

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Wednesday, 3 October 2018 1:28 PM
To: Dally Amri, Mimi Zarina
Cc: Admin A; CS A Team
Subject: REF: 0030592376SG / SH 9970Z/GZ 3358D/17/09/2014
Attachments: photos from cdge.pdf

Importance: High

Dear Mimi,

We refer to the subject.

This is a head-to-rear scenario whereby our insured vehicle was behind however, insured driver denied contact with TP vehicle.

No video available from TP but photos as attached.

The claim was rejected before as instructed below.

From: Singh, Charan <Charan.Singh@aig.com>
Sent: Tuesday, 10 March, 2015 6:06 PM
To: Sharon Yee
Subject: 0030592376SG003#023#reject calim

Dear Sharon

There does not appear to have any contact between our insured vehicle and the third party vehicle.

Moreover insured is adamant that there was no collision between our insured vehicle and third party vehicle.

Therefore please reject the property damage claim showing the third party workshop the photographs provided by insured.

Regards,

Charan Singh
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1637 | Fax +(65) 6835 7416
charan.singh@aig.com | www.aig.com.sg

Now, TP repairer M/s ComfortDelgro is chasing for an offer settlement based on BOLA 27.

Kindly advise if we may proceed to negotiate settlement or maintain rejection.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.