**TAN LISHAN ELIZA**  
BLK 429 ANG MO KIO AVE 3  
#12-2592  
SINGAPORE 560429

Dear Sir/Madam,

**ACCIDENT INVOLVING SGP 7487R AND EY 1238J ON 06/05/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, CHIN SWEEMING VINATUS (the third party claimant) of  
13 TANJAH MERAH KECHIL RUE (address), owner of EY 12383  
(vehicle no.) hereby authorize VOLKSWAGEN CENTER SINGAPORE ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no EY 12383 that was damaged pursuant to the accident which occurred on  
06/05/2018 (date) along NEW UPPER CLANGI ROAD (location)  
involving vehicle no/s S(P) 7431R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 25<sup>th</sup> (day) of 05 (month) 2018 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
81030001  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

We/I, VolksWagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK ALDO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 11,328.15 (repair costs), S\$ 740.40 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. EY 1286.1 that was damaged pursuant to the accident which occurred on 26-09-18 (date) along New Upper Changi Road (location) involving vehicle no/s S&P 7487E

This is pursuant to the inspection conducted on 09-09-18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHIN SWEE HANG, KHANASS ("third party claimant") of vehicle no. EY 1286.1 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EY 1286.1 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 day of SEP (month) 20 18 (year)



MTH

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P22949

Biz Reg. No. S3103069E  
GST No. M20098505-2

**SERVICE ORDER NO:** 18IP1233  
**SERVICE CUSTOMER NO.:** F01088R  
**SERVICE CUSTOMER NAME.:** AIG ASIA PACIFIC INSURANCE P/L  
**TELEPHONE NO.:**  
**ADDRESS:** 78 Shelton Way  
#07-16 AIG Building  
Singapore  
**Post Code:** 079120

**VEH NO.:** EY1238J  
**DATE:** 23/05/18 **Pickup:**  
**VIN NO.:** WVWZZZAU2HW118582 **KM :** 16  
**GEARBOX CODE:** RRE **Engine No.:**  
**MODEL:** GOLF A7 1.2 TL 81 (DSG)  
**SA :** Kang Charmaine  
**Next Appointment Date :**  
**Next Appointment Mileage :** 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	<b>AIG DIRECT SETTLEMENT DOA 6.5.2018 SURVEYOR TAUFIKH LKK TP VEHICLE SGP7487R</b>				
	<b>Labor</b>				
1	LABOUR + 0.5 day to repair end panel	3.00	UNIT	840.00	2,520.00
2	TRANSFER BOOT PARTS	0.30	UNIT	840.00	420.00
3	RE+REINSTALLED WSCREEN	1.00	UNIT	840.00	840.00
4	SPRAY PAINT + 1 panel end panel	3.00	UNIT	800.00	2,400.00
5	BSP NUMBER PLATE -NETT	1.00	ST	80.00	80.00
6	SUPPLY & INSTALL REVERSE SENSOR	1.00	PCS	400.00	400.00
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
10	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	<b>Rem</b>				
11	NAME PLATE 180 TS	1.00	PCS	72.57	72.57
12	NAME PLATE GOLF	1.00	PCS	69.99	69.99
13	BUMPER GUIDE RH	1.00	PCS	36.45	36.45
14	REAR BUMPER COVER	1.00	PCS	1,149.75	1,149.75

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P22949

Biz Reg. No. 53103069E  
GST No. M20098505-2

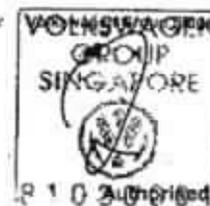
SERVICE ORDER NO: 18IP1233  
SERVICE CUSTOMER NO.: F01089R  
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L  
TELEPHONE NO.:  
ADDRESS: 78 Shenton Way  
#07-18 AIG Building  
Singapore  
Post Code: 079120

**VEH NO.:** EY1238J  
DATE: 23/05/18 Pickup:  
VIN NO.: WWWZZZAUZ-HW118582 KM: 18  
GEARBOX CODE: RRE Engine No.:  
MODEL: GOLF A7 1.2 TL 81 (DSG)  
SA: Kong Charmaine  
Next Appointment Date :  
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	STRIP	1.00	PCS	67.06	67.06
16	REAR LID	1.00	PCS	1,355.49	1,355.49
17	CLEANER	1.00	PCS	147.88	147.88
18	2K GLUE	1.00	PCS	183.87	183.87
19	PRIMER	1.00	PCS	32.19	32.19
20	APPLICATOR	2.00	PCS	11.19	22.38
21	ACTIVATOR	1.00	PCS	29.46	29.46

Sub Total 10,587.05  
GST (7%) AMOUNT 741.09  
TOTAL AMOUNT 11,328.15

for Volkswagen Centre Singapore Pte Ltd



Authorized Signatory

Customer

Phone : Fax :



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
07-Jun-2018	P 1185

	VHA NO.	DUE DATE	VEH. NO.
	P 1185	07-Jun-2018	SJW 6391 S
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 16 MAY 2018 TO 25 MAY 2018 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: EY1238J & SGP7487R (VOLKSWAGEN)	9	80.00	720.00
<b>GST @ 7%</b>			\$50.40
<b>TOTAL</b>			\$770.40

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.



**VEHICLE HIRING AGREEMENT**

**HIRER'S PARTICULARS**

Name (as in IC): **CHIN SWEE MING IGNATIUS**  
 NRIC/Passport No: **S1365136A** Date of Birth: **02.01.1959**  
 Address: **13 TANAH MERAH KECHIL** Age: **59**  
**RISE** St: **465608**  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: **37**  
 Driving Licence No: **S1365136A** Passed Date: **03.07.1980**  
 D/L Type: Local/Intl/Others: \_\_\_\_\_  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP **90055180**

**DRIVER'S PARTICULARS**

Name (as in IC): **CHIN YI YIN MAX AARON**  
 NRIC/Passport No: **S9208183D** Date of Birth: **17.02.1992**  
 Address: **13 TANAH MERAH KECHIL** Age: **25**  
**RISE** St: **465608**  
 Occupation: \_\_\_\_\_ Driving Exp: **5** Yrs  
 Driving Licence No: **S9208183D** Passed / Expiry Date: **20.11.2012**  
 D/L Type: Local/Intl/Others: \_\_\_\_\_ Contact No: **90608530**

Hirer's Own Vehicle No: **EY1238J** Replace Veh No: **SLL5259H**

Loan Vehicle No: **SJW 6391S** VR No: **7973**

Make & Model: **VW JETTA** Auto/Manual Group: \_\_\_\_\_

CHARGES		\$	cts
Daily	<b>09</b> day @ \$ <b>80</b>	Per day	<b>720</b> <b>00</b>
Weekly/Monthly	week @ \$ _____	Per week/Monthly	
Others			
CDW/PAI	@ \$ _____	Per day/Monthly	
Delivery/Collection Svc			
		GST	
OR No: _____		(A) SUB-TOTAL	
Petrol Level & Surcharge	OUT	E	1/4
	IN	✓	1/2
			3/4
			F
First _____ km	FREE per day	GST	<b>7%</b> <b>50</b> <b>40</b>
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	<b>770</b> <b>40</b>

Security Deposit : \$ \_\_\_\_\_ Bank: **POSB**

CASH/NETS/VISA/MC/AMEX/CHQ No: **5520 3800 1804 1521**

Expiry Date: **01/19** Card ID No: **627**

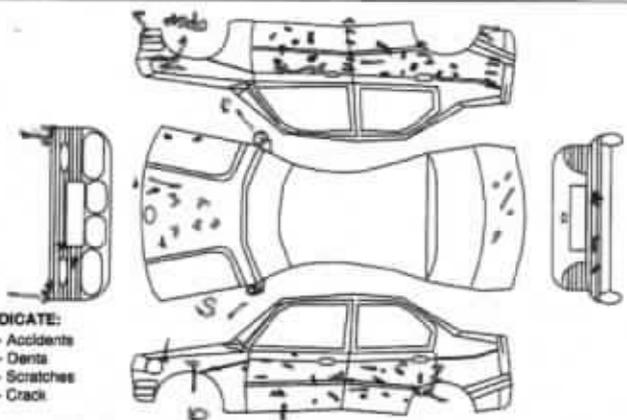
Name as in Card: **IGNATIUS CHIN**

NON WAIVER EXCESS (Subject to GST): \$ **2,000/-**

**ACCESSORIES CHECK**

- Data Cards  Camera Systems  Hub Cap  Radio / CD Cartridge  
 Jack  Tyre Opener  Petrol Cap  Spare Tyre

Hirer's Signature: \_\_\_\_\_ Additional Driver's Signature: \_\_\_\_\_  
**SINGAPORE Use Only**



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smokes or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
16.05.18	0930	119151	EDWIN	

Hirer's/Driver Signature: \_\_\_\_\_

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
25.05.18	1300	23710	EDWIN	

Hirer's/Driver Signature: \_\_\_\_\_



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-068160

Date of Request: 07/05/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 07/05/2018  
Enquiry By Edmund Goh Hui Huang  
TP Vehicle No. SGP7487R  
Accident Date 06/05/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGP7487R	AIG Asia Pacific Insurance Pte. Ltd.	26/12/2017-25/12/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-068160

Date of Request: 07/05/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 07/05/2018  
Enquiry By Edmund Goh Hui Huang  
TP Vehicle No. SGP7487R  
Accident Date 06/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 May 2018 <a href="#">Edit Reg</a>		09 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$10,587.06</b> <a href="#">Edit Estimates</a>	<b>S\$10,587.06</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TAN LISHAN ELIZA</b> , ID: S83100708								
Main Claimant:	<b>CHIN SWEE MING IGNATIUS</b> , ID: S1365136A								
Vehicle Reg. No.:	<b>EY1238J</b>	Date of Loss:	06/05/2018 11:00 - :59 [7 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 6752992255SG</b>	Policy/Cover Note No.:	2100179464 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	<b>SGP7487R</b>	Policy No. (Claimant):	A29031589AVW						
		Excess:							
Repairer:	<b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 16/05/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (26/10/2018): Alert - Adj Mandate Approved (S\$12100.55) - EY1238J - Claim Handler: MdNoor, Nor...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*EY1238J (6752992255SG)  
[SGP7487R]

TP

CHIN SWEE MING IGNATIUS

May 6 2018 11:00AM

[TAN LISHAN ELIZA]

Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
<b>Letters/Correspondences</b>															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit			
<b>Photos/Images</b>															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	24/05/18 14:41	Odometer Reading											Load JPG	<input checked="" type="checkbox"/>		
2	24/05/18 14:41	Chassis Number											Load JPG	<input checked="" type="checkbox"/>		
3	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
4	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
5	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
6	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
7	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
8	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
9	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
10	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
11	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
12	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
13	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
14	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
15	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
16	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
17	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
18	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
19	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
20	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
21	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
22	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
23	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
24	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
25	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
26	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
27	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
28	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
29	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
30	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
31	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
32	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
33	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		
34	24/05/18 14:41	General View											Load JPG	<input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	24/05/18 14:41	General View	 Load JPG	<input checked="" type="checkbox"/>
36	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	24/05/18 14:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/05/18 20:48	TP EST & GIA REPORT	 Load PDF	
2	10/05/18 18:57	TP ESTIMATE -MARKED	 Load PDF	
3	21/05/18 10:32	LETTER TO OI	 Load PDF	
4	08/06/18 10:45	RENTAL RECEIPT	 Load PDF	
5	27/08/18 14:07	GIA SEARCH	 Load PDF	
6	05/11/18 14:12	WORKSHOP INVOICE	 Load PDF	
7	05/11/18 14:12	AUTHORISATION TO ACT FORM	 Load PDF	
8	05/11/18 14:12	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	08/05/18 10:27	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SGP7487R (Insd veh)	Model:	VOLKSWAGEN GOLF 1.2 (A7) TSI (A)
	EY1238J (TP veh)		
Date of Accident:	06/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$		18,152.20
Final Repair Cost	: \$		11,328.15
Loss of Use	: \$		_____ days at \$0.00 per day
Rental (if any)	: \$		770.40 9 days
LTA / GIA Search Fee	: \$		2.00
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		12,100.55
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	11,330.15
2)	BKW Rent-A-Car Pte Ltd	: \$	770.40
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

05 Nov

2018

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18008345/T1EB3Q2

Date: 05/11/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100179464  
 Claimant Vehicle No: EY1238J Insured Vehicle No: SGP7487R  
 Date of Loss: 06/05/2018 Nature of Claim: TP Claim No: 6752992255SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **EY1238J**  
 Make & Model: VOLKSWAGEN GOLF, 1.2 (A7) TSI (A) Engine No: CYV514241  
 Reg. Date: 27/09/2017 (Man. Year: 2016) Chassis No: WVVZZZAUZH118582  
 Colour: Silver Odometer: 13270 km  
 Engine Capacity: 1197 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,484.67	3,647.06	1,837.61	33.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,480.00	6,940.00	4,540.00	39.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>16,964.67</b>	<b>10,587.06</b>	<b>6,377.61</b>	<b>37.59</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,187.53</b>	<b>741.09</b>	<b>446.44</b>	<b>37.59</b>
<b>Nett Amount (S\$)</b>	<b>18,152.20</b>	<b>11,328.15</b>	<b>6,824.05</b>	<b>37.59</b>
<b>+ Car Rental (9.0 x S\$80.00/day + 7.00% GST) (S\$)</b>		<b>770.40</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>12,100.55</b>		

## INSPECTION

Date of Assignment: 09/05/2018  
 Date Inspected: 09/05/2018 Inspected At: VOLKSWAGEN CENTRE SINGAPORE (-)  
 247 ALEXANDRA ROAD  
 Singapore 159934  
 Estimated Period of Repair: 8.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SE	Not Working	400.00 FS	*400.00 FS
2	1		*BUMPER REINFORCEMENT	Not Necessary	725.80 FS	*- FS
3	1		*NAME PLATE 180 TSI	Necessary	72.57 FS	*72.57 FS
4	1		*NAME PLATE GOLF	Necessary	69.99 FS	*69.99 FS
5	1		*BUMPER BRACKET LH	Not Necessary	36.45 FS	*- FS
6	1		*BUMPER GUIDE LH	Not Necessary	36.45 FS	*- FS
7	1		*BUMPER BRACKET RH	Not Necessary	36.45 FS	*- FS
8	1		*BUMPER GUIDE RH	Not Necessary	36.45 FS	*- FS
9	1		*REAR BUMPER COVER	Deformed	1,149.75 FS	*1,149.75 FS
10	1		*RDIFFUSOR	Not Necessary	273.07 FS	*- FS
11	1		*STRIP	Necessary	67.06 FS	*67.06 FS
12	1		*REAR LID	Bent	1,355.49 FS	*1,355.49 FS
13	1		*MECHANISM	Not Necessary	692.94 FS	*- FS
14	1		*CLEANER	Necessary	147.85 FS	*147.85 FS
15	1		*2K GLUE	Necessary	183.87 FS	*183.87 FS
16	1		*PRIMER	Necessary	32.19 FS	*32.19 FS
17	2		*APPLICATOR	Necessary	22.38 FS	*22.38 FS
18	1		*ACTIVATOR	Necessary	29.46 FS	*29.46 FS
19	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS
20	1		*BUMPER GUIDE RH	Cracked	36.45 FS	*36.45 FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)      5,484.67      3,647.06**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	4,200.00	2,100.00
2	TRANSFER BOOT PARTS	New	840.00	420.00
3	RE+REINSTALLED WSCREEN	New	840.00	840.00
4	SPRAY PAINT	New	3,200.00	1,600.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
7	LABOUR TO REPAIR END PANEL	New	840.00	420.00
8	SPRAY PAINTING END PANEL	New	800.00	800.00
<b>Gross Labour Cost (S\$)</b>			<b>11,480.00</b>	<b>6,940.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >