

Celine Fong (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Monday, 3 September 2018 9:19 AM
To: Zuhaidah Samsuri
Cc: Olivia Lau (LKKAUTO); SUR
Subject: RE: Our ref : MCT18050032

Dear Aida,

The \$380/- billing as per fee structure dated Jun 2011. The estimate cost of repair beyond \$15,000.00 (approximate \$45,000.00), however we only bill \$380/- since it is total loss case.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]
Sent: Tuesday, August 28, 2018 11:26 AM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Our ref : MCT18050032

Hi Janice,

Our email of 23 July 18 refers.

Please let us have your reply.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Janice Lee (LKKAUTO) [<mailto:JaniceLee@lkkauto.com>]
Sent: Monday, 23 July, 2018 4:27 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Our ref : MCT18050032

Dear Aida,

We will check and revert back to you soon.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]

Sent: Monday, July 23, 2018 1:54 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Our ref : MCT18050032

Thanks Janice.

Why is the survey bill \$380?

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]

Sent: Monday, 23 July, 2018 11:55 AM

To: Zuhaidah Samsuri <aida@iii.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Our ref : MCT18050032

Hi Aida,

Report uploaded in Merimen.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]

Sent: Monday, July 23, 2018 10:08 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Subject: RE: OUr ref : MCT18050032

Dear LKK,

We have received your survey fee bill of \$417.30 but no report or update uploaded in Merimen.

What is the status?

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Mekavathanan Sarangapani

Sent: Friday, 20 July, 2018 4:02 PM

To: Olivia Lau (olivialau@lkkauto.com) <olivialau@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: OUr ref : MCT18050032

Dear Olivia,

Your team has managed this claim yet with TP workshop – EM1

Meka





https://singapore.merimen.com/claims/index.cfm?fusebox=MTRinsurer&fuseaction=dsp_clmheader&caseid=711631&extid=08

Claim Audit	History Checking	Activity Log	Documents	TP Author
Edit/Assign Claim	Assign Solicitor	File Review	Adj Market Value	Transfer T
Change Registration	Claim Details	Set/Modify Adj Mandate		

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'ed	Statu
Main	28 May 2018		04 May 2018 00:00			Pend Can

Main Offer Processing Claim Details Adjuster's Details

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LOH SIEW MUN, ID: S1227763F		
Main Claimant:	LOH SIEW MUN, ID: S1227763F		
Vehicle Reg. No.:	SCV607Z	Date of Loss:	02/05/2018 23:00 - :59 [105 Months and 2 Day
Claim Type:	TP / MCT18050032	Policy/Cover Note No.:	MCOM0015 (Third Party
Vehicle Reg. No. (Insured):	SHD4961J	Policy No. (Claimant):	
		Excess:	
Repairer:	Em Solution Pte Ltd (160 Sin Ming) (HQ) PROFILE 160 Sin Ming Drive, #03-19 Sin Ming Autocity, 575:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt d		

CLAIM REGISTERED

Clm. No (Clm Reg Date)	MCT18050032 (07/05/2018)	Intimation (Notify Date)	From T
Registration Type	[Manually registered]	Claim Status	OPEN
Incurred TP			
S\$	0.00		
Subfolder	SubCode	Reg. No / Claimant	Person-in-Charge
TP BI		PASSENGER / Ang Poh Ling	Zuhaidah Bte Samsuri
TP		SCV607Z / LOH SIEW MUN	Zuhaidah Bte Samsuri

Merimen e-Claims - Internet Explorer

Best Regards,

Mekavathanan
HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



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dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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