

INSURANCE

INS. CASE OWNER: Sundari

CC 3/III1800

8706, K pas

LKK:
IDAC

Surveyor: Kenneth

DOI: ASSIGNMENT

3/6/18

Date / Time: 3/6/18

Registered in Merimen: 9/6/18

Pre-assign / CCU / FTE

SHC 8073B



Insured Vehicle No.:

CTV

Claim No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

2014/18

Make / Model:

MERCEDES

Place of Accident:

TU FLYOVER TMS TAKI STARD

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LIWA SWEE HUA

OI GIA REPORT (YES / NO) ; TP GIA REPORT (YES / NO)

Driver Tel No.:

(V/L, YES / NO)

Insured Liability:

% Final? Yes / No

SHC 8073B



INSRS:
WSP:
Tel:
Liability:
RMKS:

Trans cab



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
<u>8/6/18</u>	<u>SHC 8073B - Y</u>	Non-Reporting ltr (1st):	
<u>winan</u>		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI	
		After call ltr to OI:	
<u>8/5/18</u>	<u>sele liability via merimen</u>	Documentation Check List:	Handler Typist
<u>8/5/18</u>	<u>liability clear via merimen</u>	Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: SS _____ (_____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 26/3/2020 Confirm with: N/AI YIN Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15

Repair Cost: W/H/T SS 7660.13

Loss of Rental (LOR): SS 1498.00 (10 days) x 149.80

Loss of Use (LOU): SS 400.00 (540 x 10 days)

Loss of Income (LOI): SS - (5 x - days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/TA Search: SS -

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost: SS -

Total: SS 9558.13 Global Sum SS 9558.13

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: SS 95W-W Name 1: Trans-cab Auto Services Pte Ltd.

Payee 2: (Strike if N.A.) SS _____ Name 2: _____

Payee 3: (Strike if N.A.) SS _____ Name 3: _____

ASS. REC. BY:

REF: TU /

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / AWS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

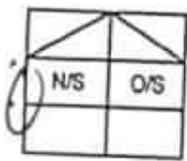
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 07 days Res.: Yes or No

Lum Sum: 1.81 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: S110 338k Yr Regn: 12, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: MV E220 CDI c.c. 2156

Colour: White AC: Insured / Std / NI / NA

Sp. Reading: 238001 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 2120012B 223642

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD SRim or

Tyre Size: F: 225/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continax

Front R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 30/4/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or N/S Acc

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>4/5</u>	<u>File pass to Catherine</u>
<u>9/5/19</u>	<u>8 7159. Cabrio Tarmin (7+3x 149.80 + 400)</u>
	<u>Cost @ 13584.00/65%</u>

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Report Format :
Lump Sum / I.B.I: (\$)

Days Of Repair: _____
Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech Invs (\$ _____)

: Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S - RS - SI _____

Photos _____

Others _____

TOTAL _____

Trans-cab Auto Services Pte Ltd

AAD1804-303

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 338K

Not Authored
Recovery B4 paint
Yes ✓.
Got b4 paint @ 7159.00

Vehicle No.: **SHD 338K**
 Chassis No.: WDD2120012B223642
 Vehicle Make: MERCEDES BENZ
 Vehicle Model: E220 CDI
 Date of Accident : 30.4.2018
 Third Party Insurer : III

PART		LIST
1	1 Front Fender RH	\$ R 2,900.00 X
2	1 Front Fender LEDGE RH	\$ S 108.00 X
3	1 Front Door RH <i>1840.00</i>	\$ R 3,680.00 ✓
4	1 Front Door mirror assy RH	\$ S 1,750.00 X
5	1 Front Door LEDGE RH	\$ R 360.00 X
6	1 Front Door outer handle seal front	\$ S 406.22 X
7	1 Front Door hinge - top RH	\$ R 236.00 X
8	1 Front Door hinge bottom RH	\$ R 236.00 X
9	1 Front Door check / arrestor RH	\$ S 168.00 ✓
10	1 Rocker Panel RH	\$ R 1,870.00 X
11	1 Rear Door RH <i>2870</i>	\$ R 3,680.00 ✓
12	1 Rear Door LEDGE RH	\$ R 340.00 X
13	1 Rear Door outer handle seal front RH	\$ S 406.22 X
14	1 Rear Door hinge bottom RH	\$ R 236.00 X
15	1 Rear Door hinge top RH	\$ R 236.00 X
16	1 Rear Fender RH	\$ L/R R 3,620.00 ✓ <i>6000</i>
17	1 Rear lamp	\$ R 1,040.00 X
18	1 Rear Bumper	\$ R 2,760.00 X
19	1 Rear Bumper Side Retainer Bracket	\$ R 176.00 X
		\$ 24,208.44
TOTAL		\$ 2,420.84
10%		\$ 21,787.60

