

15/07/2018

INS. CASE OWNER:

Xinyou

CC 4 / AXA 1800

8294, TLwb3

LKK:
IDAC:

Surveyor:

Tautieh

DOI:

ASSIGNMENT

7/5/18

Date / Time:

7/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUA 41991

Name of Insured:

MENON SUMITRI MIRANUM

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

7/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8M0060X/43327

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 2018



INSRS:

WSP:

Tel:

Liability:

RMKS:

prime
Ambo

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/6/18
viam

Smart claim

4/6 OMR

RECEIVED 24 AUG 2018

NO OI GIA, SENT OUT LETTER.

NO NOT reporting

13/6/18

20/6/18

Send AXA Non reporting letter

19/7/18

Send 2nd At non reporting letter.

15/8/18

Spoken to Winnie. TP pass to lawyer, as such, we will submit our report to AXA.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

7/5/18

Sent By:

Tm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

w/p
\$25000

Tanji

REF: ASM(AXA)

ASSIGNMENT

From: Date: 07052018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SHD 2107Y
at Workshop n/s: Prime Auto
of: 6 Benoi Place

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lump Sum: 2-B.2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHD2107Y Regn: 2014 out
Type: Motor / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius Hybrid cc 1797

Colour: Orange A/C Insured / Std / NI / NA

Sp. Reading: 3/58/63. T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: ZVW400011353

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60K11
R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Goodride

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 7/5/18

Survey held at Prime Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

15/8/18 Submit 2-B.2 \$1180.00 with. 4 working days.

(Ref. \$1250.50
52%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) 5 + PS 52

2) Photos

3) Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18008294/T1wb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 07-05-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLA 4199L	Veh. Inspected	SHD 2107Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/05/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	02/05/2018	Inspection Date	07/05/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 04.05.2018

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01/02
AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Tanpin 97495244

WP 7/5/18 @ 1315

Resurvey after repair

sure (LKK Auto Consultants.com)

4 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2107Y TOYOTA PRIUS ALPHA 1.8 (2014)

To Supply

- | | | | | |
|----------|-----------------------------|----|--------|------|
| 1) 1pc | Right rear door | \$ | 973.00 | Ky |
| 2) 1pc | Right rear fender cowl | \$ | 181.00 | x ny |
| 3) 1set | Right rear fender cowl clip | \$ | 20.00 | x ny |

Sub total parts	\$	1,174.00
Less: 25% discount	\$	293.50
	\$	880.50

To Supply S.Nett Parts

- | | | | | |
|---------|---------------------|----|--------|-----|
| 1) 1pc | Right rear tyre rim | \$ | 150.00 | cut |
|---------|---------------------|----|--------|-----|

Sub total S.Nett Parts	\$	150.00
------------------------	----	--------

L/charge

- | | | | |
|---|----|--------|------|
| 1) To tuff kote | \$ | 50.00 | 30. |
| 2) To transfer right rear door handle, glass, cover & mechanism parts | \$ | 50.00 | x ny |
| 3) To knock, welding right rear fender, repair rear bumper. Replace the above parts. Align & adjust right rear door & right rear fender. | \$ | 500.00 | 400 |
| 4) To putty, respray painting right rear door inner & outer, right rear fender, rear bumper & right lower rocker panel. To polish | \$ | 800.00 | 600 |

Sub total L/charges	\$	1,400.00
	\$	2,430.50

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



Service Request Details

Claim

S8M00G0X

Reference

None

Loss Date

May 2, 2018

Request Date

May 4, 2018

Due Date

May 11, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

04052018 @ 117pm
Per Yee veh in.

07052018 @ morning
Tautkh

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD2107Y

Make

TPVD TOYATO



Auto
Consultants
Pte Ltd

51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 June, 2018

**MENON SUMITRI MIRNALINI
8 SUNSET AVENUE
Singapore 288251**

Dear Sir,

**OUR REF : CC4/ASM18008294/T1wb3
YOUR REF : SLA 4199L**

**ACCIDENT INVOLVING SLA 4199L & SHD 2107Y ALONG TIONG BAHRU ROAD
ON 02/05/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vivianlau@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

21 June 2018

1st Reminder

MENON SUMITRI MIRNALINI

8 SUNSET AVENUE,
Singapore 288251,

Dear Madam,

Your Ref: SLA 4199L

Our Ref: CC4/ASM18008294/T1wb3

Accident involving SLA 4199L & SHD 2107Y ALONG TIONG BAHRU ROAD ON 02/05/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 04 June 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 02 July 2018**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHD 2107Y** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **02 July 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Vivian Lau

Tel : 6841 8625

Email : Vivianlau@lkkauto.com

This is a computer generated letter and no signature is required.

