

23/03/2018

ASS. RFC. BY:

REF: CS/ASM18003288/Tlvbz

Special Instruction:

Surveyor:

Tlvbz

ASSIGNMENT (Office)

Smart Claim

From (Person):

Richard Any

of

ASM

Date/Time:

07/05/2018 11:56am

Estimated Cost:

Bill to:

TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To inspect Vehicle No:

56Q 3438D

Insured:

at Workshop n/s

Cheng Auto

Tel:

8666 7775

of

5 900th Lee St #01-60

Policy No:

Claim No:

58 M00FJM

Sum Insured:

Excess:

\$ 800.00

Make of Veh:

(Client's Record)

D.O.A.

29-04-2018

CA /  REV /

REP. / REV 24 HRS

H.O.D. Enforcement:

Date/Time:

07/05/2018 11:22am

Person Contacted:

MURCA

Vehicle  IN  OUT

Date/Time

Action/Instruction (✓) Estimate

36Q 3438D - X

8/5/18

Revert by SMART claim

9/5/18

Rece. authorise repair by SMART claim

10/5/18

Informed repairer CLA on LS not exceeding \$9000 ex 800 by email

5/2/18  
Sms/air  
Tough

REF: AXIA

ASSIGNMENT

W/E 2022 Jan  
2027 Jan

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
 IWS / TP RES / OD RES / EVA / INV / MV  
To inspect Vehicle No: \_\_\_\_\_  
at Workshop no/s: \_\_\_\_\_  
of: \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: 9800  
(Client's Record)  
Make of Veh: \_\_\_\_\_

Veh No: SGQ 3438D Yr Regn 2027 Jan  
Type:  M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or \_\_\_\_\_  
Make: Honda Airwave cc 1496  
Colour: Red A/C: Insured / Std / NI / NA  
Sp. Reading: 125613 T/Radio: Insured / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C/No: GJ111-5193  
Gen. Cond:  Good / Fair / Poor / Burnt  
Steering:  Inorder / Jammed / Leaked / Burnt or  
Brake:  Inorder / Jammed / Leaked / Burnt or  
Modi: Nil  Rim / STD A/Rim or  
Tyre Size: F: 185/60R14  
R: 211

(Policy Condition)  
Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$28K  
IDAC Accident Rpt: Consistent? Yes or No  
GIA / PR Seen: Consistent? Yes or No  
Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
Lump Sum: \_\_\_\_\_ % 3 Val. Yes or No  
CA  REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or  
Front \_\_\_\_\_ Rear \_\_\_\_\_  
R/Bal: 6 mm R/Bal: 6 mm  
L/Bal: 6 mm L/Bal: 6 mm  
D.O.A. \_\_\_\_\_ D.O.I. 7/5/18 P/Bow  
Survey held at: Cheng Auto  
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	report limit <sup>week limit</sup> is \$9K - emailed to Cheng Auto. Spoken to Mary, parts price 20% and labour minus 20% of total
1/6/18	LS \$ 6500 confirmed by email (Red 6578-30, 50)
RECEIVED 04 JUN 2018	

Date/Time, File Pass to?  Prel. Report  Final Report  
Days Of Repair: 6  
Resurvey No. of Trip: 1  
Survey Fee: 250  
Transportation: \_\_\_\_\_  
Add Fee:  Site Insp (\$)  
 Interview (\$)  
 Tech. Invs (\$)  
 Weekend (\$)  
Report Format: SMART claim  
Lump Sum / I.B.f: (\$ 6500/-)  
TOTAL: 250

## ◀ Service Request Details

Claim

S8M00FJM

Reference

None 

Loss Date

April 29, 2018

Request Date

May 7, 2018

Due Date

May 14, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

### Actions

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Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

---

Incident Vehicle Registration #

SGQ3438D

Make

HONDA

---

**Service Address**

---

5 Soon Lee Street, , 627607

---

**Primary Contact/Insured**

---

ANG CHAI GEOK  
BLK 129 LORONG AH SOO, #13-342, 530129, Singapore  
98358787  
RICARDOLEEMS@GMAIL.COM

---

**Claim Handler**

---

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

EXCESS - \$800 CHENG AUTO

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 10 May 2018 9:09 AM  
**To:** CLAIMS (claims@chengauto.com)  
**Cc:** SUR  
**Subject:** SGQ 3438D-DOA: 29/4/2018 (AXA OD)

