

INS. CASE OWNER:

CC 4/FWD1800

8204

Agency

LKK
IDAC

Surveyor:

Adnan

DOI:

ASSIGNMENT

04/06/18

Date / Time:

7/5/18

Registered in Merimen:

7/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJJ 5580M

Name of Insured:

Tan Hoon Ehn

Insured Tel No.:

HP: 90101776

Excess Sec II :SS

D.O.A: 7/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

1201800005412

Policy No.:

PMP1078-00005947

Make / Model:

MTENASRI

Place of Accident:

JUNE OF SMSS CLUB LANE AND SMSS CLUB RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final? Yes / No

by 9537n



INSRS:

WSP:

Tel:

Liability:

RMKS:

Sintwee



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
9/5/18	by 9537n	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
10.05.18	Email WSP Linenay Clerk.	After call ltr to OI:	
		Documentation Check List:	Handler Typist
15.8.18	File pass to typist to prepare report.	Notification ltr (if non-pickup):	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / CIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: 15-8-18 Sent By: ASH			
FINALIZATION Date/Time: 15-8-18 Confirm with: Confirm by: LWP			
Repair Cost:	45 SS 8,500 (12 days) Reduction: 40 %	Email	☒ Call ☐
FINAL SETTLEMENT Date/Time: 15-10-18 Confirm with: Email ☒ Call ☐			
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 10	If NO or B 28, Ass. Lia:	
Repair Cost:	SS 8,500.00	01 MAKE A RT TURN INTO THE MAIN RD @ T JUNCTION.	
Loss of Rental (LOR):	SS - (days)		
Loss of Use (LOU):	SS 1100.00 (\$ 100 x 11 days)		
Loss of Income (LOI):	SS - (\$ x days)		
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]			
GIA/LTA Search:	SS 1.95		
Medical:	SS -	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	SS - (e.g. Tow/ Independent)	2) Report Format: Tr	
Legal Cost:	SS -	3) Survey fee: * 500	
Total:	SS 9,607.45 Global Sum SS:		
FINAL PAYMENT Date/Time: 09-10-18 Confirm with: Email ☒ Call ☐			
Payee 1:	SS 9,607.45 Name 1: SM HOON YONG PTE LTD		
Payee 2: (Strike if N.A.)	SS Name 2:		
Payee 3: (Strike if N.A.)	SS Name 3:		

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ (2 days Res.: Yes or No

Lum Sum: _____ 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GY9537U Yr Regn: 2005, Oct.Type: M.Car / M.Cycle / Bus (Van) / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Hiace cc 2494Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 358134 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFH S02740028687Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/80R15R: 195/80R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 07/05/18Survey held at Sin Hwee

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP FWD.

4K: + 8,500 (RED: + 5,538.93 40%)

MV: 24.5K

PV: 11.5K

Nett: 13K

Date/Time, File Pass to?

☐ : Preli. Report

1) Date/Time, File Return to?

☐ : Final Report

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S = RS. \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$) _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18008304/Aeb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986			Date : 07-05-2018	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJJ 5580M	Veh. Inspected	GY 9537U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	07/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/05/2018	Inspection Date	07/05/2018	
Survey held at	SIN HWEE MOTOR PTE LTD BLK 3023-A UBI ROAD 1 #01-59 SINGAPORE 408717			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SIN HWEE MOTOR PTE LTD

ESTIMATE

*** Main Workshop ***

Blk 3023A Ubi Road 1 #01-59 S(408717)

