

Surveyor: ADRIAN DOI: 8/15/18 Date / Time: 7/15/18
 Registered in Merimen: 7/15/18

Pre-assign / CCU / FTE

Insured Vehicle No: 6B6 897T Claim No: _____
 Name of Insured: Green by. & Construction Plc Policy No: _____
 Insured Tel No: _____ HP: 90267367 Make / Model: _____
 Excess Sec II :S5 _____ D.O.A: 4/15/18 Place of Accident: Woodlands Dr 19
 Is driver the owner? (YES NO) Nature of Accident: _____

If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No: _____ (V/L: YES / NO) Insured Liability: _____ % Final ? Yes / No

6Y 7923B

INSRS: WSP: Modern Tel: _____ Liability: _____ RMKS: _____
 INSRS: WSP: _____ Tel: _____ Liability: _____ RMKS: _____
 INSRS: WSP: _____ Tel: _____ Liability: _____ RMKS: _____
 INSRS: WSP: _____ Tel: _____ Liability: _____ RMKS: _____

Date / Time		STAGE	DATE / PIC
<u>7/15</u>	<u>6Y 7923B X ; 6B6 897T X</u>	Non-Reporting ltr (1st):	
<u>7/18</u>	<u>DISM to send letter to OI.</u>	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	<input type="checkbox"/> <input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
		PIR:	<input type="checkbox"/> <input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
		LOD:	<input type="checkbox"/> <input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
		Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S (_____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : _____ If NO or B 28, Ass. Lia : _____

Repair Cost: \$S

Loss of Rental (LOR): \$S (_____ days)

Loss of Use (LOU): \$S (\$ x _____ days)

Loss of Income (LOI): \$S (\$ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$S

Medical: \$S

Disbursement: \$S (e.g Tow/ Independent)

Legal Cost: \$S

Total: \$S **Global Sum \$S:** _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S Name 1: _____

Payee 2: (Strike if N.A.) \$S Name 2: _____

Payee 3: (Strike if N.A.) \$S Name 3: _____

GLOBAL SETTLEMENT

1) Claim status: Normal/Reject/Private Settle / Equity

2) Report Format: TP

3) Survey fee: \$ 320.00

ASS. REC. BY: Adrian King

REF:

U43

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 20. % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: G47923B Yr Regn: 2005 August
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Hiace c.c. 2494
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 35015 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JFF JTFH5029700024911
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195 R15C
 R: 195 R15C
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 08/05/18
 Survey held at Modern
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP AIG.
	US # 176.00 (Red # 1072.83) / 3941
	MV: 22K
	PV: 11.4K
	Nett: 10.6K

Date/Time, File Pass to? : Preli. Report
 : Final Report
 1) _____
 Date/Time, File Return to? _____
 2) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____

Report Format : _____
 Lump Sum / I.B.I: (\$ _____)

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)
 : Weekend (\$ _____)

Survey Fee: _____
 Transportation: _____ S + RS _____
 Photos _____
 Others: 97 \$2.34 X 2

TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18008339/Aua3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 07-05-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBG 897T	Veh. Inspected	GY 7923B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/05/2018	Inspection Date	08/05/2018
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MODERN AUTOMOTIVE PTE LTD
 BLK 3023A UBI ROAD 1 # 01-61
 SINGAPORE 408717

Tel : 67484422 / 67454422 Fax : 6747- 6720 REG NO 200501102H

AIG ASIA PACIFIC INSURANCE PTE LTD	DATE : 08.05.2018
Charts Building	VEH NO : GY7923B
78 Shenton Way #07-16	MODEL : Toyota Hiace
Singapore 079120	D O A : 04.05.2018
Tel 6419 - 3000	YR REF : GBG897T
Fax : 6835 - 7416	

Thin Thin

Attn : Motor Claim Dept (Pls arrange vehicle survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR GY7923B (Toyota Hiace)

<u>Item</u>	<u>Description</u>	<u>Qty</u>	<u>Amt</u>
NQ	LIST ITEMS		
1	Sliding Door - LH <i>Distorted</i>	1	1,462.80 ✓
2	Sliding Door Lock - LH <i>Dist.</i>	1	282.50 ✓
3	Sliding Door Outer Handle - LH <i>Dist</i>	1	163.50 ✓
4	Sliding Door Lower Roller - LH <i>Dist</i>	1	223.50 ✓
5	Sliding Door Weatherstripe - LH <i>Dist</i>	1	298.00 ✓
			<hr/>
			2,430.30
	Less 25%		(607.58)
			<hr/>
			\$ 1,822.73
			<hr/>
	Total Parts		\$ 1,822.73

LABOUR CHARGE

1	To knocking & pull out side door & renew above parts	\$	400.00 200
2	To putty & spray up paint works	\$	400.00 250
3	To transfer door fittings	\$	150.00 80
			<hr/>
	Total Labour	\$	950.00
			<hr/>
	Grand Total	\$	2,772.73

NOTE : -

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

*total: 2129.22
 1/3: 17K
 030mp*

**Fuel Type:** Diesel

Cheapest In The Market! Well Maintained By Previous Owner! No Repairs Needed! Wear And Tear Replaced! Eligible For New ETS Scheme Up To 35% Discount! Low Maintenance! Hassle Free Machine! A Definite W...

Net Link Partners Pte Ltd

Posted: 08-May-2018 Tags: 2004 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota

**Toyota Hiace (COE till 08/2019)****\$22,800**

\$17,340 /yr

03-Sep-2004

2,986 cc

-

Van

Available

Fuel Type: Diesel

Excellent Condition, New Paint, New Seats! High Loan, High Trade In, 3 Days Delivery, Call Now Before It's Sold!

DELETED OWNER

Net Link Partners Pte Ltd

Posted: 05-May-2018 Tags: 2004 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota

**Toyota Hiace (COE till 02/2022)****\$25,000**

\$6,560 /yr

14-Oct-2004

2,986 cc

-

Van

Available

Fuel Type: Diesel

COE Left 4 Years.

DELETED OWNER

Posted: 03-Apr-2018 Tags: 2004 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota

**Toyota Hiace (COE till 08/2020)****\$23,800**

\$10,500 /yr

13-Aug-2005

2,494 cc

100,300 km

Bus

Available

Fuel Type: Diesel

Is Look Like A Brand New Bus. Price Maybe Negotiable For Sincere Buyer. Please Call To Arrange For Viewing. My Loss Is Your Gain.

DELETED OWNER

Posted: 05-May-2018 Tags: 2005 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota

Save this search criteria, to get email alerts whenever a match is found.

Make: Model: Price: Depreciation: Reg Date: Eng Cap: Mileage: Veh Type: Status:

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Inchcapepreowned.com.sg

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\$58 until it's SOLD!

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Head Turner C180K With AMG Bodykit & Upgraded Power!



This Car Has The Looks Of A
C63 And Power Of A C200
Without The High Price Tag!
Direct Owner [View](#)



ABWIN ONE-STOP

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20 results/page

45 vehicles

Hiace

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection		Any	Any	> 10 year(s) old	Any	Any	Any	Available
	Toyota Hiace (COE till 08/2020) Fuel Type: Diesel Please Call In Advance Before Viewing. Thanks.	\$26,800	\$11,650 /yr	26-Aug-2005	2,494 cc	-	Van	Available
Posted: 31-Mar-2016 Tags: 2005 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota								
	Toyota Hiace (COE till 07/2021) Fuel Type: Diesel Cheap Maintenance That's Durable And Reliable For Transportation Services, Vehicle Is In Excellent Condition Year Drive Now To Find Out More, Loans Available Call Now.	\$23,500	\$7,270 /yr	23-Mar-2007	2,494 cc	-	Van	Available
Posted: 02-May-2016 Tags: 2007 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota								
	Toyota Hiace Commuter (COE till 04/2022) Fuel Type: Diesel As Good As Brand New. Powerful Engine. No Need Anymore Repair. Talk To Our Sales Person For More Info.	\$32,777	\$8,350 /yr	11-Apr-2007	2,982 cc	-	Bus	Available
KSL Automotive Pte Ltd Posted: 08-May-2016 Tags: 2007 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota								
	Toyota Hiace (COE till 05/2022) Fuel Type: Diesel Auto! Cheapest In Market, Powerful And Reliable Van, Low Mileage, New Tyres, Excellent Condition, Loan Can Be Arranged, Call Now For Viewing.	\$35,999	\$8,990 /yr	09-May-2007	2,982 cc	150,196 km	Van	Available
Posted: 25-Mar-2016 Tags: 2007 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota								
Car Buying	Car Selling	Car Ownership						
Car Aftermarket	On The Move	Lifestyle						
	Toyota Hiace (COE till 06/2022) Fuel Type: Diesel Very Well Maintained By Previous Owner. Most Importantly, Accident Free! Buy With No Worries As Toyota Usually Doesn't Give Much Headaches. Don't Want To Invest Too Much On A Brand New Vehicle? No Pro...	\$33,800	\$8,290 /yr	06-Jun-2007	2,982 cc	-	Van	Available
Posted: 04-Apr-2016 Tags: 2007 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota								
	Toyota Hiace Commuter (COE till 06/2022) Fuel Type: Diesel 1 Owner Toyota Hiace Hi Roof Commuter Bus, 13 Seater Bus. Low Mileage At Only 120K Km. Good Condition. High In House Loan And Insurance Can Be Arranged. High Trade In Value For Your Vehicle. Call Now ...	\$32,800	\$7,990 /yr	16-Jun-2007	2,494 cc	120,726 km	Bus	Available
ABWIN (1994) Pte Ltd Posted: 07-May-2016 Tags: 2007 Toyota Hiace, Toyota Hiace, Toyota, Hiace, Used Toyota								
	Toyota Hiace (COE till 06/2022)	\$34,800	\$8,400 /yr	29-Jun-2007	2,982 cc	-	Van	Available

