

INS. CASE OWNER

CC 4/QBE1800

8603, 12 W63 9

LKK  
IDAC

Survivor:

Tantikh

DOI:

ASSIGNMENT

07/5/18

Date / Time

4/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDX 6556A

Name of Insured:

Hing Jit Yow

Insured Tel No.:

HP:

98359882

Excess Sec II :SS

D.O.A.:

7/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

VL011453

Policy No.:

8-V011453-WVA-R001

Make / Model:

MERLEPEL

Place of Accident:

NEWTON LKLO KUND.

KANT JUAL

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SLG 17684



INSRS:

WSP:

Tel:

Liability:

RMKS:

Dry  
Auto

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

22/8/18

win

22/8/18

Email workshop liability under.

Receive TP video.

20/9/18

File pass to typist type report

9/10/18

Email to QBE to seek model.

19/10/18

Email from QBE approve model

RECEIVED 23 OCT 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation to Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2354.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

1200.00

(\$

100 x

12

days)

Loss of Income (LOI):

SS

1200.00

(\$

100 x

12

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

3556.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3556.00

Name 1:

Dry Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Tanpin

REF: QBE

# ASSIGNMENT

From Date: 07052018

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLG 1768H

at Workshop m/s

of Ding Auto 249 Jm Boon Lay

Insured

Policy No.

Claims No.

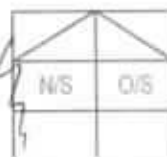
Sum Insured: Excess

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date Person Contacted

Vehicle: IN / OUT

Veh No: SLG 1768H Yr Regn: 216 Sep.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Altis. SC 1598

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 121599 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MK053REH10455765

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size F: 205/55 R16 R: 2 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Achilles

Front

Rear

R/Bal: C mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 7/5/18

Survey held at Ding Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

21/8/18 1/5 @ 2200, 6days email to Jing Fong

Date/Time, File Pass to?

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1 - 3 - 5 - 10

Printed

Copy

1

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Weekend (\$)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/QBE18008263/T1wb3

Date: 08.05.2018

The Motor Claims Department  
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLG1768H**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.05.2018 at the premises of M/s Ding Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,711.00
Revised Estimate Amount	: S\$	2,695.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser

**DING AUTO PTE LTD**  
Blk 10 Sin Ming Industrial Estate Sector C

#01-20

TO : Singapore 575645  
Tel: 6452 1208 Fax: 6452 0614

FAX NO:  
04/05/2018 10:34  
JOB-NO: 85008293

**ESTIMATE REPORT** 1ST Quotation

Page 1 of 2

**OWNER'S PARTICULARS**

NAME: LION CITY RENTALS PTE. LTD CONTACT: 0  
ADDRESS: 50 UBI AVENUE 3 0  
#01-12 NIL  
SINGAPORE 408866

**VEHICLE DETAILS**

LICENSE NO: SLG1768H TRANS: AUTO CHASSIS: MR053REH104557765  
MAKE / MODEL: TOYOTA / Altis Corolla 1.6 (A) ENGINE: 1ZRY332014  
OWNER'S INSURER: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
JOB-CODE: TP SA: Ding Auto User 1

**CLAIM DETAILS**

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR DISP	REV PRICE
<b>LABOUR</b>							
1 TO REMOVE & REPLACED DAMAGED BODY PARTS,REPAIR & REALIGN BODY WORK & CONSISTENT TO THE ACCIDENT AREAS	1.00	1,200.00	0.00	1,200.00		Y	800
2 TO CHECK & REPAIR WIRING SYSTEM	1.00	120.00	0.00	120.00		Y	20
3 RUST PROOFING	1.00	180.00	0.00	180.00		Y	50
4 TO REMOVE & REPLACED LHF DOOR & LHR DOOR,TRANSFER BOTH DOR MECHANISM TO THE NEW TRIM	1.00	120.00	0.00	120.00		Y	60
5 TO PUTTY & SPRAY PAINTING ON THE AFFECTED AREAS,LHF DOOR,LHR DOOR,LHR FENDER,ROCKER PANEL,LHF FENDER	1.00	1,200.00	0.00	1,200.00		Y	900
TOTAL:		2,820.00	0.00	2,820.00			1840