Dear Sir,

As instructed by our client , please proceed to repair the insured vehicle **SGQ 3438D on Lump Sum repair not exceeding \$9,000/- (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

⏪ **Re:IA SUBMITTED FOR SGQ 3438D** 9/5/18

Type

🔗 Question

Message

Hi Veron, please proceed to authorise repairs. Thank you,

Reply



## IA SUBMITTED FOR SGQ 3438D

Type

🔍 Question

Message

Dear Sir/Madam, Please be informed that IA submitted. We have Not Authorize repair. Kindly let us have your approval please.Thanks Veron Chen

Reply

## Immediate Advice

To : AXA Insurance Pte Ltd

Date:8/5/2018

### Survey details

Date of loss	29/4/2018
Date of appointment	7/5/2018
Date of survey	7/5/18 @6pm
Location of survey	CHENG AUTO BODY WORKS

### Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SGQ 3438D
Make and Model	HONDA AIRWAVE
Date of registration	11/1/2007
Excess	\$800
Market Value	\$28,000.00
Part Rebate	\$18,597.00
Nett Loss	\$9,403.00

### Repair details

Initial Estimate	\$13,078.30
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#### Proposed/Revised repair cost:

Parts	\$5,129.32
*Check items (Estimated)	\$1,324.24
Labour	\$1,890.00
Total	\$8,343.56
Lump Sum (Estimated)	\$6,700.00

Number of days of repair	6 days (est)
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#### Remarks:

The vehicle sustained damages at the front portion.

Damages Consistent  
Repair Cost Economical

We have Not Authorize repair

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	5241C
<b>Vehicle Details</b>	
Vehicle No.:	SGQ3438D
Vehicle to be Exported:	No
Intended De-registration Date:	08 May 2018
Vehicle Make:	HONDA
Vehicle Model:	AIRWAVE 1.5 A
Primary Colour:	Red
Manufacturing Year:	2006
Engine No.:	L15A5118799
Chassis No.:	GJ11115193
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$16,077.00
Original Registration Date:	11 Jan 2007
First Registration Date:	11 Jan 2007
Transfer Count:	1
Actual ARF Paid:	\$17,685.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 Jan 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$25,323.00
COE Rebate Amount:	\$18,597.00
<b>Total Rebate Amount:</b>	<b>\$18,597.00</b>
<b>Message</b>	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 08 May 2018



honda airwave Price Range Depreciation > 10 year(s) of Vehicle Type

Home > Used Cars > Munich Alpina Pte Ltd > Honda Airwave 1.5A (COE till 06/2021)

Resources

- Car Buying
- Car Selling
- Car Ownership
- Car Aftermarket
- On The Move
- Lifestyle

Vehicle Number Plates



Receive \$54000 cash reward when you sign up

Learn more >



Honda Airwave 1.5A (COE till 06/2021)

Overview Financial Accessories Similar Research Photos Map

Add to Shortlist Add to Compare Add a Note Report Error More Actions Share

Car Details

<b>Price</b>	\$29,000	
<b>Depreciation</b>	\$8,030 /yr	<input type="button" value="i"/>
<b>Reg Date</b>	19-Jun-2008 (3yrs 1mth 10days COE left)	<input type="button" value="i"/>
<b>Manufactured</b>	2006	<input type="button" value="i"/>
<b>Mileage</b>	169,461 km (14.3k /yr)	
<b>Transmission</b>	Auto	
<b>Engine Cap</b>	1,496 cc	
<b>Road Tax</b>	\$818 /yr	<input type="button" value="i"/>
<b>Power</b>	81.0 kW (108 bhp)	<input type="button" value="i"/>
<b>Curb Weight</b>	1,160 kg	<input type="button" value="i"/>

**Features** 1.5 I-Vtec Engine, 5 Speed CVT Transmission, Twin SRS Airbags, ABS, Digital Climate A/c, Fuel Efficiency.

**Accessories** Leather Seats, Retractable Side Mirrors, Fog Lamps, Reverse Sensors, Car Alarm, Body Kit, Knockdown Rear Seat, DVD CD Player.