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0535E
Vehicle Details	
Vehicle No.:	GY7923B
Vehicle to be Exported:	Yes
Intended De-registration Date:	08 May 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE MANUAL
Primary Colour:	Silver
Manufacturing Year:	2005
Engine No.:	2KD1336246
Chassis No.:	JTFHS02P700024911
Maximum Power Output:	-
Open Market Value:	\$23,804.00
Original Registration Date:	10 Aug 2005
First Registration Date:	10 Aug 2005
Transfer Count:	1
Actual ARF Paid:	\$1,191.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	09 Aug 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$25,292.00
COE Rebate Amount:	\$11,394.00
Total Rebate Amount:	\$11,394.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 08 May 2018

OK

View Received Message

This mail is associated with :

***GY7923B (20374956195G)**
[GBG897T]

TP

FLEXIHOUR SERVICES

May 4 2018 1:00PM

[Green Engineering & Construction Pte Ltd]
Modern Automotive Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 17/05/2018 09:44 AM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Green Engineering & Construction Pte Ltd

Address :
361
JALAN BESAR
#02-02A
Singapore 208993

Mobile No: 90267357

Thank you.

Regards,
Aashween.

DOCUMENTS SUMMARY

There are no documents.

Print Received Message

This mail is associated with :

***GY7923B (2037495619SG)**
[GBG897T]

TP

FLEXIHOURL SERVICES

May 4 2018 1:00PM

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Singapore 208993

Mobile No: 90267357

Thank you.

Regards,
Aashween

Print Sent Message

This mail is associated with :

***GY7923B (2037495619SG)
[GBG897T]**

TP

FLEXIHOOR SERVICES

May 4 2018 1:00PM

[Green Engineering & Construction Pte Ltd]

Modern Automotive Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 11/12/2018 10:51 AM.
NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
To eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 17/05/2018 09:44 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Green Engineering & Construction Pte Ltd

Address :
361
JALAN BESAR
#02-02A
Singapore 208993

Mobile No: 90267357

Thank you.

Regards,
Aashween

- RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

From: Chan, Yoke Shi
To: admin-a@lkkauto.com, chewht@lkkauto.com
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina, Hor, Yinrul
Sent: 13/12/2018 11:14:21 AM

Hi,

OI has not reported till date.

Thank you

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Thursday, December 13, 2018 8:40 AM
To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul
Cc: chewht@lkkauto.com; admin-a@lkkauto.com
Subject: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

This mail is associated with :
***GY7923B (2037495619SG)**
[GBG897T]
TP
FLEXIHOURL SERVICES
May 4 2018 1:00PM
[Green Engineering & Construction Pte Ltd]
Modern Automotive Pte Ltd

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Hsiao Tong
LKK Auto Consultants Pte Ltd

<- Original Message ->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 11/12/2018 10:51 AM
Subject: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

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Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

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Address :

361

JALAN BESAR

#02-02A

Singapore 208993

Mobile No: 90267357

Thank you.

Regards,
Aashween

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

This email has been checked for viruses by AVG antivirus software.
www.avg.com

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Print Sent Message

This mail is associated with :

***GY7923B (2037495619SG)
[GBG897T]**

TP

FLEXIHOOR SERVICES

May 4 2018 1:00PM

[Green Engineering & Construction Pte Ltd]
Modern Automotive Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/01/2019 11:40 AM.
NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
To eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

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Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 13/12/2018 08:39 AM

Subject: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 11/12/2018 10:51 AM

Subject: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

From: Hor, Yinrul
To: chewht@lkkauto.com, admin-a@lkkauto.com
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina
Sent: 4/1/2019 12:02:31 PM

Hi Hsiao Tong,

Insured has not report accident till date.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

Sent: Friday, January 04, 2019 12:00 PM

To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul

Cc: chewht@lkkauto.com; admin-a@lkkauto.com

Subject: RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

This mail is associated with :

***GY7923B (2037495619SG)**

[GBG897T]

TP

FLEXIHOOR SERVICES

May 4 2018 1:00PM

[Green Engineering & Construction Pte Ltd]

Modern Automotive Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 13/12/2018 08:39 AM

Subject: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 11/12/2018 10:51 AM
Subject: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 17/05/2018 09:44 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Green Engineering & Construction Pte Ltd

Address :
361
JALAN BESAR
#02-02A
Singapore 208993

Mobile No: 90267357

Thank you.

Regards,
Aashween

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.

www.avg.com

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Print Sent Message

This mail is associated with :

***GY7923B (2037495619SG)**
[GBG897T]

TP

FLEXIHOOR SERVICES

May 4 2018 1:00PM

[Green Engineering & Construction Pte Ltd]
 Modern Automotive Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/01/2019 09:43 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
 eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
 LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
 Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 04/01/2019 11:40 AM
Subject: RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
 LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
 Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 13/12/2018 08:39 AM
Subject: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

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Hsiao Tong
 LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
 Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

- RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

From: Chan, Yoke Shi
To: chewht@lkkauto.com, admin-a@lkkauto.com
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina, Hor, Yinrul
Sent: 22/1/2019 2:22:21 PM

Hi,

OI has not reported till date.

Thank you

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNOL Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Tuesday, January 22, 2019 10:00 AM
To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul
Cc: chewht@lkkauto.com; admin-a@lkkauto.com
Subject: RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

This mail is associated with :
***GY7923B (2037495619SG)**
[GBG897T]
TP
FLEXIHOURL SERVICES
May 4 2018 1:00PM
[Green Engineering & Construction Pte Ltd]
Modern Automotive Pte Ltd

Hi,

We refer to the above matter.

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Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
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Hsiao Tong
LKK Auto Consultants Pte Ltd

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From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

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Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

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Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 17/05/2018 09:44 AM

Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received

Pls find OI details below for your further actions

OI name : Green Engineering & Construction Pte Ltd

Address :

361

JALAN BESAR

#02-02A

Singapore 208993

Mobile No: 90267357

Thank you.

Regards,

Aashween

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

This email has been checked for viruses by AVG antivirus software.
www.avg.com



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Hsiao Tong (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 4 March 2019 9:00 AM
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

This mail is associated with :
***GY7923B (2037495619SG)**
[GBG897T]
TP
FLEXI HOUR SERVICES
May 4 2018 1:00PM
[Green Engineering & Construction Pte Ltd]
Modern Automotive Pte Ltd

Dear Hsiao Tong,

Please be informed that OI has not reported till date.

Thanks and regards,

Syaza Irdina

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 02/03/2019 07:48 AM
Subject: RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 22/01/2019 09:43 AM
Subject: RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
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Subject: RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018]

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LKK Auto Consultants Pte Ltd

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From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
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<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 17/05/2018 09:44 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Green Engineering & Construction Pte Ltd

Address :
361
JALAN BESAR
#02-02A
Singapore 208993

Mobile No: 90267357

Thank you.

Regards,
Aashween

This is an auto-generated email. Do not reply to this email.

Sent by : Azlan, Syzairdina (AIG Asia Pacific Insurance Pte. Ltd.)



