

10/20/11

IN: CASE OWNER:

CC 4/111800 8309, K 1063 P

LKK: IDAC

Surveyor: Kenneth

DOI: 7/5/18

Date / Time: 4/5/18

Registered in Merimen: 7/5/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SHE 3783T

Claim No. : MUT1915067

Name of Insured : CTD

Policy No. : MLOM019

Insured Tel No. : _____ HP: _____

Make / Model : HYUNDAI

Excess Sec II :SS _____ D.O.A : 3/5/18

Place of Accident : BCP TROS LP BY TANJONG KATONG RO EXIT

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO. Driver Name / Age : HEA GIEW HOON

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SDY WBY



INSRS: Motor image
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
8/5/18	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
8/5/18	Documentation Check List: Handler Typist	
8/5/18	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form:	
29/7/19	File -> type mandate	
26/7/19	File -> full function DV	
29/8/19	File pass to LSP to close.	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: 21/8/19 Confirm with: HWI Email Call

Final Liability: % 100 Agreed / Assessed) BOLA S/N No.: 28

Repair Cost: W/GH \$S 5604.92

Loss of Rental (LOR): W/GH \$S 706.20 (6 days) XAS 110.00

Loss of Use (LOU): \$S _____ (5 x days)

Loss of Income (LOI): \$S _____ (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$S 7.45

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/Independent)

Legal Cost \$S _____

Total: \$S 6318.57 Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 6318.57 Name 1: Mofur Image Enterprises Pte Ltd

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

REF: III

W

ASSIGNMENT

Front Date: 07052018

Veh No: SDY 264 Vr Regn: 11 15

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: SDY 264

Make: Subaru A) Wagon Outback SC 2498

at Workshop n/s

Motor Image

Colour: M.P. White A/C: Insured / Std / NI / NA

of

19 Toa Payoh Lorong 8

Sp. Reading: 48386 Tr/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No: JF 2859KC 2FG-015106

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

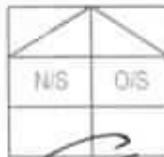
Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil / S/Rim / STD / R/Rim or

(Policy Condition)

IDum



Remark: The veh had commenced its repair at the time of inspection.

Tyre Size F: 225/60R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value:

Front:

Rear:

IDAC Accident Rpt: Consistent? : Yes or No

R/Bal. 3 mm

R/Bal. 4 mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. 3 mm

L/Bal. 4 mm

Est. Repairs: 04 days Res: Yes or No

D.O.A. 3/5/18

D.O.A. 7/5/18

Lum Subr: 1.B1 % 3 Val: Yes or No

Survey held at

CA / REV / REP. / 24 HRS

Des. of Damages Frt / Rear / O/S / N/S / U/C / Rooftop or

Date: Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

8/5 file pass to Catherine

PIP \$ 5238.24 cover 2557.72/40/1.5

Date/Time: File Pass to/

 : Prel. Report

Days Of Repair:

1)

 : Final Report

Resurvey No. of Trip:

Survey Fee

Date/Time: File Return to/

Transportation

2)

Add Fee: : Site Insp (\$)

1 - PIP

 : Interview (\$)

1 - Road

 : Tech. Insp (\$)

1 - Other

 : Weekend (\$)

1 - Other

Report Format :

Lump Sum / I.B.I: (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18008309/Kwb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 07-05-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 3783T	Veh. Inspected	SDY 26T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	03/05/2018	Inspection Date	
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0756/2018
DATE : 04-MAY-2018

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#05-00
IOB BUILDING S(049711)
TEL : 63476100
FAX : 62244174

OWNER'S NAME : CHEONG YI MEI GILLINA
ADDRESS : 66 TANAH MERAH KECIL AVENUE
#10-32
S(465532)
TELEPHONE NO : 9656 9293

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100440183
VEHICLE NO : SDY26Y
MODEL CODE : BS9AKLC
MODEL/YEAR : OUTBACK 2.5I-S AWD CVT
ENGINE NO : FB25Y091185
CHASSIS NO : JFZBS9KC2FG015106
CLEANAGE : 1 RM
DATE IN : 04/05/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : KUAN WEI LOONG**
ACCIDENT DATE : 04/05/2018

Print Date : 04/05/2018
Print Time : 12:19:12

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SDY26Y

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)		
2	ZZ/001	CONDUCT TP CLAIM INDIA LOCATION: ECP TERDS AIRPORT DATE: 03/05/2018 TIME: 1845HRS		
3	ZZ/002	REPAIR/REPLACE REAR BUMPER, PANEL AND TAILGATE	1680.00	1120/- ✓
4	ZZ/003	RESPRAY REAR BUMPER, PANEL AND TAILGATE	1260.00	✓ ✓
5	ZZ/004	TO CONDUCT WATER SEEPAGE TEST	100.00	50/- ✓
6	ZZ/005	TRANSFER REAR TAILGATE MACHANISM	~ 150.00	X
7	ZZ/006	REMOVE/INSTALL REAR WINDSCREEN	~ 300.00	X
8	ZZ/007	TO CONDUCT REAR LIGHTING TEST	50.00	30/- ✓
9	ZZ/008	TO CONDUCT REAR PROTECTANT COATING	500.00	250/- ✓
10	ZZ/009	TO SUPPLY/INSTALL REVERSE SENSOR-2 EYES	300.00	? X 50/-
11	ZZ/011	SUNDRIES	100.00	20/-
12	ZZ/10	TO SUPPLY/INSTALL REAR TINTED FILM	~ 145.00	X
TOTAL LABOUR CHARGES			4585.00	

* Supp. PLS refer Behind.