Trans-cab Auto Services Pte Ltd

AAD1804-303

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO/GST Reg. No. 201019626G

SHD 338K

Special Nett

1SET	Rear Bumper Fastener Clip	\$	~ 120.00 X
1SET	Rocker panel Fastener Clip	\$	~ 80.00 X
1	Door corporate sticker	\$	~ 160.00 X
1SET	Door LEDGE Clip FTR LH	\$	~ 120.00 X
1SET	Door LEDGE Clip RR LH	\$	~ 120.00 <i>60.00</i>
2	Rear Windscreen selant	\$	~ 160.00 X
1	Windscreen Moulding	\$	~ 240.00 X
1	Rear Tyre RH	\$	~ 400.00 X
1	Rear Alloy Rim RH	\$	~ 1,000.00 X

TOTAL \$ 1,700.00

TOTAL PARTS \$ 12,593.80

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	3,500.00 <i>900</i>
To Rust-Proofing Of The Affected Areas.	\$	170.00 <i>90</i>
To Check Electrical Lighting Concerned.	\$	170.00 <i>30</i>
To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, to Enable Repair.	\$	380.00
To Transfer Of Fender Fittings, Attachment And Perform Water Seepage Test.	\$	170.00
To Check Steering Geometry And Computer Wheel Alignment.	\$	~ 220.00 X

} *1200*

Trans-cab Auto Services Pte Ltd

AAD1804-303

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 338K

Putty And Spray Painting Of The Affected Portion.	\$	3,200.00 <i>8801</i>
To Transfer Of Door Fittings, Attachment And Perform Water Seepage Test.	\$	170.00 <i>1201</i>
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	170.00 <i>1201</i>
TOTAL	\$	8,150.00
Over All Total	\$	20,743.80

REPAIR DAYS (PART-BY-PART)

10-DAYS
7 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHD338K
Vehicle to be Exported:	Yes
Intended De-registration Date:	02 May 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E220 BLUETEC
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	65192432919512
Chassis No.:	WDD2120012B223642
Maximum Power Output:	130.0 kW (174 bhp)
Open Market Value:	\$43,891.00
Original Registration Date:	16 Dec 2015
First Registration Date:	16 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$45,948.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Dec 2023
PARF Rebate Amount:	\$34,461.00
Intended COE Rebate Details	
COE Expiry Date:	15 Dec 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$45,466.00
COE Rebate Amount:	\$31,930.00
Total Rebate Amount:	\$66,391.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 02 May 2018

OK

View Received Message

This mail is associated with :

***SHD338K (MCT18040836)**
[SHC8073B]

TP

TRANS-CAB SERVICES PTE LTD
Apr 30 2018 1:00AM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

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From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/10/2018 17:04 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$0.00) - SHD338K - Claim Handler: Sundari Nagarajan

Approved:0.00:Vehicle side swiped by another. Left side damaged. Consistent to report lodge. Survey report recommended the replacement of the left doors and the left rear fender. Reasonable. However, if you refer to re inspection photos 16,17,20 &2

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SHD338K (MCT18040836)
{SHC80738}**

TP
TRANS-CAB SERVICES PTE LTD
Apr 30 2018 1:00AM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/04/2019 11:39 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SHD338K - Claim Handler: Sundari Nagarajan

Maintained: Was the fender replaced, Kindly clarify.

DOCUMENTS SUMMARY

There are no documents.

Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	07 May 2018 16:29	Cim Veh Model Changed	(204444) MERCEDES-BENZ E220 BLUETEC 2.1 D (A).	[A] Lau Shu Pei
2	07 May 2018 16:29	Cim Created	Reg No: SHD338K, Acct Date: 2018/04/30, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lau Shu Pei
3	07 May 2018 16:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	07 May 2018 16:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/16	[A] Lau Shu Pei
5	07 May 2018 16:29	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	07 May 2018 16:30	Label Added	(30653):Direct Settlement,	[A] Lau Shu Pei
7	07 May 2018 16:30	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	08 May 2018 09:56	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	08 May 2018 09:56	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	08 May 2018 12:11	Adj Mandate Request	Cur.Req:0.00:PODS Liability : 100% Remarks: BOLA 15	[A] VIVIAN LAU PEI FENG
11	08 May 2018 13:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/16. Mandate Remarks: Agree to do direct settlement. Please seek mandate through merimen	[I] Sundari Nagarajan
12	08 May 2018 13:58	Adj Mandate Set	Approved:0.00:Agree to do direct settlement, Please seek mandate through merimen	[I] Sundari Nagarajan
13	25 Sep 2018 09:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	25 Sep 2018 09:29	Cim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
15	25 Sep 2018 09:29	Cim Dtl Modified	JPJ Reg. Date: -> 2015/12/16.	[A] JOANNE LEE KHANG MIN
16	25 Sep 2018 09:29	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Sep 2018 19:42	Adj Mandate Request	Cur.Req:15143.94:Dear Sundari, We advise our recommendation as follows: (a) Liability : 100% (b) Quantum COR :\$ 13,056.14 LOU/Rental :\$ 2087.80 (LOR-\$ 1647.80 (\$ 149.80 x 1	[A] VIVIAN LAU PEI FENG
18	26 Sep 2018 09:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/05/16. Mandate Remarks: upload Log card	[I] Sundari Nagarajan
19	26 Sep 2018 09:10	Adj Mandate Set	Approved:0.00:upload Log card	[I] Sundari Nagarajan
20	03 Oct 2018 11:34	Adj Mandate Request	Cur.Req:15143.94:Dear Sundari We advise our recommendation as follows: (a) Liability : 100% (b) Quantum COR :\$ 13,056.14 LOU/Rental :\$ 2,087.78(LOR-\$1647.80 (\$ 149.80 x11days	[A] VIVIAN LAU PEI FENG
21	03 Oct 2018 17:04	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/05/16. Mandate Remarks: Vehicle side swiped by another. Left side damaged. Consistent to report lodge. Survey report recommended the replacement of the left doors and the left rear fender. Reasonable. However, if you	[I] Sundari Nagarajan
22	03 Oct 2018 17:04	Adj Mandate Set	Approved:0.00:Vehicle side swiped by another. Left side damaged. Consistent to report lodge. Survey report recommended the replacement of the left doors and the left rear fender. Reasonable. However, if you refer to re inspection photos 16,17,20 &2	[I] Sundari Nagarajan
23	09 Apr 2019 10:53	Adj Mandate Request	Cur.Req:15143.94:Dear LSundari, We advise our recommendation as follows: (a) Liability : 100% (b) Quantum COR :\$ 113,056.14 LOU/Rental :\$ 2087.80 (LOR-\$ 1647.80 (\$ 149.80 x	[A] VIVIAN LAU PEI FENG
24	23 Apr 2019 11:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/05/16. Mandate Remarks: Was the fender replaced. Kindly clarify.	[I] Sundari Nagarajan
25	23 Apr 2019 11:39	Adj Mandate Set	Maintained:Was the fender replaced. Kindly clarify.	[I] Sundari Nagarajan
26	21 Jan 2020 12:51	Adj Mandate Request	Cur.Req:9558.13:Hi,The fender was repaired, no replacement. Kindly refer to survey report in Merimen for your perusal. Kindly let us have your mandate on this matter. Thanks.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

[03/10/2018 11:34] VIVIAN LAU PEI FENG:
seek mandate via merimen
[25/09/2018 19:42] VIVIAN LAU PEI FENG:
seek mandate via merimen
[08/05/2018 17:35] VIVIAN LAU PEI FENG:
8.5.18 liability clear via merimen
[08/05/2018 12:11] VIVIAN LAU PEI FENG:
Seek liability clear via merimen

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1925608	25 Sep 2018 09:29:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD338K	SHC8073B	10.70

Print Received Message

This mail is associated with :

***SHD338K (MCT18040836)
[SHC8073B]**

TP

TRANS-CAB SERVICES PTE LTD
Apr 30 2018 1:00AM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 29/01/2020 14:09 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9558.13) - SHD338K - Claim Handler: Sundari Nagarajan

Approved:9558.13:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 18 March 2020 4:21 PM
To: Hsiao Tong (LKKAuto)
Cc: 'Amanda Tay'; 'claims'; Admin A
Subject: FW: Your Ref: AAD1804-303 (SHD338K) *Our Ref: CC3/III18008306/Kpb3 [ACCIDENT INVOLVING SHC 8073B(III) AND SHD 338K ON 30/04/2018]
Attachments: TP ESTIMATE_MARKED(FINAL).pdf; AAD1804-303 - AMENDED LOD.pdf; AAD1804-303 - AMENDED INVOICE.pdf