*** Spray Paint Workshop @ Autobay ***

1 Kaki Bukit Avenue 6, #01-25 S(417883)

REG NO: 201327079M

KENNY GROCERY

23 ENG KONG TERRACE

SINGAPORE 598995

DATE	4/5/2018
VEHICLE NO:	GY 9537 U
MAKE:	TOYOTA
MODEL:	HIACE

TP FWD

Asker

JTFH502P40002667

QUANTITY	DESCRIPTION	UNIT	AMOUNT
1 PC	FRONT BUMPER <i>Distorted</i>	584.25	584.25 ✓
1 PC	BUMPER SIDE BRACKET <i>see</i>	173.58	173.58 ✓
1 PC	HEADLAMP L/H <i>cracked</i>	656.20	656.20 ✓
1 PC <i>Side Reduct</i>	INTERCOOLER <i>added</i>	1,436.10	1,436.10 1,255 ✓
1 SET	WIRE HARDNESS (DOOR) <i>added</i>	442.58	442.58 ✓
1 SET	WIRE HARDNESS (CONNECTED TO DOOR HARDNESS) <i>Smashed</i>	2,252.30	2,252.30 ✓
1 PC	STEP PANEL <i>Distorted</i>	153.97	153.97 ✓
1 PC	DOOR PILLAR <i>Distorted</i>	625.89	625.89 ✓
1 PC	FRONT DOOR <i>Distorted</i>	1,348.90	1,348.90 ✓
1 PC	DOOR WEATHER STRIP <i>cut</i>	195.87	195.87 ✓
1 PC	DOOR PILLAR RUBBER <i>set</i>	121.25	121.25 ✓
1 PC	POWER WINDOW GEAR <i>set</i>	298.58	298.58 ✓
1 PC	POWER WINDOW MOTOR <i>set</i>	551.60	551.60 ✓
1 PC	DOOR HINGE - TOP <i>set</i>	98.10	98.10 ✓
1 PC	DOOR HINGE - LOWER <i>set</i>	98.10	98.10 ✓
1 PC	DOOR CHECKER <i>set</i>	175.60	175.60 ✓
1 PC	DOOR INNER LOCK <i>set</i>	375.65	375.65 ✓
1 PC	DOOR TRIM <i>added</i>	422.67	422.67 ✓
	----- SUBTOTAL		10,011.19
LESS 25%	----- LESS 25%	-25.00%	-2,502.80
-	TOWING SERVICE	150.00	150.00 <i>80</i>
1 PC	BODY LETTERING	35.00	35.00 ✓
-	TO DISMOUNT AND MOUNT DASHBOARD TO FACILITATE REPAIR WORK	450.00	450.00 <i>220</i>
-	TO REMOVE AND REFIX FRONT WINDSCREEN	250.00	250.00 <i>120</i>
-	TO DISMOUNT AND MOUNT FRONT UNDER CARRIAGE TO FACILITATE REPAIR WORK	450.00	450.00 ✓
-	TO TRANSFER DOOR FITTINGS AND MECHANISM TO NEW DOOR	150.00	150.00 <i>80</i>
-	TO REPLACE DOOR PILLAR / STEP PANEL AND RESTORE FLOORBOARD INCLUDE KNOCKING, CUTTING AND WELDING.	1,800.00	1,800.00 <i>1400</i>
-	TO REPLACE, INSTALL AND ALIGN ABOVE ITEMS TO SYMMETRICAL SPEC.		
-	TO SPRAY PAINT DOOR, STEP PANEL, FLOOR BOARD PANEL AND DOOR PILLAR	1,200.00	1,200.00 <i>800</i>
-	TO SUPPLY AND TUFF KOTE ON AFFECTED PORTION	250.00	250.00 <i>80</i>

Tel: 6745 5783 Fax: 6744 9582

Email: sinhweemotor@gmail.com

Website: www.sinhweemotor.com

TOTAL

SIN HWEE MOTOR PTE LTD

SUPPLEMENTARY

*** Main Workshop ***

Blk 3023A Ubi Road 1 #01-59 S(408717)