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SDY26Y

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
		NETT	LIST	S/NETT	
1 BUMPER FACE R OSKFHI	57704AL130	Bu 594.00	✓		
2 BRKT SD R OSK RH	57707AL320	Sm 36.00	X		
3 BRKT SD R OSK LH	57707AL330	R 36.00	X		
4 BRKT CORNER R OSKRH	57707AL360	Sm 21.60	X		
5 BRKT CORNER R OSKLE	57707AL370	Dis 21.60	✓		
6 BEAM COMPL R OSK EU	57719AL020	R 396.00	X		
7 COVER HOOK R OSK FHL	57731AL390NN	Sm 10.80	✓		
8 REAR RESIN UNDER GUARD OSK	57734AL050	Del 270.00	✓		
9 PANEL COMPL R GAT	60809AL0109P	R 1072.80	X		
10 GLASS ASSY R G	1V5B9-3PC 63019AL140	ru 1861.20	X		
11 RUBBER DAM GLS	63232AL020	ru 7.20	X		
12 SEAL GLS RG A	63242AL000	ru 4.40	X		
13 LENS & BODY COMPL OUL	84912AL060	Sm 300.00	X		
14 LENS & BODY COMPL RH	84913AL161	Sm 61.20	X		
15 LENS & BODY COMPL LH	84913AL171	CRA Sm 64.80	X ✓		
16 GARNISH	91111AL000NN	Sm 262.80	X		
17 PROTECTOR-REAR GARNISH	91713AG040	Sm 14.10	X		
18 PROTECTOR UPR	91713AL000	Sm 21.60	X		
19 PROTECTOR LWR SD	91713AL150	NN 2.20	X		
20 PROTECTOR LWR	91713AL190	NIV 2.20	X		
21 PROTECTOR SD	91713SG020	NIV 8.80	X		
22 ORNAMENT R OSK 6KA	93033AL040	Sm 72.00	✓		
23 LETTER MK HOYO	93079AL000	Sm 50.40	✓		
24 LETTER MK HOYO	93079AL020	Sm 72.00	✓		

* Supp PLS Refer Baharu

DAMAGED PARTS & PRICES

S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST REMARKS
SUB TOTAL		5263.70	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)		1052.74	0.00	0.00	0.00
GRAND TOTAL		4210.96	0.00	0.00	0.00
OVERALL TOTAL		4210.96			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SUY26Y

TOTAL LABOUR CHARGES	4585.00
TOTAL SPARE PARTS CHARGES	4210.96
GRAND TOTAL	8795.96 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

*NOT Authorized
I.B.I
Resurvey B4 part
4 days*

*Kenneth Kong
HP 96910663
KennethKong@lkkauto.com*

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

KWEP

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

FINALIZED : ACCIDENT/BOUY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0756/2018
DATE : 04-MAY-2018

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#05-00
IOS BUILDING 5(049711)
TEL : 63476100
FAX : 62244174

OWNER'S NAME : CHEONG YI MEI GILLINA
ADDRESS : 66 TANAH MERAH KECIL AVENUE
#10-32
S(465532)
TELEPHONE NO : 9656 9293

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100440183
VEHICLE NO : SDY26Y
MODEL CODE : B99AKLC
MODEL/YEAR : OUTBACK 2.5I-S AND CVT
ENGINE NO : FB25Y091185
CHASSIS NO : JFZB89KZFG015106
MILEAGE : 49552 KM
DATE IN : 04/05/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : KUAN WEI LOONG**
ACCIDENT DATE : 04/05/2018

