

## Hsiao Tong (LKKAuto)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Monday, 1 April 2019 10:33 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: <OI NON-REPORTING> Your Ref: 2037495619SG \*Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018]

Dear Hsiao Tong,

Please advise repairer that we will repudiate claim.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



Follow us:



IMPORTANT NOTICE:

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Sunday, March 31, 2019 9:51 AM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** [EXTERNAL] RE: <OI NON-REPORTING> Your Ref: 2037495619SG \*Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018]

**Caution: External Email**

Dear Sirs/Mdm,

We refer to our email dated 05/03/2019.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 5 March 2019 8:24 AM

**To:** Md Noor, Norsiah ([Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)) <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Subject:** <OI NON-REPORTING> Your Ref: 2037495619SG \*Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018]

Your Ref: **2037495619SG**

Our Ref: CC6/AIG18008339/Apa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBG 897T(OI) & GY 7923B(TP) ON 04/05/2018**

We refer to the above matter.

Third party driver reported that our insured opened door and collided onto his vehicle.

Our insured has yet lodge the accident report.

The Normal letter, 2 AR registered letters, a letter to Traffic Police and 2 email to OI for reporting assistance were already been sent out. Please see attached letters for your perusal.

Till date, no OI GIA report available yet.

In view of the above, Kindly advise if AIG will repudiate the claim or else advise further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.