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 July, 2018

2ND REMINDER

MENON SUMITRI MIRNALINI

8 SUNSET AVENUE,

Singapore 288251

Dear Sir,

Your Ref: SLA 4199L

Our Ref: CC4/ASM18008294/T1wb3

Accident involving SLA 4199L & SHD 2107Y ALONG TIONG BAHRU ROAD ON 02/05/2018

We refer to our letters of 04 June 2018 and 1st reminder letter dated 21 June 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 05 days, i.e by 27 July 2018**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the **Traffic Police** of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle **SHD 2107Y** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **27 July 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6841 8625 at our operating hours 9:00am to 5:30pm or YOUR EMAIL. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully

Vivian Lau

Tel : 6841 8625

Email : Vivianlau@lkkauto.com

This is a computer generated letter and no signature is required.

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 17.05.2018

Our Ref: SHD2107Y

AXA Insurance (S) Pte Ltd
No. 8 Shenton Way #27-01
AXA Tower
Singapore 068819

Without prejudice

Attn: Motor Claims Dept

Dear Sir,

ACCIDENT ON 02.05.2018 INVOLVING VEHICLE NO. SHD2107Y & SLA4199L

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd owner of SHD2107Y in their third party claim against your insured / driver of vehicle SLA4199L.

Appended below our client's claim:-

1. Cost of repair	\$ 1,262.60
2. Loss of rental @\$113.90 x 4 days	\$ 455.60
3. Loss of income @\$50.00 x 4 days	\$ 200.00
4. GIA search fee	\$ 2.00
	<hr/>
Total	\$ 1,920.20

We enclosed herewith copy of our Invoice 1870, GIA search receipt, Letter of Authorization, Authorization to Act & Letter of Certification for your retention.

For an amicable direct settlement, please let us have your reply the soonest.

Regards

Yours faithfully,

.....
Ms. Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.

TAX INVOICE

No: 1896

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS**AXA Insurance (S) Pte Ltd**

50E Faber Height

#04-27

Singapore 129199

Date: 16/5/2018

Works Order No: 1874


Vehicle No: SLN8273K

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Toyota Axio Repair Date : 10/5/2018 Terms of Payment: COD</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 1,200.00

* Compound interests at the rate of 1% per month will be charged on late payment.

SUB TOTAL	\$ 1,200.00
GST 7%	\$ 84.00
TOTAL	\$ 1,284.00

Prepared by


Prime Auto Claims Service Pte Ltd
Manager

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-071113

Date of Request: 10/05/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 10/05/2018

Enquiry By Chrissy Teo Ye En

Vehicle No. SJR1056U

Accident Date 10/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJR1056U	AXA Insurance Pte Ltd	09/06/2017-08/06/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-071113

Date of Request: 10/05/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd

6 Benoi Place

Singapore 629927

Dear Sir/Madam,

Enquiry Date 10/05/2018

Enquiry By Chrissy Teo Ye En

Vehicle No. SJR1056U

Accident Date 10/05/2018

DESCRIPTION	AMOUNT (\$S)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

AUTHORISATION TO ACT



In the matters of an accident involving my/our motor vehicle SLN 8273K
And others SJR 1056U
on 10.05.2018 along Shunfu Road

I/We Comfy Limousine Services Pte. Ltd. D/Birth NA Sex NA of
6 Benoi Place Singapore 629927 Tel No: NA
Occupation NA NRIC No NA
hereby authorize and appoint Prime Auto Claims Service Pte. Ltd. to act for me/us for
the purpose of making a third party claim in respect of the abovementioned matter.



I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they
deem fit and the workshop is also authorized to receive any payment further to settlement of my
claim with payment cheque being made in favour of the workshop on my behalf.

I/We also knowledge that any settlement the workshop may reach on my/our behalf is on a "Without
Prejudice and without admission of liability" basis insofar as the driver/ owner/ insurers of the other
vehicle is concerned.

Date the 10th day of May month of 2018.

Interpreted and witnessed by
Name:

Signature or Thumb Print
Name:



**COMFORT LIMOUSINE SERVICES PTE LTD
PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD
BEST MOTOR LEASING & LIMOUSINE SERVICES PTE LTD**

Member of Prime Group of Companies
6 Benoi Place Singapore 629926
Tel: 6862 8878 Fax: 6863 6566
Co. Registration No: 201508380W
201544118N 201512366W

Your Ref : Please advise
Date : 10-May-2018
To : Whom it May Concern
From : Comfy Limousine Services Pte Ltd

RE : LETTER OF CERTIFICATION FOR MR. ONG CHUAN ENG

This letter serves to confirm that Mr. Ong Chuan Eng of NRIC number S7385732E is a Chauffeur-driven hirer for Comfy Limousine Services Pte Ltd hiring Vehicle Registration Number SLN8273K at a daily rate of Singapore Dollars Seventy-Six (S\$76.00) only.

Should clarification require I can be contacted at 8121 6313.

Thank you with Best Regards.

Yours Sincerely

F.



.....
Ms Veronica Lim
Deputy Manager

Vivian Lau (LKKAUTO)

From: CHEN Xinyou <chen.xinyou@axa.com.sg>
Sent: Friday, 24 August, 2018 11:10 AM
To: Vivian Lau (LKKAUTO)
Subject: RE: S8M00G0X / SHD2107Y ; AXA: SLA 4199L / on 02/05/2018

Hi Vivian

Please submit your final report to us.

We have appointed our lawyers to take over conduct of the matter.

Thank you.

Best Regards

Chen Xinyou | Senior Specialist, Claims (Litigation) Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: chen.xinyou@axa.com.sg
DID: 1800 880 4888



redefining / insurance

AXA's Values at Work:



**Customer
First**



Integrity



Courage



**ONE
AXA**

Please consider the environment before printing this email
This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited.
If you are not the intended recipient of the message, please notify the sender immediately.

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Friday, August 24, 2018 11:07 AM
To: CHEN Xinyou <chen.xinyou@axa.com.sg>
Subject: RE: S8M00G0X / SHD2107Y ; AXA: SLA 4199L / on 02/05/2018

Dear Xin You.

We refer to the above matter.

Please be informed that OI receive lawyer LOD from TP.

OI wish to speak to the Case handler for the case.

We also advise OI to lodge the GIA report.

I would like to discuss this case with you, please give me a call at 6841 8625.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 20 August, 2018 2:46 PM

To: 'CHEN Xinyou' <chen.xinyou@axa.com.sg>

Subject: S8M00G0X / SHD2107Y ; AXA: SLA 4199L / on 02/05/2018

Dear Xin you.

We refer to the above matter.

Please be informed that OI receive lawyer LOD from TP.

OI wish to speak to the Case handler for the case.

We also advise OI to lodge the GIA report.

I would like to discuss this case with you, please give me a call at 6841 8625.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

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Service Request Details

Claim	SBR00G0X	Actions	
Reference	CC4/ASM18008294/T1 w6342	Next Step	Finish the work
Loss Date	2 May 2018	Complete Work	None
Request Date	1 August 2018		
Due Date	4 May 2019		
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)	Vehicle Information	
Type of Loss	Third Party Vehicle Damage	Incident Vehicle Registration #	SHD2107Y
Services	Pending verification - Direct Settlement	Make	TPWD TOYATO
		Model	PRUIS ALPHA HYBRID-8 S CVT (A)
		Service Address	...
		Primary Contact/Insured	MENON SUMITRI MIRNALINI 8 SUNSET AVENUE, 288251, Singapore

Claim Handler
CHEN Xinyou
chen.xinyou@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>Document Type<div>Document SubType</div><div>+ Upload Documents</div></div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
 2nd reminder (non-reporting)-MENON SUMITRI MIRNALINI.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2018		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 MENON SUMITRI MIRNALINI - SLA 4199L.doc	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2018
 20180502_203240_5HD2107Y (shorted).mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2018
 NON REPORTING LETTER.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	4 June 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2018
 EMAIL RECIEVED FROM WORKSHOP.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	4 May 2018

Assessment Details

Add		Approve		Dilly		Submit All									
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/L BTR%	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	1	1			RIGHT REAR DOOR			Repair	0	0	0	0	0	Deny	
	2	1			RIGHT REAR FENDER COWLING			Serviceable	0	0	0	0	0	Deny	
	3	1			SET RIGHT REAR FENDER COWLING CLIP			Serviceable	0	0	0	0	0	Deny	

Labour

Add		Approve		Deny		Submit All				
EDIT	SR NO	REPAIR/REPLACE (LABOUR)		PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1			TO TUFF KOTE	30	0	0	Approve		
	2			TO TRANSFER RIGHT REAR DOOR HANDLE ,GLASS ,COVER & MECHANISM PARTS	0	0	0	Deny		
	3			TO KNOCK ,WELDING RIGHT REAR FENDER ,REPAIR REAR BUMPER ,REPLACE THE ABOVE PARTS ,ALIGN & ADJUST RIGHT REAR DOOR & RIGHT REAR FENDER	400	0	0	Approve		
	4			TO PUTTY,RESPRAY PAINTING RIGHT REAR DOOR INNER & OUTER ,RIGHT REAR FENDER ,REAR BUMPER & RIGHT LOWER ROCKER PANEL TO POLISH	600	0	0	Approve		

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Act

Signatures

Submit All

Cancel

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR 4 DAYS	Approve			
	2	RIGHT REAR TYRE RIM	Approve	150	CUT	

Assessment Details

General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$1,180.00						\$1,180.00
CATEGORY		ESTIMATE	REVISED AMOUNT					
Labour		\$1,030.00	\$1,030.00					
Miscellaneous		\$150.00	\$150.00					