Print Date : 05/06/2018
Print Time : 15:18:38

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SUY26Y

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SHC3783T - INDIA INT'L		
2	ZZ/001	CONDUCT TP CLAIM INDIA LOCATION:BCP TERDS AIRPORT DATE:03/05/2018 TIME:1845HRS		
3	ZZ/002	REPAIR/REPLACE REAR BUMPER, PANEL AND TAILGATE	1680.00	1120.00 ✓
4	ZZ/003	RESPRAY REAR BUMPER, PANEL AND TAILGATE	1260.00	1260.00 ✓
5	ZZ/004	TO CONDUCT WATER SEEPAGE TEST	100.00	50.00 ✓
6	ZZ/005	TRANSFER REAR TAILGATE MACHANISM	150.00	.00
7	ZZ/006	REMOVE/INSTALL REAR WINDSCREEN	300.00	.00
8	ZZ/007	TO CONDUCT REAR LIGHTING TEST	50.00	30.00 ✓
9	ZZ/008	TO CONDUCT REAR PROTECTANT COATING	500.00	250.00 ✓
10	ZZ/009	TO SUPPLY/INSTALL REVERSE SENSOR-2 EYES	SL 300.00	.00 X
11	ZZ/011	SUNDRIES	100.00	20.00 ✓
12	ZZ/012	REMOVE ALIGN & REPLACE EXHAUST SYSTEM (SUPP)	150.00	150.00 ✓ (CA)
13	ZZ/013	RESPRAY REAR FLOOR PAN (SUPP)	420.00	420.00 ✓ (CA)
14	ZZ/10	TO SUPPLY/INSTALL REAR TINTED FILM	145.00	.00
TOTAL LABOUR CHARGES			5155.00	3300.00

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SUT26Y

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
		NETT	LIST	S/NETT	
1 GASKET (SUPP)	44011SG000	7.20			<i>me</i> OK /
2 EXH PIPE ASSY R (SUPP)	<i>R₁</i> 44200AL031	720.00			OK / ✓
3 MUFFLER ASSY LH (SUPP)	<i>R₁</i> 44300AL020	540.00			OK / ✓
4 BUMPER FACE R OSKPHI	57704AL130	594.00 /			OK /
5 BRKT SD R OSK RH	57707AL320	36.00			<i>R</i> X
6 BRKT SD R OSK LH	57707AL330	36.00			X
7 BRKT CORNER R OSKRH	57707AL360	21.60			X
8 BRKT CORNER R OSKLE	57707AL370	21.60			OK /
9 BEAM COMPL R OSK EU	57719AL020	396.00			<i>R</i> X X
10 COVER HOOK R OSK PHI	57731AL390NN	10.80			OK /
11 REAR RESIN UNDER GUARD OSK	57734AL050	270.00			OK /
12 PANEL COMPL R GAT	60809AL0109P	1072.80			X
13 GLASS ASSY R G	LVS89 3PC 63019AL140	1861.20			X
14 RUBBER DAM GLS	63232AL020	7.20			X
15 SEAL GLS RG A	63242AL000	4.40			X
16 LENS & BODY COMPL OUL	84912AL060	300.00			X
17 LENS & BODY COMPL RH	84913AL161	61.20			X
18 LENS & BODY COMPL LH	84913AL171	64.80			<i>CM</i> OK /
19 GARNISH	91111AL000NN	262.80			<i>Sn</i> X
20 PROTECTOR-REAR GARNISH	91713AG040	14.10			<i>Sn</i> X
21 PROTECTOR UPR	91713AL000	21.60			<i>Sn</i> X
22 PROTECTOR LMR SD	91713AL150	2.20			<i>un</i> X
23 PROTECTOR LMR	91713AL190	2.20			<i>un</i> X
24 PROTECTOR SD	91713SG020	8.80			<i>un</i> X
25 ORNAMENT R OSK 6EA	93033AL040	72.00			OK /

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SDY26Y

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
26	LETTER MK BOTO	93079AL000	50.40			OK ✓
27	LETTER MK BOTO	93079AL020	72.00			OK ✓
SUB TOTAL			2422.80	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)			484.56	0.00	0.00	0.00
GRAND TOTAL			1938.24	0.00	0.00	0.00
OVERALL TOTAL			1938.24			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MYORINAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO J0Y26Y

NETT ITEM	2422.80
LESS 20 %	-484.56
NETT AMOUNT	1938.24
LIST ITEM	0.00
LESS 50 %	0.00
LIST AMOUNT	0.00
SPECIAL NETT AMOUNT	0.00
S/LIST ITEM	0.00
LESS 30 %	0.00
S/LIST AMOUNT	0.00
TOTAL LABOUR CHARGES	3300.00
TOTAL SPARE PARTS CHARGES	1938.24
TOTAL CHARGES	5238.24
ADD 7 % GST	366.68
GRAND TOTAL	5604.92

✓ o/c

Catherine Chong (LKK Auto)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 4 May, 2018 2:55 PM
To: assignments
Subject: FW: SDY26Y-3RD PARTY CLAIM-AIG-TP (SHC3783T) INDIA-LIABILITY STATUS-SURVEY-07/05/2018-1000 HRS-OWNER WAITING
Attachments: SDY26Y REAR VIDEO FOOTAGE(1) (online-video-cutter.com).mp4; SDY26Y GIA REPORT.PDF; SDY26Y ESTIMATE.PDF
Importance: High

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Kemuth

04052018 @ 3.11pm

Stayed veh in.
hid

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Friday, 4 May 2018 2:54 PM

To: SUR <sur@lkkauto.com>

Cc: Kuan Wei Loong <weiloong@motorimage.net>; Sayedinah <sayedinah@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Daniel Jude <danieljude@motorimage.net>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: FW: SDY26Y-3RD PARTY CLAIM-AIG-TP (SHC3783T) INDIA-LIABILITY STATUS-SURVEY-07/05/2018-1000 HRS-OWNER WAITING

Importance: High

07052018 @ 10am

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SDY26Y and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Kuan Wei Loong [mailto:weiloong@motorimage.net]

Sent: Friday, 4 May, 2018 2:45 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Sayedinah <sayedinah@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Daniel Jude <danieljude@motorimage.net>

Subject: RE: SDY26Y-3RD PARTY CLAIM-AIG-TP (SHC3783T) INDIA-LIABILITY STATUS-SURVEY-07/05/2018-1000 HRS-OWNER WAITING

Importance: High

Hi Claims Team,

LKK Auto Consultants Pte Ltd will be our choice.