*** Spray Paint Workshop @ Autobay ***

1 Kaki Bukit Avenue 6, #01-25 S(417883)

REG NO: 201327079M

KENNY GROCERY -

DATE	8/5/2018
VEHICLE NO:	GY 9537 U
MAKE:	TOYOTA
MODEL:	HIACE

QUANTITY	DESCRIPTION	UNIT	AMOUNT
1 PC	RADIATOR FAN ASSY (BLADE, COWING AND MOTOR) <i>cracked</i>	1,601.30	1,601.30 <i>452</i>
1 PC	DOOR PILLAR INNER <i>distorted</i>	297.35	297.35 ✓
1 PC	RADIATOR LOWER BRACKET <i>dist</i>	98.10	98.10 ✓
1 PC	STEP PANEL INNER <i>distorted</i>	197.30	197.30 ✓
	----- SUBTOTAL		2,194.05
LESS 25%	----- LESS 25%	-25.00%	-548.51

1084.75

813.56

Tel: 6745 5783 Fax: 6744 9582

Email: sinhweemotor@gmail.com

Website: www.sinhweemotor.com

TOTAL \$1,645.54

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	07 May 2018 16:18	Cim Veh Model Changed	(202029) TOYOTA HIACE 2.0 (M).	[A] Lau Shu Pei
2	07 May 2018 16:18	Cim Created	Reg No: GY9537U, Acct Date: 2018/05/02, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: Liberty Insurance Pte Ltd (HQ), Workshop: Sin Hwee Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	07 May 2018 16:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj.: VICOM Ltd.	[A] Lau Shu Pei
4	07 May 2018 16:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/16	[A] Lau Shu Pei
5	07 May 2018 16:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	07 May 2018 16:19	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
7	08 May 2018 13:34	Cim Registration Modified	Pol No:->PNPV2018-00003594.	[I] Clara Li Zi Rong
8	08 May 2018 13:35	Cim Registration Modified	Acct Time:17:00:00->00:00:00, Pol No:PNPV2018-00003594->PNPV2018-00003594T.	[I] Clara Li Zi Rong
9	15 Aug 2018 14:15	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/16	[A] Asher Sng Rong Yi
10	21 Aug 2018 15:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 Aug 2018 15:07	Cim Dtl Modified	JPJ Reg. Date: -> 2005/10/05.	[A] JOANNE LEE KHANG MIN
12	21 Aug 2018 15:07	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	30 Aug 2018 15:39	Adj Mandate Request	Cur,Req:9807.45:LIABILITY: 100% B:10 OI MAKE A LH TURN INTO THE MAIN RD @ T-JUNCTION QUANTUM: (a) COR : \$8,500.00 + (b) LOU : \$1,300.00 (13days x \$100) + (c) LTA : \$7.45 Total: a+b+c = \$9,807.45 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCT	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1888032	15/08/2018 14:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GY9537U	SJJ5580M	10.70

Print Received Message

This mail is associated with :

***GY9537U (1201800005412)**
[SJJ5580M]

TP

KENNY GROCERY

May 2 2018 12:00AM

[Tan Choon Eng]

Sin Hwee Motor Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 05/09/2018 17:58 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9167.45) - GY9537U - Claim Handler: Clara Li Zi Rong

Approved:9167.45:Hi Please offer LOU at \$60 x 11 days (1 day PRI + 1 weekend + 9 repair days)