This email has been checked for viruses by AVG antivirus software.
www.avg.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18008339/Aua3

17th May 2018

Green Engineering & Construction Pte Ltd

361 JALAN BESAR
#02-02A
SINGAPORE 208993

Dear Sirs,

ACCIDENT INVOLVING GBG 897T AND GY 7923B ON 04.05.2018 ALONG / AT WOODLANDS DRIVE 19

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thin Thin
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : thinthin@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18008339/Apa3

07 JAN 2019

By Registered Mail

Green Engineering & Construction Pte Ltd

361 JALAN BESAR

#02-02A

Singapore 208993

Dear Sir,

**ACCIDENT INVOLVING GBG 897T(AIG) AND GY 7923B ON 04/05/2018
(13:50HRS) ALONG/AT WOODLANDS DRIVE 19**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 17 May 2018.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **21 Jan 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

CHEW HSIAO TONG (Ms)

DID: 6742 3197

Fax: 6741 4108

Email: chewht@lkkauto.com

c.c *Claims Manager*
AIG Asia Pacific Insurance Pte. Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18008339/Apa3

24 JAN 2019

By Registered Mail
(FINAL REMINDER)

Green Engineering & Construction Pte Ltd
361 JALAN BESAR
#02-02A
Singapore 208993
ATTN: THE MANAGEMENT

Dear Sir,

**ACCIDENT INVOLVING GBG 897T(AIG) AND GY 7923B ON 04/05/2018
(13:50HRS) ALONG/AT WOODLANDS DRIVE 19**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 17 MAY 2018 & 07 Jan 2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **08 FEB 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,


CHEW HSIAO TONG (Ms)
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

c.c *Claims Manager*
AIG Asia Pacific Insurance Pte. Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 04/05/2018
Time of accident : 13:50HRS
Place of accident : WOODLANDS DRIVE 19
Third Party's name : FLEXIHOOR SERVICES
Third Party's vehicle number : GY 7923B
Our insured's name : GREEN ENGINEERING & CONSTRUCTION
PTE LTD
Our insured's vehicle number : GBG 897T
Our insured's NRIC number : -
Our insured's address : 361 JALAN BESAR #02-02A (S)208993
Our Insured's telephone number : 9026 7357

A letter dated **(07 JAN 2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC6/AIG18008339/Apa3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : CHEW HSIAO TONG
Contact Number : Tel: 6742 3197 / Fax: 6741 4108
Date : 24 Jan 2019

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 5 March 2019 8:24 AM
To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com)
Subject: <OI NON-REPORTING> Your Ref: 2037495619SG *Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018]
Attachments: LETTER TO OI_NON-REPORTING.pdf; FAX TO TRAFFIC POLICE.pdf

Your Ref: **2037495619SG**
Our Ref: CC6/AIG18008339/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018

We refer to the above matter.

Third party driver reported that our insured opened door and collided onto his vehicle.

Our insured has yet lodge the accident report.

The Normal letter, 2 AR registered letters, a letter to Traffic Police and 2 email to OI for reporting assistance were already been sent out. Please see attached letters for your perusal.

Till date, no OI GIA report available yet.

In view of the above, Kindly advise if AIG will repudiate the claim or else advise further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 1 April 2019 10:33 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: <OI NON-REPORTING> Your Ref: 2037495619SG *Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(OI) & GY 79238(TP) ON 04/05/2018]

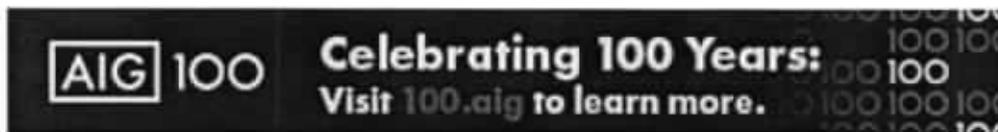
Dear Hsiao Tong,

Please advise repairer that we will repudiate claim.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Sunday, March 31, 2019 9:51 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] RE: <OI NON-REPORTING> Your Ref: 2037495619SG *Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(OI) & GY 79238(TP) ON 04/05/2018]

Caution: External Email

Dear Sirs/Mdm,

We refer to our email dated 05/03/2019.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 5 March 2019 8:24 AM

To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com) <Norsiah.MdNoor@aig.com>

Subject: <OI NON-REPORTING> Your Ref: 20374956195G *Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018]

Your Ref: **20374956195G**

Our Ref: CC6/AIG18008339/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018

We refer to the above matter.

Third party driver reported that our insured opened door and collided onto his vehicle.

Our insured has yet lodge the accident report.

The Normal letter, 2 AR registered letters, a letter to Traffic Police and 2 email to OI for reporting assistance were already been sent out. Please see attached letters for your perusal.

Till date, no OI GIA report available yet.

In view of the above, Kindly advise if AIG will repudiate the claim or else advise further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 12 April 2019 11:42 AM
To: Chin (chin@modernautomotive.com.sg)
Subject: Your Ref: GY7923B *Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(AIG) & GY 7923B ON 04/05/2018]

Your Ref: **GY7923B** **Without Prejudice**
Our Ref: CC6/AIG18008339/Apa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG 897T(AIG) & GY 7923B ON 04/05/2018

We refer to the above matter.

Please be informed that our principal M/s AIG Asia Pacific Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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- NOTES:**
- Separate forms are to be used for insured and Non-Insured Registered Article.
 - Please provide all information required and produce this receipt for all enquiries.
 - Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
 - Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
 - Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee
 Green Engineering & Construction P.L.
 361 Jalan Besar
 # 02-02A
 (S) 208993
 GBG 897T

2. Name & Address of Addressee
 LionHe House
 7800 Woodlands
 (S) 732786
 GBD 3069

AIR* () Y () IN		By* () AIR () SUR		For Official Use Only (Item numbers are printed in order of posting at counter)	
Insurance* () Y () IN	() Y () IN	() Y () IN	() Y () IN		
Contents:		Contents:			

Sender's Agreement
 I have read, understood and agreed to the terms and conditions of posting everleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

RA TSN Ref: 2634/0077/00078
 Date: 07 Jan 2019
 RA No: RC1094198495G
 Name & Signature: _____ Date: 09/2014

SINGAPORE POST
 T/2/JONG PAGAR
 GST Reg. Add: SINGAPORE POST CENTRE
 10 EUNOS ROAD 8
 SINGAPORE 408600
 GST Reg. No: M2-0105651-9
 Date: 07 Jan 2019 Time: 11:34:26

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/2634/007/0066 Postage Label LOCAL 4 X 2.54	10.16	0.66
SUB TOTAL	10.16	0.66
TOTAL AMOUNT	10.16	
GST COLLECTED BY SINGPOST		0.66
MCP CASH	\$10.16	

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 **Supplier Item
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 I have checked & confirmed the product is visually good, functional & performed within expectation.



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- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the article(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post items at the post office counter according to the sequence stated below.

1. Name & Address of Addressee
 Avelin Engineering & Construction Pte Ltd
 361 Jalan Besar
 #02-07A
 (S) 208293 GPR 894T

2. Name & Address of Addressee

AR* : () Y () N	BY* : () AIR () SUR
Insurance* : () Y S\$ _____ () N	
Contents:	
AR* : () Y () N	BY* : () AIR () SUR
Insurance* : () Y S\$ _____ () N	
Contents:	

For Official Use Only
 (Item numbers are printed in order of posting at counter)

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overland. I accept the maximum liability payable for Registered Mail Services and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature _____

Date _____

P116

09/2014

SINGAPORE POST
 MACPHERSON RD
 GST Reg. Add: SINGAPORE POST CENTRE
 10 EUNOS ROAD 8
 SINGAPORE 408600
 GST Reg. No : M2-0105651-9
 Date: 25 Jan 2019 Time: 10:08:10

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1927/025/0020 Postage Label LOCAL 1 X 2.54	2.54	0.17
SUB TOTAL	2.54	0.17

