

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 9 May, 2019 3:09 PM
To: William Tan Thoo Seng
Cc: KKLau; Aileen Tan Lee Noi; Admin A; Vic (LKKAUTO)
Subject: RE: Yr ref : CC4/ASM18008296/K1hb3 (SKJ 5888 P) VS SHC 2076 H D.O.A. 03.05.18. AXA

Without Prejudice

Dear William,

We refer to the below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We had already made several follow up to our Insured to do the necessary and we are now pending for final instruction from our principal.

We will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]
Sent: Friday, 25 January, 2019 4:10 PM
To: chris.chionhhs@axa.com.sg; ANG Richard
Cc: KKLau; Vic (LKKAUTO); Aileen Tan Lee Noi
Subject: Re: Yr ref : CC4/ASM18008296/K1hb3 (SKJ 5888 P) VS SHC 2076 H D.O.A. 03.05.18. AXA

4th reminders.

Outstanding : 8 months
(Non reporting)
BOLA : 100%

Without Prejudice.

Dear Christopher

Preceding emails refer.

A moment ago, we had communicated with Vic (LKK). He told us that he had sent emails to Richard Ang for instruction i.e. to forward offer or to repudiate liability, due to non-reporting.

Till to day, nothing heard from him.

Please assist to confirm repudiating liability.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Friday, 4 January 2019 9:02 AM

To: KKLau; chris.chionhhs@axa.com.sg

Cc: ANG Richard; Vic (LKKAuto); Aileen Tan Lee Noi

Subject: Re: Yr ref : CC4/ASM18008296/K1hb3 (SKJ 5888 P) VS SHC 2076 H D.O.A. 03.05.18. AXA

3rd urgent reminder

Outstanding : > 7 months***

BOLA : 100%

(Non-reporting)

Without Prejudice.

Dear KK Lau and Christopher

Preceding emails refer.

Case has been protracted and kept in abeyance and indefinitely at your end for the past seven months, with no sign of any development.

Since, your insured driver is not interested to lodge an accident report, **kindly confirm repudiating liability**. We shall hold our hands till **11.01.19**.

After which, if we receive no respond, we will then have to refer to GIA for their advice on the next course of action.

Please revert.

Thank you.

Best Regards

William Tan

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 27 December 2018 12:17 PM

To: William Tan Thoo Seng

Cc: KKLau; sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi; ANG Richard; kianchuan.chan@axa.com.sg; Admin A; Vic (LKKAuto)

Subject: RE: Yr ref : CC4/ASM18008296/K1hb3 (SKJ 5888 P) VS SHC 2076 H D.O.A. 03.05.18. AXA

Without Prejudice

Dear William,

We refer further to the below email and to our telephone conversation earlier.

Please be informed that till date, we are still pending for our Insured to lodge the GIA report.

We had already reminded our Insured to do the report asap. ?????

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Friday, 16 November, 2018 9:20 AM

To: ANG Richard; kianchuan.chan@axa.com.sg

Cc: KKLau; Vic (LKKAuto); sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi

Subject: Fw: Yr ref : CC4/ASM18008296/K1hb3 (SKJ 5888 P) VS SHC 2076 H D.O.A. 03.05.18. AXA

Urgent reminder ***

Outstanding : > 5 months

BOLA : 100%

Non - reporting

Without Prejudice.

Dear Richard

Preceding email refers.

Kindly be informed that on several occasions, we called but was unanswered.

Kindly refer to our email to you dated **01.10.18**. Till today, nothing heard. Without any further delay, please confirm repudiating liability.

Please revert by 22.11.18.

Dear Kian Chuan

Kindly assist Richard to confirm the above.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Monday, 1 October 2018 9:55 AM

To: ANG Richard

Cc: sawtheng.khor@axa.com.sg; Vic (LKKAuto); kklau@lkkauto.com; Aileen Tan Lee Noi

Subject: Yr ref : CC4/ASM18008296/K1hb3 (SKJ 5888 P) VS SHC 2076 H D.O.A. 03.05.18. AXA

**Another gentle reminder,
Outstanding : > 4 months.**

**BOLA : 100 %
(Non- -reporting)**

Without Prejudice.

Dear Richard

A moment ago, we spoke with Vic and was being informed that accident still not reported by your insured driver.

Since, he is not interested to lodge an accident report and not to let matter to be kept in abeyance and indefinitely at your end, kindly confirm repudiating liability.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

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