Claim Audit

AUDIT TRAIL				
No.	On	Action	Remarks	By
1	07 May 2018 16:18	Cim Veh Model Changed	(202029) TOYOTA HIACE 2.0 (M)-	[A] Lau Shu Pei
2	07 May 2018 16:18	Cim Created	Reg No: GY9537U, Acct Date: 2018/05/02. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Sin Hwee Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	07 May 2018 16:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	07 May 2018 16:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/16	[A] Lau Shu Pei
5	07 May 2018 16:18	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	07 May 2018 16:19	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
7	08 May 2018 13:34	Cim Registration Modified	Pol No:->PNPV2018-00003594.	[I] Clara Li Zi Rong
8	08 May 2018 13:35	Cim Registration Modified	Acct Time:17:00:00->00:00:00, Pol No:PNPV2018-00003594->PNPV2018-00003594T.	[I] Clara Li Zi Rong
9	15 Aug 2018 14:15	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/16	[A] Asher Sng Rong Yi
10	21 Aug 2018 15:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 Aug 2018 15:07	Cim Dtl Modified	JPJ Reg. Date: -> 2005/10/05.	[A] JOANNE LEE KHANG MIN
12	21 Aug 2018 15:07	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	30 Aug 2018 15:39	Adj Mandate Request	Cur,Req:9807.45:LIABILITY: 100% B:10 OI MAKE A LH TURN INTO THE MAIN RD @ T-JUNCTION QUANTUM: (a) COR : \$8,500.00 + (b) LOU : \$1,300.00 (13days x \$100) + (c) LTA : \$7.45 Total: a+b+c = \$9,807.45 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUC	[A] Asher Sng Rong Yi
14	04 Sep 2018 13:45	Label Added	(20005):Direct Settlement .	[A] Asher Sng Rong Yi
15	05 Sep 2018 17:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/16, Mandate Remarks: Hi Please offer LOU at \$60 x 11 days (1 day PRI + 1 weekend + 9 repair days)	[I] Josey Loh
16	05 Sep 2018 17:58	Adj Mandate Set	Approved:9167.45:Hi Please offer LOU at \$60 x 11 days (1 day PRI + 1 weekend + 9 repair days)	[I] Josey Loh
17	11 Sep 2018 14:24	Adj Mandate Request	Cur,Req:9807.45:TP REJECT OUR OFFER AND COUNTER PROPOSE TO SETTLE @ \$100/DAY	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ref No	Invoice	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
1888032	15/08/2018 14:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GY9537U	SJJ5580M	10.70

Print Received Message

This mail is associated with :

*GY9537U (1201800005412)
[SJJ5580M]

TP

KENNY GROCERY
May 2 2018 12:00AM
[Tan Choon Eng]
Sin Hwee Motor Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 24/09/2018 20:35 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9607.45) - GY9537U - Claim Handler: Clara Li Zi Rong

Approved:9607.45:Hi Please offer LOU at \$100 x 11 days (1 day PRI + 1 weekend + 9 repair days)

Asher Sng (LKKAuto)

From: Khim Goh <sinhweemotor@gmail.com>
Sent: Wednesday, 15 August 2018 12:24 PM
To: Asher Sng (LKKAuto)
Subject: ACCIDENT ON 02/05/2018 INVOLVE GY9537U AND SJJ5580M
Attachments: CCF15082018.pdf

Dear Asher,

Our client requested us to claim the following :-

- | | |
|---|-------------------------------|
| 1) Cost Of Repair | \$ 8500.00 |
| 2) Loss of Use
From 04/05/18 - 11/05/18 | \$ 700.00 (\$100.00 x 7 days) |
| 2) Loss of Rental
From 12/05/18 - 18/05/18 | \$ 780.00 (\$130.00 x 6 days) |
| 3) LTA Fee | \$ 7.45 |

Total amount : \$ 9987.45

4/5 - Arrange for surveyor
5/5 - Sat
6/5 - Sun
7/5 - Survey
8/5 - Repair work
9/5 - Repair work
10/5 - Repair work
11/5 - Repair work
12/5 - Repair work
13/5 - Sunday
14/5 - Repair work
15/5 - Repair work
16/5 - Repair work
17/5 - Repair work
18/5 - Handover.

From 04/05/18 - 11/05/18, we did not rent a van because unable to source for this type of van during that period.

Thanks

Please kindly refer to the attachment and get back to us as soon as possible.

Thanks

Warmest Regards

Sin Hwee Motor Pte Ltd

TO WHOM IT MAY CONCERN

LETTER OF AUTHORITY

Accident on 02/05/18 at/along SWISS CLUB ROAD
involving G4 95374 AND SJJ5580M
I / We Kenny Grogan Nric No. REG NO: S2839851B
of 23 ENGLONG TERRACE S(558995) owner of Motor
Vehicle Registration No. G4 95374 insured by LIBERTY INSURANCE PTE LTD
under Policy No. SUBV03830/VCV/008 do hereby authorise M/s Sin Hwee Motor Pte Ltd
as my authorised representative to write, negotiate & settle claim on my behalf in my claim against the owner
and/or driver of motor Vehicle Registration No. SJJ5580M in respect of the above mentioned accident.
I also hereby authorise that the agreed settlement sum be made in favour of my representative, M/s
Sin Hwee Motor Pte Ltd and the said payment be forwarded to them as full and final
discharge of my claim.
I hereby exonerate the FWD SINGAPORE PTE LTD and / or their insured and/or
driver of vehicle number SJJ5580M from any liability after payment of any claim to my authorised
representative M/s Sin Hwee Motor Pte Ltd

Owner's Signature:

Full Name

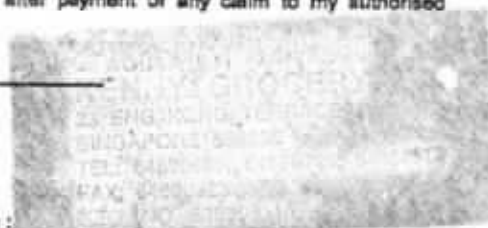
Nric No

Date

LEE YEW POH

S12120772

4/5/18



[Handwritten signature]

RELEASE

Claim Reference:	1201800005412
Surveyor's Reference:	CC4/FWD18008304/Aeb3
TP Reference:	GY 9537U

We, **SIN HWEE MOTOR PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **GY 9537U** ("Vehicle") to accept the sum of **\$9,607.45**, being the amount claimed for **\$8,500.00** (repair costs), **\$1,100.00** (loss of rental/ use), **\$ -** (loss of income), **\$7.45** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **02/05/2018** (date of accident) at / along **SWISS CLUB ROAD** (location) involving vehicle no/s. **GY 9537U** and **SJJ 5580M**.

This is pursuant to the inspection conducted on **07/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJJ 5580M** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 16 day of OCT 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



LWP

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

SIN HWEE MOTOR PTE LTD

Invoice

GST cancelled with effect from 01 Apr 17

*** Main Workshop ***

Blk 3023A Ubi Road 1 #01-59 S(408717)

*** Spray Paint Workshop @ Autobay ***

1 Kaki Bukit Avenue 6, #01-25 S(417883)

KENNY GROCERY

23 ENG KONG TERRACE

SINGAPORE 598995

INVOICE NO:	C1168
DATE OF ISSUE	15/8/2018
VEHICLE NO:	GY 9537 U
MAKE:	TOYOTA
MODEL:	HIACE
REF NO:	

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
-	LUMP SUM	8,500.00	8,500.00

Tel: 67455783 Fax: 67449582
Email: sinhweemotor@gmail.com
Website: www.sinhweemotor.com



TOTAL: \$8,500.00



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0008529-2

Print Date/Time : 03 May 2018 / 17:51:08

Receipt Date/Time : 03 May 2018 / 17:51:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180503-001957

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SJJ5580M				
As at 02 May 2018/17:15:00				
Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SJJ5580M Enquiry Fee 20180503174923658491	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180503174945569	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2018 Edit Reg		07 May 2018 00:00 Edit Adj Rpt	\$48,500.00 Edit Estimates	\$48,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Tan Choon Eng , ID: S7104059C									
Main Claimant: KENNY GROCERY , Co. Reg. No.: 52839851B									
Vehicle Reg. No.:	GY9537U	Date of Loss:	02/05/2018 00:00 - :59 [150 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800005412	Policy/Cover Note No.:	PNPV2018-00003594T (Comprehensive)						
Vehicle Reg. No. (Insured):	SJJ5580M	Policy No. (Claimant):	S118V03830/VCV/R08						
		Excess:							
Repairer:	Sin Hwee Motor Pte Ltd (HQ) Blk 3023A, Ubi Road 1, #01-59, 408717 Ubi - Tel: 67455783								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 16/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- FWD_SG (24/09/2018): Alert - Adj Mandate Approved (\$9607.45) - GY9537U - Claim Handler: Clara Li Zi ... - FWD_SG (05/09/2018): Alert - Adj Mandate Approved (\$9167.45) - GY9537U - Claim Handler: Clara Li Zi ...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJJ5580M (Insd veh)	Model:	TOYOTA HIACE 2.0 (M)
	GY9537U (TP veh)		
Date of Accident:	02/05/2018		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$	14,038.93	
Final Repair Cost	:	\$	8,500.00	
Loss of Use	:	\$	1,100.00	11.00 days at \$100.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	7.45	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	9,607.45	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability 100 (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Sin Hwee Motor Pte Ltd	:	\$ 9,607.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