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]
Sent: Monday, 17 February, 2020 9:27 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Amanda Tay' <amanda.tay@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: FW: Your Ref: AAD1804-303 (SHD338K) *Our Ref: CC3/III18008306/Kpb3 [ACCIDENT INVOLVING SHC 8073B(III) AND SHD 338K ON 30/04/2018]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

*Amended copy of the LOD + invoice will send u together with the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 17 February, 2020 8:53 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>;
claims@transcab.com.sg
Subject: Your Ref: AAD1804-303 (SHD338K) *Our Ref: CC3/III18008306/Kpb3 [ACCIDENT INVOLVING SHC 8073B(III)
AND SHD 338K ON 30/04/2018]

Your Ref: **AAD1804-303 (SHD338K)**
Our Ref: CC3/III18008306/Kpb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 8073B(III) AND SHD 338K ON 30/04/2018

We refer to the above matter.

We propose settlement at a global sum of **\$9,500.00(all-in)**.

Please confirm acceptance.

**Note: Recommended repair cost is P/P \$7,159.00(before GST) & 7 repair days.(see attached) Kindly let us have your amended LOD & repair invoice once it is ready.*

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 May 2018 Edit Reg		03 May 2018 00:00 Edit Adj Rpt	\$57,159.00 Edit Estimates	\$57,159.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHD338K	Date of Loss:	30/04/2018 01:00 - :59 [28 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18040836	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8073B	Policy No. (Claimant):	VPX/P1680520						
Excess:									
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (29/01/2020): Alert - Adj Mandate Approved (\$9558.13) - SHD338K - Claim Handler: Sundari Naga... • III_SG (23/04/2019): Alert - Adj Mandate Maintained - SHD338K - Claim Handler: Sundari Nagarajan • III_SG (03/10/2018): Alert - Adj Mandate Approved (\$0.00) - SHD338K - Claim Handler: Sundari Nagaraj... • III_SG (26/09/2018): Alert - Adj Mandate Approved (\$0.00) - SHD338K - Claim Handler: Sundari Nagaraj... • III_SG (08/05/2018): Alert - Adj Mandate Approved (\$0.00) - SHD338K - Claim Handler: Sundari Nagaraj... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD338K (MCT18040836)
[SHC8073B]
TP
TRANS-CAB SERVICES PTE LTD
Apr 30 2018 1:00AM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View View in Browser		
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
2	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
3	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
4	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
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9	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
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11	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
12	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
13	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
14	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
15	25/09/18 19:39	General View			Load JPG	<input checked="" type="checkbox"/>		
16	25/09/18 19:39	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
17	25/09/18 19:39	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
18	25/09/18 19:39	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
19	25/09/18 19:39	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
20	25/09/18 19:39	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
21	25/09/18 19:39	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
22	03/10/18 11:29	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
23	03/10/18 11:29	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
24	03/10/18 11:29	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>		
Documentation							1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	07/05/18 18:26	TP ESTIMATE- MARKED			Load PDF			
2	07/05/18 18:26	TP GIA REPORT			Load PDF			
3	25/09/18 09:38	WORKSHOP INVOICE			Load PDF			
4	25/09/18 09:38	RENTAL RECEIPT			Load PDF			
5	25/09/18 09:38	LOD			Load PDF			
6	27/03/20 10:43	WORKSHOP INVOICE			Load PDF			
7	27/03/20 10:43	AUTHORISATION TO ACT FORM			Load PDF			
8	27/03/20 10:43	Release Voucher			Load PDF			
9	27/03/20 10:43	RENTAL RECEIPT			Load PDF			
10	27/03/20 10:43	RENTAL MILEAGE			Load PDF			
11	27/03/20 10:43	LOD			Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print			
1	08/05/18 09:10	Singapore Accident Statement			Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18008306/KPA3Q2
Date: 27/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MC0M0015
Claimant		
Vehicle No : SHD338K	Insured Vehicle No :	SHC8073B
Date of Loss: 30/04/2018	Nature of Claim:	TP
		Claim No: MCT18040836

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD338K		
Make & Model:	MERCEDES-BENZ E220 BLUETEC, 2.1 D (A)	Engine No:	65192432919512
Reg. Date:	16/12/2015 (Man. Year: 2015)	Chassis No:	WDD2120012B223642
Colour:	White	Odometer:	238001 km
Engine Capacity:	2143 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R16	Rear Tyre Size:	225/55 R16
Front Left Side:	Gremax 8 mm	Rear Left Side:	Gremax 8 mm
Front Right Side:	Gremax 8 mm	Rear Right Side:	Gremax 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,189.60	4,899.00	19,290.60	79.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,150.00	2,260.00	5,890.00	72.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	32,339.60	7,159.00	25,180.60	77.86
+ GST 7.00/7.00% (S\$)	2,263.77	501.13	1,762.64	77.86
Nett Amount (S\$)	34,603.37	7,660.13	26,943.24	77.86
+ Loss of Use (10.0 x S\$40.00/day) (S\$)		400.00		
+ Car Rental (10.0 x S\$149.80/day) (S\$)		1,498.00		
		Nett Liability (S\$)	9,558.13	
		Global Sum Settlement (S\$)	9,500.00	

INSPECTION

Date of Assignment:	03/05/2018	
Date Inspected:	03/05/2018 Inspected At:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63 Singapore 569111
Estimated Period of Repair:	7.0 days	

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 07 Sep 2019)
Parts: 143	MERCEDES-BENZ E220 BLUETEC 2.1 D (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD338K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT FENDER RH	Repair	2,900.00 FL	*- FL
2	1	*FRONT FENDER LEDGE RH	Serviceable	108.00 FL	*- FL
3	1	*FRONT DOOR LH	Bent	3,680.00 FL	*1,840.00 FL
4	1	*FRONT DOOR MIRROR ASSY LH	Serviceable	1,750.00 FL	*- FL
5	1	*FRONT DOOR LEDGE RH	Not Necessary	360.00 FL	*- FL
6	1	*FRONT DOOR OUTER HANDLE SEAL FRONT	Serviceable	406.22 FL	*- FL
7	1	*FRONT DOOR HINGE -TOP	Repair	236.00 FL	*- FL
8	1	*FRONT DOOR HINGE BOTTOM LH	Repair	236.00 FL	*- FL
9	1	*FRONT DOOR CHECK /ARRESTOR LH	Serviceable	168.00 FL	*- FL
10	1	*ROCKER PANEL LH	Repair	1,870.00 FL	*- FL
11	1	*REAR DOOR LH	Bent	3,680.00 FL	*2,870.00 FL
12	1	*REAR DOOR LEDGE LH	Not Necessary	340.00 FL	*- FL
13	1	*REAR DOOR OUTER HANDLE SEAL FRONT RH	Serviceable	406.22 FL	*- FL
14	1	*REAR DOOR HINGE BOTTOM RH	Repair	236.00 FL	*- FL
15	1	*REAR DOOR HINGE TOP RH	Repair	236.00 FL	*- FL
16	1	*REAR FENDER LH	Bent (Local Repair)	3,620.00 FS	*600.00 FS
17	1	*REAR LAMP	Serviceable	1,040.00 FL	*- FL
18	1	*REAR BUMPER	Repair	2,760.00 FL	*- FL
19	1	*REAR BUMPER SIDE RETAINER BRACKET	Serviceable	176.00 FL	*- FL
20	1	*SET REAR BUMPER FASTENER CLIP	Not Necessary	120.00 FS	*- FS
21	1	*SET ROCKER PANEL FASTENER CLIP	Not Necessary	80.00 FS	*- FS
22	1	*DOOR CORPORATE STICKER	Not Necessary	160.00 FS	*- FS
23	1	*SET DOOR LEDGE CLIP FRT LH	Not Necessary	120.00 FS	*- FS
24	1	*SET DOOR LEDGE CLIP RR LH	Necessary	120.00 FS	*60.00 FS
25	2	*REAR WINDSCREEN SEALANT	Not Necessary	160.00 FS	*- FS
26	1	*WINDSCREEN MOULDING	Not Necessary	240.00 FS	*- FS
27	1	*REAR TYRE RH	Serviceable	40.00 FS	*- FS
28	1	*REAR ALLOY RIM RH	Serviceable	1,000.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	26,248.44	5,370.00
- List Item Discount on L Items 10.00/10.00% (S\$)	2,058.84	471.00
Total Parts (S\$)	24,189.60	4,899.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	3,500.00	900.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	90.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	30.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR }	New	380.00	120.00
5	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST }	New	170.00	0.00
6	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
7	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,200.00	880.00
8	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	120.00
9	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	120.00
Gross Labour Cost (\$\$)			8,150.00	2,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >