

INS. CASE OWNER:

CC 9 ASM
AXA1800 8296, 12/16/18LKK:
IDAC:

00069

Surveyor:

Falvin

DOI:

ASSIGNMENT

2/15/18

Date / Time:

7/15/18

Registered in Merimen:

SOM002K

SOM00661 / 437261 884

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFJ 5888P

Name of Insured:

LHND VM

Insured Tel. No.:

HP:

Excess Sec II :SS

D.O.A.:

2/15/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 20764



INSRS:

WSP:

Tel:

Liability:

RMKS:

WTE
W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

w/11/18
VIC

22/12/18

20/03/19

11/4/19
09/05/1926/6/19
13/8/19

22/8/19

11/03/18 - 22/12/18
- ~~ORIGINAL TP LOD IN~~
- Gmrvldm
- acting investigation & oink
- insured policy not under AXA
- NO OI Gt Report in Ytr.
- UPLOADED IN OI.
- NO OI Gt Report. SEND 1st REMINDER
- LETTER TO OI.
- 1st IR -> 12-14
- UPLOADED IN UPLOADED
- FINAL TO TP.
- OI ROR involved TP.
- File -> Sule to send ps - for
- File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

20/12/18

Non-Reporting ltr (2nd):

20/03/19 - sic

Non-Reporting ltr (Final):

11/04/19 - so

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

09/05/19

Sent By:

VIC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

RIP

SS

12/11/19

(2 days)

Reduction:

42 %

Email

Call

FINAL SETTLEMENT

Date/Time:

13/8/19

Confirm with:

William

Email

Call

Final Liability:

%

SS

100

Agreed / Assessed

BOLA S/N No. : 24

If NO or B 28, Ass. Lia :

Repair Cost:

W/HGT

SS

1310.64

Loss of Rental (LOR):

SS

501.60

(4 days)

x 125.40

Loss of Use (LOU):

SS

(3.50 x 4 days)

Loss of Income (LOI):

SS

200.00

(3.50 x 4 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

2019.73

Global Sum SS:

2000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2000.00

Name 1:

CumfAdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Byrne & Marvin

ASSIGNMENT

Veh No: SHC 207 6M Yr Regn: 4p 517

Type: M, Car / M, Cycle / Bus / Van / Lorry / T ☒ Prime Mover /

Truck / Trailer or _____

Make: Toyota Prius cc 1798

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading 100245 T/Radloc Insured / Std / NI / NA

Eng/No: _____

C/No: 57DRD51-990556K123

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STC/Rim or _____

(Policy Condition)

N/S	O/S

BS/DUN/EXNOVA/GY/FS/LIZA/MIC/HTSU/PIR/SUMI/
TOYO/YOKO or *Wadha*

Front 7 mm Rear 7 mm
R/Bal. 7 mm R/Bal. 7 mm

U/Bal.	<u>7</u>	mm	U/Bal.	<u>7</u>	mm
--------	----------	----	--------	----------	----

D.O.A. 3/5/8 D.O.I. 7/5/8

Survey held at CDE (Layang)

Des. of Drainage: F.R. / Road: 012 / Date: 12/01/2012

The U/C / Chassis frame / Body Structure affected due to collision.

[illegible]

☐ : Prel. Report
☐ : Final Report

Resurvey No. of Trip:

Add Fee: : Site Insp (\$

- Interview (\$)

Transportation:

$$S + RS_2$$

Photos

1041 DE

\$2.50



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18008296/K1hb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 07-05-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKJ 5888P	Veh. Inspected	SHC 2076H	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00G6I	Excess (\$)	0.00	
Assign From		Assign Date	07/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/05/2018	Inspection Date	07/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

REPAIR ESTIMATE

VEHICLE NO : SHC 2076H

MAKE :