**Description** Reliable And Comfortable, No Repair Needed, Owner Selling Off Due To Under Usage, View To Appreciate! Trade-In Welcome! Flexible Loan Available Up To 80% Don't Miss Call/SMS For A Non-Obligatory Discussion, Viewing Strictly By Appointment Only.

<b>COE</b>	\$73,227	<input type="button" value="i"/>
<b>OHV</b>	\$17,442	<input type="button" value="i"/>
<b>ARF</b>	\$13,437	<input type="button" value="i"/>
<b>Deleg Value</b>	\$14,471 as of today (change)	<input type="button" value="i"/>
<b>No. of Owners</b>	More than 6	<input type="button" value="i"/>
<b>Type of Veh</b>	Stationwagon	
<b>Category</b>	COE Car, Premium Ad Car	
<b>Availability</b>	Available	<input type="button" value="RENEWAL AD"/>

Add to Shortlist Add to Compare Add a Note

Posted on: 03-May-2018 | Last Updated on: 03-May-2018

Tags: honda airwave, 2006 honda airwave, honda, airwave, used honda

Upfront Payment

<b>Transfer Fee</b>	\$25	<input type="button" value="i"/>
<b>Downs Payment</b>	\$7,500 (change)	Maximum 70% Loan <input type="button" value="i"/>
<b>1st Instalment</b>	\$528	<input type="button" value="i"/>
<b>Total Upfront Payment</b>	\$8,053 (excluding insurance)	<input type="button" value="i"/>

Estimates based on 70% loan at 3.75% interest rate. Check with seller for exact figure.

Items for Honda Airwave

 Radar 8P9900 17" Tyre <b>\$110</b>	 Stolen Computer For Sale <b>FOR SALE \$39,800</b>
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Seller Information

<b>Company</b>	Munich Alpina Pte Ltd • dealer's priced • 86 units sold   106 units available
<b>Address</b>	31 Bukit Batok Crescent #01-13 Search cars nearby this location
<b>Contact Person(s)</b>	Ruiyi 87769775 Tommy 94504042

Useful Services

**STA** Make sure of this car condition with STA Evaluation.  
**Vehicle Evaluation**

Find out the market value for your car. Get a free Car Valuation.  
**Free Valuation**

Compare

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	30/04/2018 13:27
Date Of Accident	29/04/2018 00:30
Exact Location Of Accident	CTE (BEFORE BRADDELL EXIT)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGQ3438D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANG CHAI GEOK
NRIC No	S1205241C
Email Address	RICARDOLEEMS@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96787345
Alternative Phone No	OTHERS-98358787

### Vehicle Particulars

Manufacturer	HONDA
Model	AIRWAVE 1.5 A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA306689
Cover Note Number	11/01/2018 - 10/01/2019

### Driver

Name of Driver	RICARDO LEE MING SHU
NRIC No	S9043981B
Date Of Birth	15/11/1990
Occupation	INDOOR
Date Of Driving Pass	28/03/2013
Driving Experience	5 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98358787
Fax Number	
Contact Number	
E-Mail Address	RICARDOLEEMS@GMAIL.COM

Address	BLK 129 LORONG AH SOO #13-342
Postcode	530129
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : EILEEN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACHED SKETCH PLAN BY DRIVER.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

