

Asher Sng (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 12 June 2018 10:21 AM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; CS A Team
Subject: FW: Accident on 1/5/2018 involving SHF 390Y & SLX 2344B (AIG insured) Our Ref: TAX/05/18/2004/lg
Attachments: 05 18 2004.pdf

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Tuesday, 12 June 2018 9:01 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Accident on 1/5/2018 involving SHF 390Y & SLX 2344B (AIG insured) Our Ref: TAX/05/18/2004/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,258.14
Loss of Rental	\$646.01 (5.25 days x \$123.05)
Loss of Income	\$315.00 (5.25 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$3,226.15

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18008320/SUB3

15 APRIL 2019

LEE JIN YI MARK
3A TREVOSE CRESCENT
SINGAPORE 297723

Dear Sir/Madam,

ACCIDENT INVOLVING SLX2344B AND SHF390Y ON 11/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHF390Y against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **26/04/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: yicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHF 390Y (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHF 390Y that was damaged pursuant to the accident which occurred on 01/05/2018 (date) along BLK 322 CLEMENTI AVE 2 CP (location) involving vehicle no/s SLX 2344B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,700.00** (Global Sum) for vehicle no. **SHF 390Y** that was damaged pursuant to the accident which occurred on **01/05/2018** (date) along **BLK 322 CLEMENTIAVE 2 CP** involving vehicle no/s **SLX 2344B**.

This is pursuant to the inspection conducted on **03/05/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHF 390Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHF 390Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of Feb (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180500309
Date : 17.05.2018
Vehicle No. : SHF390Y
Your Ref No. : TAX/05/18/2004
Our Ref No. : 24095842
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	(Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.62
LAMP ASSY, FOG, RH	1.00	\$ 910.20	(10.00)	\$ 91.02	\$ 819.18
GRILLE, RADIATOR	0.00	\$ 165.00	(25.00)	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.67
LINER, FR FENDER, RH	0.00	\$ 198.40	(25.00)	\$ 0.00	\$ 0.00
WHEEL, DISC FRONT	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
SUPPORT, FR BUMPER RH	1.00	\$ 76.90	(25.00)	\$ 19.22	\$ 57.67
UNIT, HEADLAMP , RH	0.00	\$2558.90	(10.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 1288.14
Labour					
TO REPAIR RH FRONT PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00



Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180500309
Date : 17.05.2018
Vehicle No. : SHF390Y
Your Ref No. : TAX/05/18/2004
Our Ref No. : 24095842
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount
GRAND TOTAL				S 2,258.14

Remark :

Make/Model : PRIUS4
Accident Date : 01.05.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/18/2004

From: SMRT Taxis Pte Ltd

Date: 15/5/2018

ACCIDENT ON 01/05/2018 INVOLVING SHF 390Y & SLX 2344B

ALONG BLK 322 CLEMENTI AVE 2 CP

This is to confirm that the daily rental rate for SHF 390Y is \$123.05 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.



Yours sincerely
SMRT TAXIS PTE LTD



Accident Vehicle Laid-Up Report

Registration No. : SHF390Y

Accident Case No. : TAX/05/18/2004

Make / Model : TOYOTA PRIUS GEN4

Ref. No. : 24095842

Date and Time Vehicle off-road for Accident Repair : 02.05.2018 12:21:00

Date and Time Repair Completed : 07.05.2018 15:30:28

Remarks :

Generated by : POHSUAN

Printed on : 07.05.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	02 May 2018 / 12:52:15	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLX2344B	Business Transaction Reference No.:	20180502125215288359
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDOUL HALIL		

Search Date / Time: 01 May 2018 13:45:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

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