MODEL : TOYOTA PRIUS

AXA

DATE : 05/05/2018

POA: 03.05.18

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
REAR BUMPER <i>Retreat</i>			\$ 458.60	
REAR BUMPER UNDER COVER <i>cl</i>			\$ 552.60	
REAR BUMPER SIDE RETAINER <i>Kim</i>			\$ 112.70	
REAR BUMPER UNDER SIDE COVER (LH) <i>X kg 0.2</i>			\$ 232.00	
REAR BUMPER CLIPS <i>ne</i>			\$ 22.00	
RETAINER, REAR BUMPER, SIDE, LH <i>Kim</i>			\$ 94.80	
SEAL, REAR BUMPER SIDE, LH <i>Kim</i>			\$ 148.40	
SUB TOTAL			\$ 1,621.10	
LESS 25%			\$ 324.22	
DISCOUNTED TOTAL			\$ 1,296.88	
REAR BUMPER REVERSE SENSOR <i>X 1/2</i>			\$ 135.70	NETT
REAR BUMPER RUBBER MAT <i>—</i>			\$ 50.00	NETT
			\$ 185.70	
LABOUR CHARGE				
Panel Beating			\$ 280.00 ^{20*}	
Spray Painting Charge			\$ 200.00 ^{15*}	
Wiring Charge			\$ 30.00 ^{X 11}	
Remove/Refix Reverse Sensor			\$ 120.00 ²⁰	
TOTAL LABOUR			\$ 630.00	
ESTIMATE TOTAL			\$ 2,112.58	

K. L. N. N. N.

7/5/18 113.2.

2 By 2

P/P

Baton Part phs

Larry Ng

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damage to car/tyre during resurvey
- Parts prices are subject to market fluctuations
- Third party claims are subject to "no-fault" basis
- No illegal claims will be accepted
- Supplemental claims will be accepted and is subject to the relevant insurance company

Acknowledged by Repairer
Signature
Date

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305156745

Date : 8. May. 2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC2076H

Date of Accident: 03/05/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SKJ5888P

2. The finalized amount shall be:

(a) Spare Parts after List discount \$824.90

(b) Labour Charges \$400.00

Total for Part-By-Part Repair Cost \$1,224.90

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: _____

Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Calvin

Date : 8/5/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305156745
REGN NO : SHC2076H
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 28.09.2017
DATE/TIME IN : 03.05.2018 23:10
ACCIDENT DATE : 03.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002 04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003 04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50

SUB-TOTAL : 774.90

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00
0002 L	REMOVE/REFIX REVERSE SENSOR	20.00
0003 L	Rear Bumper Rubber Mat	50.00

SUB-TOTAL : 450.00

TOTAL : 1,224.90

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

A member of COMFORTDELGRO

Date/Time: 05/05/2018 09:13 Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD Sales Order: JC NO: 305156745

CUSTOMER	COMFORT TRANSPORTATION PTE LTD	REGN NO	SHC2076H	MILEAGE
VMS	7010045	MAKE	TOYOTA	FUEL
STOMER NO	383 SIN MING DRIVE	MODEL	PRIUS HYBRID(G4)03.05.2018	DATE/TIME IN
DRESS	Singapore SINGAPORE 575717	YR OF MANU	28.09.2017	TARGET DATE
	65508755	CHASSIS CODE	JTDKB3FU903564923	COMPLETION DATE/TIME
(R)	(O)			
(P)				
COUNT CARD NO.				

JOB DESCRIPTION

Accident Date: 03.05.2018
NATURE: 3P 03.05.2018

S/NO	LABOR CODE	DESCRIPTION
	AXA-	taxi Rear damage

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC2076H	LARRY	Vehicle No.: SHC2076H	
Signature/Date		Name of Service Advisor	Date
returned to Service Reception upon collection		To be kept by Security Guard	

Surveyor's map

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 22 July 2019 9:50 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: T0518/ SHC2076H / WT(ck) *Our Ref: CC4/ASM18008296/K1pb3
[ACCIDENT INVOLVING SKJ 5888P(AXA) & SHC 2076H ON 03/05/2018]

Your Ref: **T0518/ SHC2076H / WT(ck)**
Our Ref: CC4/ASM18008296/K1pb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKJ 5888P(AXA) & SHC 2076H ON 03/05/2018

We refer to the above matter.

We propose settlement at a global sum of \$2,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 22 July 2019 10:13 AM
To: Hsiao Tong (LKKAUTO)
Cc: Vic (LKKAUTO); KKLau
Subject: Re: Your Ref: T0518/ SHC2076H / WT(ck) *Our Ref: CC4/ASM18008296/K1pb3 [ACCIDENT INVOLVING SKJ 5888P(AXA) & SHC 2076H ON 03/05/2018]

Outstanding : 14 months.

Without Prejudice.

Dear Hsiao Tong

Thank you very much for your effort to expedite settlement.

We accept your global offer. Kindly forward your D.V.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 22 July 2019 9:50 AM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: Your Ref: T0518/ SHC2076H / WT(ck) *Our Ref: CC4/ASM18008296/K1pb3 [ACCIDENT INVOLVING SKJ 5888P(AXA) & SHC 2076H ON 03/05/2018]

Our Ref: T0518/ SHC2076H / WT(ck)

Without Prejudice

Our Ref: CC4/ASM18008296/K1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKJ 5888P(AXA) & SHC 2076H ON 03/05/2018

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Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Service Request Details

Claim

S8M00G6I

Reference

None 

Loss Date

May 3, 2018

Request Date

May 7, 2018

Due Date

May 14, 2018

Kalvin

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHC2076H

Make

TPVD TOYOTA

Service Address

Primary Contact/Insured

SAYUTI DAUD

BLK 424 WOODLANDS STREET 41, #12-324, 730424, Singapore

daud1761@gmail.com

Claim Handler

TAY Ernest

6568804835

ernest.tay@axa.com.sg

Additional Instructions

NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 December, 2018

CHAO YU
768 BEDOK RESERVOIR ROAD, #03-29,
Singapore 479249

Dear Sir,

OUR REF : CC4/ASM18008296/K1hb3

YOUR REF : SKJ 5888P

**ACCIDENT INVOLVING SKJ 5888P & SHC 2076H ON 03/05/2018 ALONG/AT
CENTRAL BOULEVARD CROSS BAYFRONT AVE**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vicalpeh@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2096 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 MARCH 2019

CHAO YU
768 BEDOK RESERVOIR ROAD #03-29
SINGAPORE 479249

1st Reminder
By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18008296/K1hb3 / S8M0172K
YOUR REF : SKJ 5888P
ACCIDENT INVOLVING SKJ 5888P & SHC 2076H ALONG CENTRAL BOULEVARD ON
03/05/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 20 December 2019 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 30 MARCH 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHC 2076H** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **11 APRIL 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully
Vic Alpeh
Tel : 6841 2096
Email : vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)
MOTOR.OPERATIONS@GNM.COM.SG
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 20 March, 2019 12:59 PM
To: MOTOR.OPERATIONS@GNM.COM.SG
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF :SKJ 5888P_ACCIDENT INVOLVING SKJ 5888P & SHC 2076H ALONG CENTRAL BOULEVARD ON 03/05/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 MARCH 2019

CHAO YU
768 BEDOK RESERVOIR ROAD #03-29
SINGAPORE 479249

1st Reminder
By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18008296/K1hb3 / S8M0172K
YOUR REF : SKJ 5888P
ACCIDENT INVOLVING SKJ 5888P & SHC 2076H ALONG CENTRAL BOULEVARD ON 03/05/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 20 December 2019 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 30 MARCH 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHC 2076H** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **11 APRIL 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

12 APRIL 2019

FINAL REMINDER

CHAO YU
768 BEDOK RESERVOIR ROAD
#03-29
SINGAPORE 479249

Dear Madam,

OUR REF : CC4/ASM18008296/K1hb3 / S8M0172K
YOUR REF : SKJ 5888P
**ACCIDENT INVOLVING SKJ 5888P & SHC 2076H ALONG CENTRAL BOULEVARD ON
03/05/2018**

We refer to our letters of 20/12/2018 & 20/03/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 20 APRIL 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle **SHC 2076H** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **20 APRIL 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully


Vic Alpeh Sanghila
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

12 APRIL 2019

FINAL REMINDER

CHAO YU
768 BEDOK RESERVOIR ROAD
#03-29
SINGAPORE 479249

Dear Madam,

OUR REF : CC4/ASM18008296/K1hb3 / S8M0172K
YOUR REF : SKJ 5888P
ACCIDENT INVOLVING SKJ 5888P & SHC 2076H ALONG CENTRAL BOULEVARD ON 03/05/2018

We refer to our letters of 20/12/2018 & 20/03/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 20 APRIL 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