**MATERIALS**

1 FRONT DOOR LHS	1.00	1,140.00	285.00	855.00	L	Y	H
2 FRONT DOOR OUTER HANDLE LHS	1.00	205.00	51.25	153.75	L	Y	Rv
3 FRONT FENDER LHS	1.00	860.00	215.00	645.00	L	Y	Rv
4 ROCKER PANEL LHS	1.00	630.00	157.50	472.50	L	Y	Rv
5 REAR DOOR LHS	1.00	1,200.00	300.00	900.00	L	Y	Rv
6 REAR DOOR WINDOW FRAME STICKER LHS	1.00	68.00	17.00	51.00	L	Y	Rv
7 REAR FENDER LHS	1.00	1,065.00	271.25	813.75	L	Y	Rv
8 FRONT DOOR WINDOW FRAME STICKER LHS	1.00	0.00	0.00	51.00	S	Y	Rv
TOTAL: 257		5,168.00	297.00	3,891.00			855

TOTAL PARTS & LABOUR : 8,008.00 1,297.00 6,711.00 2746

EXCESS/LOADING: S\$ 0.00

No. Of Day: 6

RE-SURVEY: BEFORE/AFTER PAINTING  
PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 22 / 05 / 18

SURVEYED BY: Tanjit 97495749

CONTACT NO: FAX NO:

**CLAIM DETAILS**

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
-------------	-----	--------------	----------	------------	-----	----------	-----------

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Catherine Chong (LKK Auto)**

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Friday, 4 May, 2018 2:30 PM  
**To:** 'assignments'  
**Cc:** Jenny Toh  
**Subject:** ACCIDENT INVOLVING SLG1768H&SDX6556A ON 02/05/2018- ARRANGE SURVEY

Our ref: V0012707

Dear Sir/Madam

Kindly survey the TP vehicle:-

*Tau Noh*

Insured : SDX6556A  
TP Vehicle : SLG1768H  
Date of accident: 02/05/2018  
Contact: as below

Kindly acknowledge receipt.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Dd hashim [mailto:dd.hashim@dingauto.sg]  
**Sent:** Friday, 4 May, 2018 11:51 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** Re: ACCIDENT INVOLVING SLG1768H&SDX6556A ON 02/05/2018- ARRANGE SURVEY

Dear Jenny,

Thank you for your response.

Please arrange surveyor from LKK Auto Consultants Pte Ltd  
to make the full estimate for our clients vehicle as soon as possible.

THANK YOU  
BEST REGARDS  
DD HASHIM  
DING AUTO PTE LTD  
HP : 97335832  
TEL Office : 92394128  
FAX :62652690  
ADDRESS:249 JALAN BOON LAY SINGAPORE 619523

On Thu, May 3, 2018 at 2:46 PM, Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)> wrote:

Our ref : V0012707

Dear DD Hashim

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225

Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Dd hashim [mailto:[dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)]

**Sent:** Thursday, 3 May, 2018 1:22 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; You jingfeng <[jingfeng@dingauto.sg](mailto:jingfeng@dingauto.sg)>; Vivan Tan <[vivian.tan@dingauto.sg](mailto:vivian.tan@dingauto.sg)>; Accounts Ding Auto <[accounts@dingauto.sg](mailto:accounts@dingauto.sg)>

**Subject:** ACCIDENT INVOLVING SLG1768H&SDX6556A ON 02/05/2018- ARRANGE SURVEY

Dear Motor Claims Dept

Vehicle lying at 249 Jalan Boon Lay

Please arrange survey for the above vehicle

Here I attached together GIA report for your reference

Thank you

BEST REGARDS

DD HASHIM

DING AUTO PTE LTD

HP : 97335832

TEL Office : 92394128

FAX :62652690

ADDRESS:249 JALAN BOON LAY SINGAPORE 619523

---

**IMPORTANT NOTICE :** The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly




inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

SLG  
7100u

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S90458151



Name  
AZRUN BIN ZAINULLAH  
عزرون بن زين الله  
Race  
BOYANESE  
Date of birth  
26-11-1990  
Sex  
M  
Country of birth  
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S90458151  
AZRUN BIN ZAINULLAH  
Birth Date: 26 Nov 1990  
Issue Date: 29 Jun 2015



SPC No. S90458151



Date of issue  
06-12-2005


Address  
APT BLK 412 COMMONWEALTH AVENUE WEST  
#13-3043  
SINGAPORE 120412

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/ES

Class	Vehicle class	EFFECTIVE DATE
Class 2	Motor cars < 2000 kg < 7 passengers, exclusive of bus, other, and motor tricycles < 250 kg	29 Jun 2015

S / No. 9000290111

Licence No. S90458151



Vehicle No: SLG 176811 (Hirer/Relief)

Job Card No.

Reporting Date: 03/05/18 Time: 10:25 hrs

Accident Date: 02/05/18 Time: 14:40 hrs

[OD/TP/WC/Cash] [PG: ] [SPD: ] Km/H

SAS No. MSK.

Mileage: 101596

[HP: 96675626] [Weather Condition: Clear / Raining / other: ] [Road surface: Wet / Dry / Other: ]

[Location: SCOTTS RD TOWARDS NEWTON CIRCUS

TP1: Number Plate SDX 6556A Name: CHING JIT YOW NRIC: 80006956F HP: 98354882

TP2: Number Plate Name: NRIC: HP:

TP3: Number Plate Name: NRIC: HP:

[Witness:

][HP:

][Tow: Y/N]

OUR REF : TP/SLG1768H/85008293/ AD /2/5/2018/ MF  
YOUR REF : SDX6556A  
21 August 2018

Motor Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay, #29-10 South Tower, 048583  
ATTN: CLAIMS OFFICER IN CHARGE

ACCIDENT INVOLVING SLG1768H and SDX6556A ON 2/5/2018  
ALONG SCOTTS ROAD TOWARDS NEWTON CIRCUS

We refer to the above matter.

	Rate per day	Repair days	AMOUNT BEFORE GST	AMOUNT AFTER GST
Cost of Repair			\$2,200.00	\$2,354.00
Loss of Rental	\$120.00	14	\$1,680.00	\$1,680.00
Loss of Income	\$100.00	14	\$1,400.00	\$1,400.00
LTA Search Fee			\$1.87	\$2.00
Total				\$5,436.00

The accident was caused solely by the negligence of your insured and as a result, We had incurred the following costs of repair and losses:

Enclosed are copies of the following documents for your perusal:

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Original Photocopy Survey Report | <input checked="" type="checkbox"/> Certificate of Insurance    |
| <input checked="" type="checkbox"/> Original Photographs             | <input checked="" type="checkbox"/> Letter of Authority (Hirer) |
| <input checked="" type="checkbox"/> GIA/ Police Report               |   |
| <input checked="" type="checkbox"/> LTA Search Slip                  |   |

Please look into our client's claim soonest possible

Yours sincerely  
DING AUTO PTE LTD  
Michelle Fang  
HP: 8748 3145  
Office: 6452 1208 Fax: 6452 0614



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/QBE18008263/T1wb3

29 August 2018

**Ching Jit Yow**  
9 Goodman Road  
Singapore 438974

Dear Sir/Madam,

**ACCIDENT INVOLVING SDX 6556A & SLG 1768H ON 02/05/2018**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 12/09/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com  
c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

# LETTER OF AUTHORITY

Accident Involving SG1768H & SDX6556A on 2/5/2018

I, Azrun Bin Zainullah NRIC No. : S90458137 of Lion City Rentals Pte Ltd  
Owner/Hirer of Vehicle Registration No. : SG1768H hereby authorize Ding  
Auto Pte Ltd to submit correspond, negotiate and settle my claim for cost of  
repair and uninsured losses arising from the above accident

I further authorize that agreed settlement sum for cost of repair, loss of income  
and rental, survey report fee, third party vehicle Insurance particulars enquiry fees  
etc. be made in favour of Ding Auto Pte Ltd and that the said payment be  
forwarded to them as full and final discharge of my claim

Signed By

HIRER



DATE: 3/5/2018

## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : SLG 1768H  
Our Reference : VC011453

I/We, LCRF PTE LTD hereby acknowledge the sum of Singapore Dollars: Three Thousand Five hundred Fifty Six only (S\$ 3,556.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'Ching Jit Yow, over damage to my/our vehicle SLG 1768H from an accident involving SDX 6556A and SLG 1768H at/along PIE (NEWTON CIRCLE ROUND-ABOUT, which occurred 02 May 2018 at about 02:45 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'Ching Jit Yow', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 20 of (month) October (year) 2018

Signature

Claimant's Name

FIN/NRIC No.

Address

Witness's Signature

Michelle Fong  
Witness's Name

S902493E  
FIN/NRIC No.

Bk 10 #01-20

On Ming Industrial Est. Sec. C

Singapore 575645  
Address



Company stamp if applicable

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6533 3270)

**DING AUTO PTE LTD**

Business Reg. No : 201311788Z

BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0814

(24 hrs towing services)

**TAX INVOICE****QBE INSURANCE ( SINGAPORE ) PTE LTD**

1 Raffles Quay #29-10 South Tower

ATTN : CLAIM DEPARTMENT

TEL : 6477 1186

FAX :

INVOICE : I-001047  
DATE : 19/10/2018  
GST REG NO : 201311788Z  
TERMS : C.O.D.  
PO NO : SDX6556A  
OUR REF : SLG1768H  
PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	Repair Cost - SLG1768H REF : VC011453	1	2,200.00	2,200.00
<b>REMARKS :</b> REPAIR COST FOR SLG1768H TP CLAIM AGAINST SDX6556A		<b>SUB TOTAL</b>	:	2,200.00
		<b>GST</b>	:	154.00
		<b>TOTAL SGD</b>	:	<b>2,354.00</b>
		<b>DEPOSIT</b>	:	
		<b>O/S BALANCE</b>	:	

FOR DING AUTO PTE LTD

Authorised Signature



Customer Signature

I have inspected and hereby confirmed that  
the job done and the amount due herein  
are entire to my satisfaction

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**RECORDS MANAGEMENT CENTRE****Third Party Insurer Enquiry**

Our Ref No: GR-18-066695  
Date of Request: 03/05/2018

Your Ref No: Online Purchase

Ding Auto Pte Ltd  
Blk 10, #01-20  
Sin Ming Industrial Estate Sector C  
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 03/05/2018  
Enquiry By: You Jing Feng  
TP Vehicle No: SDX6556A  
Accident Date: 02/05/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDX6556A	QBE Insurance (Singapore) Pte Ltd	02/04/2018-01/04/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**RECORDS MANAGEMENT CENTRE****TAX INVOICE**

Our Ref No: GR-18-066695

Date of Request: 03/05/2018

Your Ref No: Online Purchase

Ding Auto Pte Ltd  
Blk 10, #01-20  
Sin Ming Industrial Estate Sector C  
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 03/05/2018  
Enquiry By: You Jing Feng  
Tr Vehicle No: SDX6556A  
Accident Date: 02/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Vivian Lau (LKKAUTO)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Friday, 19 October, 2018 9:53 AM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Jenny Toh  
**Subject:** Your Ref: VC011453, Our Ref : CC4/QBE18008263/T1wb3, ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H ( Third Party) ON 02/05/2018 ALONG NEWTON CIRCLE

**Attachments:** LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf; SLG 1768H.mp4

Hi Vivian

Kindly proceed with the settlement.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Sent:** Friday, 19 October 2018 9:15 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE:Your Ref: VC011453, Our Ref : CC4/QBE18008263/T1wb3, ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H ( Third Party) ON 02/05/2018 ALONG NEWTON CIRCLE

Your Ref: VC011453  
Our Ref : CC4/QBE18008263/T1wb3

Dear Jenny,

**ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H ( Third Party) ON 02/05/2018 ALONG NEWTON CIRCLE ROUNDABOUT**

We refer to the above matter

This accident happened OI swerved and hit TP ( enclosed TP CCTV)

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues.