TOTAL AMOUNT 2.54
 GST COLLECTED BY SINGPOST 0.17
 MOP:CASH : \$2.54

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#Zero-rated for GST
 *Exempt
 +Out of Scope
 **Supplier Item
 Price inclusive of 7% GST where applicable
 I have checked & confirmed the product is visually good, functional & performed within expectation.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 May 2018 Edit Reg		08 May 2018 00:00 Edit Adj Rpt	S\$1,700.00 Edit Estimates	S\$1,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Green Engineering & Construction Pte Ltd , Co. Reg. No.: 201009623R								
Main Claimant:	FLEXIHOOR SERVICES , Co. Reg. No.: 53120535E								
Vehicle Reg. No.:	GY7923B	Date of Loss:	04/05/2018 13:00 - :59 [152 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2037495619SG	Policy/Cover Note No.:	1700012240						
Vehicle Reg. No. (Insured):	GBG897T	Policy No. (Claimant):	5073428855-02						
		Excess:							
Repairer:	Modern Automotive Pte Ltd (HQ) Blk 3023A Ubi Road 1, #01-61 & #01-58, 408717 Ubi - Tel: 6748 4422 / 6747 4422								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 16/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_5G (04/03/2019): RE: Request for OI GIA [GBG 897T; DOA: 04/05/2018] AIG_5G (17/05/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***GY7923B (2037495619SG)**
[GBG897T]
TP
FLEXIHOOR SERVICES
May 4 2018 1:00PM
[Green Engineering & Construction Pte Ltd]
Modern Automotive Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <input type="button" value="View in Browser"/>
Photos/Images					3 per page <input type="button" value=""/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
2	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
3	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
4	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
5	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
6	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
7	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
8	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
9	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
10	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
11	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
12	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
13	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
14	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
15	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
16	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
17	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
18	22/05/18 09:25	General View		Load JPG	<input checked="" type="checkbox"/>
Documentation					1 per page <input type="button" value=""/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/05/18 19:25	TP GIA REPORT		Load PDF	
2	17/05/18 10:15	GBG 897T - Non reporting letter		Load PDF	
3	04/01/19 08:35	TP ESTIMATE_MARKED		Load PDF	
4	05/03/19 08:20	LETTER TO O1_NON-REPORTING		Load PDF	
5	05/03/19 08:20	FAX TO TRAFFIC POLICE		Load PDF	
6	12/04/19 11:46	Email from AIG dd 010419		Load PDF	
7	12/04/19 11:46	Email to TP dd 120419		Load PDF	
8	23/04/19 10:09	Registered Mail Fee		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18008339/APA3Q2

Date: 23/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 1700012240	
Claimant Vehicle No : GY7923B	Insured Vehicle No : GBG897T	
Date of Loss: 04/05/2018	Nature of Claim: TP	Claim No: 2037495619SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GY7923B		
Make & Model: TOYOTA HIACE, 2.5 (M)	Engine No: 2KD1336246	
Reg. Date: 10/08/2005 (Man. Year: 2005)	Chassis No: JTFHS02P700024911	
Colour: Silver	Odometer: 350115 km	
Engine Capacity: 2494 cc		
Market Value/New Car Price: N/A		
Sum Insured (S\$): Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195 R15C	Rear Tyre Size:	195 R15C
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,822.72	1,599.22	223.50	12.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	950.00	530.00	420.00	44.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,772.72	2,129.22	643.50	23.21
Approved Total (Overridden) (S\$)		1,700.00		
	(S\$)	2,772.72	1,700.00	1,072.72
	+ GST 7.00/7.00% (S\$)	194.09	119.00	75.09
	Nett Amount (S\$)	2,966.81	1,819.00	1,147.81
	Global Sum Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:	08/05/2018	
Date Inspected:	08/05/2018 Inspected At:	Modern Automotive Pte Ltd (HQ) Blk 3023A Ubi Road 1, #01-61 & #01-58 Singapore 408717
Estimated Period of Repair:	3.0 days	

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*SLIDING DOOR -LH	Distorted	1,462.80 FL	*1,462.80 FL	
2	1		*SLIDING DOOR LOCK -LH	Damaged	282.50 FL	*282.50 FL	
3	1		*SLIDING DOOR OUTER HANDLE -LH	Cut	163.50 FL	*163.50 FL	
4	1		*SLIDING DOOR LOWER ROLLER -LH	Bent	223.50 FL	*223.50 FL	
5	1		*SLIDING DOOR WEATHERSTRIP -LH	Not Necessary	298.00 FL	*- FL	
					Sub Total (\$\$)	2,430.30	2,132.30
					- List Item Discount on L Items 25.00/25.00% (\$\$)	607.58	533.08
					Total Parts (\$\$)	1,822.72	1,599.22

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCKING & PULL OUT SIDE DOOR & RENEW ABOVE PARTS	New	400.00	200.00
2	TO PUTTY & SPRAY UP PAINT WORKS	New	400.00	250.00
3	TO TRANSFER DOOR FITTINGS	New	150.00	80.00
Gross Labour Cost (S\$)			950.00	530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >