

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 7 May, 2018 3:24 PM  
**To:** motorclaims.sg@fwd.com; assignments; SUR; Admin A  
**Cc:** Asher Sng (LKKAuto); josey.loh@fwd.com  
**Subject:** RE: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Clara,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]  
**Sent:** Monday, 7 May, 2018 3:15 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** AsherSng@lkkauto.com; josey.loh@fwd.com  
**Subject:** FW: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018  
**Importance:** High

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W fwd.com.sg



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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Monday, 7 May, 2018 2:57 PM

**To:** Motor Claims SG - SG Common

**Cc:** Josey Loh Kah Wai - SGUser; [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP052018/043 (SLV 6571 X)**

Dear Clara,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

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BRANCH

BLK 9 SECTOR C #01-38/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

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From: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) [<mailto:motorclaims.sg@fwd.com>]

Sent: Monday, 7 May 2018 2:46 PM

To: [richard@ltm.sg](mailto:richard@ltm.sg)

Cc: [mandy@ltm.sg](mailto:mandy@ltm.sg); [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

Subject: FW: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

Importance: High

**WITHOUT PREJUDICE**

Dear Richard,

We refer to your letter dated 07 May 2018 of the PRI Notice of your client's vehicle SLV6571X.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E [clara.li@fwd.com](mailto:clara.li@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)



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**From:** richard [<mailto:richard@ltm.sg>]  
**Sent:** Monday, 7 May, 2018 2:32 PM  
**To:** SG Corporate Contact  
**Cc:** [mandy@ltm.sg](mailto:mandy@ltm.sg)  
**Subject:** RE: Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018  
**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP052018/043 (SLV 6571 X)**

Good Evening Sir / Madam,

We refer to our email to you dated 4<sup>th</sup> May 2018 which we had not heard from you.

We are assisting our mutual client the vehicle owner of SLV6571X to submit a claim against your insured, SKV9199E which we understand that you are insurer at the material time of the accident.

Please let us hear from you soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Friday, 4 May 2018 4:39 PM

**To:** 'contact.sg@fwd.com' <[contact.sg@fwd.com](mailto:contact.sg@fwd.com)>

**Cc:** 'mandy@ltm.sg' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** Third Party Claim - SLV6571X Your Insured : SKV9199E D.O.A : 02/05/2018

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP052018/043 (SLV 6571 X)**

Good Evening Sir / Madam,

We are assisting our mutual client the vehicle owner of SLV6571X to submit a claim against your insured, SKV9199E which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate
- Accident Video Footage

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

*Richard Ang*

Claims Executive

Lim Tan Motor Pte Ltd

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