Celine Fong (LKKAuto)

From: Janice Lee (LKKAuto)

Sent: Monday, 3 September 2018 9:19 AM

To: Zuhaidah Samsuri
Cc: Olivia Lau (LKKAuto); SUR
Subject: RE: Our ref: MCT18050032

Dear Aida,

The \$380/- billing as per fee structure dated Jun 2011. The estimate cost of repair beyond \$15,000.00 (approximate \$45,000.00), however we only bill \$380/- since it is total loss case.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [mailto:aida@iii.com.sg]

Sent: Tuesday, August 28, 2018 11:26 AM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Our ref: MCT18050032

Hi Janice,

Our email of 23 July 18 refers.

Please let us have your reply.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg Co. Reg Number: 198703792K

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Monday, 23 July, 2018 4:27 PM

To: Zuhaidah Samsuri <<u>aida@iii.com.sg</u>>; Admin A <<u>admin-a@lkkauto.com</u>> **Cc:** Olivia Lau (LKKAuto) <<u>olivialau@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Subject: RE: Our ref: MCT18050032

Dear Aida,

We will check and revert back to you soon.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [mailto:aida@iii.com.sg]

Sent: Monday, July 23, 2018 1:54 PM

To: Janice Lee (LKKAuto) < <u>JaniceLee@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Cc: Olivia Lau (LKKAuto) < olivialau@lkkauto.com >; SUR < sur@lkkauto.com >

Subject: RE: Our ref: MCT18050032

Thanks Janice.

Why is the survey bill \$380?

Best Regards
Aida Samsuri
Motor Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: <u>aida@iii.com.sg</u> Co. Reg Number: 198703792K

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Monday, 23 July, 2018 11:55 AM

To: Zuhaidah Samsuri <<u>aida@iii.com.sg</u>>; Admin A <<u>admin-a@lkkauto.com</u>> **Cc:** Olivia Lau (LKKAuto) <<u>olivialau@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Subject: RE: Our ref: MCT18050032

Hi Aida,

Report uploaded in Merimen.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [mailto:aida@iii.com.sg]

Sent: Monday, July 23, 2018 10:08 AM **To:** Admin A admin-a@lkkauto.com

Cc: Olivia Lau (LKKAuto) < olivialau@lkkauto.com >; Janice Lee (LKKAuto) < JaniceLee@lkkauto.com >

Subject: RE: OUr ref: MCT18050032

Dear LKK,

We have received your survey fee bill of \$417.30 but no report or update uploaded in Merimen.

What is the status?

Best Regards

Aida Samsuri

Motor Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: <u>aida@iii.com.sg</u> Co. Reg Number: 198703792K

From: Mekavathanan Sarangapani Sent: Friday, 20 July, 2018 4:02 PM

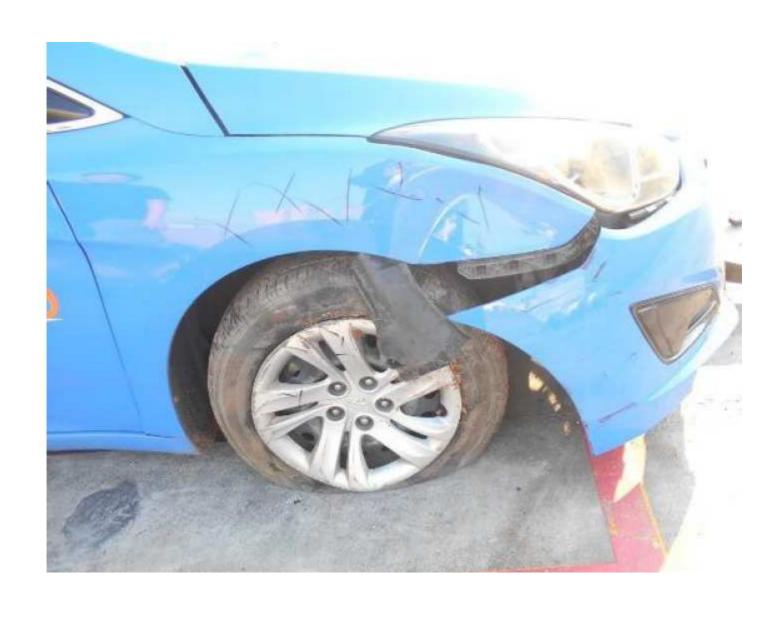
To: Olivia Lau (olivialau@lkkauto.com) <olivialau@lkkauto.com>

Cc: Zuhaidah Samsuri <a ida@iii.com.sg>
Subject: OUr ref: MCT18050032

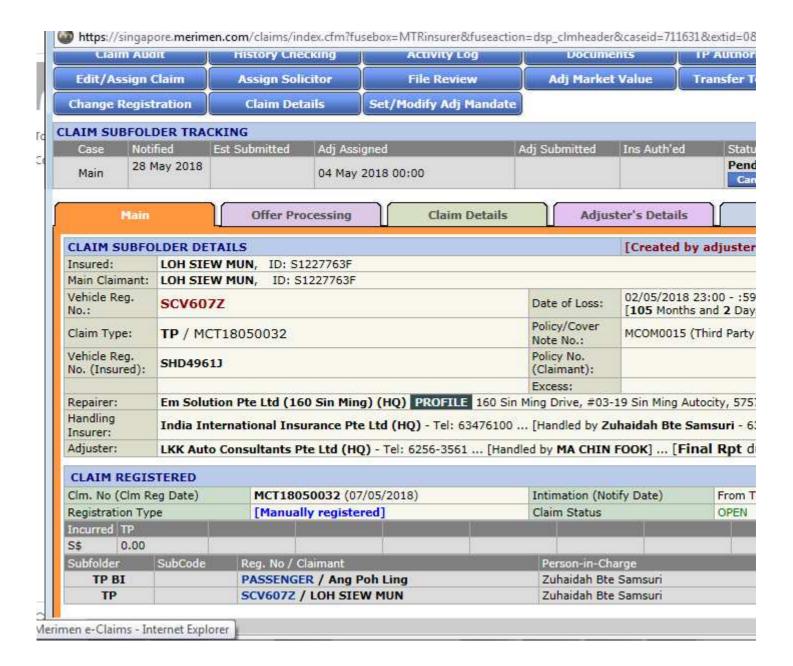
Dear Olivia,

Your team has managed this claim yet with TP workshop - EM1

Meka







Best Regards,

Mekavathanan

HOD

Motor Claims Department
India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



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dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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