

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 6 December 2018 9:53 AM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGJ7624T (OI: SNM18D02288C02/4) and SJY36Y (TP : LKK REF -CC6/CTI18008271/Umb3 ) on 03.05.2018 / OUR REF: SNM18D02288C02

LKK REF -CC6/CTI18008271/Umb3  
CTI REF – SNM18D02288C02/4 (SGJ7624T)

Dear Asher

We refer to your email of 5 December 2018 pertaining to the above matter.

You may proceed to resolve the property damage claim at \$8,033.94.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, December 05, 2018 3:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGJ7624T (OI: SNM18D02288C02/4) and SJY36Y (TP : LKK REF -CC6/CTI18008271/Umb3 ) on 03.05.2018 / OUR REF: SNM18D02288C02

Your ref : SNM18D02288/C02/6

Our ref : CC6/CTI18008271/Ueb3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$8,033.94** (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 20,774.16	\$ 7,531.94
2. Loss of Rental (5days x \$100)	\$ 500.00	\$ 500.00 (5days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,276.16	\$ <b>8,033.94</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Friday, 16 November 2018 2:59 PM

**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGJ7624T (OI : CAI - TBA) and SJY36Y (TP : LKK REF - CC6/CTI18008271/Umb3 ) on 03.05.2018 / OUR REF: SNM18D02288C02

**Importance:** High

Dear Bevan,

We have received third party claim TPP and TPI.

Please assist to expedite your final update on development for us to handle claims.

Thank you.

Regards,  
**Chong Boon Sen**  
Claims Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 63896171  
Fax: 62247175  
Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Chong Boon Sen  
**Sent:** Monday, 21 May, 2018 6:18 PM  
**To:** 'Shu Pei (LKKAuto)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SGJ7624T (OI : CAI - TBA) and SJY36Y (TP : LKK REF - CC6/CTI18008271/Umb3 ) on 03.05.2018 / OUR REF: SNM18D02288C02

Dear Shu Pei,

Pls find Insured report.

Thank you.

Regards,  
**Chong Boon Sen**  
Claims Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 63896171  
Fax: 62247175  
Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Monday, 7 May, 2018 2:54 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SGJ7624T (OI : CAI - TBA) and SJY36Y (TP : LKK REF - CC6/CTI18008271/Umb3 ) on 03.05.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJY 36Y at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6365-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 23.05.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## **ACCIDENT INVOLVING VEHICLES : SJY 36Y / SGJ 7624T ON 03.05.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SJY 36Y**, which was involved in the captioned accident with your insured vehicle no: **SGJ 7624T**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	7,531.94
2) Loss of Rental (5 days X S\$100)	\$	500.00
3) GIA Search Fee	\$	2.00
	<b>\$</b>	<b>8,033.94</b>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 18 October 2018 10:48 AM  
**To:** 'DRWONGCY@HOTMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SGJ 7624T AND SJY 36Y ON 03/05/2018

**Our Ref: CC6/CTI18008271/Ueb3**

18 OCT 2018

**WONG CHENG YIEW**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGJ 7624T AND SJY 36Y ON 03/05/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

DATE : 23.05.2018

TO : China Taiping Insurance (Singapore) Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. STY 36Y / SGJ 7624T

ALONG SLE Twns BKE

ON 03.05.2018

I/We, Koh Kim Lee

of (NRIC No./ROC No.) S 8142127G

of BLK 267C Punggol Field # 16-125 Singapore 823267

owner of vehicle no. STY 36Y in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle STY 36Y at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : \_\_\_\_\_

2

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3067791702

Claim No : SNM18D02288/C02/6

Claimant : KOH KIM LEE

Amount : S\$8,033.94

DOLLARS EIGHT THOUSAND THIRTY THREE AND CENTS NINETY FOUR ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJY 36Y

Insured Vehicle No. : SGJ 7624T

Date of Loss : 03/05/2018

Place of Accident : SLE TWDS BKE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WONG CHENG YIEW

Driver Name : WONG CHENG YIEW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	7,531.94
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	8,033.94

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Claimant Name : KOH KIM LEE

NRIC No : S8142127G

Signature : 

Date : 10/12/18



## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 20279

Date : 23.05.2018

Vehicle No : SJY 36Y

Make/Model : HONDA CIVIC

Chassis/Eng# :

Accident Date : 03.05.2018

Claim No :

Reference : 0518 -20279

Policy No :

Amount

To proceed on parts by parts repair  
inclusive of knocking ,spray painting  
labour charges and etc.

SS

7039.20

E. & O. E.

Total : S\$

7039.20

GST @ 7% : S\$

492.74

Amount Due : **SS**

**7531.94**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**Co. Reg No: 52928467K**

Payment Term : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : SLH 7586X ( 0518-20279 )	\$ 500.00
Rental Period from 03.05.2018 to 08.05.2018 .	

Total	\$	500.00
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for Dynamic Car Rental

# Dynamic Car Rental



1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 20547

Name <u>Koh Kim Lee</u>			REG. No. <u>SLH7586X</u>		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN <u>08/05/2018 @ 3:55pm</u>	
			KM OUT		DATE & TIME OUT <u>03/05/2018 @ 6:50pm</u>	
			KM DRIVEN		TIME USED	
NAMED DRIVER						
DRIVING LICENCE NO. <u>88142127G</u>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$	
PASSPORT NO.	DATE OF ISSUE	PLACE OF ISSUE	5 DAYS		@ \$ 100	\$ 500/-
ADD NAMED DRIVER			WEEKS		@ \$	
DRIVING LICENCE NO.	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@ \$	
PASSPORT NO.	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	\$ 500/-
<b>IMPORTANT NOTES:</b> This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section 1 & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.  Vehicle return during office hour only. No Service on Public Holiday and Sunday.  <b>EXCESS:</b> *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/Screen Excess In S'pore: SGD100 W/Screen Excess Outside S'pore: SGD200  <b>ADDITIONAL CONDITIONS:</b> * Geographical areas, Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license.  * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.  * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.  * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses.  * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.  Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			TOTAL RENTAL			
			DELIVERY FEE			
			COLLECTION FEE			
			PER DAY \$		PER WEEK \$	PER MONTH \$
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)  <b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$			PREPAYMENT		TOTAL CHARGE	
			CHECK		DEPOSIT	
			CASH			
			RECEIPT NO.		NETT CHARGE	
AMOUNT DUE / REFUND						
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.  SIGNED BY THE PARTIES HERETO ON THE _____ DAY OF <u>3/5/18</u> <u>6.50 pm</u>  <div style="display: flex; justify-content: space-between;"> <div style="text-align: center;"> <b>X</b>    <b>DYNAMIC CAR RENTAL</b> </div> <div style="text-align: center;"> <b>X</b>    <b>RENTER'S/DRIVER'S SIGNATURE</b> </div> </div>						



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-067032

Date of Request: 03/05/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 03/05/2018  
Enquiry By: Jason Tang Jun Zhong  
TP Vehicle No: SGJ7624T  
Accident Date: 03/05/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGJ7624T	China Taiping Insurance (Singapore) Pte. Ltd.	20/07/2017-19/07/2018	6389 6111

Thank You.

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6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-067032

Date of Request: 03/05/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 03/05/2018  
Enquiry By Jason Tang Jun Zhong  
TP Vehicle No. SGJ7624T  
Accident Date 03/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque