

## Shu Pei (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Tuesday, 21 August 2018 4:27 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Jenny Toh  
**Subject:** 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh \*\*\*LKK REF:CC4/QBE18008264/Kwb3  
**Attachments:** XD8498P.pdf

Our ref: VC011454

Hi Shu Pei

Please find attached as per requested.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 21 August, 2018 11:56 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>  
**Subject:** RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh \*\*\*LKK REF:CC4/QBE18008264/Kwb3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 2 July 2018 5:09 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh \*\*\*LKK  
REF:CC4/QBE18008264/Kwb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 5 June 2018 12:12 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh \*\*\*LKK  
REF:CC4/QBE18008264/Kwb3

**WITHOUT PREJUDICE**

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 8 May 2018 6:33 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh \*\*\*LKK  
REF:CC4/QBE18008264/Kwb3

**WITHOUT PREJUDICE**

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKR 8259T at M/s Rc Auto.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 7 May 2018 9:59 AM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Dear Jenny,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Friday, 4 May, 2018 4:27 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Our ref: V0007774

Dear Sir/Madam

Kindly survey the TP claim :-

Insured: XD8498P

TP Vehicle : SKR8259T

Date of accident : 02/05/2018

Contact : as below

Kindly acknowledge receipt

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [<mailto:accident@kscgp.com>]

**Sent:** Friday, 4 May, 2018 4:20 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)

**Subject:** 2nd Notice to Conduct Pre-Repair Survey - Your Ref: V0007774 | Our Ref: SKR 8259T/RCA/jp/qh

Dear Jenny,

Please see enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,  
Qian Hui  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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**----- Original Message -----**

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**To:** [accident@kscgp.com](mailto:accident@kscgp.com)

**Cc:** [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)

**Sent:** Fri, 4 May 2018 08:01:01 +0000

**Subject:**

Our ref : V0007774

Dear Qian Hui

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [<mailto:accident@kscgp.com>]

**Sent:** Friday, 4 May, 2018 3:54 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)

**Subject:** Notice to Conduct Pre-Repair Survey - Your Ref: XD 8498P Our Ref: SKR 8259T/RCA/jp/qh

**URGENT**

Dear Sirs,

We refer to the above matter and our telephone conversation with your Ms Jenny Toh this afternoon.

Please see enclosed our 1st Notice to Conduct Pre-Repair Survey previously faxed to you this morning at 10.15am and reply urgently.

Thank you.

Regards,  
Qian Hui  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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