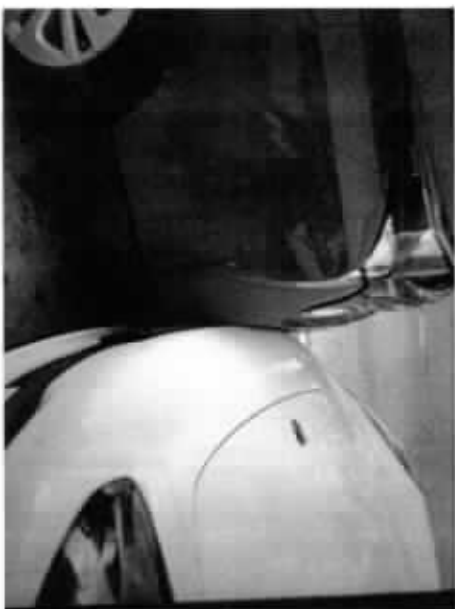
As you are aware, the owner of the vehicle **SHC 2076H** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **20 APRIL 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully


Vic Alpeh Sanghila
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Our Ref : T0518/SHC2076H/WT(ck)
Date : 22.5.18

Axa Insurance Pte Ltd
8 Shenton Way
#24-01 Axa Tower
Singapore 068811
c/o LKK Auto Consultants

CDGE Taxi Claims
59 Loyang Drive
4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 578701

Mainline +65 6383 8280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198003420V

Workshops

Braddell
205 Braddell Road
Singapore 578701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
301 Yishun Industrial Park A
Singapore 768732

Without Prejudice

ACCIDENT INVOLVING OUR TAXI SHC2076H YOUR INSURED SKJ5888P
OTHERS ON 3.5.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd and CityCab Pte Ltd, the owner of motor taxi SHC2076H which was involved in the captioned accident with your insured's vehicle. The taxi owner and driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the taxi.

As the accident was caused by the negligent act of your insured driving SKJ5888P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1) Cost of Repair	\$ 1,310.64
2) <u>4.0</u> days Loss of Rental @ \$ <u>125.40</u> per day	\$ 501.60
3) Surveyor Report fees	
4) LTA search fees	\$ 7.49
5) Accident Search/Report fees	
6) Towing/Medical/Transportation/Misc Fees	
Sub-Total	\$ 1,819.73

HIRER'S CLAIM

1) <u>4.0</u> days Loss of Income @ \$ <u>80.00</u> per day	\$ 320.00
---	-----------

TOTAL CLAIM \$ 2,139.73

We enclosed herewith the following documents to support the claims: -

- Original repair/survey bill/report/photographs _____ pcs
- LTA search slip/s of SKJ5888P
- Accident/Police report/s of SHC2076H
- Letter of authority from owner/ hirer/operator
- Rental rate letter/Mileage record
- Scene Photographs 5 pcs

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Motor Claims Specialist

CDGE Claims Department

Tel: 62148737 Fax: 62141843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 June, 2019

CHAO YU
768 BEDOK RESERVOIR ROAD
#03-29
SINGAPORE 479249

Dear Sir/ Mdm

OUR REF : CC4/ASM18008296/K1pb3 // S8M00G61
YOUR REF : SKJ 5888P
ACCIDENT INVOLVING SKJ 5888P & SHC 2076H ON 03/05/2018 ALONG/AT
CENTRAL BOULEVARD CROSS BAYFRONT AVE

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 2076H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.


To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms Chew Hsiao Tong(LKK Handler) 6742 3197 or chewht@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

cc AXA INSURANCE PTE LTD

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC2076H , SKJ5888P
CENTRAL BOULEVARD X BAYFRONT AVE****ON 03-May-18 18:30**

1 / We

NG TECK HOCK(Hirer) NRIC No.: **S1422440H**

and/or

(Relief) NRIC No.:

Taxi Number

SHC2076H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

04-May-2018

Name of Hirer

NG TECK HOCK

Hirer NRIC

S1422440H

Signature :



Address

**89 TAMPINES LINK
528743**

Contact No.