Thank You,

Best Regards

Kuan Wei Loong

Claims Advisor

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:90903323

Email:weiloong@motorimage.net

Website:www.tanchong.com :: www.motorimage.net

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, May 4, 2018 2:33 PM

To: Kuan Wei Loong <weiloong@motorimage.net>

Cc: Sayedinah <sayedinah@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Daniel Jude <danieljude@motorimage.net>

Subject: RE: SDY26Y-3RD PARTY CLAIM-AIG-TP (SHC3783T) INDIA-LIABILITY STATUS-SURVEY-07/05/2018-1000 HRS-OWNER WAITING

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 10B Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Kuan Wei Loong [<mailto:weiloong@motorimage.net>]

Sent: Friday, 4 May, 2018 12:38 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Sayedinah <sayedinah@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Daniel Jude <danieljude@motorimage.net>

Subject: SDY26Y-3RD PARTY CLAIM-AIG-TP (SHC3783T) INDIA-LIABILITY STATUS-SURVEY-07/05/2018-1000 HRS-OWNER WAITING

Importance: High

Hi Claims Team,

Kindly arrange survey and advise liability status of the above mentioned vehicle.
(07/05/2018-1000 HRS)

Thank You,

Best Regards

Kuan Wei Loong

Claims Advisor

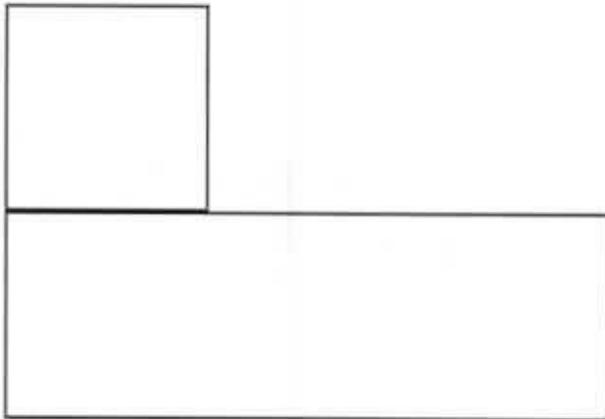
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:90903323

Email:weiloong@motorimage.net

Website:www.tanchong.com :: www.motorimage.net



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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

View Received Message

This mail is associated with :

***SDY26Y (MCT18050062)
[SHC3783T]**

TP
CHEONG YI MEI GILLINA
May 3 2018 1:00AM
[COMFORT TRANSPORTATION PTE LTD]
Motor Image Enterprises Pte Ltd

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From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/05/2018 14:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SDY26Y - Claim Handler: Sundari Nagarajan

Approved:0,00:Agree to do direct settlement, Please seek mandate through merimen

DOCUMENTS SUMMARY
There are no documents.



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5855
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

Name of Insured: CHEONG YI MEI GILLINA

Address of Insured: 66 TANAH MERAH KECHIL AVENUE #10-32 S'PORE 465532

Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP

Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225

Place of Accident: ECP TOWARDS AIRPORT

Date of Accident: 03/05/2018 Vehicle No: SDY26Y

Policy No: 2100440183-02 Claim No: _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of INDIA INTERNATIONAL INSURANCE settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore. I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:

Company's Chop & Signature



DANIEL LIM

Name

05/06/2018

Date

INSURED:

S7430782E

IC No. & Signature/Company's Chop

CHEONG YI MEI GILLINA

Name

05/06/2018

Date

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S7430782E**

Name: **CHEONG YI MEI GILLINA**

Birth Date: **26 Sep 1974**

Issue Date: **31 Mar 2004**

001141667F




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7430782E**

Name: **CHEONG YI MEI GILLINA**

张艾美

Race: **CHINESE**

Date of Birth: **26-09-1974** Sex: **F**

Country of Birth: **SINGAPORE**





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	12 Aug 1997

NP 428A

Licence No: S7430782E



2786088



NRIC No: **S7430782E**



Blood Group: **B+** Date of issue: **26-01-1996**

66 TANAH MERAH KECHIL AVENUE #10-32
SINGAPORE 465532

NRIC No: **S7430782E** Date: **12/02/2010** No: **6322426**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 May 2018 16:41	Cim Veh Model Changed	(205017) SUBARU OUTBACK 2.5 I-S CVT AWD SR (A).	[A] Lau Shu Pei
2	07 May 2018 16:41	Cim Created	Reg No: SDY26Y, Acct Date: 2018/05/03, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Worksh op: Motor Image Enterprises Pte Ltd (Toa Payoh)	[A] Lau Shu Pei
3	07 May 2018 16:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	07 May 2018 16:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/16	[A] Lau Shu Pei
5	07 May 2018 16:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	07 May 2018 16:41	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	07 May 2018 16:41	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	08 May 2018 10:01	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	08 May 2018 10:01	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	08 May 2018 12:09	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: BOLA 28, OID Involved in 3CC OID is the 2nd veh	[A] VIVIAN LAU PEI FENG
11	08 May 2018 14:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/16. Mandate Remarks: Agree to do direct settlement. Please seek mandate through merimen	[T] Sundari Nagarajan
12	08 May 2018 14:23	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen	[T] Sundari Nagarajan
13	08 May 2018 15:46	Adj Rpt Initiated		[A] Lau Shu Pei
14	08 May 2018 15:46	Cim Dtl Modified	Claimant's ID: -> -.	[A] Lau Shu Pei
15	08 May 2018 15:46	Cim Dtl Modified	JPJ Reg. Date: -> 2015/11/24.	[A] Lau Shu Pei
16	08 May 2018 15:46	Cim Details Notified		[A] Lau Shu Pei
17	12 Aug 2019 10:42	Adj Mandate Request	Cur.Reg:6318.57:PODS Liability: 100% Quantum: (a)CORw/GST: \$5,604.92 + (b)LOR w/GST(6days x \$110.00): \$706.20 +(c)LTA/GIA Search Fee: \$7.45 = Total: \$6,318.57 Vehicle Model: Subaru Outback (2498cc) 4 recommendation repair days + 15Sunday + 1PRS = 6d	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

[08/05/2018 17:35] VIVIAN LAU PEI FENG:
8.5.18 liability clear via merimen
[08/05/2018 12:09] VIVIAN LAU PEI FENG:
seek liability via merimen

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1798570	08/05/2018 15:46	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDY26Y	SHC3783T	10.70

Print Received Message

This mail is associated with :

***SDY26Y (MCT18050062)
[SHC3783T]**

TP

CHEONG YI MEI GILLINA

May 3 2018 1:00AM

[COMFORT TRANSPORTATION PTE LTD]

Motor Image Enterprises Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 13/08/2019 12:11 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6318.57) - SDY26Y - Claim Handler: Sundari Nagarajan

Approved:6318.57:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

Hsiao Tong (LKKAuto)

From: Ooi Siow Hooi <hooi@motorimage.net>
Sent: Thursday, 22 August 2019 3:57 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: SDY26Y *Our Ref: CC4/III18008309/Kpb3 [ACCIDENT INVOLVING SHC 3783T(III) AND SDY 26Y ON 03/05/2018]

Dear Hsiao Tong,

We accept the offer.

Thank You

Best Regards,
Siowhooi
Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email: hooi@motorimage.net
Website: www.tanchong.com : www.motorimage.net

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, August 22, 2019 11:51 AM
To: Ooi Siow Hooi <hooi@motorimage.net>
Subject: Your Ref: SDY26Y *Our Ref: CC4/III18008309/Kpb3 [ACCIDENT INVOLVING SHC 3783T(III) AND SDY 26Y ON 03/05/2018]

Your Ref: **SDY26Y**

Our Ref: CC4/III18008309/Kpb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 3783T(III) AND SDY 26Y ON 03/05/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,604.92
2. Loss of Rental (6days x \$110.00)(w/GST)	\$ 706.20
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 6,318.57

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

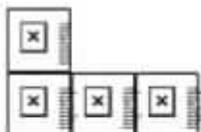
Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Motor Image Enterprises Pte Ltd
 19 Lorong 8 Toa Payoh
 Singapore 319255
 Tel : (65) 6417 0333
 Fax : (65) 6252 5655
 BRN 196702032R

BREAKDOWN OF PAYMENT

VEHICLE NO : SDY26Y /

ACCIDENT ON 03/05/2018 / AT ECP Towards Airport

INVOLVING VEHICLE/S SHC 3783T /

- 1) Repair cost \$..... 5604.92 Payable to Motor Image Enterprises Pte Ltd
- 2) ~~GIA~~ or LTA
 Search fees \$..... 745 Payable to Motor Image Enterprises Pte Ltd
- 3) Medical fees \$..... - Payable to
- 4) ~~Loss Of Use~~ or
 Rental Car \$..... 738.60 Payable to Motor Image Enterprises Pte Ltd
- 5) Total Claim Amount \$..... 6350.97

* KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES

*Contact person: Siow Hooi – 6703 8115
 hooi@motorimage.net

LETTER OF AUTHORITY & INDEMNITY

To: Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh
Singapore 319255

ACCIDENT INVOLVING VEHICLE NO. SDY26Y & SHC3783T ON 03/05/2018
AT ECP TOWARDS AIRPORT

1. I/We, the owner of vehicle no. SDY26Y hereby instruct and authorise you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ _____ being refundable deposit of the repair costs to my/our said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal suit is not successful or is dismissed for whatever reason, I/understand and agree that I/we shall be personally liable to bear the legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we hereby also instruct and authorise you to deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely, the balance of repair costs and rental of substitute vehicle.
6. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgment or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay or receive any monies due to this claim.

Dated this 05 day of JUN 20 18

Customer's Signature

Name: CHEONG YI MEI GILLINA

(Company stamp, if applicable)

Address: 66 TANAH MERAH KECHIL
AVENUE #10-32 S(465532)

Name of Insurers: AIG ASIA PACIFIC S P L

Policy No.: 2100440183-02

Excess: NA

Enc
Attn: Motor Claims
Dept
Ms. See Li

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18050062
Claimant Ref: SDY 26Y

We/I, MOTOR IMAGE ENTERPRISES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,604.92 (repair cost), S\$ 706.20 (loss of ~~use~~/rental), S\$ 7.45 (search fee), vehicle no. SDY 26Y that was damaged pursuant to the accident which occurred on 03/05/2018 (date) at ECP TOWARDS AIRPORT (location) involving vehicle no. SHC 3783T (insured vehicle). This is pursuant to the inspection conducted on 07/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEONG YI MEI GILLINA ("the third party claimant") of vehicle no. SDY 26Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SDY 26Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,318.57 to MOTOR IMAGE ENTERPRISES PTE LTD.

Dated this 26 day of AUG 20 19

CLAIMANT:
Signature: 
Signed by "the workshop" (with chop)
Name: 001 SION A001
NRIC: G2619557L
Address: 19 Lorong 8 Tera
Paya (S) 319255
Nationality: _____
Occupation: _____

WITNESS:
Signature: 
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199807198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____



Motor Image Enterprises Pte Ltd
 19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
 Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER
Invoice No: L492451

For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 30-May-2018

SERVICE ADVISOR: HOOI

JOB No.: L481210

MILEAGE: 49552

ID:

NAME: INDIA INTERNATIONAL INSURANCE PTE LTD
ADDRESS: 64 CECIL STREET
 #05-00. S(049711)
TELEPHONE: 63476100
MODEL: OUTBACK 2.5I-S AWD CVT
ENGINE No.: FB25Y091185
CHASSIS No.: JF2BS9KC2FG015106
REGISTRATION No.: SDY26Y /

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SHC3783T - INDIA	
2	REMARK	CONDUCT TP CLAIM INDIA LOCATION:ECP TERDS AIRPORT DATE:03/05/2018 TIME:1845HRS	
3	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06	THE OWNER IS REQUIRED.	
9	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK	REPAIR/REPLACE REAR BUMPER,PANEL AND TAILGATE	1,120.00
13	REMARK	RESPRAY REAR BUMPER,PANEL AND TAILGATE	1,260.00
14	REMARK	TO CONDUCT WATER SEEPAGE TEST	50.00
15	REMARK	TO CONDUCT REAR LIGHTING TEST	30.00
16	REMARK	TO CONDUCT REAR PROTECTANT COATING	250.00
17	REMARK	SUNDRIES	20.00
18	REMARK	REMOVE ALIGN & REPLACE EXH SYSTEM	150.00
19	REMARK	RESPRAY REAR FLOOR PAN	420.00



Motor Image Enterprises Pte Ltd
 19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel (65) 64170100/101 Fax (65) 62535535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel (65) 64764776 Fax (65) 64791137
 Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
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Sales: INSURANCE CUSTOMER

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DATE REC'D: 30-May-2018

SERVICE ADVISOR: HOOI

JOB No.: L481210

MILEAGE: 49552

ID:

NAME: INDIA INTERNATIONAL INSURANCE PTE LTD

ADDRESS: 64 CECIL STREET

#05-00. S(049711)

TELEPHONE: 63476100

MODEL: OUTBACK 2.5I-S AWD CVT

ENGINE No.: FB25Y091185

CHASSIS No.: JF2BS9KC2FG015106

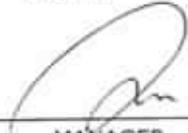
REGISTRATION No.: SDY26Y

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
		TOTAL(LABOUR)
		3,300.00
1	GASKET 44011SG000(Qty : 1 @ 7.20 each(Discount 20.00%))	5.76
2	EXH PIPE ASSY R 44200AL031(Qty : 1 @ 720.00 each(Discount 20.00%))	576.00
3	MUFFLER ASSY LH 44300AL020(Qty : 1 @ 540.00 each(Discount 20.00%))	432.00
4	BUMPER FACE R OBKFHI 57704AL130(Qty : 1 @ 594.00 each(Discount 20.00%))	475.20
5	BRKT CORNER R OBKLNH 57707AL370(Qty : 1 @ 21.60 each(Discount 20.00%))	17.28
6	COVER HOOK R OBK FHI 57731AL390NN(Qty : 1 @ 10.80 each(Discount 20.00%))	8.64
7	REAR RESIN UNDER GUARD OBK 57734AL050(Qty : 1 @ 270.00 each(Discount 20.00%))	216.00
8	LENS & BODY COMPLLH 84913AL171(Qty : 1 @ 64.80 each(Discount 20.00%))	51.84
9	ORNAMENT R OBK 6KA 93033AL040(Qty : 1 @ 72.00 each(Discount 20.00%))	57.60
10	LETTER MK HOYO 93079AL000(Qty : 1 @ 50.40 each(Discount 20.00%))	40.32
11	LETTER MK HOYO 93079AL020(Qty : 1 @ 72.00 each(Discount 20.00%))	57.60
	TOTAL(SPARE PARTS)	1,938.24

Subtotal 5,238.24
 GST(7%) 366.68
TOTAL \$5,604.92

DATE : 12-Feb-2019

 CUSTOMER



 MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy



www.tanchong.com

DOWNTOWN

DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255
Tel (65) 63341700 Fax (65) 63364677
Co. Reg. No. 1984-03671/H
GST Reg. No. M2-0067432-4

MOTOR IMAGE ENTERPRISES PTE LTD
THIRD PARTY CLAIMS
19 LORONG 8 TOA PAYOH

S(319255)
ATTN : MR SAYEDINAH

GST Reg No. : M2-0067432-4
Tax Invoice : S1013105
Inv. date... : 07-JUN-2018
Print date.. : 07-JUN-2018
Print time.. : 17:41:04
Page no..... : 1
Agreement no: TP2017802
Salesman.... : AK

Description	Amount
RENTAL CHARGE FROM 31-MAY-2018 TO 06-JUN-2018 SUBARU FORESTER 2.0I-L AWD CVT - SLE9697L (CHEONG YI MEI GILLINA)	660.00
OTHER CHARGES	
BEING CHARGE FOR PETROL SHORTAGE	30.28
TOTAL SGD(BEFORE GST)	690.28
GST(7%)	48.32
TOTAL SGD(AFTER GST)	738.60

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 04 May 2018 / 10:49:35

Receipt Date/Time : 04 May 2018 / 10:49:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180504-000592

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC3783T As at 03 May 2018/18:45:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHC3783T Enquiry Fee 20180504104758256022	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx1493		Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 May 2018 Edit Reg		04 May 2018 00:00 Edit Adj Rpt	S\$5,238.24 Edit Estimates	S\$5,238.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	CHEONG YI MEI GILLINA, ID: S7430782E								
Vehicle Reg. No.:	SDY26Y	Date of Loss:	03/05/2018 01:00 - :59 [29 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18050062	Policy/Cover Note No.:	MCDM0015						
Vehicle Reg. No. (Insured):	SHC3783T	Policy No. (Claimant):	2100440183						
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038101								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (13/08/2019): Alert - Adj Mandate Approved (S\$6318.57) - SDY26Y - Claim Handler: Sundari Nagar... • III_SG (08/05/2018): Alert - Adj Mandate Approved (S\$0.00) - SDY26Y - Claim Handler: Sundari Nagaraja... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDY26Y (MCT18050062)
 [SHC3783T]
 TP
 CHEONG YI MEI GILLINA
 May 3 2018 1:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Motor Image Enterprises Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
2	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
3	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
4	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
5	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
6	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
7	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
8	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
9	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
10	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
11	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
12	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
13	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
14	12/08/19 10:36	General View	 Load JPG	<input checked="" type="checkbox"/>
15	12/08/19 10:36	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
16	12/08/19 10:36	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
17	12/08/19 10:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	12/08/19 10:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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21	12/08/19 10:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	12/08/19 10:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	12/08/19 10:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	12/08/19 10:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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32	12/08/19 10:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	12/08/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	12/08/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	12/08/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/05/18 16:42	EMAIL FROM III DD 04052018	 Load PDF	
2	07/05/18 16:42	TP ESTIMATE	 Load PDF	
3	07/05/18 16:42	TP GIA REPORT	 Load PDF	
4	08/05/18 18:09	TP ESTIMATE- MARKED	 Load PDF	
5	02/08/19 14:55	WORKSHOP INVOICE	 Load PDF	
6	02/08/19 14:55	RENTAL RECEIPT	 Load PDF	
7	02/08/19 14:55	LTA SEARCH	 Load PDF	
8	02/08/19 14:55	LOD	 Load PDF	
9	04/09/19 09:39	DISCHARGE VOUCHER	 Load PDF	
10	04/09/19 09:39	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	08/05/18 09:06	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18008309/KPB3Q2

Date: 04/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MC0M0015
Claimant Vehicle No : SDY26Y	Insured Vehicle No :	SHC3783T
Date of Loss: 03/05/2018	Nature of Claim:	TP Claim No: MCT18050062

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDY26Y	Engine No:	FB25Y091185
Make & Model:	SUBARU OUTBACK, 2.5 I-S CVT AWD SR (A)	Chassis No:	JF2BS9KC2FG015106
Reg. Date:	24/11/2015 (Man. Year: 2015)	Odometer:	48386 km
Colour:	Metallic Pearl White		
Engine Capacity:	2498 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/60 R18	Rear Tyre Size:	225/60 R18
Front Left Side:	Bridgestone 3 mm	Rear Left Side:	Bridgestone 4 mm
Front Right Side:	Bridgestone 3 mm	Rear Right Side:	Bridgestone 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,324.72	1,958.24	3,366.48	63.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,055.00	3,280.00	1,775.00	35.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,379.72	5,238.24	5,141.48	49.53
+ GST 7.00/7.00% (S\$)	726.58	366.68	359.90	49.53
Nett Amount (S\$)	11,106.30	5,604.92	5,501.38	49.53
+ Car Rental (6.0 x S\$110.00/day + 7.00% GST) (S\$)		706.20		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,318.57		

INSPECTION

Date of Assignment:	04/05/2018	
Date Inspected:	07/05/2018 Inspected At:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh Singapore 319255
Estimated Period of Repair:	4.0 days	

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 02 Aug 2019)
Parts:	N/A SUBARU OUTBACK 2.5 I-S CVT AWD SR (A) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDY26Y)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FACE R OBKFHI	Buckled	594.00 FN	*594.00 FN
2	1		*BRKT SD R OBK RH	Serviceable	36.00 FN	*- FN
3	1		*BRKT SD R OBK LH	Repair	36.00 FN	*- FN
4	1		*BRKT CORNER R OBKRH	Serviceable	21.60 FN	*- FN
5	1		*BRKT CORNER R OBKLH	Distorted	21.60 FN	*21.60 FN
6	1		*BEAM COMPL R OBK EU	Repair	396.00 FN	*- FN
7	1		*COVER HOOK R OBK FHI	Dented	10.80 FN	*10.80 FN
8	1		*REAR RESIN UNDER GUARD OBK	Dented	270.00 FN	*270.00 FN
9	1		*PANEL COMPL R GAT	Repair	1,072.80 FN	*- FN
10	1		*GLASS ASSY R G	Not Necessary	1,861.20 FN	*- FN
11	1		*RUBBER DAM GLS	Not Necessary	7.20 FN	*- FN
12	1		*SEAL GLS RG A	Not Necessary	4.40 FN	*- FN
13	1		*LENS & BODY COMPROUL	Serviceable	300.00 FN	*- FN
14	1		*LENS & BODY COMPLRH	Serviceable	61.20 FN	*- FN
15	1		*LENS & BODY COMPLLH	Cracked	64.80 FN	*64.80 FN
16	1		*GARNISH	Serviceable	262.80 FN	*- FN
17	1		*PROTECTOR-REAR GARNISH	Serviceable	14.10 FN	*- FN
18	1		*PROTECTOR UPR	Serviceable	21.60 FN	*- FN
19	1		*PROTECTOR LWR SD	Not Necessary	2.20 FN	*- FN
20	1		*PROTECTOR LWR	Not Necessary	2.20 FN	*- FN
21	1		*PROTECTOR SD	Not Necessary	8.80 FN	*- FN
22	1		*ORNAMENT R OBK 6KA	Necessary	72.00 FN	*72.00 FN
23	1		*LETTER MK HOYO	Necessary	50.40 FN	*50.40 FN
24	1		*LETTER MK HOYO	Necessary	72.00 FN	*72.00 FN
25	1		*GASKET	Necessary	7.20 FN	*7.20 FN
26	1		*EXH PIPE ASSY R	Bent	720.00 FN	*720.00 FN
27	1		*MUFFLER ASSY LH	Bent	540.00 FN	*540.00 FN
28	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$)	6,630.90	2,442.80
- Nett Item Discount on N Items 20.00/20.00% (\$\$)	1,306.18	484.56
Total Parts (\$\$)	5,324.72	1,958.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPAIR / REPLACE REAR BUMPER, PANEL AND TAILGATE.	New	1,680.00	1,120.00
2	RESPRAY REAR BUMPER, PANEL AND TAILGATE.	New	1,260.00	1,260.00
3	TO CONDUCT WATER SEEPAGE TEST.	New	100.00	50.00
4	TRANSFER REAR TAILGATE MECHANISM.	New	150.00	0.00
5	REMOVE / INSTALL REAR WINDSCREEN.	New	300.00	0.00
6	TO CONDUCT REAR LIGHTING TEST.	New	50.00	30.00
7	TO CONDUCT REAR PROTECTANT COATING.	New	500.00	250.00
8	TO SUPPLY / INSTALL REVERSE SENSOR - 2 EYES	New	300.00	0.00
9	TO SUPPLY / INSTALL REAR TINTED FILM.	New	145.00	0.00
10	REMOVE ALIGN & REPLACE EXHAUST SYSTEM.	New	150.00	150.00
11	RESPRAY REAR FLOOR PAN.	New	420.00	420.00
Gross Labour Cost (\$\$)			5,055.00	3,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >