

INS. CASE OWNER

CC 3 / AIG1800

8284

11/03/18

IDAC

Surveyor

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II : SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No



INSRS:

WSP:

Tel :

Liability :

RMKS:

Volkswagen



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List:

Handler

Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. :

21

If NO or B 28, Ass. Lia :

Repair Cost:

SS

3,922.83

Front to rear collision

Loss of Rental (LOR):

SS

342.40

4 days) X 80

Loss of Use (LOU):

SS

-

(5 x days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

742

Medical

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

4,272.68

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3,930.28

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

SS

342.40

Name 2:

PFW RENT-A-CAR

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

Signature

Taylor

REF:

ALH

# ASSIGNMENT

From: Date: 04052018

Estimated Cost:

OD / TP / WS / TP RES / CD RES / EVA / INV / MY

To inspect Vehicle No: 9KX8465H

at Workshop n/s

of 2017 Volkswagen

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

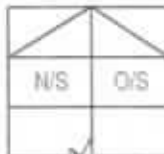
(Client's Record)

Make of Veh:

11:30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: 9KX8465H

Yr Regn: 2015 Dec.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf 1.4

C.C. 1395

Colour

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

32641

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No

WVZZZMZFWS55668

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17

R:

~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

4/5/18 21130

Survey held at

VW Alexandria

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$ 3,646.20

R (\$ 6,649.52 / 65%).

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ 5.00

1. Photos

1. Other

Report Format :

Lump Sum / I.B.I. (\$

Add Fee:



Site Insp. (\$



Interview (\$



Tech. Insp. (\$



Weekend (\$

TOTAL

PDI TUAS

HIRONS GORDON PATRICK  
2 LAKEPOINT DRIVE  
#04-16  
Singapore, 648923  
Singapore

PDI TUAS

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV032016  
Quote No. SER/QUO/1800758  
QuoteDate 02/05/18  
Salesperson Jean Toh  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	32,245	
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKX8465H	WVWZZZAUZFW355668	30/12/15	Jean Toh
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CXS 258893	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		840 3,360.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		111 80.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400 400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480 480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280 280.00
	Nett				
	<b>Sum Labor</b>				<b>7,000.00</b>
P 1K8943021	REAR NUMBER PLATE LAMP	1	Pieces		43.71 43.71
P 5G0807305B	REINFORCEMENT	1	Pieces		725.80 725.80
	Successor 5G0807305D				
P 5G0853675A JZQ	NAME PLATE ( TSI )	1	Pieces		61.93 61.93
P 5G0853675APCWB	NAME PLATE ( BLUEMOTION )	1	Pieces		57.75 57.75
	Use Predecessor 5G0853675ALC				
P 5G0853687 2ZZ	NAME PLATE ( GOLF )	1	Pieces		69.99 69.99
P 5G6807393	BUMPER SIDE BRACKET LH	1	Pieces		36.45 36.45
P 5G6807393A	TAILLIGHT LOWER BRACKET LH	1	Pieces		36.45 36.45
P 5G6807394	BUMPER SIDE BRACKET RH	1	Pieces		36.45 36.45
P 5G6807394A	TAILLIGHT LOWER BRACKET RH	1	Pieces		36.45 36.45
P 5G6807417APGRU	REAR BUMPER	1	Pieces		1,149.75 1,149.75
	Predecessor 5G6807417ARGRU				
P 5G6807568D 9B9	REAR BUMPER SPOILER	1	Pieces		322.86 322.86
	Use Predecessor 5G6807568D				
P 5G6807863A	BUMPER CENTRE BRACKET	1	Pieces		67.06 67.06
	Use Predecessor 5G6807863				

Sum carried forward

9,644.65

Payments to: - BBN - Acc.-No.:

# PDI TUAS

PDI TUAS

HIRONS GORDON PATRICK  
2 LAKEPOINT DRIVE  
#04-16  
Singapore, 648923  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV032016  
Quote No. SER/QUO/1800758  
QuoteDate 02/05/18  
Salesperson Jean Toh  
Page 2

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SKX8465H	WVWZZZAUZFW355668	30/12/15	Jean Toh
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CXS 258893	5G13GZ

		<b>Continued</b>	<b>9,644.65</b>
P 8K0973702	NUMBER PLATE LAMP WIRE HO	1 Pieces	uh 4.19
P N 90346302	POP-RIVET	6 Pieces	unt 10.71
	<b>Sum Item</b>		<b>2,659.55</b>

<b>Sum Labor</b>	<b>7,000.00</b>
<b>Sum Item</b>	<b>2,659.55</b>

<b>Total</b>	<b>SGD</b>	<b>9,659.55</b>
7% GST	9,659.55	676.17
<b>Total SGD Incl. GST</b>		<b>10,335.72</b>

### Explanations

P = Proportionately Charged

**Payment Terms** No Credit

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Payments to: - BBN: - Acc.-No.:

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKL 9181H - - - - -

Claimant's Vehicle No. SKX 8465H - - - - -

Accident on 30-4-18 - - - - - involving vehicle/s No. - - - - -

- - - - - along/at - - - - -

- - - - -

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 3922.83 Payable to Volkswagen Centre Singapore - - - - -

2. Loss-of-Use/  
Car Rental S\$ - - - - - Payable to BK - - - - -

3. ~~Medical and~~ 7.45 Payable to Volkswagen Centre Singapore  
Search Fees S\$ - - - - -

Remarks : - - - - -

- - - - -

Service Adviser - - - - -

Contact No./P. - - - - -



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18008284/T1ja3**

10<sup>th</sup> May 2018

**ASIA CAR RENTAL**

167 Upper Paya Lebar Road,  
Singapore 534859.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING SKL 9181H AND SKX 8465H  
ALONG SLIP ROAD OF CLEMENTI AVENUE 2 ON 30.04.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Poh Kin, Chong  
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**


I, HIRONS GORDON PATRICK (the third party claimant") of  
2 LAKEPOINT DRIVE #04-16 S 648923 (address), owner of SKZ846SH  
(vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SKZ846SH that was damaged pursuant to the accident which occurred on  
30/04/2018 (date) along SLIP ROAD FROM CLEMENTI TO AYE (location)  
involving vehicle no/s SKL9121H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 01 (day) of JUNE (month) 2018 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 3,922.83 (repair costs), S\$ 342.40 (loss of use/rental) S\$ 7.45 (search fees) for vehicle no. SKX 8465H that was damaged pursuant to the accident which occurred on 30.4.18 (date) along SLIP RD. FROM CLEMENTI TO AYE (location) involving vehicle no/s SKL 9181H.

This is pursuant to the inspection conducted on 4.5.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HIRONI GURDON PATRICK ("third party claimant") of vehicle no. SKX 8465H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKX 8465X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



Dated this 12 day of OCT (month) 20 18

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"



# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P24188

Itz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP1237

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SKX8465H

DATE: 31/05/18 Pickup:

VIN NO.: WVVZZZAUZFW355666 KM: 33,580

GEARBOX CODE: QHV Engine No.:

MODEL: GOLF A7 1.4 TSI (DSG)RECAT

SA: Kong Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>DIRECT SETTLEMENT</b>					
DOA: 30/04/2018					
TP VEHICLE NO: SKL9181H					
SURVEY BY: TAUFIKH					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
8	REAR RHS TAIL LIGHT LOWER BRACKET	1.00	PCS	36.45	36.45
9	REAR BUMPER	1.00	PCS	1,149.75	1,149.75

Sub Total 3,886.20  
GST (7%) AMOUNT 256.63  
TOTAL AMOUNT 3,922.83



Customer

Phone : Fax :

**TAX INVOICE**

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
07-Jun-2018	P 1200

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 1200	07-Jun-2018	SJY 9152 K
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 28 MAY 2018 TO 01 JUNE 2018 (INCLUDED ONE PUBLIC HOLIDAY) YOUR REF: SKX8465H & SKL9181H (VOLKSWAGEN)	4	80.00	320.00
GST @ 7%			\$22.40
<b>TOTAL</b>			<b>\$342.40</b>

*All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.*

**bizSAFE**

**HIRER'S PARTICULARS**

Name (as in IC): **HIRONS GORDON PATRICK**  
NRIC/Passport No: **F2223381P** Date of Birth: **12/9/1969**  
Address: **2 LAKEPOINT DRIVE 04-16** Age: **48**  
S: **668923**  
Name & Address of Employer: \_\_\_\_\_  
Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
Driving Licence No: \_\_\_\_\_ Passed Date: **22/2/2006**  
D/L Type: Local/Int'l/Others: \_\_\_\_\_  
Tel(C) \_\_\_\_\_ (R) \_\_\_\_\_ HP: **81265953**
**DRIVER'S PARTICULARS**

Name (as in IC): \_\_\_\_\_  
NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Address: \_\_\_\_\_ Age: \_\_\_\_\_  
S: \_\_\_\_\_  
Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs: \_\_\_\_\_  
Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: **SKX8465H** Replace Veh No: \_\_\_\_\_

Loan Vehicle No: **STY9152K** VR No: \_\_\_\_\_

Make & Model: **VW JETTA 1.4** Manual Group: \_\_\_\_\_

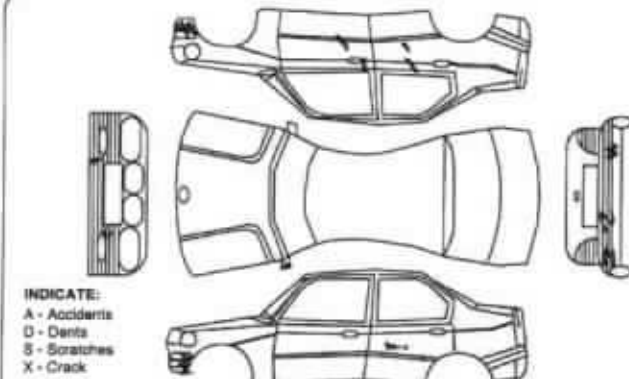
CHARGES				:	\$	cts
Daily	4	day	@ \$	80	Per day	320 00
Weekly/Monthly		week	@ \$		Per week/Monthly	
Others						
CDW/PAI			@ \$		Per day/Monthly	
Delivery/Collection Svc						
GST						
OR No: (A) SUB-TOTAL						
Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F
	IN		✓			
First _____ km FREE per day				GST 7% 22 40		
Excess mileage is chargeable at _____ cents per km				TOTAL CHARGES 340 40		

Security Deposit : \$ \_\_\_\_\_ Bank: **DBS**  
CASH/NETS/VISA/MC/AMEX/CHQ No: **4119-1100-9126-0993**  
Expiry Date: **09/30** Card ID No: **409**  
Name as in Card: **GORDON HIRONS**

NON WAIVER EXCESS (Subject to GST): \$ **2,000-**
**ACCESSORIES CHECK**

- ☐ Data Cards   ☐ Camera Systems   ☐ Hub Cap   ☐ Radio / CD Cartridge  
☐ Jack   ☐ Tyre Opener   ☐ Petrol Cap   ☐ Spare Tyre

Hirer's Signature : \_\_\_\_\_ Additional Driver's Signature : \_\_\_\_\_

**SINGAPORE Use Only**


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<b>28/5/18</b>	<b>1915</b>	<b>59598</b>	<b>ANOV</b>	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
<b>01.06.18</b>	<b>1700</b>	<b>59722</b>	<b>EMWIN</b>	

Hirer's/Driver Signature: \_\_\_\_\_

Hirer's/Driver Signature: \_\_\_\_\_

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 May 2018 / 08:59:48

Receipt Date/Time : 03 May 2018 / 08:59:27

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180503-000234

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKL9181H As at 30 Apr 2018/15:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKL9181H Enquiry Fee 20180503085820708191	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx8482		Credit Card: Visa /MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2018 <a href="#">Edit Reg</a>		04 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,666.20</b> <a href="#">Edit Estimates</a>	<b>S\$3,666.20</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>ASIA CAR RENTAL</b> , Co. Reg. No.: 52882390J									
Main Claimant: <b>HIRONS GORDON PATRICK</b> , ID: F2223381P									
Vehicle Reg. No.: <b>SKX8465H</b>		Date of Loss: 30/04/2018 15:00 - :59 [28 Months From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 3080811452SG</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>SKL9181H</b>		Policy No. (Claimant): MT/00349711/01							
		Excess:							
Repairer: <b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com									
Claimant's Insurer: <b>Direct Asia Insurance (Singapore) Pte Ltd (HQ)</b> - Tel: 65322888									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 16/05/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKX8465H (3080811452SG)  
[SKL9181H]  
TP  
HIRONS GORDON PATRICK  
Apr 30 2018 3:00PM  
[ASIA CAR RENTAL]  
Volkswagen Centre Singapore

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	<a href="#">Thumbnail</a> <a href="#">Print</a>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
2	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
3	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
4	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
5	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
6	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
7	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
8	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
9	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
10	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
11	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
12	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
13	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
14	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
15	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
16	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
17	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
18	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
19	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
20	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
21	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
22	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
23	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
24	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
25	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
26	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
27	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
28	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
29	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
30	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
31	15/10/18 16:24	General View	1	<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
			Thumbnail	Print

Letters / Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	07/05/18 15:23	TP GIA REPORT		Load PDF
2	07/05/18 15:23	NOTIFICATION FROM WORKSHOP + TP ESTIMATE		Load PDF
3	10/05/18 14:14	LETTER TO OI		Load PDF
4	14/05/18 23:10	TP ESTIMATE - MARKED.		Load PDF
5	08/06/18 11:54	RENTAL RECEIPT		Load PDF
6	17/10/18 08:37	WORKSHOP INVOICE		Load PDF
7	17/10/18 08:37	AUTHORISATION TO ACT FORM		Load PDF
8	17/10/18 08:37	Release Voucher		Load PDF
9	17/10/18 08:37	LTA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	08/05/18 16:28	OI GIA REPORT		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKL9181H (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 TSI
	SKX8465H (TP veh)		(A7) (5G13GZ) (A)
Date of Accident:	30/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		10,335.72
Final Repair Cost	:	\$		3,922.83
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		342.40      4 days
LTA / GIA Search Fee	:	\$		7.45
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		4,272.68

**Is Third Party Workshop GIA Registered?**      ☒ YES      ☐ NO      (Kindly indicate below)

**A) For Non GIA Registered Workshop:**      Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**      BOLA Applicable: Yes/ ~~No~~      BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)      Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 3,930.28
2)	BKW Rent-A-Car Pte Ltd	:	\$ 342.40
3)		:	\$
4)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
17 Oct  
2018

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18008284/T1JA3Q2

Date: 17/10/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle  
No : SKX8465H

Insured Vehicle No : SKL9181H

Date of Loss: 30/04/2018

Nature of Claim: TP

Claim No: 3080811452SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKX8465H

Make &amp; Model: VOLKSWAGEN GOLF, 1.4 TSI (A7) (5G13GZ) (A)

Engine No: CXS258893

Reg. Date: 30/12/2015 (Man. Year: 2015)

Chassis No: WWWWZZAUZFW355668

Colour: Grey

Odometer: 32641 km

Engine Capacity: 1395 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size: 225/45 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,739.55	1,266.20	1,473.35	53.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,920.00	2,400.00	4,520.00	65.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>9,659.55</b>	<b>3,666.20</b>	<b>5,993.35</b>	<b>62.05</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>676.17</b>	<b>256.63</b>	<b>419.54</b>	<b>62.05</b>
<b>Nett Amount (S\$)</b>	<b>10,335.72</b>	<b>3,922.83</b>	<b>6,412.89</b>	<b>62.05</b>
<b>+ Car Rental (4.0 x S\$80.00/day + 7.00% GST) (S\$)</b>		<b>342.40</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>4,272.68</b>		

## INSPECTION

Date of Assignment: 04/05/2018

Date Inspected: 04/05/2018 Inspected At:

Volkswagen Centre Singapore (HQ)  
247 Alexandra Road  
Singapore 159934

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Dented	80.00 FS	*80.00 FS
2	1		*REAR NUMBER PLATE LAMP	Not Necessary	43.71 FS	*- FS
3	1		*REINFORCEMENT	Not Necessary	725.80 FS	*- FS
4	1		*NAME PLATE (TSI)	Not Necessary	61.93 FS	*- FS
5	1		*NAME PLATE (BLUEMOTION)	Not Necessary	57.75 FS	*- FS
6	1		*NAME PLATE (GOLF)	Not Necessary	69.99 FS	*- FS
7	1		*BUMPER SIDE BRACKET LH	Not Necessary	36.45 FS	*- FS
8	1		*TAILLIGHT LOWER BRACKET LH	Not Necessary	36.45 FS	*- FS
9	1		*BUMPER SIDE BRACKET RH	Necessary	36.45 FS	*36.45 FS
10	1		*TAILLIGHT LOWER BRACKER RH	Not Necessary	36.45 FS	*- FS
11	1		*REAR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS
12	1		*REAR BUMPER SPOILER	Not Necessary	322.86 FS	*- FS
13	1		*BUMPER CENTRE BRACKET	Not Necessary	67.06 FS	*- FS
14	1		*NUMBER PLATE LAMP WIRE HO	Not Necessary	4.19 FS	*- FS
15	6		*POP-RIVET	Not Necessary	10.71 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>2,739.55</b>	<b>1,266.20</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	SUPPLY & INSTALL REVERSE SE	New	400.00	0.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
5	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			6,920.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >