

**RE: AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]**

Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Tue 1/21/2020 2:01 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

Please offer up to global sum 80% and highlight to them that all settlement are on a without prejudice basis and BOLA recovery is strictly between insurer.

Highlight to them that the accident when the taxi veered to the right which the driver should have check the blindspot before proceeding.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

[www.aig.sg](http://www.aig.sg)

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

**Sent:** Tuesday, December 17, 2019 3:57 PM

**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

**Subject:** [EXTERNAL] RE: AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]

**This message is from an external sender; be cautious with links and attachments.**

Hi Saliha,

We refer to the above matter.

We have try to offer third party Global sum settlement up to 50%.

However third party disagreed with our offer.

Kindly advise.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Asher Sng (LKKAuto)

**Sent:** Friday, 30 August 2019 2:27 PM

**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Subject:** RE: AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]

Hi Saliha,

We refer to the email below.

We have managed the insured and he agreed to let us settle at best, as based on the video footage we can see that third party slow down and make a 3 point turn insured overtake third party.

In view that both party have to share the liability.

Offer to third party pending for acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Sent:** Friday, 30 August 2019 2:08 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]

Dear Asher,

Please manage customer and proceed to settle if we do not have any basis to reject the claim

Kind Regards,  
Saliha

**Saliha Syed Yusoff**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Wednesday, July 31, 2019 2:19 PM  
**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Subject:** [EXTERNAL] RE: AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]

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Hi Saliha,

We refer to the email below.

Insured dispute on the liability. We are still in the midst of engaging insured to resolve the matter.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Sent:** Wednesday, 31 July 2019 1:58 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]

Dear Asher,

Any development on this matter?

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Thursday, June 27, 2019 2:35 PM

**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Subject:** [EXTERNAL] RE: AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]

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Hi Saliha,

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Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Sent:** Thursday, 27 June 2019 2:16 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** AIG ref: 2484710443SG-003 II TP vehicle: SHF390Y [DOA: 01/05/18]

Dear Team,

May we have update on this matter please?

It's been a year since DOA.

Thank you.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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