90221427



Suli

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKJ 5888P	(Insd veh)	Model: TOYOTA PRIUS
	SHC 2076H	(TP veh)	
Date of Accident/ Time:	03/05/2018		

Repair Estimate	- \$	2,173.73	
Final Repair Cost	- \$		
Loss of Use	- \$		days at \$ per day
Rental (if any)	- \$		days at \$ per day
LTA / GIA Search Fee	- \$		
Others:	- \$		
	- \$		
Final Settlement Sum (Global Sum)	- \$	2,000.00	
Payee Name : COMFORTDELGRO ENGINEERING PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 27	
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp Date: <u>15-8-18</u> COMFORTDELGRO ENGINEERING PTE LTD 89 LOYANG DRIVE SINGAPORE 638981	Signature of Witness / Workshop stamp (if applicable) Name of Witness: _____ Date: _____ CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 89 LOYANG DRIVE SINGAPORE 638981
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2076H

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
28.09.2017

CHASSIS CODE
JTDKR3FU903564923

INV. NO/DATE
91372037 11.05.2018

JOB NO.
305156745

ODOMETER READING

DATE/TIME IN
03.05.2018 23:10

Description : 3P 03.05.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIUS4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287	PRIUS4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	04-01-0302-2267	PRIUS4 BUMPER PLATE	10	2.20	25.00	16.50
SUB-TOTAL				:		774.90

JOB NATURE

0001	L	PANEL HEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
0003	L	REMOVE/REFIX REVERSE SENSOR	20.00	20.00
0004	L	Rear Bumper Rubber Mat	50.00	50.00
SUB-TOTAL :				450.00

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DEEMED TO BE IN THE OWNERS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 14 DAYS FROM THE INVOICE DATE TO PERIOD OF DEFAULT.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91372037	1,310.64	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENJION WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC2076H

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
28.09.2017

CHASSIS CODE
JTDKB3FU903564923

INV. NO/DATE
91372037 11.05.2018

JOB NO.
305156745

ODMETER READING

DATE/TIME IN
03.05.2018 23:10

Items total		1,224.90
Add GST @	7.000 %	85.74
Invoice amount		1,310.64

Issued by : KATHERINETAN 11.05.2018 10:34:09
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS, CLAIMS FOR THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER INSTRUMENTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN WHILST TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 15 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE IN HANDS OF THE COMPANY IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE THAT REMAINS UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OR PAYMENT IS MADE AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91372037	1,310.64	

Our Ref: CT18050080

Date: 11 May 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	03/05/2018 @ 18:30 hrs
ALONG	CENTRAL BOULEVARD X BAYFRONT AVE
INVOLVING	SKJ5888P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2076H** (the "Taxi"). The Taxi was hired to **NG TECK HOCK IC NO S1422440H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHC2076H

NAME

DATE

DATE	NAME	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME
							FROM	TO		
30-4-18	CH	99	00	6		347	0500			
01-05-18	NG	99	11	4		108	1612	0023		
1-5-18	CH	99	28	6		171	0530	1200		
01-05-18	NG	99	35	3		67	1630	2259		
1-5-18	CH	99	44	0		288	0450	1500		
03-05-18	NG	99	83	0		190	1605	0104		
3-5-18	CH	100	44	3		312	0500	1600		
03-05-18	NG	100	24	8		105	1620	2303		
03-05-18	ACCIDENT					14	2310	-		
07-05-18	REPAIR					0.17	1630	-		

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKJ5888P	03 May 2018 / 18:30:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

SHOW 76 H



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
(Reg. No. 192012224)
18 Eunos Road 8
409-08 Singapore Post Centre
Singapore 409000

Tel: 1025
Fax: 644 3114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

NOTES:

- a) Separate forms are to be used for Insured and Non-Insured Registered Article.
- b) Please provide all information required and produce this receipt for all enquiries.
- c) Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- d) Please indicate the return address on this form to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee CHRO YD 768 BEDOK RESERVOIR ROAD #03-02 SINGAPORE 479049 (SKJ 5888P)		AR* <input checked="" type="checkbox"/> Y <input type="checkbox"/> N BY* <input type="checkbox"/> AIR <input type="checkbox"/> SUR Insurance* <input type="checkbox"/> Y <input type="checkbox"/> SS <input type="checkbox"/> N Contents: AIR* <input checked="" type="checkbox"/> Y <input type="checkbox"/> N BY* <input type="checkbox"/> AIR <input type="checkbox"/> SUR Insurance* <input type="checkbox"/> Y <input type="checkbox"/> SS <input type="checkbox"/> N Contents:	
2. Name & Address of Addressee Chang Kit Leong 55 Goodwood Road Singapore 539018 (SKJ 4933R)		For Official Use Only (Item numbers are printed in order of posting at counter) RA TSN Ref: 1926/101/00380 Date: 11 Apr 2019 RA No: RC11424567256 RC11424568656	

SINGAPORE POST
MACPHERSON RD
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No: M2-0105651-9
Date: 11 Apr 2019 Time: 10:07:12

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1926/101/0038 Postage Label LOCAL 4 X 2.54	10.16	0.66
SUB TOTAL	10.16	0.66

TOTAL AMOUNT 10.16
GST COLLECTED BY SINGPOST 0.66
MOP:CASH : \$10.16

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

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+Out of Scope
**Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18008296/K1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD			Date : 03-09-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKJ 5888P	Veh. Inspected	SHC 2076H	
Policy No.	GA344102/1	Coverage (\$)	0.00	
Claim No.	S8M0172K	Excess (\$)	0.00	
Assign From		Assign Date	07/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU903564923	Colour	BLUE	
Odometer	100248	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm	
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm	
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm	
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	03/05/2018	Inspection Date	07/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2076H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	458.60	458.60
1	REAR BUMPER UNDER COVER (CONSISTENT)	CUT	552.60	552.60
1	REAR BUMPER SIDE RETAINER (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER UNDER SIDE COVER (LH) (CONSISTENT)	TO REPAIR SEE LABOUR	232.00	-
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
1	RETAINER ,REAR BUMPER ,SIDE ,LH (CONSISTENT)	SERVICEABLE	94.80	-
1	SEAL ,REAR BUMPER SIDE ,LH (CONSISTENT)	SERVICEABLE	148.40	-
	LESS 25% DISCOUNT		-405.28	-258.30
			1,215.82	774.90
SPECIAL NETT ITEMS				
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	135.70	-
1	REAR BUMPER RUBBER MAR (SN) (CONSISTENT)	NECESSARY	50.00	50.00
			185.70	50.00
LABOUR				
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER UNDER SIDE COVER (LH)		280.00	200.00
	SPRAY PAINTING CHARGE.		200.00	180.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	20.00
			630.00	400.00
GRAND TOTAL			2,031.52	1,224.90
RECOMMENDED COST OF REPAIRS				1,224.90

Report Ref No. CC4/ASM18008296/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SJM0172K

Reference

CCA/ASM10008296/K1ab3a2

Lost Date

3 May 2018

Report Date

18 Dec 2018 2:53:33 PM

Request Date

18 December 2018

Due Date

Vendor Name

LINK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHC2078H

Make

TPVD TOYOTA

Model

PROUS

Service Address

S1 Ubi Avenue 1, #01-25, ... 406933

Primary Contact/Insured

CHAO YU

76B BEDOK RESERVOIR ROAD, #03-29, 479249, Singapore

MOTOR.OPERATIONS@CNH.COM.SG

Claim Handler

AMC Richard

richard.amc@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Next Step

Wait for Approve Invoice

Additional Instructions

Non-reporting, TP-veh had already surveyed

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Mention

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKX Invoice 1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
Registered Mail Fee.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKX Inspection (4).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKX Adjustment 1a (2).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairs	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
Email from OI Agent (d 220019).pdf	Letters and Correspondence	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
MANDATE 1A.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
Final reminder.pdf	Letters and Correspondence	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	22 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Email to CI Agent dtd 210319.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 March 2019
 1ST REMINDER LETTER.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2019
 Email to CI 1st Reminder dtd 200319.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2019
 NOH-REPORTED.mig	Forms / Claim Documents	Others	KUMAR Shalendra	7 November 2018
 TP LCD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 October 2018
 LKK REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 October 2018
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 October 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2018
 EMAIL RECEIVED FROM WORKSHOP.mig	Letters and Correspondence	Workshop	BATAN BHOSALE Pragati	7 May 2018