We seek your approval to offer to TP repairer Ding Auto Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 7,235.34	S\$ 2,354.00
2. Loss of Earning (\$ 100.00 x 12days)	S\$ 3,080.00	S\$ 1,200.00 ( Surveyor recommend 6 days)
3. GIA Search	S\$ 2.00	S\$ 2.00
	S\$ 10,317.34	S\$ 3556.00

**Amount of claim at liability 100% S\$ 3,556.00**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vivian Lau (LKKAuto)

**Sent:** Tuesday, 9 October, 2018 7:32 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Your Ref: VC011453

Our Ref : CC4/QBE18008263/T1wb3

Dear Jenny,

**ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H ( Third Party) ON 02/05/2018  
ALONG NEWTON CIRCLE ROUNDABOUT**

We refer to the above matter

This accident happened OI swerved and hit TP ( enclosed TP CCTV)

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues.

We seek your approval to offer to TP repairer Ding Auto Pte Ltd is as follows:

Amount Claimed	Amount Revised
----------------	----------------

1. Cost of Repair (+GST)	S\$ 7,235.34	S\$ 2,354.00
2. Loss of Earning (\$ 100.00 x 12days)	S\$ 3,080.00	S\$ 1,200.00 ( Surveyor recommend 6 days)
3. GIA Search	S\$ 2.00	S\$ 2.00
	S\$ 10,317.34	S\$ 3556.00

**Amount of claim at liability 100% S\$ 3,556.00**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, 21 August, 2018 4:17 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Our ref: VC011453

Dear Vivian

Please find attached as per requested.

regards

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

**Sent:** Tuesday, 21 August, 2018 2:52 PM

**To:** Michelle <accounts@dingauto.sg>

**Cc:** Kenneth Ding <kenneth.ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; Ding Ding Auto <ding@dingauto.sg>; Alex <admin@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Dd hashim <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg; Jenny Toh <jenny.toh@qbe.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: (REF : VC011453) BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Without prejudice,

Dear Michelle,

We refer to the below email.

Please be informed that we are currently **pending for our OI GIA report**

Dear Shu Pei,

Kindly assist CC4/QBE18008263/T1wb3

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Michelle [mailto:accounts@dingauto.sg]

**Sent:** Tuesday, 21 August, 2018 11:51 AM

**To:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

**Cc:** Kenneth Ding <kenneth.ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; Ding Ding Auto <ding@dingauto.sg>; Alex <admin@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Dd hashim <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg; Jenny Toh <jenny.toh@qbe.com>

**Subject:** (REF : VC011453) BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Dear all,

REF : VC011453

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$2200 - total 6 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 14 (Due to weekend)

Repair Cost : \$2200 + 7% = \$2354

Loss of Use : \$120 x 14 = \$1680

Loss of Income : \$100 x 14 = \$1400

LTA Search Fee : \$1.87 + 7% = \$2

Kindly revert back with an offer so that we can close the case as soon as possible.

--  
Yours Sincerely,  
Michelle Fang  
92394128  
Ding Auto Pte Ltd

NOTE !!!  
All mailed letter & cheque payment is to be mailed to our main office address :  
BLOCK 10 #01-20  
SIN MING INDUSTRIAL EST. SEC C  
SINGAPORE 575645



Virus-free. [www.avast.com](http://www.avast.com)

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

**Affiliated to Federation Internationale Des Experts En Automobile****QBE INSURANCE (SINGAPORE) PTE LTD**

Ref : CC4/QBE18008263/T1wb3q2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 24-10-2018



Code : QBE

**1. Policy Particulars :- THIRD PARTY CLAIM**

<b>Insured Veh.</b>	SDX 6556A	<b>Veh. Inspected</b>	SLG 1768H
<b>Policy No.</b>	8-V0012707-MVA-R001	<b>Coverage (\$)</b>	0.00
<b>Claim No.</b>	V0012707	<b>Excess (\$)</b>	0.00
<b>Assign From</b>	JENNY	<b>Assign Date</b>	04/05/2018

**2. Vehicle Particulars & Condition**

<b>Make &amp; Model</b>	TOYOTA ALTIS	<b>c.c</b>	1598
<b>Engine No.</b>	HIDDEN	<b>Year of Reg.</b>	2016
<b>Chassis No.</b>	MR053REH104557765	<b>Colour</b>	BLUE
<b>Odometer</b>	101599	<b>Steering</b>	IN ORDER
<b>Brakes</b>	IN ORDER	<b>Modification</b>	SPORTS RIM
<b>General</b>	GOOD		

**3. Conditions of Tyres**

	<b>Size</b>	<b>Make</b>	<b>Balance</b>
<b>R/H Front Tyre</b>	205/55 R16	ACHILLES	6 mm
<b>L/H Front Tyre</b>	205/55 R16	ACHILLES	6 mm
<b>R/H Rear Tyre</b>	205/55 R16	ACHILLES	6 mm
<b>L/H Rear Tyre</b>	205/55 R16	ACHILLES	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.  
DAMAGES SEE DETAILS.

**5. General Information**

<b>Accident Date</b>	02/05/2018	<b>Inspection Date</b>	07/05/2018
<b>Survey held at</b>	249 JIN BOON LAY		
<b>Repairer</b>	DING AUTO PTE LTD		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

**5b. Estimate Days of Repair**

<b>ESTIMATED NORMAL PERIOD FOR REPAIR:</b>	<b>6 Working Days</b>
--	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 1768H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT DOOR LHS	BENT	1,140.00	1,140.00
1	FRONT DOOR OUTER HANDLE LHS	TO REPAIR SEE LABOUR	205.00	-
1	FRONT FENDER LHS	TO REPAIR SEE LABOUR	860.00	-
1	ROCKER PANEL LHS	TO REPAIR SEE LABOUR	630.00	-
1	REAR DOOR LHS	TO REPAIR SEE LABOUR	1,200.00	-
1	FRONT DOOR WINDOW FRAME STICKER LHS	NOT NECESSARY	68.00	-
1	REAR FENDER LHS	TO REPAIR SEE LABOUR	1,085.00	-
	LESS 25% DISCOUNT		-1,297.00	-285.00
			3,891.00	855.00
<b>SPECIAL NETT ITEMS</b>				
1	FRONT DOOR WINDOW FRAME STICKER LHS (SN)	NECESSARY	51.00	51.00
			51.00	51.00
<b>LABOUR</b>				
	TO REMOVE & REPLACED DAMAGED BODY PARTS ,REPAIR & REALIGN BODY WORK & CONSISTENT TO THE ACCIDENT AREAS.INCLUSIVE OF THE REPAIR OF FRONT DOOR OUTER HANDLE LHS,FRONT FENDER LHS,ROCKER PANEL LHS,REAR DOOR LHS AND REAR FENDER LHS .		1,200.00	800.00
	TO CHECK & REPAIR WIRING SYSTEM .		120.00	30.00
	RUST PROOFING.		180.00	50.00
	TO REMOVE & RPELACED LHF DOOR & LHR DOOR ,TRANSFER BOTH DOOR MECHANISM TO THE NEW TRIM .		120.00	60.00
	TO PUTTY & SPRAY PAINTING ON THE AFFECTED AREAS ,LHS DOOR ,LHR DOOR ,LHF FENDER ,ROCKER PANEL ,LHF FENDER.		1,200.00	900.00
			2,820.00	1,840.00
<b>GRAND TOTAL</b>			<b>6,762.00</b>	<b>2,746.00</b>

Report Ref No. CC4/QBE18008263/T1wb3q2





RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,200.00
---	--	--	----------

Report Ref No. CC4/QBE18008263/T1wb3q2

MOHAMAD TAUFIKH  
M.MATAI, AMSAE-A  
Automotive Assessor

HO LEONG CHUAN  
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.  
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.