08 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Claim Documents

*GY9537U (1201800005412)
[SJJ5580M]
TP
KENNY GROCERY
May 2 2018 12:00AM
[Tan Choon Eng]
Sin Hwee Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences				
			1 per page	☒
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Assessment Reports				
			1 per page	☒
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/08/18 14:15	Adjuster Immediate Advice	 Load HTM	
Photos/Images				
			3 per page	☒
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/08/18 13:33	General View	 Load JPG	☒
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27	15/08/18 13:33	General View	 Load JPG	☒
28	15/08/18 13:33	General View	 Load JPG	☒
29	15/08/18 13:34	Reinspection Photo	 Load JPG	☒
30	15/08/18 13:34	Reinspection Photo	 Load JPG	☒

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	15/08/18 13:34	Reinspection Photo		☒
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80	15/08/18 13:34	Reinspection Photo		☒

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
81	15/08/18 13:34	Reinspection Photo		Load JPG	☒
82	15/08/18 13:34	Reinspection Photo		Load JPG	☒
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85	15/08/18 13:34	Reinspection Photo		Load JPG	☒
86	15/08/18 13:34	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/05/18 16:19	EMAIL FROM FWD DD 07052018		Load PDF	
2	07/05/18 16:19	FWD EMAIL TO INSURED DD 07052018		Load PDF	
3	07/05/18 16:19	TP GIA REPORT		Load PDF	
4	15/08/18 14:12	TP ESTIMATE - MARKED		Load PDF	
5	21/08/18 15:28	WORKSHOP INVOICE		Load PDF	
6	21/08/18 15:28	LTA SEARCH		Load PDF	
7	21/08/18 15:28	LOD		Load PDF	
8	11/09/18 14:23	EMAIL FROM WSP DD 110918		Load PDF	
9	08/11/18 10:57	Release Voucher		Load PDF	
10	08/11/18 10:57	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	08/05/18 13:35	OI GIA Report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18008304/AEB3Q2

Date: 08/11/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00003594T

Claimant Vehicle No: GY9537U Insured Vehicle No: SJJ5580M

Date of Loss: 02/05/2018 Nature of Claim: TP Claim No: 1201800005412

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GY9537U	Engine No:	2KD1359475
Make & Model:	TOYOTA HIACE, 2.0 (M)	Chassis No:	JTFHS02P400028687
Reg. Date:	05/10/2005 (Man. Year: 2005)	Odometer:	358134 km
Colour:	Silver		
Engine Capacity:	2494 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/80 R15	Rear Tyre Size:	195/80 R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,153.93	7,802.43	1,351.50	14.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,885.00	2,865.00	2,020.00	41.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,038.93	10,667.43	3,371.50	24.02
Approved Total (Overridden) (S\$)		8,500.00		
Nett Amount (S\$)	14,038.93	8,500.00	5,538.93	39.45
+ Loss of Use (11.0 x S\$100.00/day) (S\$)		1,100.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		9,607.45		

INSPECTION

Date of Assignment: 07/05/2018

Date Inspected: 07/05/2018 Inspected At:

Sin Hwee Motor Pte Ltd (HQ)
Blk 3023A, Ubi Road 1, #01-59
Singapore 408717

Estimated Period of Repair: 12.0 days

Adjuster: ADRIAN LING**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 21 Aug 2018)	
Parts:	N/A	TOYOTA HIACE 2.0 (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GY9537U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	584.25 FL	*584.25 FL
2	1		*BUMPER SIDE BRACKET	Necessary	173.58 FL	*173.58 FL
3	1		*HEADLAMP L/H	Cracked	656.20 FL	*656.20 FL
4	1		*SIDE RADIATOR INTERCOOLER	Dented	1,436.10 FL	*1,295.00 FL
5	1		*SET WIRE HARDNESS (DOOR)	Distorted	442.58 FL	*442.58 FL
6	1		*SET WIRE HARDNESS (CONNECTED TO DOOR HARDNESS)	Smashed	2,252.30 FL	*2,252.30 FL
7	1		*STEP PANEL	Distorted	153.97 FL	*153.97 FL
8	1		*DOOR PILLAR	Distorted	625.89 FL	*625.89 FL
9	1		*FRONT DOOR	Distorted	1,348.90 FL	*1,348.90 FL
10	1		*DOOR WEATHERSTRIP	Cut	195.87 FL	*195.87 FL
11	1		*DOOR PILLAR RUBBER	Cut	121.25 FL	*121.25 FL
12	1		*POWER WINDOW GEAR	Damaged	298.58 FL	*298.58 FL
13	1		*POWER WINDOW MOTOR	Not Necessary	551.60 FL	*- FL
14	1		*DOOR HINGE -TOP	Bent	98.10 FL	*98.10 FL
15	1		*DOOR HINGE -LOWER	Bent	98.10 FL	*98.10 FL
16	1		*DOOR CHECKER	Bent	175.60 FL	*175.60 FL
17	1		*DOOR INNER LOCK	Damaged	375.65 FL	*375.65 FL
18	1		*DOOR TRIM	Deformed	422.67 FL	*422.67 FL
19	1		*RADIATOR FAN ASSY (BLADE ,COWLING AND MOTOR)	Cracked	1,601.30 FL	*492.00 FL
20	1		*DOOR PILLAR INNER	Distorted	297.35 FL	*297.35 FL
21	1		*RADIATOR LOWER BRACKET	Bent	98.10 FL	*98.10 FL
22	1		*STEP PANEL INNER	Distorted	197.30 FL	*197.30 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$) **12,205.24** **10,403.24**
 - List Item Discount on L Items 25.00/25.00% (\$\$) 3,051.31 2,600.81

Total Parts (\$\$) **9,153.93** **7,802.43**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING SERVICE	New	150.00	80.00
2	BODY LETTERING	New	35.00	35.00
3	TO DISMOUNT AND MOUNT DASHBOARD TO FACILITATE REPAIR WORK	New	450.00	220.00
4	TO REMOVE AND REFIX FRONT WINDSCREEN	New	250.00	120.00
5	TO DISMOUNT AND MOUNT FRONT UNDER CARRIAGE TO FACILITATE REPAIR WORK	New	450.00	0.00
6	TO TRANSFER DOOR FITTINGS AND MECHANISM TO NEW DOOR	New	150.00	80.00
7	TO REPLACE DOOR PILLAR /STEP PANEL AND RESTORE FLOORBOARD INCLUDE KNOCKING ,CUTTING AND WELDING .TO REPLACE ,INSTALL AND ALIGN ABOVE ITEMS TO SYMMETRICAL SPEC	New	1,800.00	1,400.00
8	TO SPRAY PAINT DOOR, STEP PANEL ,FLOOR BOARD PANEL AND DOOR PILLAR	New	1,200.00	800.00
9	TO SUPPLY AND TUFF KOTE ON AFFECTED PORTION	New	250.00	80.00
10	TO CARRY OUT WIRE CHECKING ON AFFECTED PARTS	New	150.00	50.00
Gross Labour Cost (S\$)			4,885.00	2,865.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >