

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 16 May 2018 2:53 PM  
**To:** 'richard@ltm.sg'; 'Mandy'  
**Subject:** RE: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** richard [<mailto:richard@ltm.sg>]  
**Sent:** Monday, 7 May, 2018 2:57 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** Josey Loh Kah Wai - SGUser; [mandy@ltm.sg](mailto:mandy@ltm.sg)  
**Subject:** RE: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018  
**Importance:** High

WITHOUT PREJUDICE

Our ref : LTP052018/043 (SLV 6571 X)

Dear Clara,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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**LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

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**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) [<mailto:motorclaims.sg@fwd.com>]

**Sent:** Monday, 7 May 2018 2:46 PM

**To:** [richard@ltm.sg](mailto:richard@ltm.sg)

**Cc:** [mandy@ltm.sg](mailto:mandy@ltm.sg); [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

**Subject:** FW: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

**Importance:** High

**WITHOUT PREJUDICE**

Dear Richard,

We refer to your letter dated 07 May 2018 of the PRI Notice of your client's vehicle SLV6571X.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Monday, 7 May, 2018 2:32 PM

**To:** SG Corporate Contact

**Cc:** [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

**Importance:** High

WITHOUT PREJUDICE

Our ref : LTP052018/043 (SLV 6571 X)

Good Evening Sir / Madam,

We refer to our email to you dated 4<sup>th</sup> May 2018 which we had not heard from you.

We are assisting our mutual client the vehicle owner of SLV6571X to submit a claim against your insured, SKV9199E which we understand that you are insurer at the material time of the accident.

Please let us hear from you soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Friday, 4 May 2018 4:39 PM

**To:** 'contact.sg@fwd.com' <[contact.sg@fwd.com](mailto:contact.sg@fwd.com)>

Cc: 'mandy@ltm.sg' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP052018/043 (SLV 6571 X)**

Good Evening Sir / Madam,

We are assisting our mutual client the vehicle owner of SLV6571X to submit a claim against your insured, SKV9199E which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate
- Accident Video Footage

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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