

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 25 July 2019 11:11 AM  
**To:** Ng Wai Yin  
**Cc:** jasminetan@transcab.com.sg; claims@transcab.com.sg  
**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kga3n2

Your Ref: **AAD1404-332** Without Prejudice  
Our Ref: CC3/AXA14008528/Kga3n2

Dear Sirs/Madam,

### **Accident involving SHB 7581M and FBC 4617E ON 28/04/2014**

We refer to the above matter.

As there is no concrete evidence, we have our principal instruction to base on Insured's police report (see the screenshot below).

Your client is the proximate cause as he was changing lane without signaling resulted the accident.

#### **Brief Details.**

On 28/04/2014 at about 0930hrs, I was driving my company vehicle bearing the registration n along BKE towards PIE on the 2nd lane on a 3 lane road. Suddenly a Taxi bearing the registra 7581M was trying to cut into my lane from the right ( 3rd lane) without signalling. I then horn

It was a merging road and the taxi then signalled at the last minute and cut into my lane in fron to react and braked. My vehicle then collided with the vehicle by side swipping. I then fell off taxi's left rear tyre ran over my right hand. I suffered a sprained on my right arm and some bru

The taxi driver came out and exchanged particulars with me. Soon after the ambulance came b treated at that point of time. I did not wish to be conveyed. After which, we left the place. This incident had happened. I am lodging this report for the traffic police to investigate into the mat

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Tuesday, 23 July 2019 4:16 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

WITHOUT PREJUDICE

Dear Cecilia

We regret to inform that we do not have video footage for this case.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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---

**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** Monday, 22 July, 2019 7:58 PM

**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Cc:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Dear Jasmine,

Kindly provide us with AVF for our principal to review as per their request.

Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

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---

**From:** Cecilia Chong (LKK Auto)

**Sent:** Monday, 22 July 2019 7:55 PM

**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Without Prejudice

Dear Jasmine,

We would like to withdraw our previous offer on the direct settlement.

We will revert back to you once again.

Thank you

**“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Monday, 22 July 2019 7:50 PM

**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

WITHOUT PREJUDICE

Dear Jasmine,

Thanks for your acceptance.

Kindly sign on the DV as attached and email back to us (LKK).

Thanks

**“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Monday, 22 July 2019 7:35 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

## Without Prejudice

Dear Cecilia

Please proceed to send us the DV.

Thank you  
Best Regards  
Jasmine Tan



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**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** Friday, 12 July 2019 9:08 AM

**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Without Prejudice

Dear Calvin,

The breakdown of the offer base on 50% as follow:

COR (w/GST): \$1,471.25

LOR : \$170.13

LOI: \$75

LTA Search Fee: \$6.00

Total: \$1,722.38.

Kindly confirm acceptance.

Thanks

**“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

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---

**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Tuesday, 2 July 2019 5:30 PM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** FW: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Without Prejudice

Dear Joy

Please refer to the preceding email.

Kindly let us have your breakdown of the offer 50% for this case?

LOD is attached for your reference.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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---

**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Tuesday, 28 May, 2019 3:40 PM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg); 'jasminetan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>  
**Subject:** FW: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Without Prejudice

Dear Joy

We refer to the above mention and previous email.

Kindly let us have your breakdown of the 50% offer.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Monday, 1 April, 2019 3:46 PM

**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Without Prejudice

Dear Joy

Kindly let us have your breakdown of the offer 50% for this case.

We attached the LOD for your reference.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

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---

**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

**Sent:** Thursday, 7 February, 2019 6:04 PM

**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

WITHOUT PREJUDICE

Dear Calvin,

I am unable to locate any email offer. May I ask who sent the offer at \$1,733/- and when ?

This claim was close on 16.11.15 due to non-development.

Basing on our records, liability is at 50%.

Best Regards,

Joy Irene | Case Handler



LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Thursday, 7 February 2019 5:51 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** FW: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Without Prejudice

Dear Joy

We refer to the above mention case.

Kindly let us have your breakdown of the offer **\$1,733.00**

Attached LOD for your reference.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Wednesday, 19 December, 2018 4:52 PM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>



**Subject:** FW: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

Without Prejudice

Dear Joy

We refer to the above case.

Kindly let us have your breakdown of the offer **\$1,733.00**

Attached LOD for your reference.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 7 November, 2018 1:48 PM

**To:** calvin.er <[calvin.er@transcab.com.sg](mailto:calvin.er@transcab.com.sg)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg); CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kja3n2

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

<b>LKK ref</b>	<b>Officer in charge</b>
CC3/AXA14008528/Kja3n2	Joy - 6749 5792

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** calvin.er <[calvin.er@transcab.com.sg](mailto:calvin.er@transcab.com.sg)>

**Sent:** Thursday, 25 October, 2018 3:00 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** FW: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kza3n2

Dear Sir/Mdm

Please refer to preceding email.

May we have an update on the latest claim settlement for this case?

Attached LOD for your reference.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

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**From:** yuqing.teo [<mailto:yuqing.teo@transcab.com.sg>]

**Sent:** Wednesday, 4 April, 2018 9:52 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kza3n2

Dear Mei Kwan,

Attached is the LOD for your reference and perusal. Hard copy would be sent to you via post.

Thank you.

Best Regards,  
Teo Yu Qing  
Finance Department  
TEL: 6603 1265 Ext.306

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 2 April, 2018 1:38 PM

**To:** yuqing.teo <[yuqing.teo@transcab.com.sg](mailto:yuqing.teo@transcab.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E \*\*\* LKK REF: CC3/AXA14008528/Kza3n2

Dear Yu Qing,

Thank you for your email.

Please provide us LOD.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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---

**From:** yuqing.teo [<mailto:yuqing.teo@transcab.com.sg>]

**Sent:** Monday, 2 April, 2018 11:45 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** TCS REF: AAD1404-322 Accident involving SHB 7581M and FBC 4617E

Dear Sir/Madam,

We have launched a claim against the owner of FBC 4617E. Kindly let us know the latest claim resettlement.

Thank you.

Best Regards,  
Teo Yu Qing  
Finance Department  
TEL: 6603 1265 Ext.306

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



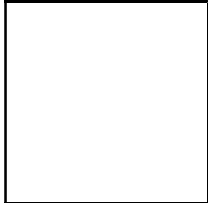
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