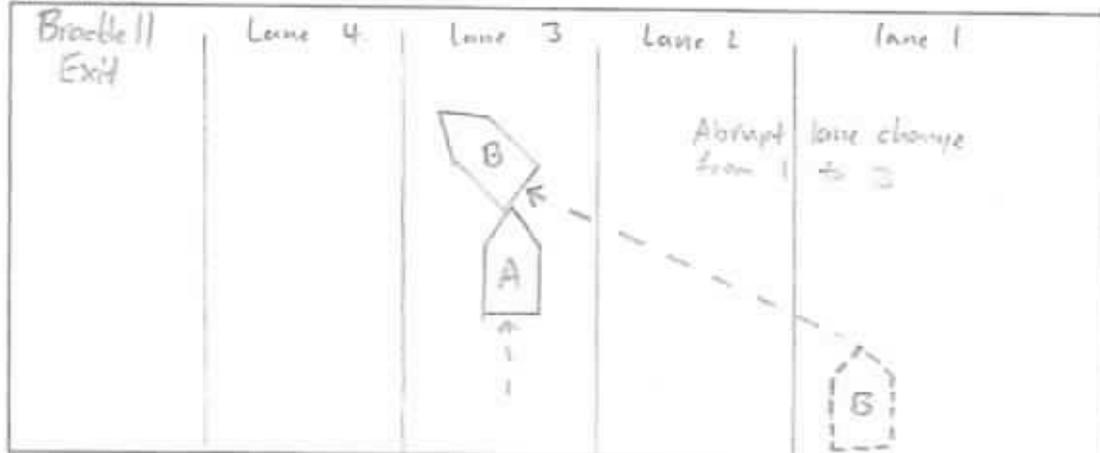
#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB4726K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KEH YU JIA
NRIC/Passport Number	S9441109B
Contact Number	96359780
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

Date of accident: 29/04/2018 Time: 0030 Location: CTE (Before Braddell Exit)  
 My Vehicle A: SG03438D Vehicle B: SL64726K Vehicle C: ---

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along CTE on lane 3, just before the Braddell exit when vehicle B (SL64726K) suddenly made a lane change abruptly crossing to my lane with the intention of exiting through Upper Serangoon exit. Hence, I did an emergency brake, but only manage reduce the collision damage. After which, both our cars, vehicle A (SG03438D) and vehicle B (SL64726K) came to a halt. We then slowly made our way to the slip road at Braddell exit. We exchanged contact and ID details and took photos of the damages. I then asked the driver of vehicle B (SL64726K) what actually happened and why she did the abrupt lane change. She kept apologising and mentioned that she and her friend was discussing whether to exit Upper Serangoon and they have decided to exit and made the abrupt lane change and claims that she (driver) did not notice my car.

Claim OD/TP at Ah Lim Motor  Claim OD/TP at other workshop  Reporting Only

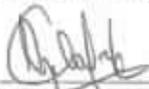
Remarks: Please forward a copy of my efile accident report to:

My workshop :  
 Email address :  
 & myself :  
 Email address :

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under you own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

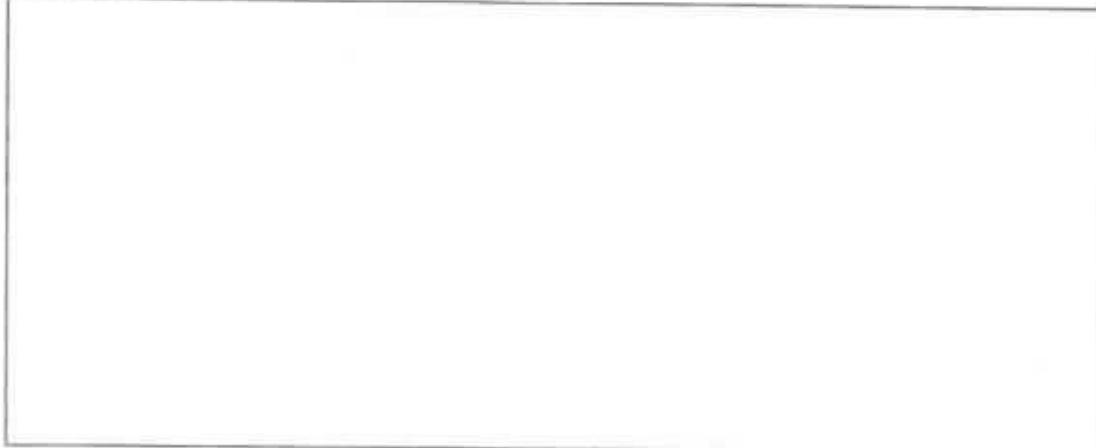
  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

AH LIM MOTOR COMPANY

Sketch Plan Pg. 2

Date of accident: 29/04/2018 Time: 0030 Location: CTE (Before Bimodell Exit)  
 My Vehicle A: SAD3438D Vehicle B: SLB4776K Vehicle C: —

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As the driver of vehicle B was feeling apologetic as well as car is still drivable as the driver however suffered minor damage, she proceeded to drive off. couple of minutes later EMAS arrived and tow my car to Tee Payah Lorry & Carpark, Blk 222.

Veh B: Keh Yu Jia / S9441109B.  
 Reg: 96359780

Claim OD/TP at Ah Lim Motor     Claim OD/TP at other workshop     Reporting Only

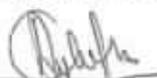
Remarks: Please forward a copy of my efile accident report to:

My workshop :  
 Email address :  
 & myself :  
 Email address :

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under you own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Center Personnel's Signature  
 Name:  
 NRIC/FIN No.:

AH LIM MOTOR COMPANY

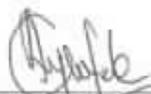
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



**LETTER OF UNDERTAKING/ AUTHORIZATION FOR LUMP SUM REPAIR**

1. I, [Name] [NRIC] ANG CHAI GEOK / RICARDO LEE MING SHU, the owner/ authorized driver of vehicle [Registration No.] SGQ3438D ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorization for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorized.
5. \* *To be applicable where person authorizing is the authorized driver.*  
I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Signed and acknowledged by:

Signature of policyholder/ authorized driver\* and company stamp (where applicable)

Date:



Name and signature of workshop personnel including workshop stamp

Date:

\*authorized driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the insured Vehicle.

OD/AXA Insurance



Reporting Centre  
Workshop  
Welding  
Spraypainting

3 Soon Lee Street, #01-01 Pioneer Centre, Singapore 627607  
3 Soon Lee Street, #01-02 Pioneer Centre, Singapore 627607  
3 Soon Lee Street, #01-03 Pioneer Centre, Singapore 627607  
1 Soon Lee Street, #01-01 Pioneer Centre, Singapore 627605



DATE: 4/5/2018

REPAIR DETAILS	
REFERENCE	
Vehicle Reg No.	SGQ3438D
Make & Model	HONDA AIRWAVE 1.5 A
Chassis No.	GJ11145193
Engine No.	L15A5118799
Manufactured Year	2006
Labour	REPAIRER'S
TP Vehicle Reg No.	5LB4725K
DOA & Location	29/04/2018 CTE (BEFORE BRADDELL EXIT)
Our Ref	SGQ3438D / ANG CHAI GEOK

ESTIMATES OF PARTS

No.	Qty	Description	Part No.	Price	List price - 20%
1	1	HEADLAMP RH 655-40		\$ 625.80	am
2	1	HEADLAMP LH 655-40		\$ 625.80	am
3	1	BONNET 845-20		\$ 750.00	bt
4	1	BONNET CHROME		\$ 240.90	dis
5	1	BONNET HINGE RH		\$ 29.40	Ry
6	1	BONNET HINGE LH		\$ 29.40	Ry
7	1	BONNET LOCK		\$ 70.00	bt
8	1	FENDER LH		\$ 525.00	Ry
9	1	FENDER RH		\$ 525.00	Ry
10	1	FRT SUPPORT		\$ 550.00	bt
11	1	HEADLAMP BRACKET RH		\$ 48.30	am
12	1	HEADLAMP BRACKET LH		\$ 48.30	am
13	1	GRILLE		\$ 265.80	am
14	1	GRILLE BASE		\$ 235.00	am
15	1	GRILLE LOGO		\$ 32.00	am
16	1	RADIATOR 1485-30		\$ 1,450.50	? photo
17	1	CONDENSAR		\$ 880.00	bt
18	1	FANCROWL ASSY		\$ 110.00	?
19	1	FRT BUMPER 845-20		\$ 1,050.00	de
20	1	BUMPER RETAINER RH		\$ 22.50	am
21	1	BUMPER RETAINER LH		\$ 22.50	am
22	10	BUMPER CLIPS		\$ 38.00	am
23	1	BUMPER BRACKET RH		\$ 48.30	am
24	1	BUMPER BRACKET LH		\$ 48.30	am
25	1	SPOILER		\$ 145.00	X
26	1	REINFORCEMENT		\$ 320.80	bt
27	1	BUMPER LOWER GRILLE		\$ 220.50	am
28	1	SPARE TANK		\$ 48.30	Ry
29	1	BONNET INSULATOR		\$ 145.20	de
30	10	BONNET INSULATOR CLIPS		\$ 38.00	am
31	1	ENGINE LOWER COVER		\$ 70.40	Ry
32	1	BUMPER LOWER RUBBER		\$ 29.40	de
33	1	WHEEL ARC DUST COVER RH		\$ 46.50	Ry
34	1	AIRDUCT		\$ 58.40	X

Sub-Total (S\$)	\$	9,393.30
Margin on LN Items (S\$)	\$	-
Sub-Total (S\$)	\$	9,393.30

## LABOUR

No.	Description	Price
1	LABOUR	\$ 1,400.00 800
2	SPRAYPAINTING	\$ 1,400.00 800
3	DISCONNECT & CHECK ELECTRICAL WIRING; HARNESS, WIRE SOCKETS, ETC., REMOVE & REINSTALL DAMAGED PARTS; TEST & RECTIFY FOR PROPER FUNCTIONING	\$ 40.00 30
4	REMOVE AND REPLACE AIR-CON RADIATOR AND TOP UP COOLANT	\$ 200.00 100
5	REMOVE AND REPLACE AIR-CON CONDENSER, PIPES AND VACUUM AIR-CON SYSTEM AND REFILL GAS	\$ 200.00 100
6	REMOVE AND REINSTALL AIR-CON SYSTEM AND BLOWER UNIT	\$ 200.00 x
7	ANTI-RUST COATING	\$ 100.00 40
8	REMOVE AND REPLACE SPARE TANK FIXTURE AND ATTACHMENT	\$ 100.00 x
<b>Total Labour (S\$)</b>		\$ 3,640.00

## MISCELLANEOUS ITEMS

No.	Description	Price
1	NO. PLATE W/ COVER	\$ 45.00
<b>Total Miscellaneous Items (S\$)</b>		\$ 45.00

<b>Total Parts (S\$)</b>	\$	9,393.30
<b>Total Labour (S\$)</b>	\$	3,640.00
<b>Total Miscellaneous (S\$)</b>	\$	45.00
<b>Total (S\$)</b>	\$	13,078.30
<b>Lumpsum 20% (S\$)</b>	\$	2,615.66
<b>Total (S\$)</b>	\$	10,462.64
<b>GST (7%) (S\$)</b>	\$	732.38
<b>Grand Total (S\$)</b>	\$	11,195.02

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*[Signature]*  
30/5/18

Tanpin 9249 5749  
Ex \$ 800  
Revert, Not Authorise  
6 days.  
Lumpsum  
Resurvey after repair.

## Veron Chen (LKKAuto)

---

**From:** CLAIMS@CHENGAUTO.COM  
**Sent:** Friday, 1 June 2018 5:16 PM  
**To:** Veron Chen (LKKAuto); Taufikh (LKKAuto)  
**Cc:** SUR  
**Subject:** Re: SGQ 3438D - ANG CHAI GEOK | DOA : 29/04/2018 | POLICY NO. : GA306689 | REF. NO. : NEW  
**Attachments:** CHENG AUTO INVOICE.pdf; DV - INS.pdf

Dear Ms. Veron Chen,

Claim REF .No. : SNM17D04371C02  
CHENG AUTO ref. no. : LOW KWEE HONG (LIU / EK16M  
GUIHONG)  
Insured Name : LOW KWEE HONG (LIU GUIHONG)  
Policy Number : 5089247179  
Insurer/Policy Type : NTUC INSURANCE / COMPREHENSIVE  
Date of Loss : 22/7/2017  
Our Vehicle No : EK16M  
TP Vehicle No : SKT8906Z & SFD52H

As requested, attached are the repairer invoice and discharge voucher.

Thanks & Best Regards,

Muru  
Claims Department



**CHENG AUTO BODYWORKS**  
HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

### Reporting Centre

**Address:** 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607  
**Email:** [claims@chengauto.com](mailto:claims@chengauto.com)

### Workshop

**Address:** 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607  
**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

### Windscreen

**Address:** 5 Soon Lee Street #01-41 Pioneer Point, Singapore 627607  
**Email:** [windscreen@chengauto.com](mailto:windscreen@chengauto.com)

### Spraypainting

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605  
**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

On 1/6/2018 4:03 PM, Veron Chen (LKKAuto) wrote:

Dear Sir,

Noted with thanks.

Please forward us invoice and discharge voucher.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) [mailto:[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)]

**Sent:** Friday, 1 June 2018 3:59 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: SGQ 3438D - ANG CHAI GEOK | DOA : 29/04/2018 | POLICY NO. : GA306689 | REF. NO. : NEW

Dear Veron,

Your Claim Ref. No.	: NEW		
CHENG AUTO Ref. No.	: SGQ3438D	/ ANG CHAI GEOK	
Insured Name	: ANG CHAI GEOK		
Policy Number	: GA306689		
Insurer/Policy Type	: AXA INSURANCE	/	COMPREHENSIVE
Date of Loss	: 29/04/2018		
Our Vehicle No.	: SGQ3438D		
TP Vehicle No.	: SLB4726K		

We refer to your offer.

We accept the offer S\$6,500.00 before excess S\$800.00 & 06 days.

Kindly let us know what are the documents that needs to be submitted.

Thank you.

Thanks & Best Regards,  
Claims Department



**CHENG AUTO BODYWORKS**

**HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431**

**Reporting Centre**

**Address:** 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

**Email:** [claims@chengauto.com](mailto:claims@chengauto.com)

**Workshop**

**Address:** 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607  
**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

**Windscreen**

**Address:** 5 Soon Lee Street #01-41 Pioneer Point, Singapore 627607  
**Email:** [windscreen@chengauto.com](mailto:windscreen@chengauto.com)

**Spraypainting**

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605  
**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

On 31/5/2018 3:10 PM, Veron Chen (LKKAuto) wrote:

Dear Sir,

Offer Lump Sum \$6500 before excess \$800 @ 6 working days.

Please confirmed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) [mailto:[CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM)]

**Sent:** Monday, 28 May 2018 3:28 PM

**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** Re: SGQ 3438D - ANG CHAI GEOK | DOA : 29/04/2018 | POLICY NO. : GA306689 | REF. NO. : NEW

Dear Mr Taufilh,

Your Claim Ref. No. : NEW  
CHENG AUTO Ref. No. : SGQ3438D / ANG CHAI GEOK

Insured Name : ANG CHAI GEOK  
Policy Number : GA306689  
Insurer/Policy Type : AXA INSURANCE /  
Date of Loss : 29/04/2018  
Our Vehicle No. : SGQ3438D  
TP Vehicle No. : SLB4726K

COMPREHENSIVE

We refer to the email dated 08/05/2018, we've accept the lumpsum offer of S\$9,000.00.

Kindly advise if we will receive a discharge voucher from the insurer or we can use our own.

Thanks & Best Regards,

Claims Department



**CHENG AUTO BODYWORKS**

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

**Reporting Centre**

**Address:** 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

**Email:** [claims@chengauto.com](mailto:claims@chengauto.com)

**Workshop**

**Address:** 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

**Windscreen**

**Address:** 5 Soon Lee Street #01-41 Pioneer Point, Singapore 627607

**Email:** [windscreen@chengauto.com](mailto:windscreen@chengauto.com)

**Spraypainting**

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

On 10/5/2018 2:17 PM, [CLAIMS@CHENGAUTO.COM](mailto:CLAIMS@CHENGAUTO.COM) wrote:

Dear Taufikh,

Your Claim Ref. No. : NEW  
CHENG AUTO Ref. No. : SGQ3438D / ANG CHAI GEOK  
Insured Name : ANG CHAI GEOK  
Policy Number : GA306689  
Insurer/Policy Type : AXA INSURANCE / COMPREHENSIVE  
Date of Loss : 29/04/2018  
Our Vehicle No. : SGQ3438D

TP Vehicle No. : SLB4726K

We refer to the above-mentioned claim.

Attached herewith the After Repair Photos for your action.

Thank you.

--

Thanks & Best Regards,

Claims Department



**CHENG AUTO BODYWORKS**

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

**Reporting Centre**

**Address:** 5 Soon Lee Street #01-60 Pioneer Point, Singapore 627607

**Email:** [claims@chengauto.com](mailto:claims@chengauto.com)

**Workshop**

**Address:** 5 Soon Lee Street #01-62 Pioneer Point, Singapore 627607

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

**Windscreen**

**Address:** 5 Soon Lee Street #01-41 Pioneer Point, Singapore 627607

**Email:** [windscreen@chengauto.com](mailto:windscreen@chengauto.com)

**Spraypainting**

**Address:** 1 Soon Lee Street #06-41 Pioneer Centre, Singapore 627605

**Email:** [cab@chengauto.com](mailto:cab@chengauto.com)

**AXA INSURANCE PTE LTD**  
8 SHENTON WAY  
#24-01 AXA TOWER  
SINGAPORE 068811  
Tel: 18008804888 Fax: 68804740

Attn: PERSON IN-CHARGE

**Inv No.** : INV18050021  
**Invoice Date** : 08 May 2018  
**Ref** : WJ1805013  
**Terms** : 30 Days  
**Veh. No.** : SGQ3438D

**Tax Invoice**

#	Description	Qty	UOM	U/P	Disc	Amt
1	Package: OD CLAIM - AXA	1.00		0.00	0.00	0.00
2	LUMPSUM REPAIR	1.00		6,500.00	0.00	6,500.00
3	LESS OWN DAMAGE EXCESS	1.00		-800.00	0.00	-800.00

Cheque should be crossed and made payable to "CHENG AUTO BODYWORKS".

*I agree to the price as listed above and affirm that the goods are received in good condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 5,700.00  
GST 7.0% : S\$ 399.00  
**Total : S\$ 6,099.00**

**For Cheng Auto BodyWorks**



(Authorized Signature)



Reporting Centre  
Workshop  
Welding  
Spraypainting

5 Soon Lee Street, #01-62 Pioneer Point, Singapore 627607  
5 Soon Lee Street, #02-42 Pioneer Point, Singapore 627607  
5 Soon Lee Street, #02-42 Pioneer Point, Singapore 627607  
5 Soon Lee Street, #01-62 Pioneer Point, Singapore 627607



## Discharge Voucher

Date : 11/05/2018

Attention : Motor Claims Department

CLAIM REFERENCE : NEW  
ACCIDENT DATE : 29/4/2018  
ACCIDENT LOCATION : CTE (BEFORE BRADDELL EXIT)  
INSURED : ANG CHAI GEOK  
INSURED DRIVER : RICARDO LEE MING SHU  
INSURED VEHICLE : SGQ3438D  
INVOLVED PARTY : SLB4726K  
SETTLEMENT SUM : S\$

Dear Sirs,

I/We, ANG CHAI GEOK, NRIC/Co Reg. No. S1205241C hereby declare that I/We have received from **CHENG AUTO BODYWORKS**, 5 Soon Lee Street #01-62, Pioneer Point, Singapore 627607, my/our Motor Vehicle SGQ3438D in good running order and repaired to my/our complete satisfaction.

I/We hereby agree to accept the sum of S\$6,099.00 from my/third party's Insurer AXA INSURANCE, reference claim number NEW in full and final settlement of all claims, cost and disbursements arising from loss or damage to property sustained by me as a result of the accident as detailed above.

Dated this day of 11 May 2018

Signature :   
NRIC No. : S1205241C  
Name : ANG CHAI GEOK  
Address :

(Consent Stamp if applicable)