

CC 4/QBE1800

8264, Fwb391

Surveyor:

Kenneth

DOI:

ASSIGNMENT

2/5/18

Date / Time:

4/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

XD 8498P

Name of Insured :

WED HARDWARE PH

Insured Tel No. :

HP:

Excess Sec II :SS

D.O.A :

2/5/18

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

UM FOK HENG

Driver Tel No. :

(V/L: YES/ NO)

Claim No. :

VU1454

Policy No. :

K-V007774-MVA-R004

Make / Model :

VOWD

Place of Accident :

KORUM RD.

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability :

%

Final ? Yes / No

SKP 8249T



INSRS:

WSP:

Tel :

Liability :

RMKS:

PC



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

7/8/18

Vinh

Confirm accident details inform TP claim-
RATCH and out

Email workshop liability unclear.

Email from QRE, TP pass lawyer to submit
w/p.

RECEIVED 07 SEP 2018

RECEIVED 06 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

SS

50

(Agreed / Assessed) BOLA S/N No. :

NIL

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

Pick only one

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

Pass lawyer w/p

3) Survey fee:

\$300.00

COPY SENT

ASS. REC. BY:

REF: QBE /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

07 days

Res.: Yes or No

Lum Sum:

1-B.1%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

8/5 File pass to Certificate, est not ready

5/9/18 Confirm 2.B.2 \$3732.53 with 7 working days

(2nd. \$266.65
7/1)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18008264/Kwb3

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 07-05-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 8498P	Veh. Inspected	SKR 8259T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/05/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	02/05/2018	Inspection Date	07/05/2018
Survey held at	R C AUTO BLK 18 SIN MING INDUSTRIAL ESTATE SECTOR A #01-43 SINGAPORE 575676		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51-1 BEAVEY, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/QBE18008264/Kwb3

Date: 02.07.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKR8259T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.05.2018 at the premises of M/s Rc Auto and have the following to report:-

Workshop Estimate Amount	: S\$	3,999.18
Revised Estimate Amount	: S\$	3,732.53
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

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2018 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/QBE18008264/Kwb3

29 August 2018

Neo Hardware Pte Ltd

9 Defu Lane 4
Singapore 539413

Dear Sir/Madam,

ACCIDENT INVOLVING XD 8498P & SKP 8259T ON 02/05/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 12/09/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

ESTIMATE RC AUTO

160 Sin Ming Drive #06-20 Sin Ming Autocity Singapore 575722

Tel: 97619383 Email: rcauto5555@gmail.com

Reg. No. 53199168X

VEHICLE NUMBER: SKR 8259 T

Date: _____

7-May-2018

Not Notified
Resurvey B4 point 3732-53 6 days

[illegible]

Received the above goods in good order and condition.

for REALTOR

Received by

E&OE.

Authorized Signature

Catherine Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 4 May, 2018 4:27 PM
To: 'assignments'
Cc: Jenny Toh
Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh
Attachments: 2nd PRS.pdf

Our ref: V0007774

Dear Sir/Madam

Kindly survey the TP claim :-

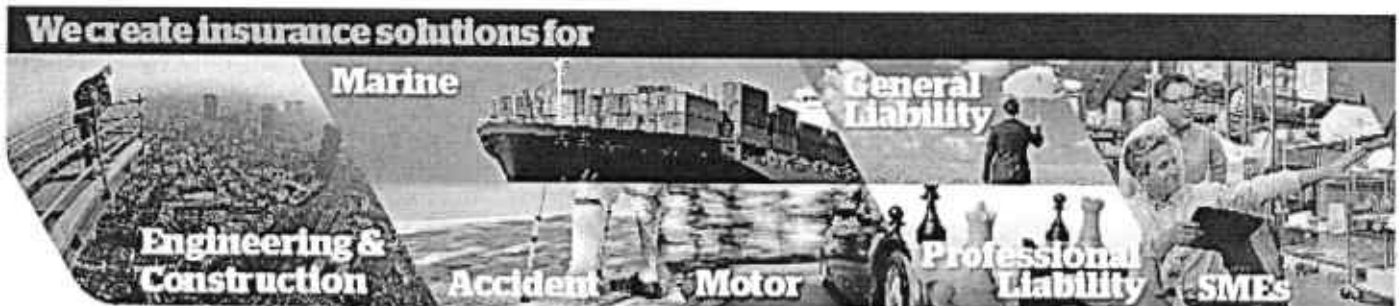
Insured: XD8498P
TP Vehicle : SKR8259T
Date of accident : 02/05/2018
Contact : as below

Kindly acknowledge receipt

07052018 @ 9:57am
Mr. Tan vehin.
Kenneth

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [mailto:accident@kscgp.com]
Sent: Friday, 4 May, 2018 4:20 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: jiapei@kscgp.com
Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Dear Jenny,

Please see enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,
Qian Hui
KSCGP Juris LLP

10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: Jenny Toh [mailto:jenny.toh@qbe.com]
To: accident@kscgp.com
Cc: jenny.toh@qbe.com
Sent: Fri, 4 May 2018 08:01:01 +0000
Subject:

Our ref : V0007774

Dear Qian Hui

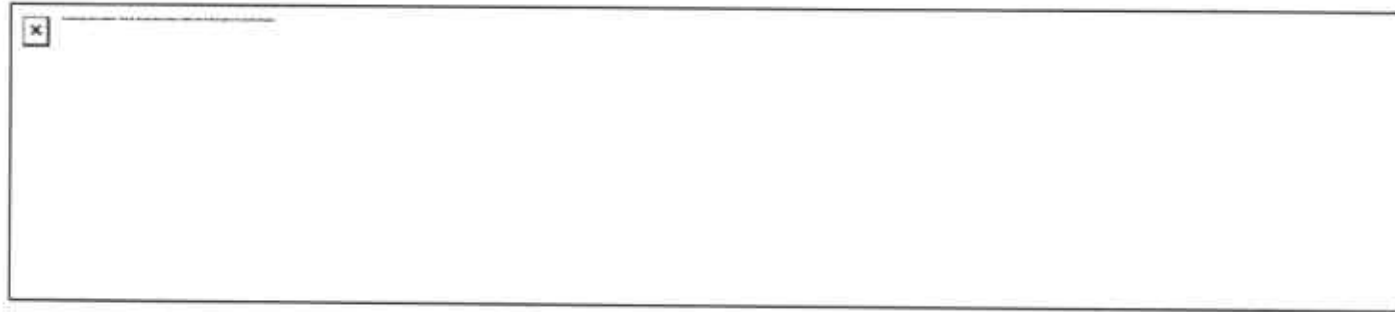
We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore



From: accident@kscgp.com [mailto:accident@kscgp.com]
Sent: Friday, 4 May, 2018 3:54 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: jiapei@kscgp.com
Subject: Notice to Conduct Pre-Repair Survey - Your Ref: XD 8498P Our Ref: SKR 8259T/RCA/jp/qh

URGENT

Dear Sirs,

We refer to the above matter and our telephone conversation with your Ms Jenny Toh this afternoon.

Please see enclosed our 1st Notice to Conduct Pre-Repair Survey previously faxed to you this morning at 10.15am and reply urgently.

Thank you.

Regards,
Qian Hui
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 21 August 2018 4:27 PM
To: Shu Pei (LKKAuto)
Cc: Jenny Toh
Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK REF:CC4/QBE18008264/Kwb3
Attachments: XD8498P.pdf

Our ref: VC011454

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 21 August, 2018 11:56 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 2 July 2018 5:09 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK
REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 5 June 2018 12:12 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK
REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 8 May 2018 6:33 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKR 8259T at M/s Rc Auto.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 7 May 2018 9:59 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Friday, 4 May, 2018 4:27 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Our ref: V0007774

Dear Sir/Madam

Kindly survey the TP claim :-

Insured: XD8498P

TP Vehicle : SKR8259T

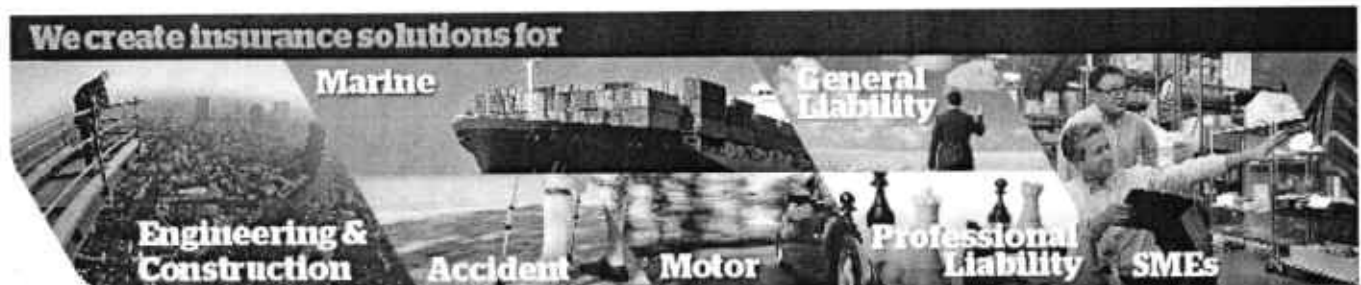
Date of accident : 02/05/2018

Contact : as below

Kindly acknowledge receipt

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [<mailto:accident@kscgp.com>]

Sent: Friday, 4 May, 2018 4:20 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: jiapei@kscgp.com

Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Dear Jenny,

Please see enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,
Qian Hui
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

To: accident@kscgp.com

Cc: jenny.toh@qbe.com

Sent: Fri, 4 May 2018 08:01:01 +0000

Subject:

Our ref : V0007774

Dear Qian Hui

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [<mailto:accident@kscgp.com>]

Sent: Friday, 4 May, 2018 3:54 PM

To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: jjapei@kscgp.com

Subject: Notice to Conduct Pre-Repair Survey - Your Ref: XD 8498P Our Ref: SKR 8259T/RCA/jp/qh

URGENT

Dear Sirs,

We refer to the above matter and our telephone conversation with your Ms Jenny Toh this afternoon.

Please see enclosed our 1st Notice to Conduct Pre-Repair Survey previously faxed to you this morning at 10.15am and reply urgently.

Thank you.

Regards,
Qian Hui
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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Vivian Lau (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 5 September, 2018 2:57 PM
To: Shu Pei (LKKAuto)
Cc: Vivian Lau (LKKAuto)
Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK REF:CC4/QBE18008264/Kwb3

Our ref: VC011454

Hi Shu Pei

As per our tel conversation awhile ago.

We have received the LOD from third party lawyer. Kindly let us have the survey report ASAP.

Thank you.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 21 August, 2018 11:56 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 2 July 2018 5:09 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK
REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 5 June 2018 12:12 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK
REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

From: Shu Pei (LKKAUTO)
Sent: Tuesday, 8 May 2018 6:33 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh ***LKK
REF:CC4/QBE18008264/Kwb3

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKR 8259T at M/s Rc Auto.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 7 May 2018 9:59 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Friday, 4 May, 2018 4:27 PM
To: 'assignments' <assignments@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Our ref: V0007774

Dear Sir/Madam

Kindly survey the TP claim :-

Insured: XD8498P

TP Vehicle : SKR8259T

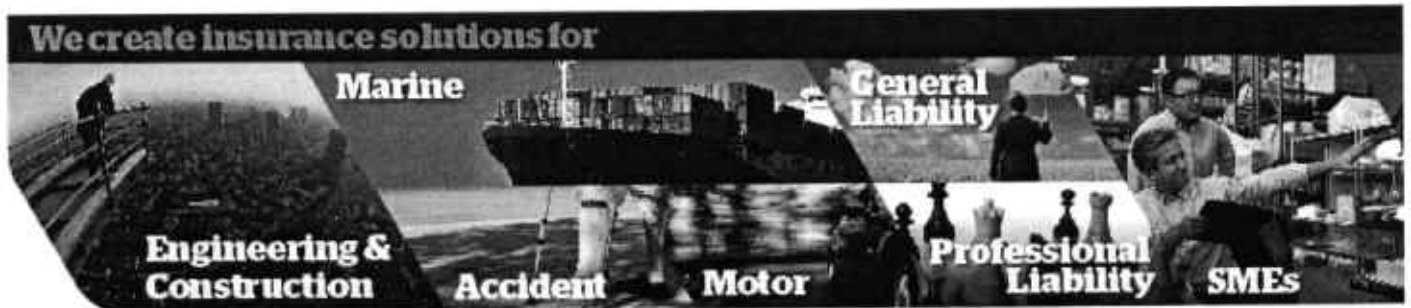
Date of accident : 02/05/2018

Contact : as below

Kindly acknowledge receipt

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [mailto:accident@kscgp.com]

Sent: Friday, 4 May, 2018 4:20 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: jiapei@kscgp.com

Subject: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Dear Jenny,

Please see enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,
Qian Hui
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

To: accident@kscgp.com

Cc: jenny.toh@qbe.com

Sent: Fri, 4 May 2018 08:01:01 +0000

Subject:

Our ref : V0007774

Dear Qian Hui

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [mailto:accident@kscgp.com]

Sent: Friday, 4 May, 2018 3:54 PM

To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: jiapei@kscgp.com

Subject: Notice to Conduct Pre-Repair Survey - Your Ref: XD 8498P Our Ref: SKR 8259T/RCA/jp/qh

URGENT

Dear Sirs,

We refer to the above matter and our telephone conversation with your Ms Jenny Toh this afternoon.

Please see enclosed our 1st Notice to Conduct Pre-Repair Survey previously faxed to you this morning at 10.15am and reply urgently.

Thank you.

Regards,

Qian Hui

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18008264/Kwb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 07-09-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 8498P	Veh. Inspected	SKR 8259T
Policy No.	8-V0007774-MVA-R004	Coverage (\$)	0.00
Claim No.	VC011454	Excess (\$)	0.00
Assign From	JENNY	Assign Date	04/05/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ALTIS (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	MR053REH104528186	Colour	METALLIC GREY
Odometer	112491	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	BRIDGESTONE	2 mm
L/H Front Tyre	205/55 R16	BRIDGESTONE	2 mm
R/H Rear Tyre	205/55 R16	BRIDGESTONE	2 mm
L/H Rear Tyre	205/55 R16	BRIDGESTONE	2 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR BODY. DAMAGES SEE DETAILS.

5. General Information

Accident Date	02/05/2018	Inspection Date	07/05/2018
Survey held at	R C AUTO BLK 18 SIN MING INDUSTRIAL ESTATE SECTOR A #01-43 SINGAPORE 575676		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 8259T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	BUCKLED / CUT	590.00	590.00
1	REAR FENDER	BENT	1,024.10	1,024.10
1	REAR DOOR	BENT	1,069.10	1,069.10
1	REAR FENDER DUST COVER	SERVICEABLE	97.60	-
1	REAR DOOR HANDLE	SERVICEABLE	124.60	-
1	REAR DOOR STICKER	NECESSARY	53.50	53.50
	LESS 25% DISCOUNT		-739.73	-684.17
			2,219.17	2,052.53
	<u>LABOUR</u>			
	TO TRANSFER DOOR ACCESSORIES .		50.00	50.00
	TO SPRAY PAINT .		600.00	600.00
	TO REMOVE WINDSCREEN.		150.00	120.00
	TO REMOVE SEAT AND UPHOLSTERY .		120.00	100.00
	TO CONDUCT WHEEL ALIGNMENT.		60.00	60.00
	TO REPLACE ABOVE PARTS.		800.00	750.00
			1,780.00	1,680.00
	GRAND TOTAL		3,999.17	3,732.53
	RECOMMENDED COST OF REPAIRS			3,732.53

Report Ref No. CC4/QBE18008264/Kwb3q2

KONG SENG CHEONG

Licensed Appraiser

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